



How to upgrade software's License module by installing patch

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The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<https://www.hikvision.com/>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 Note	Provides additional information to emphasize or supplement important points of the main text.

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Chapter 1 Introduction

To improve the efficiency and provide better service to our customers, we have upgraded our License system to a new model. As a result, you will need to upgrade your software's License module to fit with our new License system.

There are two ways to upgrade the License module of your HikCentral Professional to the new model:

- With the latest HikCentral Professional installation package since V1.5.1, you can upgrade the whole software to the latest version as well as the License module.
- If you don't want to upgrade the whole software to the latest one but need to activate, update, or deactivate your Licenses (for example, system expansion, changing another server, uninstallation and installation, upgrading to new version before V1.5.1, etc.), you can install the patch to upgrade your HikCentral Professional's License module. After that, you need to activate your software again with the original Licenses you purchased.

As a result, if you don't want to upgrade the whole software to the latest one (V1.5.1 and later), it is recommended to install this patch to ensure the proper usage of the whole software. This patch is suitable for the following versions of HikCentral Professional: V1.1.0, V1.1.1, V1.2.0, V1.2.1, V1.3.0, V1.3.1, V1.3.2, V1.4.0, V1.4.1, V1.4.2, and V1.5.0.



Caution

- Contact our technical support before starting installing the patch.
 - After installing the patch, you need to activate your software again with the original Licenses you purchased. As a result, please make sure you have properly saved your License information (activation codes) before start.
 - After installing the patch, if you perform Repair on your HikCentral Professional, the installed patch will be invalid. You need to install the patch again.
 - After installing the patch, you cannot upgrade your HikCentral Professional to versions 1.5 and earlier versions.
-

Chapter 2 Flow Chart

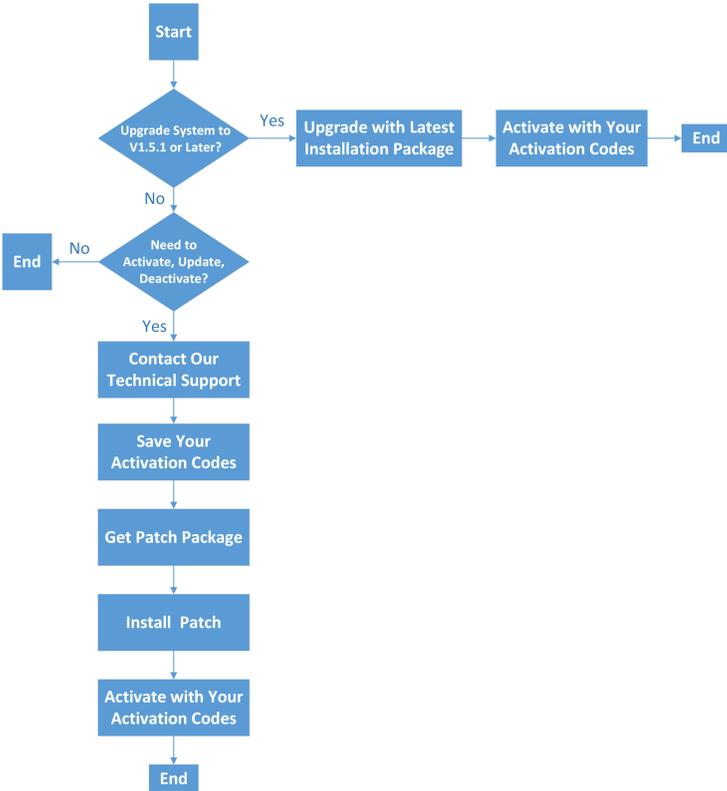


Figure 2-1 Flow Chart

Chapter 3 Save Your Activation Code

Since after installing the patch, your HikCentral Professional will be deactivated automatically, you need to activate it again with your original activation code purchased before.

As a result, you **MUST** properly keep your activation codes and make sure they are available after installing the patch.

Chapter 4 Get Patch Package

You can get the patch package which is used to upgrade your system's License module in the following ways:

- Visit Hikvision website (<https://www.hikvision.com/en>) and enter **Support** → **Download** → **Software** → **HikCentral Professional 1.5.1** , and you can download the patch in the Software Download section.
- Contact our technical support and get the patch package.

Chapter 5 Install Patch

Install the patch on the SYS server to upgrade your HikCentral Professional's License module.

Before You Start

The system's activated Licenses will be cleared after installing this patch. Please save your Licenses before installation.

Steps

1. Copy the patch package to the PC running the HikCentral Professional SYS service.
2. Double click the patch package to run the installation program.
3. Follow the instructions of the installation program to install the patch.

Chapter 6 Reactivate Your System

After installing the patch, you need to activate your HikCentral Professional again with your original License (activation codes). After activation, your system will recover to normal status. The License module will be switched to the new mode and you can perform operations such as system expansion, uninstallation and installation, etc.

Similar with the old mode, we still provide online activation and offline activation and you can choose according to the network status of your SYS server.

6.1 Activate License - Online

If the SYS server to be activated can properly connect to the Internet, you can activate the SYS server in online mode.

Steps

1. Log in to HikCentral Professional via the Web Client.
2. Click **Online Activation** in the License area to open the License configuration window.

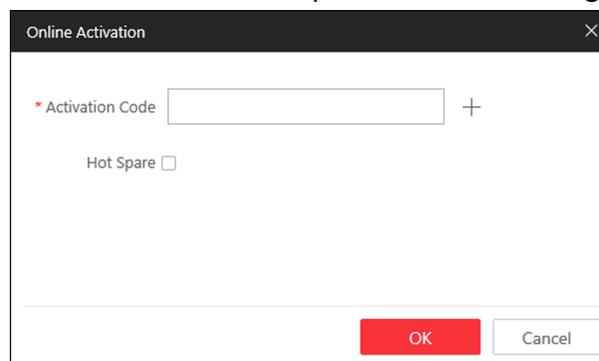


Figure 6-1 Online Activation

3. Enter the activation code.

Note

- If you have purchased more than one Licenses, you can click + and enter other activation codes.
- Up to 110 Licenses are allowed in one system.

4. **Optional:** Set the **Hot Spare** switch to **ON** and input the required parameters if you want to build a hot spare system.

Note

- You must select Hot Spare mode when you install the system.
 - For how to build the hot spare system, please contact our technical support engineers.
-

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5. Click **OK** and the License Agreement dialog opens.
6. Read the License Agreement.
 - If you accept the terms of the License Agreement, check **I accept the terms of the agreement** and click **OK** to continue.
 - If you do not accept the agreement, click **Cancel** to cancel the activation.The activation will start.

6.2 Activate License - Offline

If the SYS server to be activated cannot connect to the Internet, you can activate the License in offline mode.

Steps

1. Log in to HikCentral Professional via the Web Client.
2. Click **Export the license request file** in the License area.

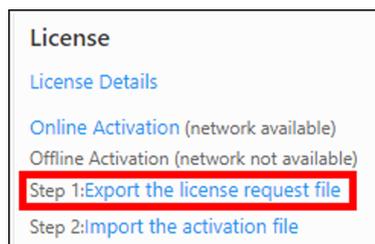


Figure 6-2 Export Request File

3. Enter the activation code.

Note

- If you have purchased more than one License, you can click **+** and enter other activation codes.
- Up to 110 Licenses are allowed in one system.

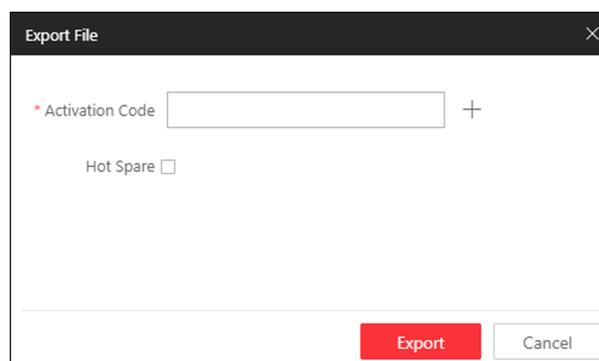


Figure 6-3 Export File

4. **Optional:** Check **Hot Spare** and enter the required parameters if you want to build a hot spare system.

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Note

- The switch will be displayed if you select **Hot Spare** mode when installing the system.
- For how to build the hot spare system, please contact Hikvision's technical support engineers.

5. Click **Export**.
6. In the pop-up License Agreement window, check **I accept the terms of the agreement** and click **OK**.

A request file named "ActivationRequestFile.bin" will be downloaded. Save the request file to the proper directory or the removable storage medium (e.g., USB flash disk).

7. Copy the request file to the PC that can connect to the Internet.
8. On the PC which can connect to the Internet, enter the following website: <https://license.hikvision.com:8443/#/active>.
9. Click  and then select the request file downloaded in Step 6.

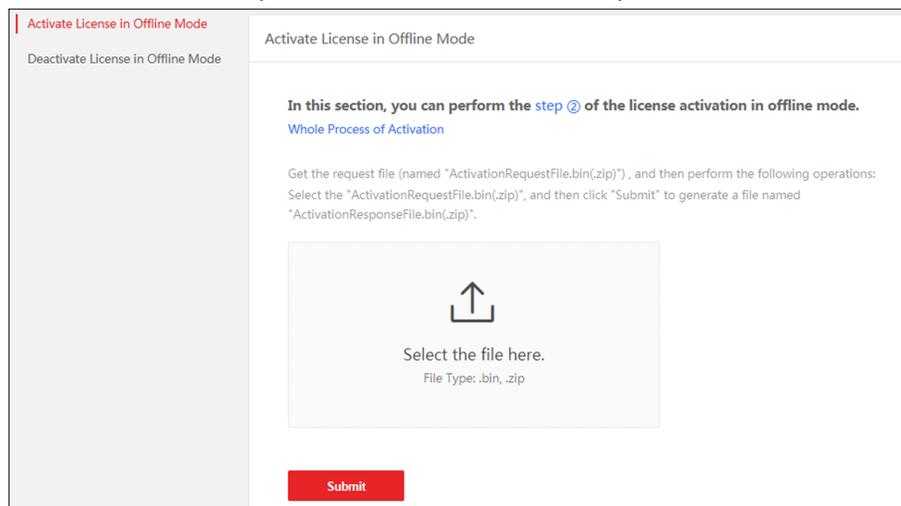


Figure 6-4 Select Request File

10. Click **Submit**.

A respond file named "ActivationResponseFile.bin" will be downloaded. Save the respond file to the proper directory or the removable storage medium (e.g., USB flash disk).

11. Copy the respond file to the proper directory of the PC that accesses HikCentral Professional via the Web Client.
12. In the License area, click **Import the activation file**.

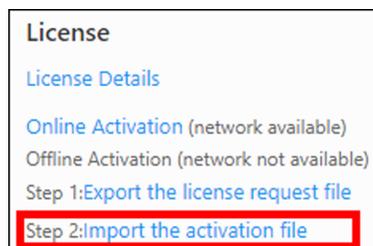


Figure 6-5 Import Respond File

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13. Click and select the respond file downloaded in Step 10.
14. Click **Import**.



See Far, Go Further