

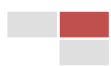


# **Questions and Answers**

Hikvision Certification Program

**Version 1.0**

**2014-09-01**



**Q: What's the purpose of Hikvision Certification Program?**

A: Hikvision certification program is to help individuals and companies prove the competence and skills in video surveillance.

**Q: Who should take the Hikvision Certification exam?**

A: The certification is open to anyone looking to show their skills and experience in video surveillance. We suggest that individuals should have at least 1 year's working experience in video surveillance.

**Q: What are the benefits if passing Hikvision Certification Program?**

A: Hikvision certification program helps to validate advanced level of knowledge. It is to be a unique differentiator for end users when selecting their video surveillance integrator. Upon certification, individuals and his company will get Hikvision certification program certificate.

**Q: Can I get the electronic training document from Hikvision?**

A: Due to intellectual property right, Hikvision will not provide electronic materials to individuals. Paper materials will be provided during the training for reference.

**Q: How much should I pay for the certification program and the exam?**

A: It is **free** in the beginning. (Board and lodging is not included in the training).

**Q: What happens if I lose my certificate?**

A: Hikvision does not provide new copies of lost certificate. If you have any questions, contact us.

**Q: What do I do if I fail the test?**

A: You will be notified through email whether you pass the test or not. If you do not pass the



exam. You can retake it **within 3 month** after the first attempt. If you are unsuccessful on a second attempt, you must wait another month from the date of the second attempt to retake the exam again.

**Q: For how long is my certification valid?**

A: **24** months.

**Q: How quickly can I expect to receive my Hikvision certificate?**

A: From the date since you receive the email which said that you have pass the exam, it will take **2 months** then for you to receive the certificate.

**Q: What are the recertification policies?**

A: An essential component of certification program is its recertification requirements. Because of new technologies and products emerges quickly, Hikvision requires that certified professionals recertify their credential by retaking the exam. Recertification candidates must take the exam before their current certification expires.

**Q: When can I apply to retake the Hikvision recertification?**

A: You can register **3** months prior to your certification expiration date.



## **About Hikvision**

*Hikvision is the world's largest supplier of video surveillance products and solutions. The company specializes in video surveillance technology, as well as designing and manufacturing a full-line of innovative CCTV and video surveillance products. The product line ranges from cameras and DVRs to video management software.*

*With the largest R&D team in the industry and state-of-art manufacturing facilities, Hikvision offers customers the benefit of world-class products that are designed with cutting-edge technology. As further commitment to its customers, Hikvision annually reinvests 7% of its revenue into R&D for continued product innovation and improvement.*

*Hikvision operates over 30 domestic branches in China and 16 overseas regional subsidiaries, in conjunction with over 30,000 partners all over the world to achieve a truly global presence. Hikvision is now publicly listed on the Shenzhen Stock Exchange.*

*For more information, please visit Hikvision's website at: [www.hikvision.com](http://www.hikvision.com).*

