

STATEMENT

Date: 30th May, 2025

We, **Hikvision Turkey Teknoloji Ve Güvenlik Sistemleri Ticaret Anonim Şirketi** (hereinafter referred to as "**HIKVISION**"), reaffirms our commitment to delivering products and solutions through our certified distribution network. To safeguard customer interests and ensure optimal product performance, we **strongly recommend** purchasing HIKVISION products **exclusively through our authorized partners**.

Purchasing through authorized partners guarantees:

- Genuine products with full manufacturer warranties
- Access to technical support and firmware updates
- Compliance with local regulations and cybersecurity standards

Our authorized partners undergo rigorous certification to ensure quality service delivery. Verify partner credentials via:

- Official Website: <https://www.hikvision.com/en/Partners/channel-partners/find-a-distributor/>
- Regional office confirmation

Products obtained through unauthorized partners may lack verifiable origin and proper quality assurance, potentially affecting access to firmware updates and cybersecurity maintenance. HIKVISION maintains product integrity and service commitments exclusively through our authorized partner network to ensure optimal performance and regulatory compliance.