

## How to Configure Temperature Screening Thermographic Camera

### 1. General Parameters

- **Temperature Measurement Range**  
30.0-45.0 Degrees Celsius
- **Temperature Measurement Accuracy**  
± 0.5 Degrees Celsius
- **Camera Resolution and Focal Length**  
**DS-2TD1217B-3/PA:** Thermal: 160 × 120, Optical: 2688 × 1520, 3mm  
**DS-2TD1217B-6/PA:** Thermal: 160 × 120, Optical: 2688 × 1520, 6mm  
**DS-2TD2617B-6/PA:** Thermal: 160 × 120, Optical: 2688 × 1520, 6mm  
**DS-2TD2637B-10/P:** Thermal: 384 × 288, Optical: 2688 × 1520, 10mm  
**DS-2TD2636B-15/P:** Thermal: 384 × 288, Optical: 2688 × 1520, 15mm
- **AI Face Detection**  
Multiple targets skin-surface temperature detection at the same time (wearing masks or not would not affect this detection)
- **Operating Environment**  
Indoor environment with calm air condition; 10-35 Degrees Celsius

### 2. Installation

#### 1) Installation Cautions

The performance of this Temperature-screening scheme is greatly affected by environment. This scheme would apply only to those indoor environments, or the scenarios with calm air and consistent temperature. Besides, the relative installation location of devices and the ambient light (too bright or too dark) greatly affect the accuracy of face detection. In order to improve measurement accuracy and reach better performance of human face detection, the installation environment has to meet certain requirements:



1. Select installation environments with one-direction path to ensure that cameras capture the full faces of all passing persons.
2. Select installation environments with stable and sufficient lighting conditions.  
Supplementary light is required under backlight or insufficient lighting conditions

to ensure the clear visibility of facial features.

3. Select indoor environments with calm air and consistent temperature condition. Outdoor environments with rapid temperature changes are not recommended.
4. If this scheme is used in entrance scenes that connect indoors and outdoors environments, It is suggested that the installation location should be kept at a certain distance from the entrance (such as customs or security checkpoints).
5. Avoid objects with high or low temperature placed in the scene.
6. The devices should be installed firmly, thereby avoiding face detection and temperature measurement errors caused by shaking.
7. Skin-surface temperature can be affected by environment temperature, if it's too hot and cold in outdoor environment, we recommend people to stay indoor for more than 3 minutes before temperature measurement.

## 2) Camera Installation

- The camera should be set right in front of the one-direction path, capturing the full faces of passing persons. The installation height and the distance between the camera and measured objects is depended on the resolution and focal length of thermographic camera, as shown in the following table.

Thermal resolution	Thermal focal length	Recommend ed distance (between human & camera)	Installation height	Elevation angle requirements	Installation method		Black body distance (between camera & black body)
160*120	3mm	0.8-1.5m	1.5m	≤15°		Tripod	≤1.0m
	6mm	1.5-3m					≤2.0m
384*288	10mm	2-7m	1.7-2.5m			Wall Mount	≤3.0m
	15mm	2.5-9m					≤5.0m

- There are tripods, tripod adapters, wall mount offered by HIKVISION for flexible or fixed placement, but these items require additional purchase. Only device with resolution of 384\*288 is recommended to be installed on the wall.

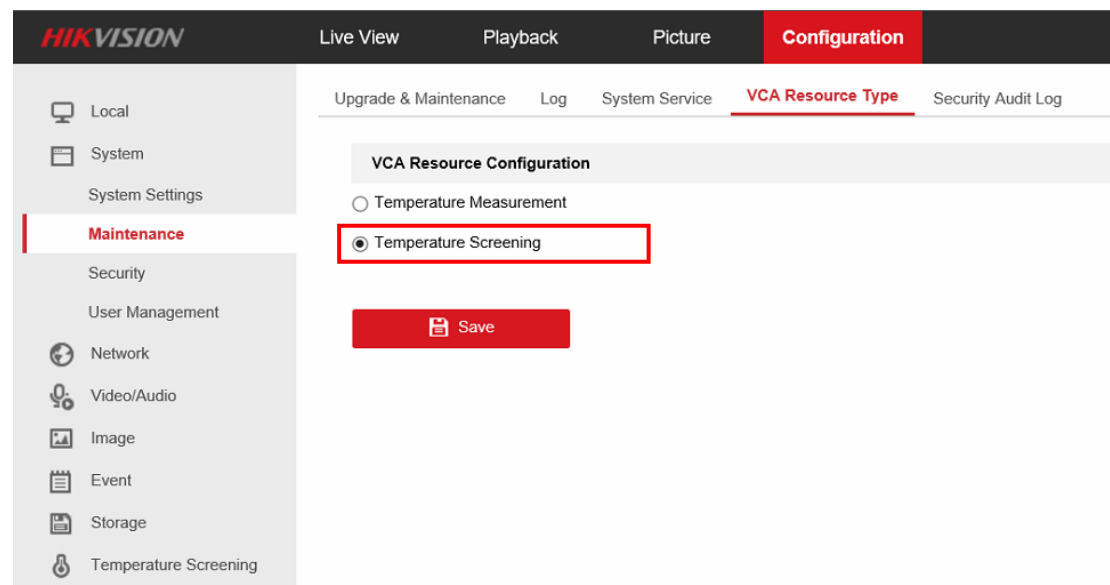


## 3. Configuration

### 1) Select VCA Resource Type

#### Steps:

1. Enter VCA Resource Type interface: **Configuration > System > Maintenance > VCA Resource Type**.



2. Select **Temperature Screening** as VCA Resource Type.
3. Click **Save** and wait for device restart.

## 2) Set Local Configuration

### Steps:

1. Go to the Local Configuration interface: **Configuration > Local**.

The screenshot shows the Hikvision Local Configuration interface. The left sidebar contains a menu with options: Local, System, Network, Video/Audio, Image, Event, Storage, and Temperature Screening. The main area is divided into three sections: Live View Parameters, Record File Settings, and Picture and Clip Settings. The Live View Parameters section includes settings for Protocol (TCP, UDP, MULTICAST, HTTP), Play Performance (Shortest Delay, Balanced, Fluent), Rules (Enable, Disable), Display POS Information (Enable, Disable), Auto Start Live View (Yes, No), Image Format (JPEG, BMP), Display Rules Info. on Capture (Yes, No), Display Temperature Info. (Yes, No), and Display Temperature Info. on Capture (Yes, No). The Record File Settings section includes Record File Size (256M, 512M, 1G), Save record files to, and Save downloaded files to. The Picture and Clip Settings section includes Save snapshots in live view, Save snapshots when playback, and Save clips to. A red box highlights the 'Rules' setting, which is set to 'Enable'. Another red box highlights the 'Display Rules Info. on Capture' setting, which is set to 'Yes'. A third red box highlights the 'Display Temperature Info.' setting, which is set to 'Yes'. A fourth red box highlights the 'Display Temperature Info. on Capture' setting, which is set to 'Yes'. A red 'Save' button is located at the bottom right of the interface.

2. Click to enable the following settings:
  - **Rules:** It refers to the rules on your local browser; select **Enable** to display bounding boxes and temperature information when the face target is detected.
  - **Display Rules Info. on Capture:** Select **Yes** Display rules information on the capture.
  - **Display Temperature Info.:** Select **Yes** to display temperature information with temperature measurement rule configured.
  - **Display Temperature Info. on Capture:** Select **Yes** to display temperature information on the capture.
3. Click **Save**.

## 3) Settings of Temperature Screening

### Steps:

1. Go to the Temperature Screening Settings interface: **Temperature Screening > Basic Settings.**

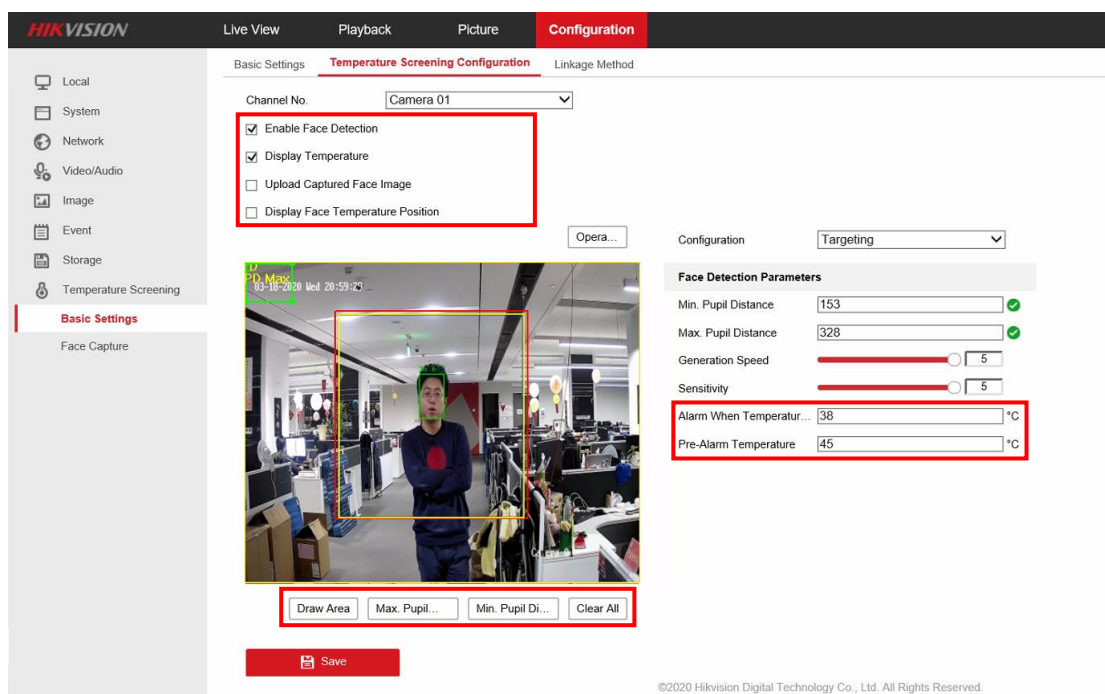
The screenshot displays the Hikvision web interface for configuring temperature screening. The 'Configuration' tab is selected, and the 'Basic Settings' sub-tab is active. The settings are organized into sections: General Settings, Target Thermographic Parameters, and a Save button at the bottom.

Section	Parameter	Value
General Settings	Channel No.	Camera 01
	Enable Temperature Measurement	<input checked="" type="checkbox"/>
	Enable Color-Temperature	<input type="checkbox"/>
	Display Temperature Info. on Stream	<input checked="" type="checkbox"/>
	Add Original Data on Capture	<input checked="" type="checkbox"/>
	Add Original Data on Stream	<input checked="" type="checkbox"/>
	Data Refresh Interval	3 s
	Unit	Degree Celsius(°C)
	Temperature Range	30.0~45.0
	Version	V2.0.8build20200421
Target Thermographic Parameters	Emissivity	0.98
	Distance Mode	Self-Adaption
	Distance	1 m

**Save**

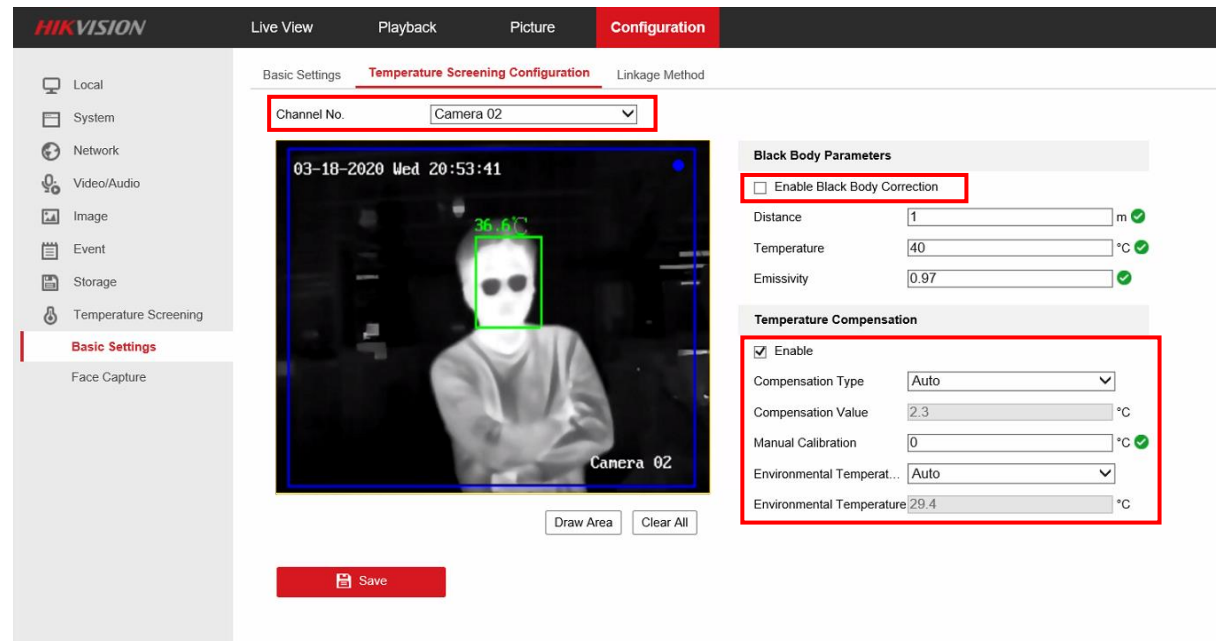
2. Configure the following settings:
  - **Enable Temperature Measurement:** Check this box to enable temperature measurement.
  - **Display Temperature Info. on Stream:** Check this box to display temperature information on stream.
  - **Emissivity:** The relative ability of material surface to emit energy by radiation. For human skin, this value is normally set as 0.98.
  - **Distance Mode:** Set mode as 'Self Adaption'.
  - **Distance:** The actual distance between the camera and measured object.
3. Click **Save**.

4. Go to the Temperature Screening Settings interface: **Temperature Screening > Temperature Screening Configuration**
5. Select the optical camera channel (normally as **Camera 01**).



6. Configure the following settings:
  - **Enable Face Detection:** Check this box to enable face detection function.
  - **Display Temperature:** Check this box to display measured temperature.
  - **Upload Captured Face Image:** Check this box to upload captured face image.
  - **Display Face Temperature Position:** Check this box to display the point with highest temperature in target frame.
  - **Configuration:** Select as **Targeting**.
  - **Face Detection Parameters:**
    - Set **Generation Speed** and **Sensitivity** both as **5** for best detection performance.
    - It is suggested to set **Alarm When Temperature is above** as 37.5 degrees Celsius and **Pre-Alarm Temperature** as 37 degrees Celsius, or it could be adjusted to meet other requirements.
  - **Draw Area:** Draw a rectangular area; only objects in this area would be detected as targets for temperature measurement.
  - Press **Max. Pupil Distance** and **Min. Pupil Distance** to draw width filter frame, thereby preventing false alarm caused by people's being too close or too far. This pupil filter is actually based on the **pixel width of target frame**.
7. Click **Save**.

8. Select the thermal camera channel (normally as **Camera 02**).



9. Configure the following settings:

- **Black Body Parameters:** If no blackbody is used in this scheme, uncheck this box.
- **Body Temperature Compensation:** Compensate the measured value according to the real-time environment temperature.
  - **Enable:** Check this box to enable body temperature compensation
  - **Compensation Type:** Setting as **Auto** is suggested; in this way, auto compensation and manual calibration value would both added to the measured value.
  - **Manual Calibration:** The set value would be added to the measured value. (If this value is set as 2 degrees Celsius and the measured value is 35 degrees Celsius, the displayed value would be 37 degrees Celsius). See **Manual Calibration** part in below for details.
  - **Environment Temperature:** Setting as **Auto** is suggested; in this way, the environment temperature would be automatically measured.

10. Click **Save**.

## 4) Manual Calibration

### Purpose:

The performance of this body thermography scheme offered by HIKVISION would be affected by different actual working environments, and the affect factors in most stable environments could be regarded as a kind of system error. If needed, it is suggested to make a compensation through the manual calibration, the steps are as following.

**Steps:**

1. Device start-up; wait a period of time (more than 60 minutes) for preheating.
2. For 5 to 10 individuals, complete the following 3 steps one by one:
  - Use the ear thermometer or other specialized thermometer to get the real body temperature, and record.
  - Use the thermographic camera to get the body temperature of the same individual, and record.
  - Subtract these two numbers, and record the difference value.
3. Set **Manual Calibration** with the average value of these difference values in **Body Temperature Compensation**.

**For example:**

If data recorded during the calibration process are as the following table,

Real Body Temperature/°C	Measured Temperature/°C	Difference Value/°C	Average Value (Manual Calibration)/°C
36.8	36.3	0.5	0.5
37.0	36.5	0.5	
36.8	36.2	0.6	
36.9	36.4	0.5	
37.2	36.8	0.4	

thereby setting the **Manual Calibration** as 0.5 degrees Celsius.

## 4. Other Notes for Use

- Before the device is used in actual body temperature measurement, it should run for more than 60 minutes for preheating.
- This product is used for preliminary screening of people with Temperature. After alarm happens, specialized medical thermometer should be used in further body temperature check.





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