



Outdoor Fixed LED Display Unit

Quick Start Guide

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The symbols that may be found in this document are defined as follows.

Symbol	Description
 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

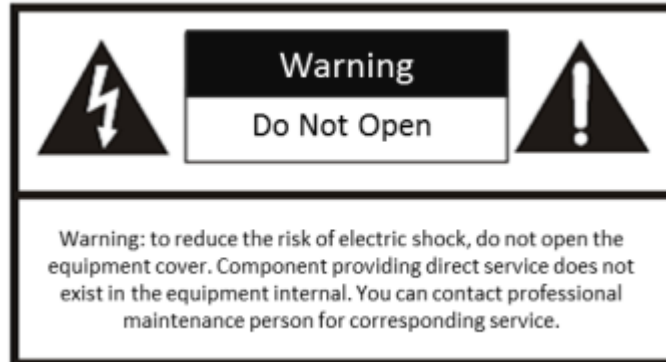
For safety concerns, the device has been strictly tested before shipment. However, incorrect installation or usage may lead to hazardous results such as electric shock and fire. To ensure the service life and best performance of the device, please read the notice and plate signs carefully and follow the safety instructions. Keep this guide properly for later use.

Caution

- To ensure safety, the installation parts and the wall should support four times the weight of the device.
- Install the device no more than 5 mm away from the wall or other metal racks in case of lamp board drop resulting in electric shock.
- Please set the brightness of the LED display within 500 nits to avoid power overload.
- The device may generate radio interference in indoor environment. Necessary precautions may be required.
- To reduce the risk of fire or electric shock, please do not expose the device to rain or humid environment.
- Electric discharge may last for a short period of time after the power is shut down. Please wait two minutes after the power is shut down before operating the device.
- To avoid the risk of electric shock, please do not operate when the power is on.
- Please do not plug and unplug the power cable when the power is on.
- Ensure the correct wire sequence of the terminals connected to the AC power supply.
- Do not place anything containing liquid on the device to avoid the risk of fire or electric shock caused by liquid-splashing.
- The device is only suitable for installation on the concrete or non-flammable surfaces, to prevent molten material from dripping to the bottom during fire caused by internal failure.
- Keep 90 degrees when moving and using the device.

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- After installation, there should be no openings around the LED module. The bottom bracket under the wire outlet position should completely cover the bottom hole only to let the wire out, to prevent the molten material from dripping to the bottom during fire caused by internal failure.



Warning

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Disconnect the power plug before maintenance.
- Make sure the power supply is well-grounded.
- The protective grounding of the device should be reliably connected to the building protective grounding.
- To reduce the risk of electric shock, install protective shield on the exposed connector after installing LED screen.
- Disconnect the power plug before installing the protective shield.
- A disconnecting device should be provided on the outside of the equipment. A single device is recommended for AC 220 V / 230 V / 240 V, 6 A circuit breakers. When multiple devices are superimposed, a suitable circuit breaker should be selected according to the total rated current, but it must not exceed the building equipped circuit specifications.
- To prevent injury, the device must be securely fixed to the ground, wall, ceiling, or steel frame. The all-in-one rack should be fixed to the ground with expansion screws.
- The supporting rack can only be used with the device. Using it with other devices may cause instability and injury.
- The device can only be used with the supporting rack. Using it with other equipment (such as a cart, shelf, or handling device) may cause instability and injury.
- Please strictly follow the installation method in this guide.
- The external wire connection between device and hazardous electronic terminals should be operated by professionals.
- This is a class A product and may cause radio interference in which case the user may be required to take adequate measures.

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Chapter 1 Product Introduction

1.1 Overview

Outdoor fixed LED display unit (hereinafter referred to as the device, the product, or the LED) is a new generation of full-color fine pitch outdoor LED display unit. It adopts aluminum profile cabinets with concise appearance. The heat dissipation performance of the whole device is highly improved with aluminum modules. It features in IP66 protection level, guaranteeing the normal running in various severe environments. The highest brightness reaches 6000 to guarantee the display effect even in high brightness regions. It is applicable to various scenarios such as the outdoor billboards, outdoor walls, and roofs.

1.2 Product Components

An LED control system includes sending and receiving cards. The sending card packages images and sends them to the receiving card. The receiving card unpackages and processes the images, and then displays the images on the LED display unit.

The pixel pitch is the distance in millimeters from the center of a pixel to the center of the adjacent pixel. The smaller pixel pitch equates to higher pixel density per unit area, higher resolution and higher cost. P1.2 indicates 1.2 mm pixel pitch.

Chapter 2 Cabinet Installation

2.1 Introduction

2.1.1 About Cabinet

A cabinet is a basic unit for LED engineering installation in which LED modules are neatly mounted on a metal sheet (cast aluminum) box, with a built-in independent receiving card and switching power supply, an engineering installation structure, and independent display.

2.1.2 Load Capability of Cabinet

Load Capability of Power Cords

The load capability of a single power cord is limited. You can calculate the max load of a single power cord by the following formula.

$$\text{Max Load of a Single Power cord} = \text{Power of the Cord} / \text{Power of the Cabinet}$$



You can choose power cords and cabinets of different specifications, and calculate the load capability by the formula.

Load Capability of Network Interfaces

The load capability of a single network interface of the sending card is limited. You can calculate the max load of a single network interface by the following formula.

$$\text{Max Load of a Network Interface} = \text{Pixel Capacity of a Network Interface} / \text{Cabinet Resolution}$$

Example

If equipped with a sending card of 650,000 pixels, the max load of a single network interface for a P1.2 cabinet of 480 × 270 resolution is 5 cabinets.



You can choose sending cards of different pixels and cabinets of different resolution, and calculate the load capability by the formula.

2.1.3 Cabinet Overview

Each cabinet is equipped with a power supply box. The power cord and network cable are already connected with the power supply box and hidden in the wire organizer box after the device leaves factory.

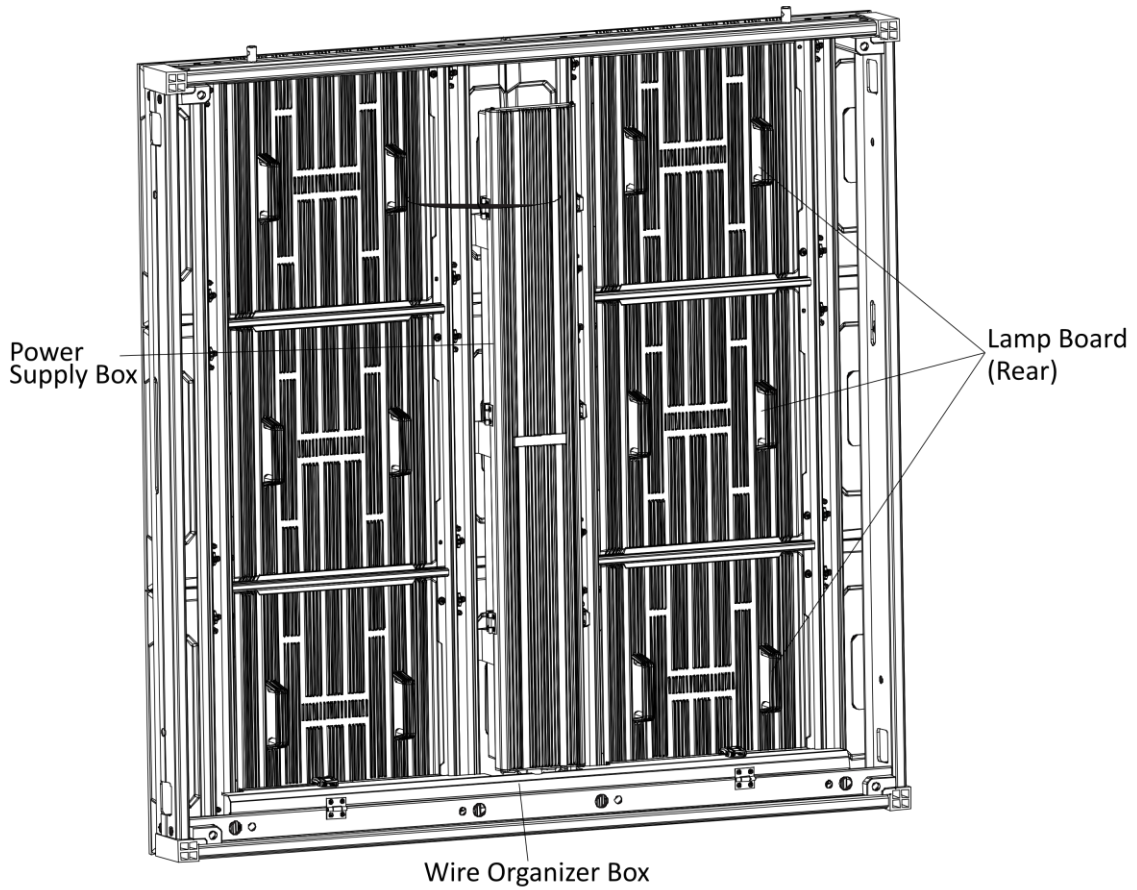


Figure 2-1 Cabinet Overview (Rear)

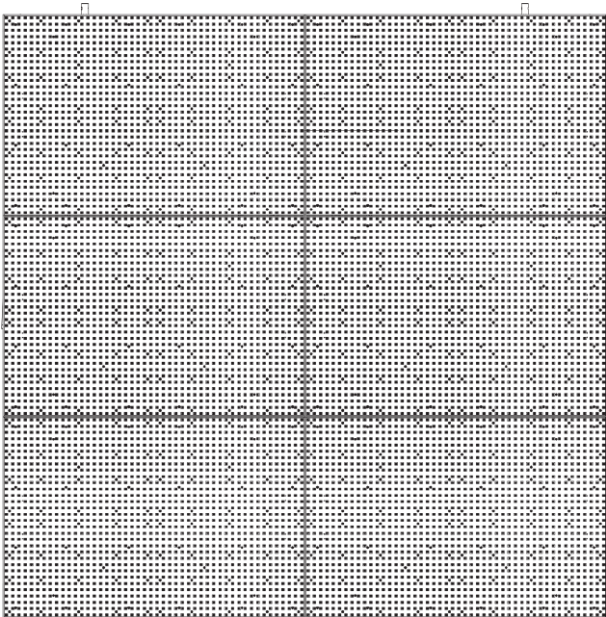


Figure 2-2 Cabinet Overview (Front)

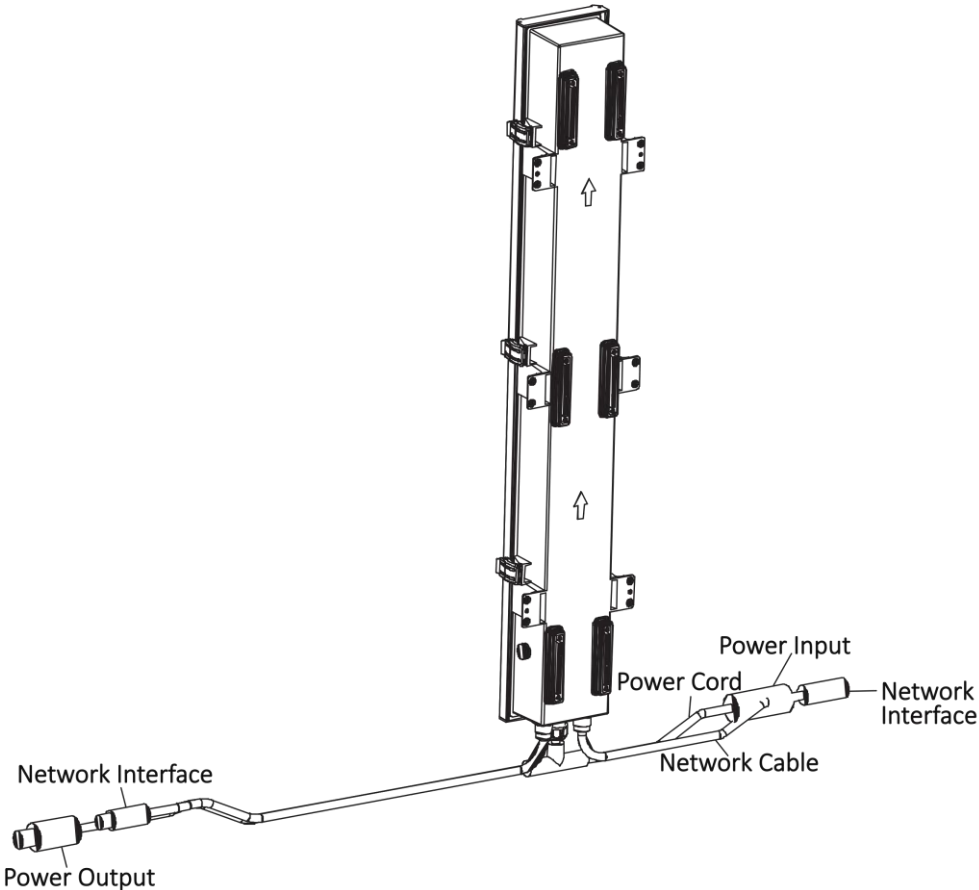


Figure 2-3 Power Supply Box Overview

 **Note**

The figures are for reference only. The actual device prevails.

2.2 Install Cabinet

2.2.1 Precautions

Read the following precautions before you install the device:

- Electric discharge may last for a short period of time after the power is shut down. Please wait two minutes after the power is shut down to operate the device.
- Only use the original power cord delivered with the device. Contact authorized dealer to purchase power cord with same specifications.
- Please do not frequently plug or unplug the power cord when the power is on.

2.2.2 Stitch Cabinet Frames

Cabinet Frame Locating

Align two cabinet frames with the locating studs, locating holes, and installation holes. Each cabinet frame is equipped with two vertical locating studs, two vertical locating holes, and two sets of horizontal installation holes.

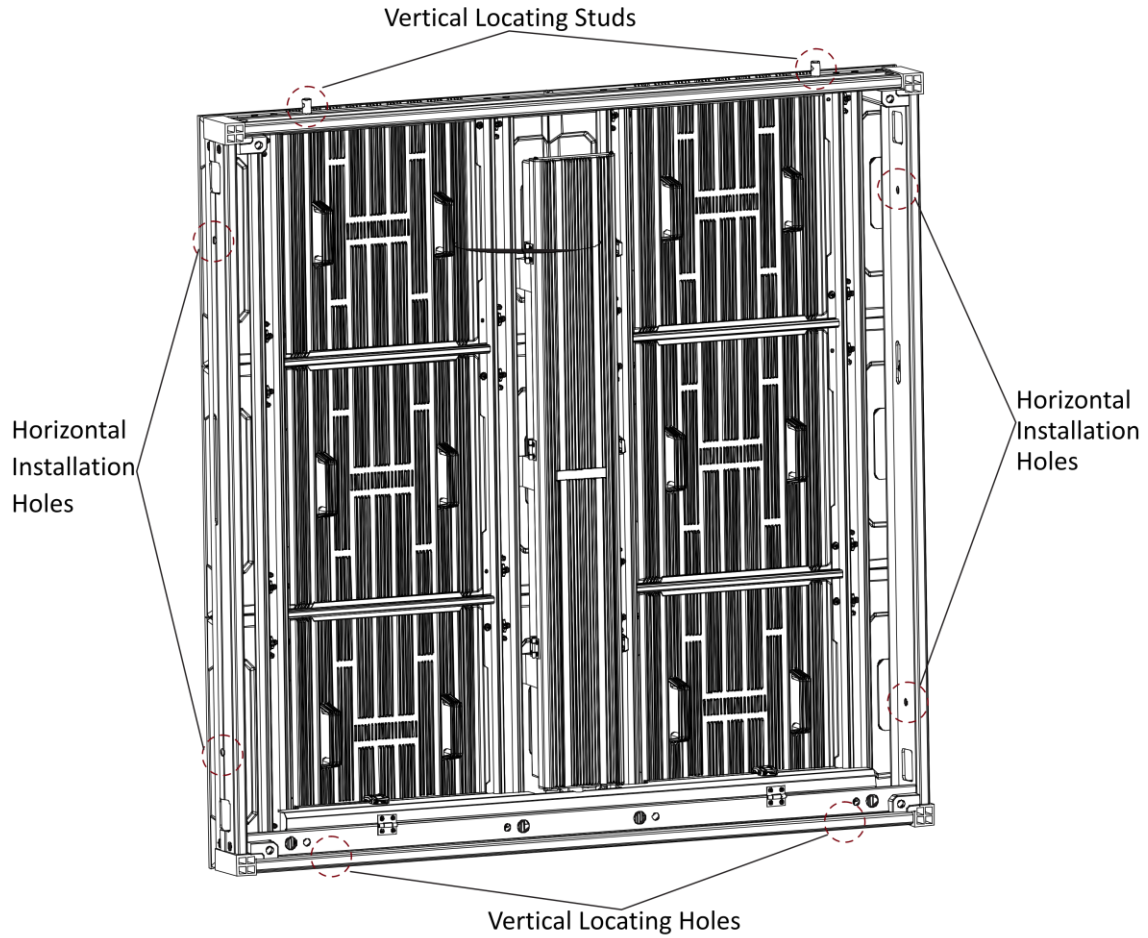


Figure 2-4 Cabinet Frame Locating

Stitch Cabinet Frames Horizontally

Steps

1. Align the installation holes in the horizontal direction of the two adjacent cabinet frames, and adjust the cabinet frames to the relative height.

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2. Insert two M10 hex screws into the installation holes, and fasten the screws with nuts.

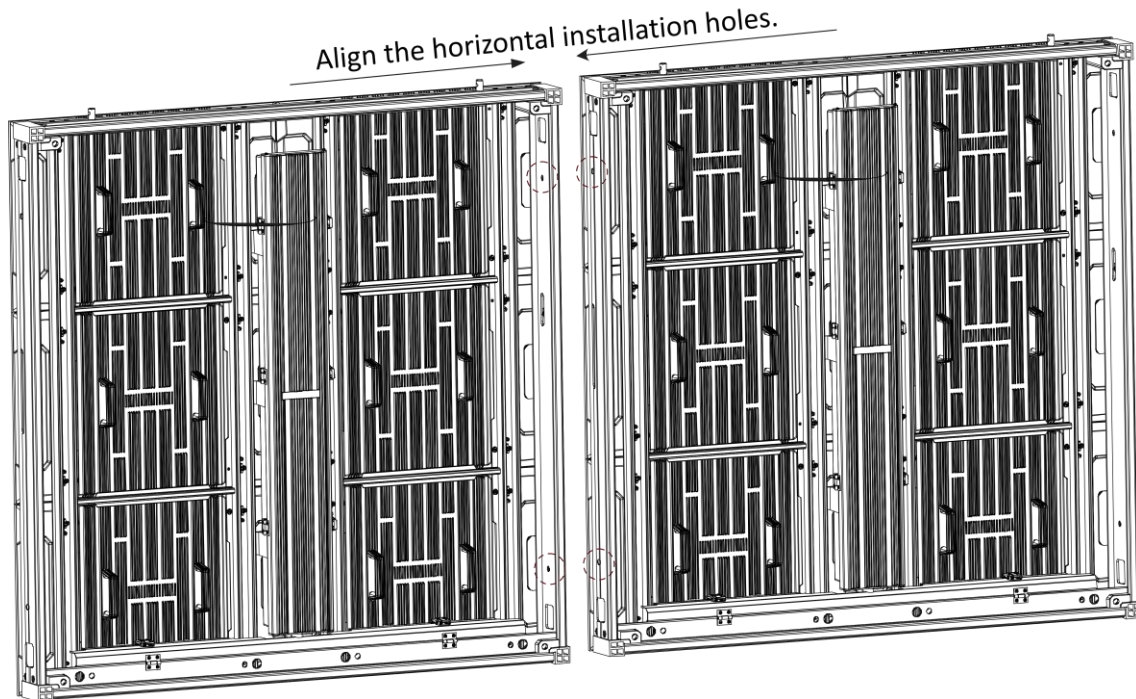


Figure 2-5 Stitch Cabinet Frames Horizontally

Stitch Cabinet Frames Vertically

Align the locating studs in the vertical direction of the two adjacent cabinet frames to the locating holes, and adjust the cabinet frames vertically against each other.

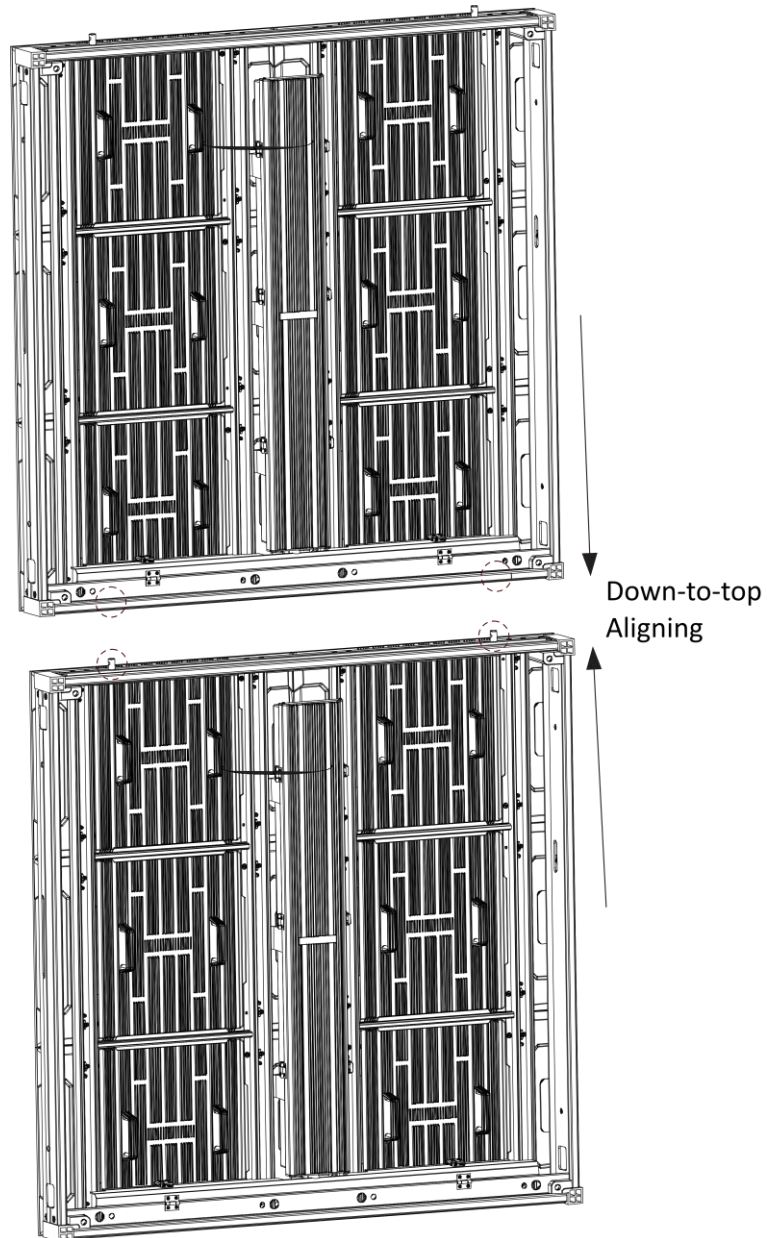


Figure 2-6 Stitch Cabinet Frames Vertically

After the horizontal and vertical stitching, a complete LED display unit is stitched.

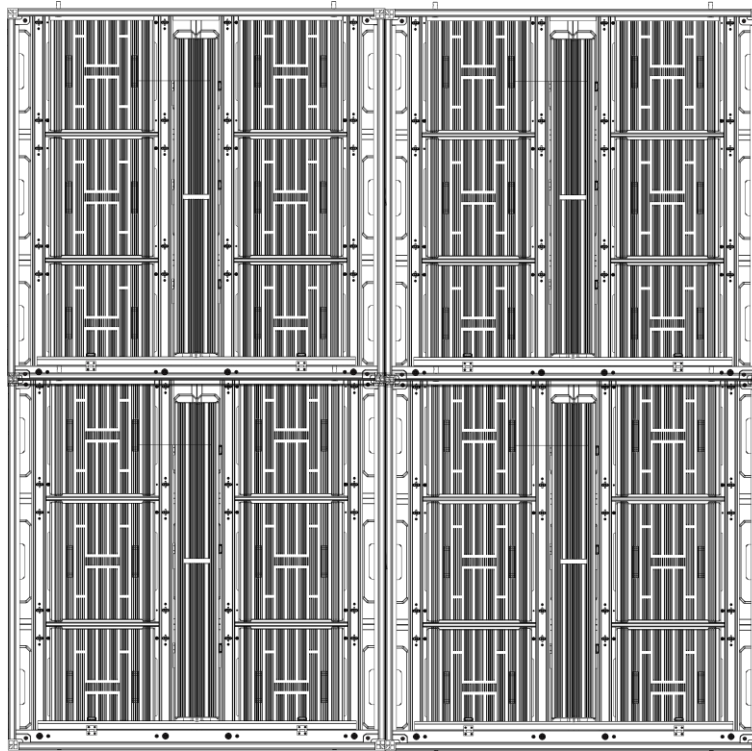


Figure 2-7 Stitched LED Display Unit (2 × 2 for Example)

2.3 Connect Power Cord and Network Cable

2.3.1 Connect Power Cord

Each cabinet is equipped with a power input cord and a power output cord in it. The internal power cords can be connected in cascade in each row, and the external power cords are needed according to the load capacity of the external power cords.

Steps

1. Unlock the two buckles on the wire organizer box to open it for each cabinet.

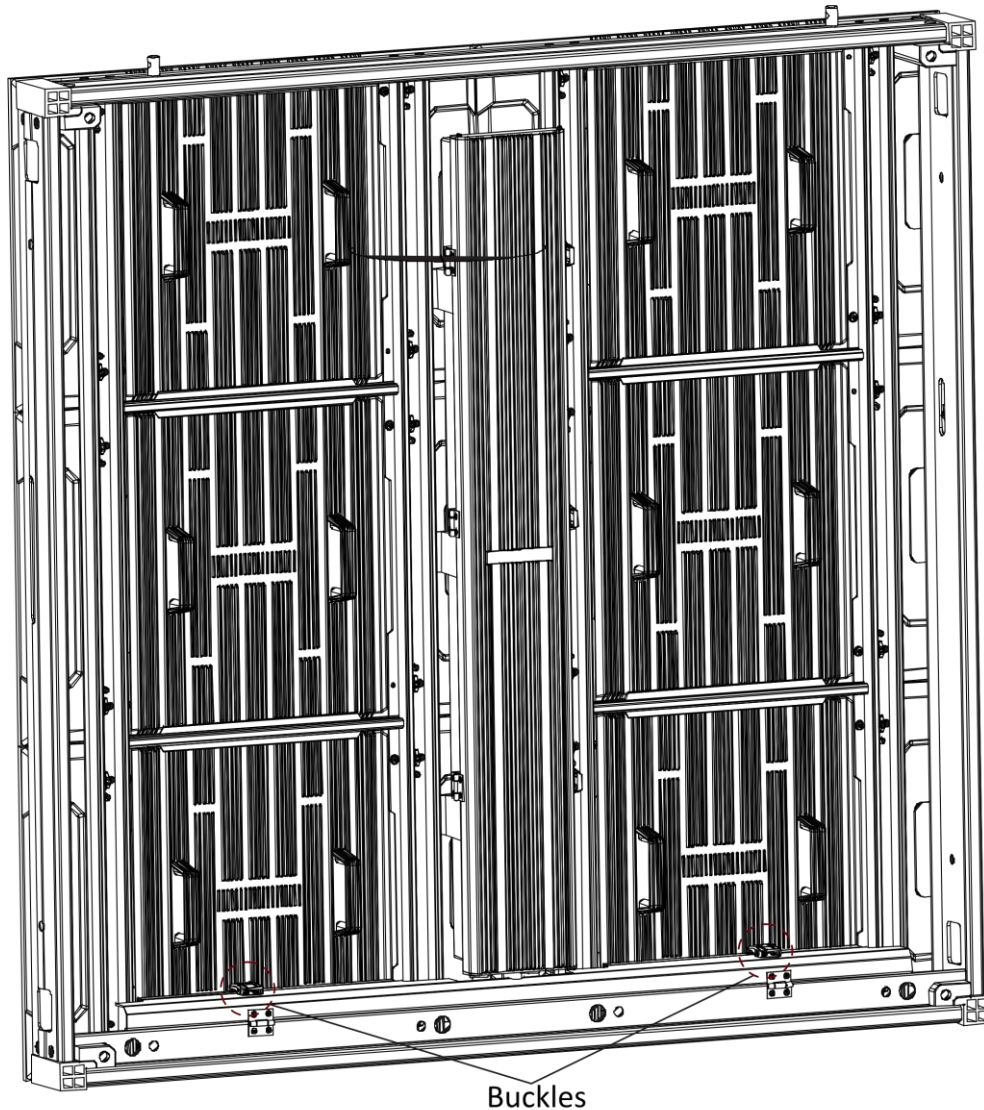


Figure 2-8 Open Wire Organizer Box

2. Connect the external power supply to the power input interface of the first cabinet in each row.
3. Connect the internal power cords within the max load. Connect the power output interface of one cabinet to the power input interface of the adjacent cabinet horizontally through the wiring holes in each row.

As the figure shown below, the left cabinet is the first cabinet in the row. Connect the external power supply to Interface 1, connect Interface 2 to 3, and connect Interface 4 to another power input interface of another cabinet in the row.

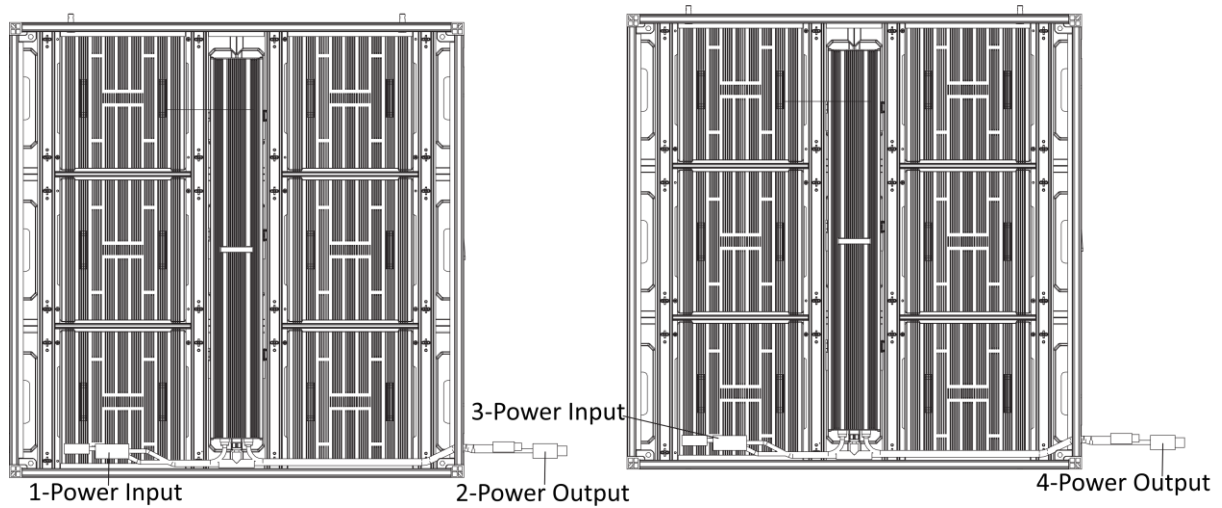


Figure 2-9 Connect Power Cord

4. (Optional) If the actual number of cabinets exceeds the max load of the power cord, connect the power input interface of the overloaded cabinet in each row to another external power cord through the wiring holes.

The figures below take 4×4 cabinets (within the max. load of the power cord) and 4×7 cabinets (4×4 within the max. load and 4×3 beyond the max. load of the power cord) for example.

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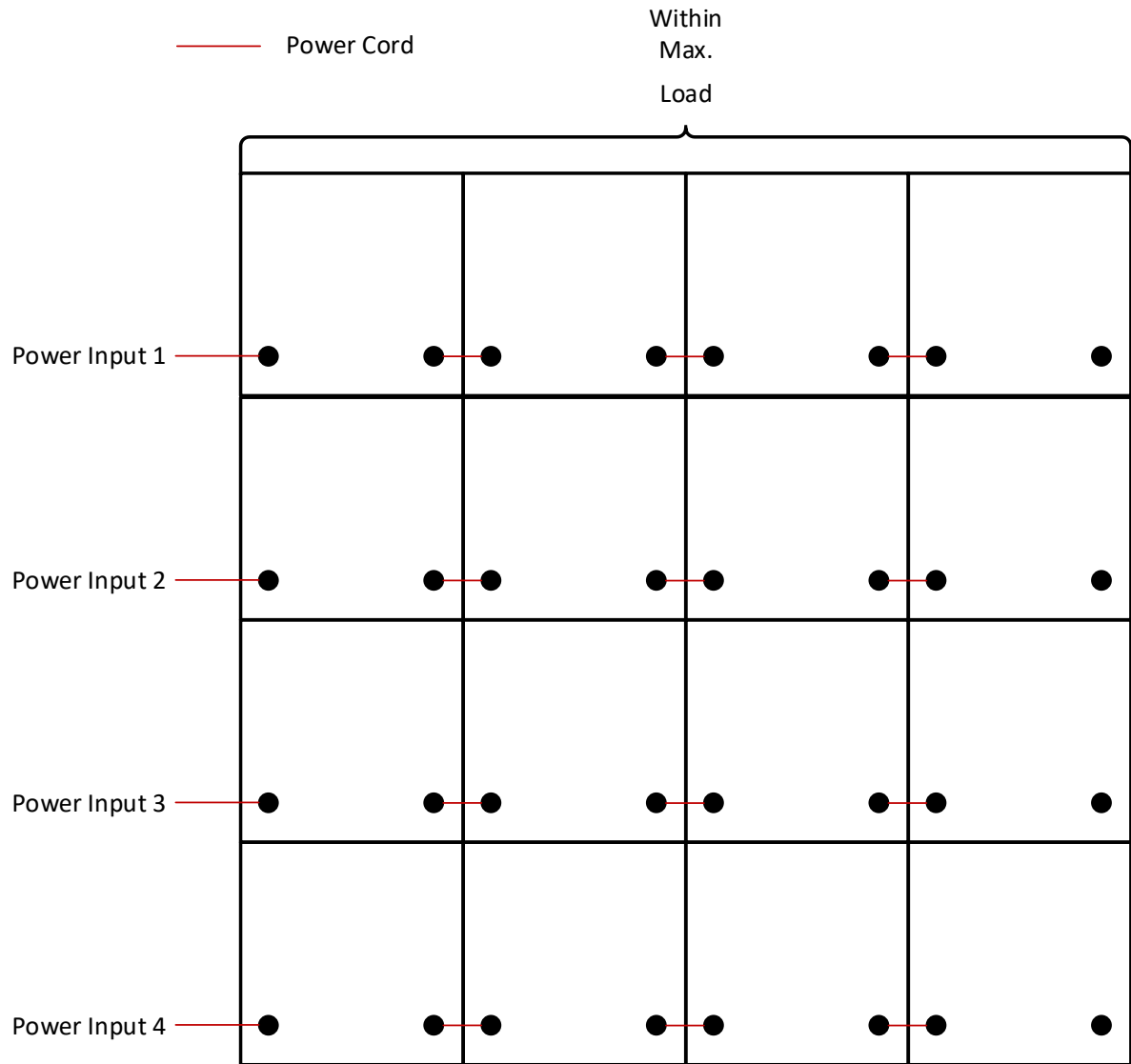


Figure 2-10 Power Cord Connection Diagram (Within Max. Load)

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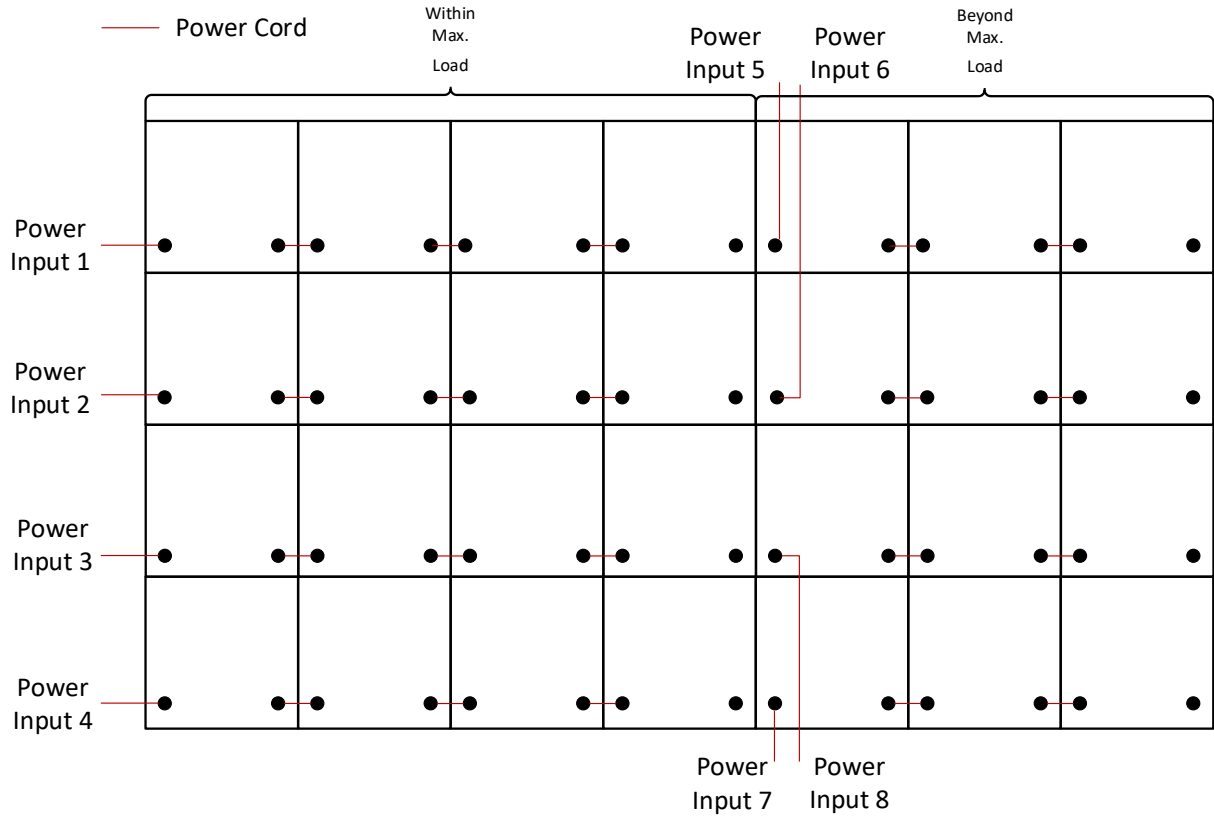


Figure 2-11 Power Cord Connection Diagram (Beyond Max. Load)

You can also connect the power output interface of one cabinet to the power input interface of the adjacent cabinet vertically. The figure below takes power cords of load capacity of 6 cabinets for example.

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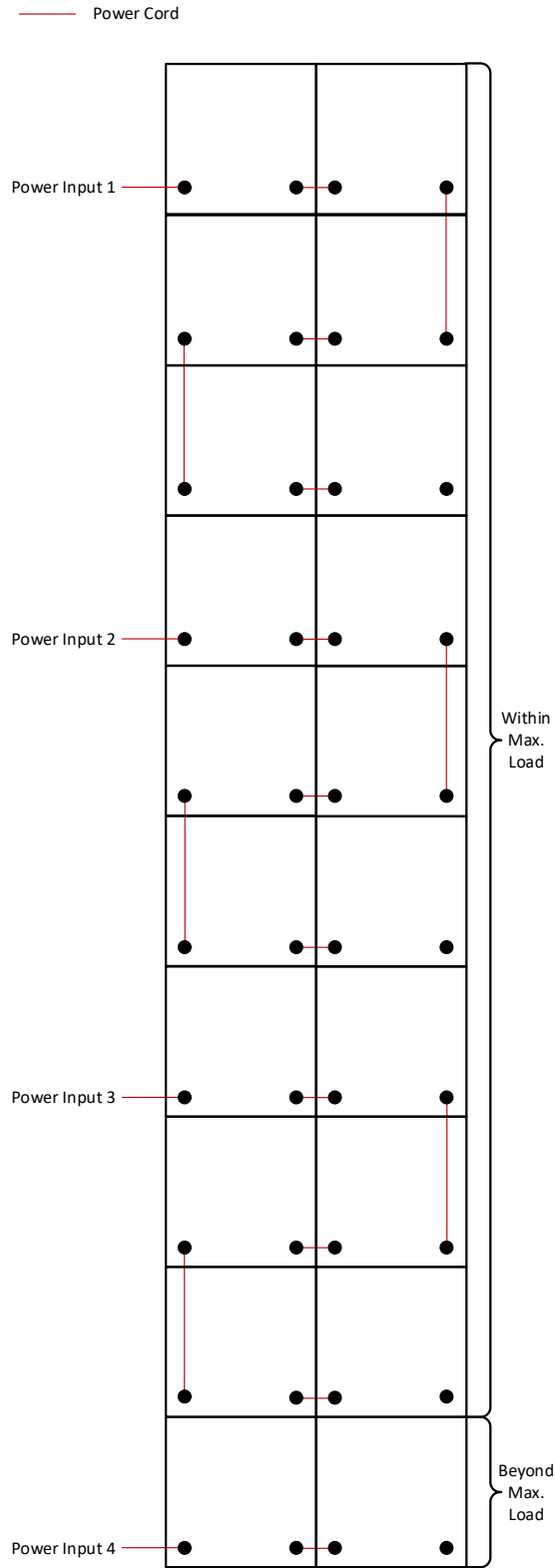


Figure 2-12 Power Cord Connection Diagram (Vertical)

5. Lock the two buckles on the wire organizer box to lock it for each cabinet.

2.3.2 Connect Network Cable

Each cabinet is equipped with a network input cable and a network output cable internally. The internal network cables can be connected in cascade in each row, and the external network cables for sending card connections are needed according to the load capacity of the network interfaces of the sending card.

Steps

1. Unlock the two buckles on the wire organizer box of each cabinet.
2. Connect the network interface of the first cabinet in each row to the network interface of the sending card through the wiring holes.
3. Connect the internal network cables within the max load. Connect the network interface of one cabinet to the network interface of the adjacent cabinet horizontally through the wiring holes in each row.

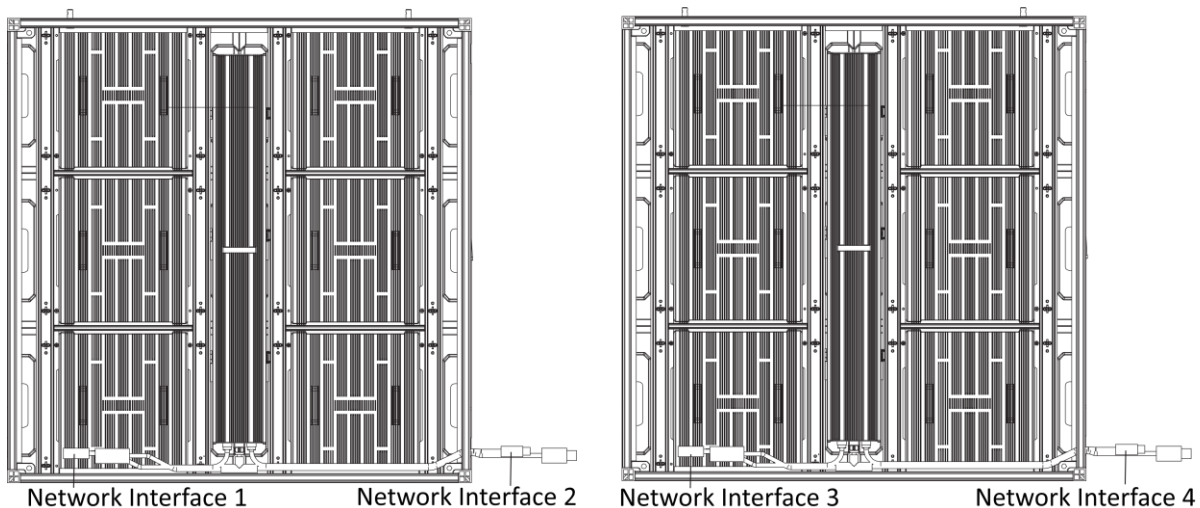


Figure 2-13 Connect Network Cable

4. (Optional) If the actual number of cabinets exceeds the max load of the network interface, connect the network interface of the overloaded cabinet in each row to another network interface of the sending card via an external network cable through the wiring holes. The figures below take 4 × 4 cabinets (within the max. load of the network cable) and 4 × 7 cabinets (4 × 4 within the max. load and 4 × 3 beyond the max. load of the power cord) for example.

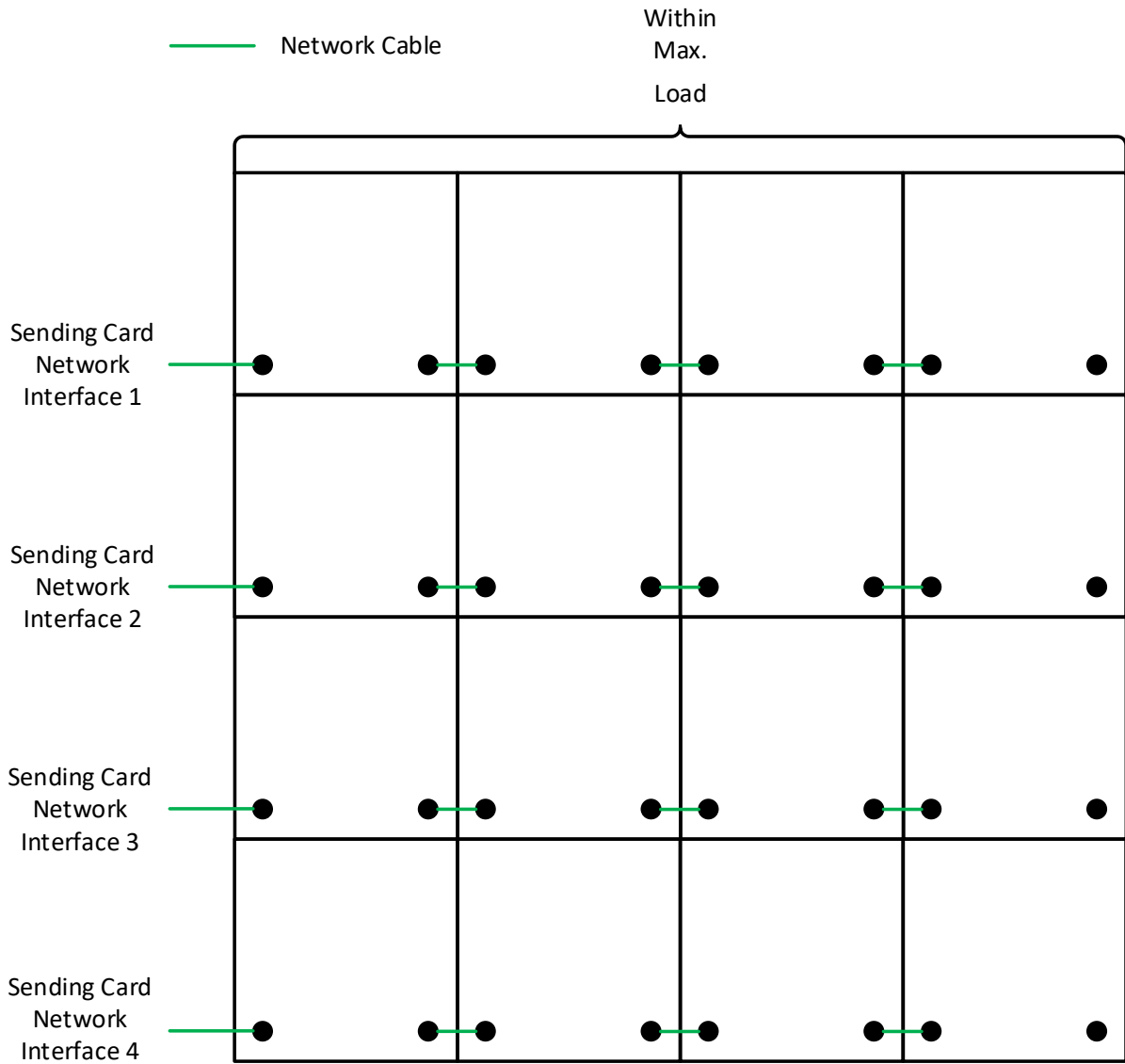


Figure 2-14 Network Cable Connection (Within Max. Load)

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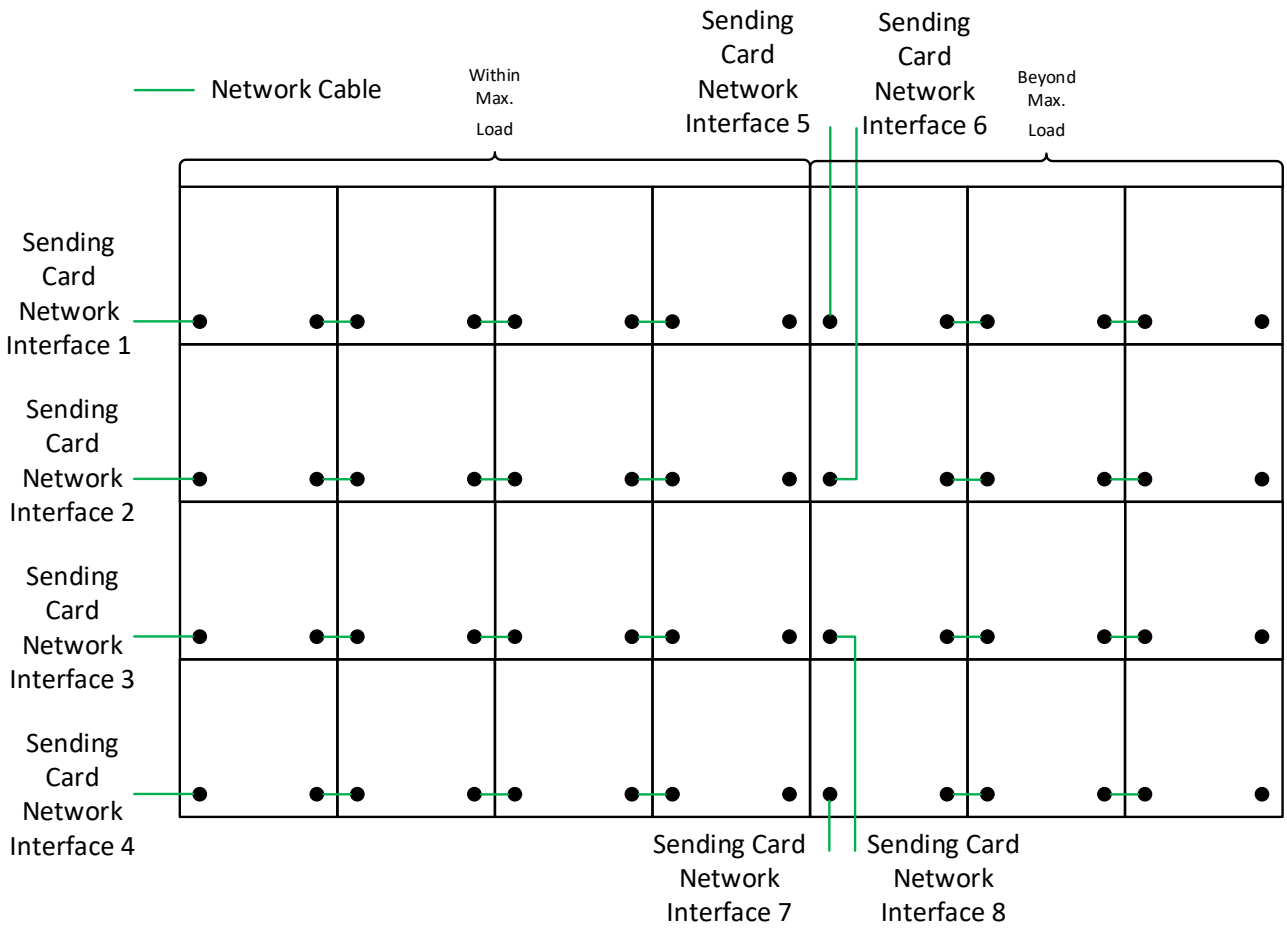


Figure 2-15 Network Cable Connection (Beyond Max. Load)

You can also connect the network interface of one cabinet to that of the adjacent cabinet vertically. The figure below takes network cables of load capacity of 6 cabinets for example.

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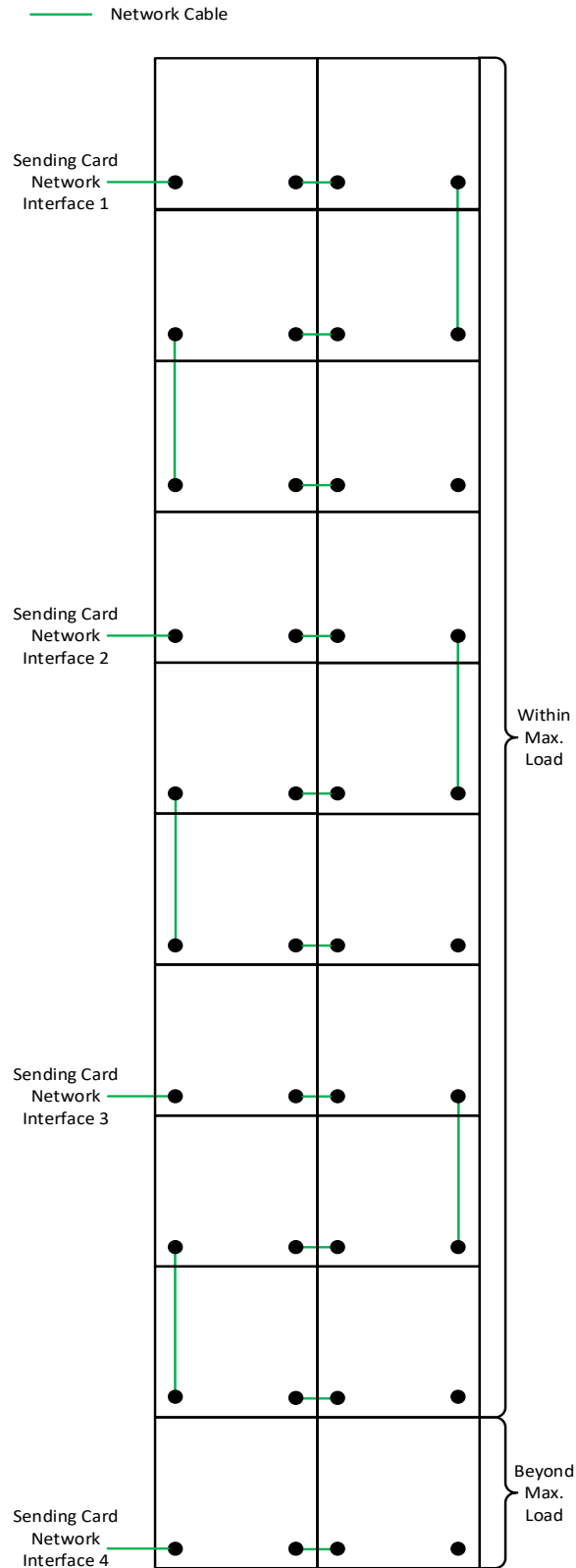


Figure 2-16 Network Cable Connection (Vertical)

5. Lock the two buckles on the wire organizer box of each cabinet.

 **Note**

The figures shown above are for reference. The actual connection can be flexibly adjusted according to your needs, so long as every single network interface is not overloaded.

2.4 Maintenance

2.4.1 Maintain Lamp Board

You can maintain the lamp boards from the front or rear side.

Front Maintenance

Steps:

1. Insert a hex wrench to the reserved hole on the front of the lamp board, and rotate it 90° to the horizontal direction to unlock the locker on the rear of the lamp board.

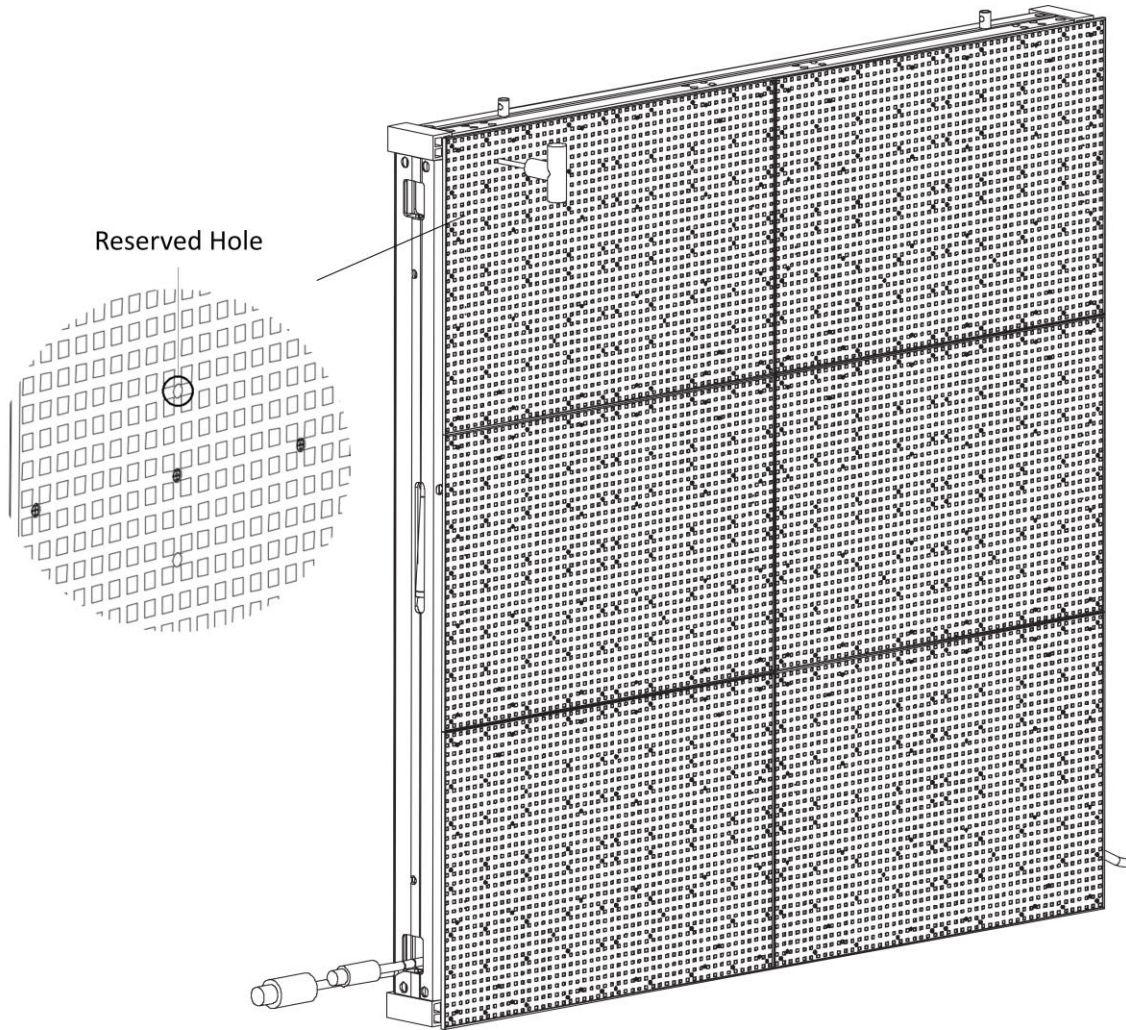


Figure 2-17 Disassemble Lamp Board with Hex Wrench

2. Unlock other three lockers of each lamp board.

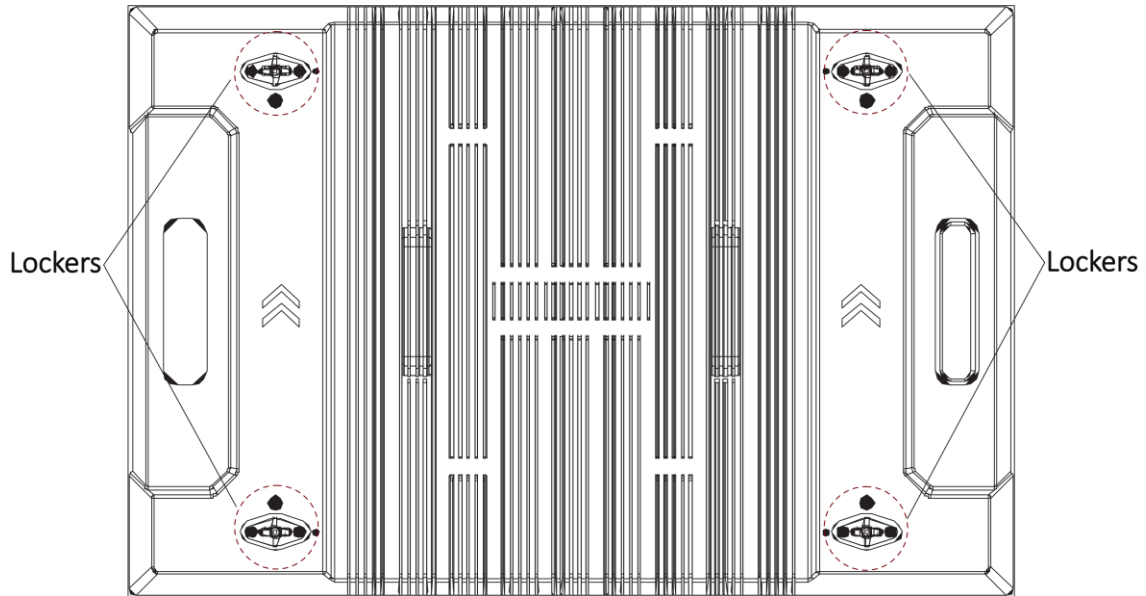


Figure 2-18 Lamp Board Rear View

3. Pull out the lamp board with force.
4. Repeat the steps above to disassemble other lamp boards.
5. After the maintenance, assemble the lamp boards back.
 - 1) Rotate the four lockers on the rear of the lamp board to the horizontal direction.
 - 2) According to the arrow direction on the rear of the lamp board, align the lockers on the rear of the lamp board to the reserved spaces on the cabinet frame, and install the lamp board slowly.
 - 3) Insert a hex wrench to the reserved holes on the front of the lamp board, and rotate it 90° to the vertical direction to lock the lockers.
 - 4) Repeat the steps above to assemble other lamp boards.

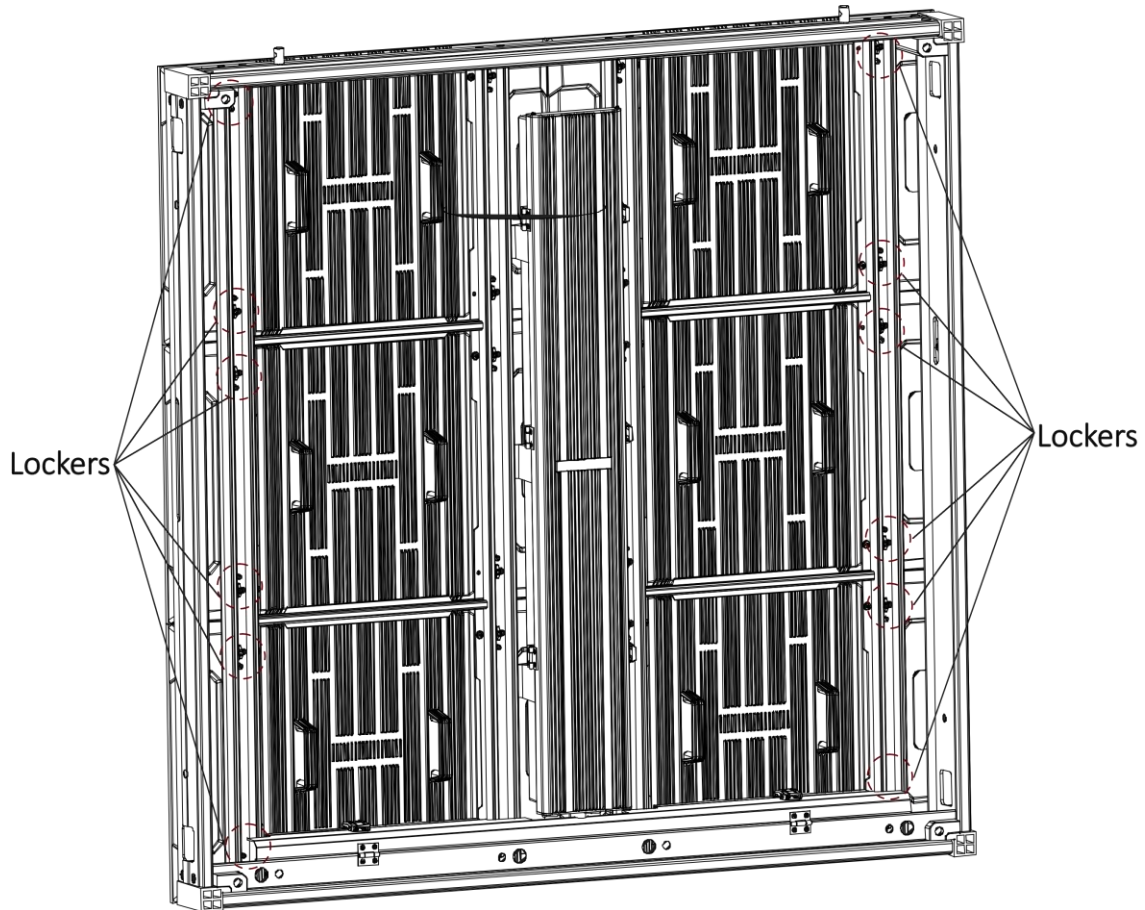


Figure 2-19 Assemble Lamp Board Back

Rear Maintenance

Note

For the upper-level lamp board maintenance, follow the steps to disassemble the lower-level lamp boards first, and then disassemble the upper-level lamp boards and detach them from the lower-level cabinet frames to maintain. After the maintenance, follow the steps to assemble the upper-level lamp boards first, and then assemble the lower-level lamp boards.

Steps:

1. Rotate the four lockers of the lamp board on the rear of the cabinet 90° to the horizontal direction to unlock them.
2. Hold the handles on the rear of the lamp board and push it out.
3. Turn the lamp board until its short side can go through the frame diagonally.
4. After the lamp board is detached from the frame, unfasten the safety buckle and remove the lamp board.
5. After the maintenance, assemble the lamp boards back.
 - 1) Rotate the four lockers on the rear of the lamp board to the horizontal direction.

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- 2) Fasten the safety buckle, put the short side of the lamp board diagonally through the frame, and turn the board until the arrow sign points up.
 - 3) Hold the handles, and align the lockers and locating studs on the rear of the lamp board to the reserved spaces on the frame, and install the lamp board slowly.
 - 4) Rotate the four lockers on the rear of the lamp board to the vertical direction to lock them.
 - 5) Repeat the steps above to assemble other lamp boards.
-

Note

When you are putting the lamp boards back, check on the front to see whether the boards are in place.

2.4.2 Maintain Power Supply Box

Front Maintenance

Steps:

1. Disassemble the lamp boards. Refer to *2.4.1 Maintain Lamp Board*.
2. Unfasten the 12 screws on the power supply box to disassemble it.

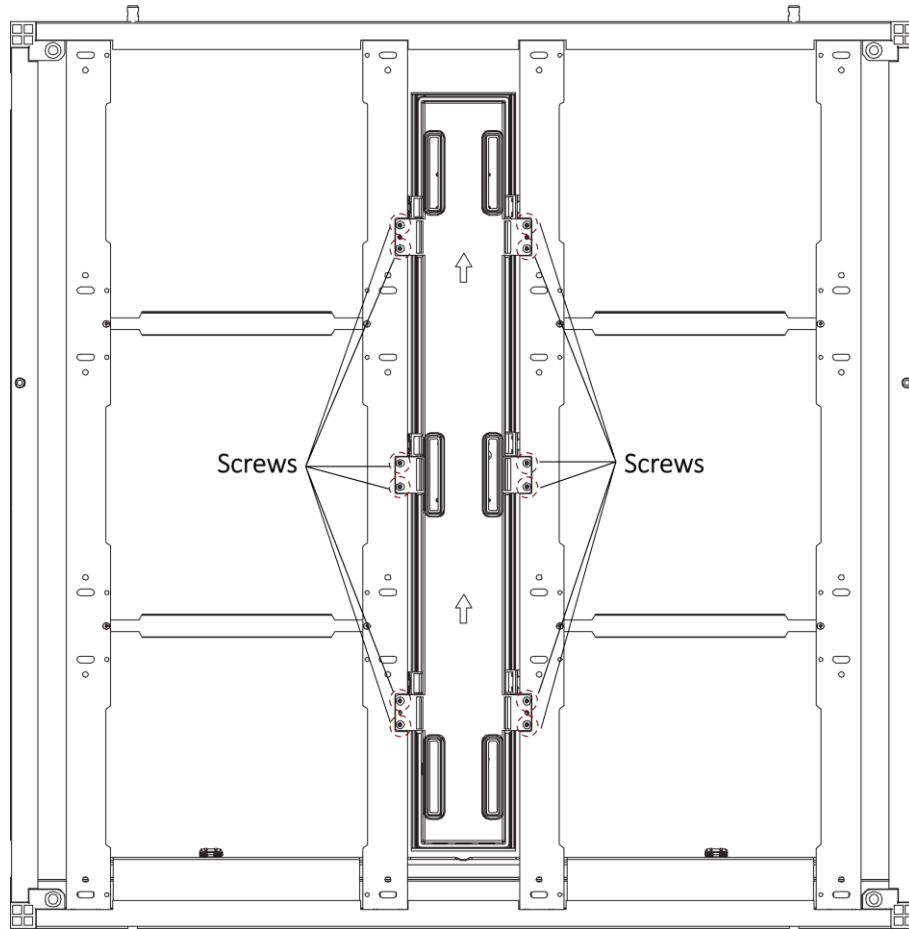


Figure 2-20 Disassemble Power Supply Box

3. Unlock the three buckles on the power supply box to maintain the internal components.

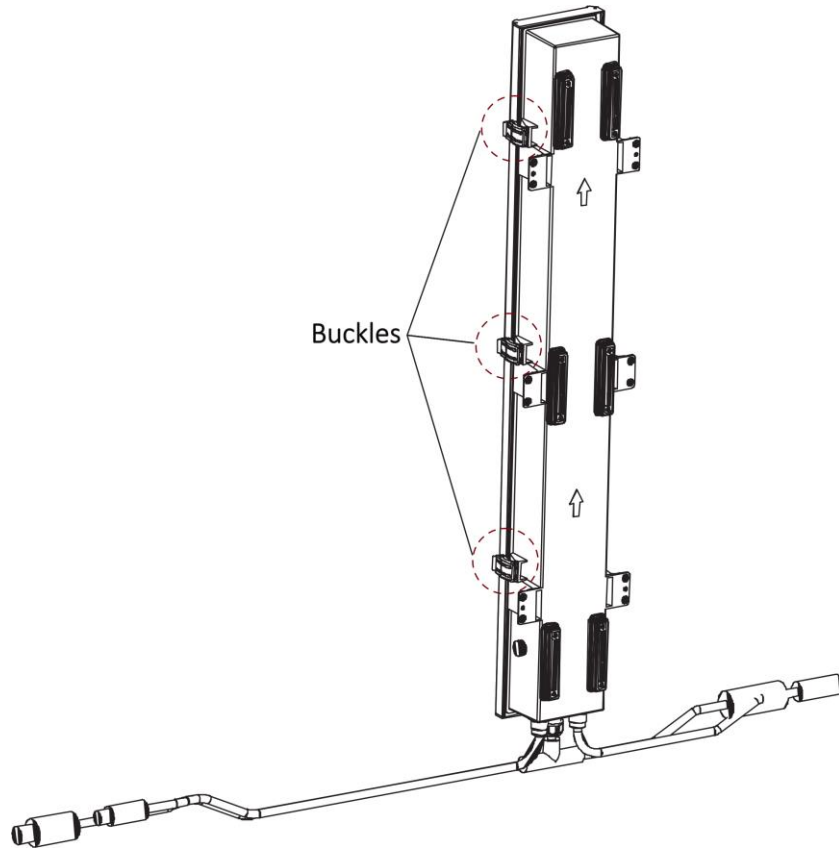


Figure 2-21 Maintain Power Supply Box

4. After the maintenance, lock the buckles on the power supply box, and fasten the screws to fix the power supply box, and assemble the lamp boards back.

Rear Maintenance

1. Unlock the three buckles on the power supply box to maintain the internal components.
2. After the maintenance, lock the three buckles.

Chapter 3 Software Debugging

The device supports configuration via NovaLCT client. Download the client from <https://www.novastar.tech/downloads>. For detailed configuration, refer to the online help of the client.

Appendix FAQ

Trouble	Solution
The screen cannot light on.	<ul style="list-style-type: none">● Check whether the display is powered on and the power light is on or not.● Check whether the green light of the sending card is on or not.● Check whether the signal light of the receiving card flickers normally.
The image is blurred.	<ul style="list-style-type: none">● Check whether the DVI is plugged in.● Check whether the network cables are disconnected or broken.● Check whether the screen refresh rate is 60 Hz.● Check whether the cable transmission distance is too long.
A piece of the screen is black.	<ul style="list-style-type: none">● Check whether there is just one receiving card in the black spot, the voltage of the receiving card is 4.2 V, and the cables work normally.● Check whether the cables are loose.
Video files cannot be played.	<ul style="list-style-type: none">● Check whether the Media Player is installed on computer.● Check whether the file format is supported by the Media Player.



See Far, Go Further