Summary

Hik-Connect Share function shares device domain name.

In hik-connect, one device could only be added into one account; in order to solve the ‘multi people access one device’ problem, Share function is released.

Note:
1. Users can use Hik-Connect Share function via Hik-Connect APP and www.hik-connect.com web portal in order to share device to others, or manage the device shared by other;
2. Cross-regional share operation is not allowed;
3. Currently only device domain name could be shared, which means the alarm push function and the live view function in Hik-Connect tab can’t be shared;
4. You can set different privileges for different users by providing them with admin/guest/operator account. The privileges are the same between different hik-connect accounts.

Discretion
User interface may not be identical to the instructions shown below depending on the product, firmware version. However, the information and settings required to setup Hik-Connect Share function are similar across all supporting products.

**Preparation**

1. Users need to upgrade device to proper firmware that supports Hik-Connect Share function.
2. Users need to upgrade hik-connect app to v2.0.2 that supports Hik-Connect Share function.

**How to use Hik-Connect Share function**

**Method 1: Use Share function via Hik-Connect APP**

Steps:
1. Run Hik-Connect app at your mobile and login your account;
2. Go to hik-connect tab->click your device->click Device Information -> Share Device/ View My Shared Devices;
3. Click ‘Share Device’ -> input the Hik-Connect account you want to share (email address, phone number, hik-connect account are supported).

*Shared/Network busy/The account doesn't exist* will be returned according to the results.
Method 2: Use Share function via www.hik-connect.com web portal

Steps:

(1) Type www.hik-connect.com into browser location bar;

(2) Login with your account user name and password.

(3) Go to Device Management and click Share button ▶️. Input the Hik-Connect account you want to
share (email address, phone number, hik-connect account are supported).

Shared/Network busy/The account doesn't exist will be returned according to the results.

How to manage my shared device

1: How to manage my shared device via app

Steps:
(1) Run Hik-Connect app at your mobile and login your account;
(2) Click View My Shared Devices, all the accounts that this device has been shared to would be displayed.
(2) Click to select the account you want to stop sharing. You can also disable all the sharing.

(3) If you disable all the sharing, it would look like this:

2: How to manage my shared device via web portal
Steps:

(1) Click 🔄 to check all the accounts that this device has been shared to. The 🔄 could only be seen when there is a share under your device.

![Device Management](image1)

(2) Click 🗑 to select the accounts you want to stop sharing. You can select one account or all accounts.

![Sharing List](image2)
How to manage the device shared by others

1: How to manage the device shared by others via app

Steps:

(1) Run Hik-Connect app at your mobile and login your account;
(2) Go to Domain tab -> click Manual Adding -> select Register Mode as Hik-Connect Domain -> go to Device Domain, then you can find the device shared by others. Together with the shared device are the device domain name & the account which shares this device.

2: How to manage the device shared by others via web portal

Steps:

(1) If your account receive a share, there will be an Device Shared by Others column on web browser.
(2) Click **Edit** to edit the device domain.

(3) Click **Delete** to delete the device that others shared to your account.

For more information, please refer to Hik-Connect user manual.
First Choice for Security Professionals

HIKVISION Technical Support