

## Hikvision Security Advisory

Sep 22, 2017

Dear Valued Customers and Partners:

### Reminder to apply known vulnerability patch

Early in March, Hikvision was made aware of a [privilege-escalating vulnerability](#) in certain IP cameras. Firmware update that resolves the issue has been readily available on the Hikvision website since mid-March. Please see the referred vulnerability information and [links](#) to updated firmware.

Recently, a few online reports on cyberattacks over part of Hikvision products have been brought to our attention. Regarding this, Hikvision reaffirms that updating all systems to the latest version is an effective way to prevent your equipment from being vulnerable to cyberattacks. We have provided the available solution and we urge all our partners and users to ensure that the firmware update is being applied to all the Hikvision products in order to reinforce cybersecurity protection of Hikvision systems.

Hikvision takes cybersecurity concerns with the utmost seriousness and takes action everyday to ensure that our products are not only innovative, but they meet the highest standards of cybersecurity best practices.

Please check the above link and make sure that all cameras are running on the latest firmware. More information on the vulnerability and our resolution efforts can be found at [Hikvision Security Center](#). Should you wish for assistance or have any other concerns about Hikvision products that you'd like to discuss, please contact Hikvision branch office, representatives or consult us at [support@hikvision.com](mailto:support@hikvision.com).

**Sincerely**

**Hikvision Digital Technology Co., Ltd.**