HIKVISION

Hik-ProConnect ARC Function
Installation Guide-Sentinel
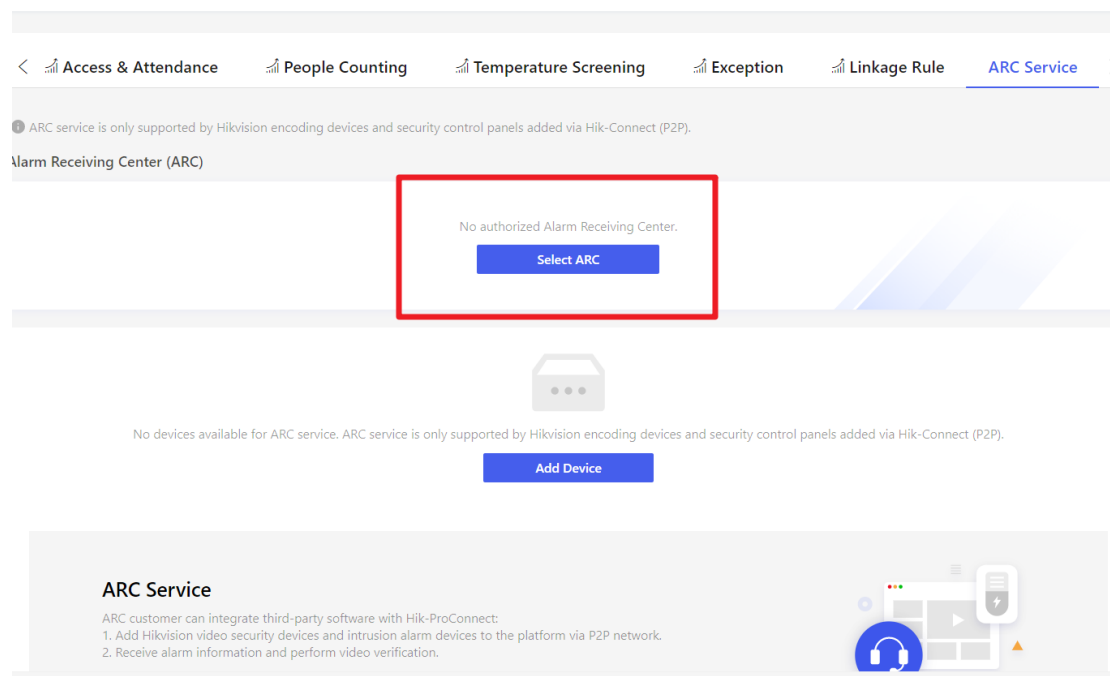
Content

1 Software Requirement

1. Sentinel platform

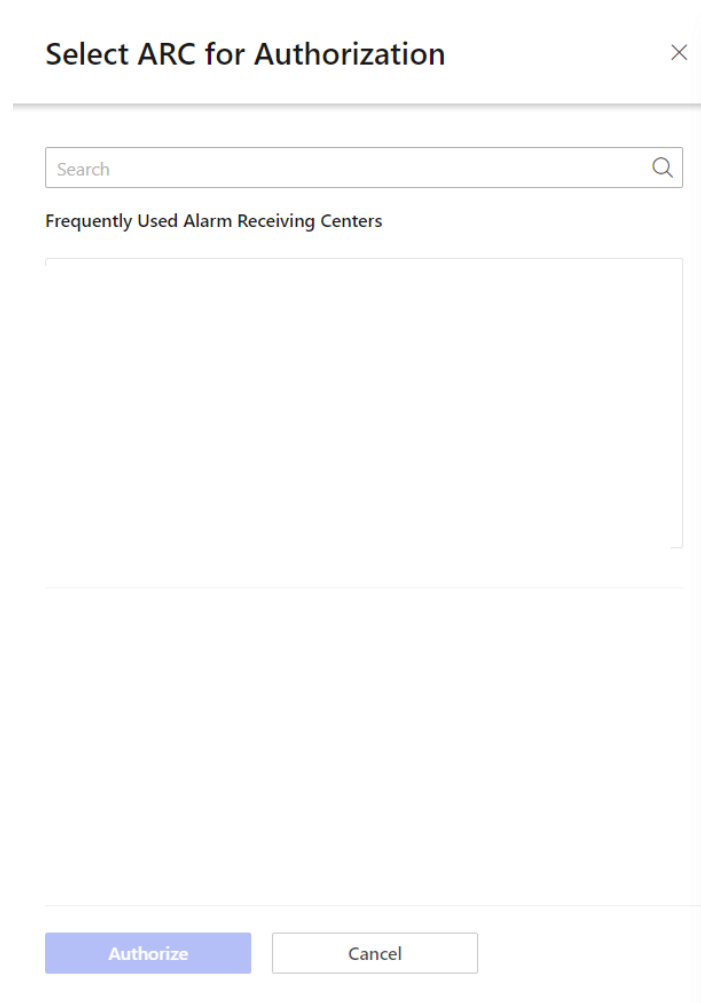2. Hik-ProConnect Account with ARC service subscribed.

2 Installation

Hik-ProConnect Setting

2.1.1 Enable ARC Service and Add device

1. Log on The Hik-ProConnect Portal-Site-ARC service and select your arc company as below.

Select ARC for Authorization ✕

Search 🔍

Frequently Used Alarm Receiving Centers

Authorize Cancel

2. If you find your ARC company is not listed, please ask your ARC company to register in below link and submit, Hikvision will offer the "ARC ID and key" to your ARC company and then add it to the list (it may take 1-2 days).

https://www.surveymonkey.co.uk/r/H72878M

Or ARC company can send the enquiry to Hik-ProconnectUK@hikvision.com

And ARC company should talk to Sentinel regarding how to use the ID and Key in the Sentinel software

3. Select the device want to add to sentinel in the same page, and end user will receive an authorization notification in hik-connect app.

Device(s)

DS-7208HUHI-K2(D50874563)
ARC Service Disabled