Software License Module Upgrade Announcement

To improve the efficiency and provide better service to our customers, we have upgraded our License system to a new model. As a result, you will need to upgrade your software's License module to fit with our new License system.

Do you need to upgrade your software's License module?

If you are using the following software, you need to upgrade your software's License module:

➢ **HikCentral Professional V1.5.0 and Earlier Versions**
➢ **pStor V1.4.0 and Earlier Versions**
➢ **iVMS-5200 All Versions**

To ensure the normal and continual use of License activation, update, and deactivation (such as system expansion, changing another server, uninstallation and installation, upgrading to new version, etc.), you need to upgrade your software's License module to fit with our new License system.

How to upgrade your software's License module?

➢ For HikCentral Professional (baseline), you can install the patch to upgrade your software's License module.
   ♦ **Contact our technical support before starting to install the patch.**
   ♦ Click *here* for important instructions about the patch installation and system activation.
   ♦ Click *here* to download the installation package of the patch.
➢ For HikCentral Professional (baseline), if your SUP has not expired, you can upgrade the whole software to the latest version as well as the License module by installing the latest installation package since V1.5.1.
   ♦ Click *here* for important instructions about software upgrade.
   ♦ Click *here* to download the installation package of HikCentral Professional V1.5.1.
➢ Upgrade pStor to V1.4.1 and above.
   ♦ Click *here* to download the installation package of pStor V1.4.1.

When should I upgrade my software's License module?

You need to upgrade your software's License module from **3rd March, 2020.** After this date, all newly ordered VMS licenses will be the new format.

Note: For customized software and other special circumstances, please contact our technical support.