HIKVISION

Fisheye Parking Camera

User Manual

Initiatives on the Use of Video Products

Thank you for choosing Hikvision products.

Technology affects every aspect of our life. As a high-tech company, we are increasingly aware of the role technology plays in improving business efficiency and quality of life, but at the same time, the potential harm of its improper usage. For example, video products are capable of recording real, complete and clear images. This provides a high value in retrospect and preserving real-time facts. However, it may also result in the infringement of a third party's legitimate rights and interests if improper distribution, use and/or processing of video data takes place. With the philosophy of "Technology for the Good", Hikvision requests that every end user of video technology and video products shall comply with all the applicable laws and regulations, as well as ethical customs, aiming to jointly create a better community.

Please read the following initiatives carefully:

- Everyone has a reasonable expectation of privacy, and the installation of video products should not be in conflict with this reasonable expectation. Therefore, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range, when installing video products in public areas. For non-public areas, a third party's rights and interests shall be evaluated when installing video products, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products.
- The purpose of video products is to record real activities within a specific time and space and
 under specific conditions. Therefore, every user shall first reasonably define his/her own rights
 in such specific scope, in order to avoid infringing on a third party's portraits, privacy or other
 legitimate rights.
- During the use of video products, video image data derived from real scenes will continue to be generated, including a large amount of biological data (such as facial images), and the data could be further applied or reprocessed. Video products themselves could not distinguish good from bad regarding how to use the data based solely on the images captured by the video products. The result of data usage depends on the method and purpose of use of the data controllers. Therefore, data controllers shall not only comply with all the applicable laws and regulations and other normative requirements, but also respect international norms, social morality, good morals, common practices and other non-mandatory requirements, and respect individual privacy, portrait and other rights and interests.
- The rights, values and other demands of various stakeholders should always be considered when processing video data that is continuously generated by video products. In this regard, product security and data security are extremely crucial. Therefore, every end user and data controller, shall undertake all reasonable and necessary measures to ensure data security and avoid data leakage, improper disclosure and improper use, including but not limited to, setting up access control, selecting a suitable network environment (the Internet or Intranet) where video products are connected, establishing and constantly optimizing network security.

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Tisheye Furking Current Oser Manau
 Video products have made great contributions to the improvement of social security around the world, and we believe that these products will also play an active role in more aspects of social life. Any abuse of video products in violation of human rights or leading to criminal activities are contrary to the original intent of technological innovation and product development. Therefore each user shall establish an evaluation and tracking mechanism of their product application to ensure that every product is used in a proper and reasonable manner and with good faith.

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Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
<u>Î</u> Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

Regulatory Information

This is a class A product and may cause radio interference in which case the user may be required to take adequate measures.

Laws and Regulations

Use of the product must be in strict compliance with the local laws and regulations. Please shut down the device in prohibited area.

Power Supply

- Use of the product must be in strict compliance with the local electrical safety regulations.
- Use the power adapter provided by qualified manufacturer. Refer to the product specification for detailed power requirements.
- It is recommended to provide independent power adapter for each device as adapter overload may cause over-heating or a fire hazard.
- Make sure that the power has been disconnected before you wire, install, or disassemble the device in the authorized way according to the description in the manual.
- To avoid electric shock, DO NOT directly touch exposed contacts and components once the device is powered up.
- DO NOT use damaged power supply devices (e.g., cable, power adapter, etc.) to avoid electric shock, fire hazard, and explosion.
- DO NOT directly cut the power supply to shut down the device. Please shut down the device normally and then unplug the power cord to avoid data loss.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Make sure the power supply has been disconnected if the power adapter is idle.
- Connect to earth before connecting to the power supply.
- Device powered by Safety Extra-Low Voltage (SELV): The power source should meet limited power source or PS2 requirements according to IEC 60950-1 or IEC 62368-1 standard.

Transportation, Use, and Storage

- To avoid heat accumulation, good ventilation is required for a proper operating environment.
- Store the device in dry, well-ventilated, corrosive-gas-free, no direct sunlight, and no heating source environment.
- Avoid fire, water, and explosive environment when using the device.
- Install the device in such a way that lightning strikes can be avoided. Provide a surge suppressor
 at the inlet opening of the equipment under special conditions such as the mountain top, iron
 tower, and forest.
- Keep the device away from magnetic interference.
- Avoid device installation on vibratory surfaces or places. Failure to comply with this may cause device damage.
- DO NOT touch the heat dissipation component to avoid burns.

- DO NOT expose the device to extremely hot, cold, or humidity environments. For temperature and humidity requirements, see device specification.
- No naked flame sources, such as lighted candles, should be placed on the equipment.
- DO NOT touch the sharp edges or corners.
- To prevent possible hearing damage, DO NOT listen at high volume levels for long periods.

Maintenance

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.
- If the device cannot work properly, contact the store you purchased it or the nearest service center. DO NOT disassemble or modify the device in the unauthorized way (For the problems caused by unauthorized modification or maintenance, the company shall not take any responsibility).
- Keep all packaging after unpacking them for future use. In case of any failure occurred, you
 need to return the device to the factory with the original packaging. Transportation without the
 original packaging may result in damage to the device and the company shall not take any
 responsibility.

Network

- Please enforce the protection for the personal information and the data security as the device may be confronted with the network security problems when it is connected to the Internet.
 Contact us if network security risks occur.
- Please understand that you have the responsibility to configure all the passwords and other security settings about the device, and keep your user name and password.

Lens

- DO NOT touch the lens with fingers directly in case the acidic sweat of the fingers erodes the surface coating of the lens.
- DO NOT aim the lens at the strong light such as sun or incandescent lamp. The strong light can cause fatal damage to the device.

Data

DO NOT disconnect the power during formatting, uploading, and downloading. Or files may be damaged.

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Chapter 1 Introduction

1.1 Product Introduction

The fisheye parking camera (hereinafter referred to as device) is applied in the parking guidance and find my car system to detect whether the parking space is occupied or not and recognize the license plate. It is integrated with the parking space status indicator which can indicates different colors. Different colors stand for different parking space status. The device can be widely applied in the environment with dark light, such as road, warehouse, underground garage, bar, garden, etc. to provide HD display.

1.2 Key Feature

- HD camera, applied in environment with low illumination such as underground garage.
- Ultra-wide lens to display 360° panoramic image without blind areas.
- Supports various display modes, including the fisheye mode, two-image calibration mode, four-image calibration mode, two-image panorama mode, and four-image panorama mode.
- Multiple video compression modes. Supports video quality and encoding complexity settings.
- Abundant interfaces.
- Detection of the parking space status, and smart analysis of crossing over line in two-image and four-image calibration modes.
- Supports motion detection.

Chapter 2 Activation and Login

2.1 Activation

For the first-time access, you need to activate the device by setting an admin password. No operation is allowed before activation. The device supports multiple activation methods, such as activation via SADP software, web browser, and iVMS-4200 Client.

Note

Refer to the user manual of iVMS-4200 Client for the activation via client software.

2.1.1 Default Information

Device default information are as follows.

Default IP address: 192.0.0.64Default user name: admin

2.1.2 Activate via SADP

SADP is a tool to detect, activate, and modify the IP address of the devices over the LAN.

Before You Start

- Get the SADP software from the supplied disk or the official website (<u>https://www.hikvision.com/</u>), and install it according to the prompts.
- The device and the computer that runs the SADP tool should belong to the same network segment.

The following steps show how to activate one device and modify its IP address. For batch activation and IP address modification, refer to *User Manual of SADP* for details.

Steps

- 1. Run the SADP software and search the online devices.
- 2. Find and select your device in online device list.
- 3. Enter a new password (admin password) and confirm the password.

!Caution

STRONG PASSWORD RECOMMENDED-We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

4. Click Activate to start activation.

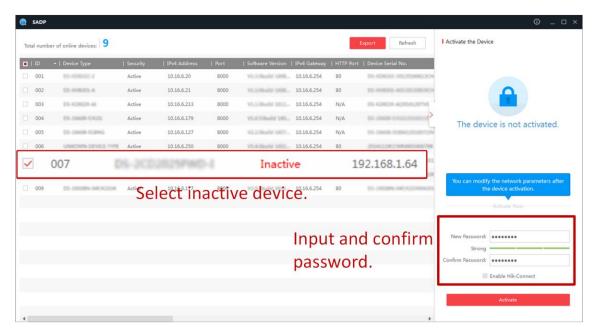


Figure 2-1 Activate via SADP

Status of the device becomes Active after successful activation.

- 5. Modify IP address of the device.
 - 1) Select the device.
 - 2) Change the device IP address to the same network segment as your computer by either modifying the IP address manually or checking **Enable DHCP**.
 - 3) Enter the admin password and click **Modify** to activate your IP address modification.

2.1.3 Activate via Web Browser

Use web browser to activate the device. For the device with the DHCP enabled by default, use SADP software or client software to activate the device.

Before You Start

Ensure the device and the computer connect to the same LAN.

Steps

1. Change the IP address of your computer to the same network segment as the device.

- 2. Open the web browser, and enter the default IP address of the device to enter the activation interface.
- 3. Create and confirm the admin password.



STRONG PASSWORD RECOMMENDED-We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

- 4. Click **OK** to complete activation.
- 5. Go to the network settings interface to modify IP address of the device.

2.2 Login

You can log in to the device via web browser for further operations such as live view and local configuration.

Before You Start

Connect the device to the network directly, or via a switch or a router.

Steps

- 1. Open the web browser, and enter the IP address of the device to enter the login interface.
- 2. Enter User Name and Password.
- 3. Click Login.
- 4. Download and install appropriate plug-in for your web browser. Follow the installation prompts to install the plug-in.
- 5. Reopen the web browser after the installation of the plug-in and repeat steps 1 to 3 to login.
- 6. Optional: Click **Logout** on the upper right corner of the interface to log out of the device.

Chapter 3 Parking Space Detection

3.1 Set Detection Rules

To detect the parking spaces, you should enable the smart analysis and set the parameters of parking spaces.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Smart Analysis \rightarrow Analytics Parameters.

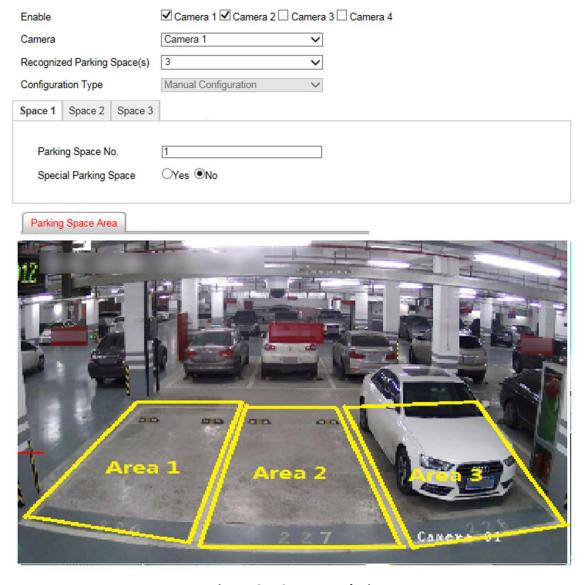


Figure 3-1 Smart Analysis

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2.	Optional: If you have enabled two/four-image calibration mode, enable the camera(s) to detect parking spaces.
	i_Note
	Up to two cameras can be enabled.
	Optional: Select Camera if two cameras have been enabled. Select the number of Recognized Parking Space(s) .
	Note
	The number may vary with different models.

According to the number of spaces you set, the quadrilateral(s) of the parking space area(s) will appear in the image.

- 5. Click the tab of the parking space No. to set the parameters.
 - 1) Enter Parking Space No.
 - 2) Click **Yes** if the parking space is a special parking space.
- 6. Adjust the parking space areas.
 - 1) Select a quadrilateral, and drag the vertices of the quadrilateral to adjust its shape, or drag the quadrilateral to adjust the position.
 - 2) Repeat the step above to adjust other areas.
- 7. Click Save.

3.2 Set Parking Space Indicator

The indicator indicates the parking space status. Different colors stand for different status. You can set the indicator colors and flashing status for different parking space status.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Parking Space Indicator \rightarrow Parking Space Indicator.

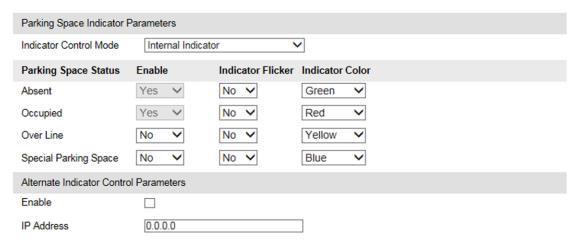


Figure 3-2 Set Parking Space Indicator

2. Select Indicator Control Mode.

Internal Indicator

The parking space status is informed via the internal indicator of the device.

- 3. Set the indicator parameters for different parking space status.
 - 1) Enable or disable the indication for different parking space status.

Unoccupied

The parking space is free.

Occupied

The parking space is occupied by a vehicle.



Occupied status means all the detected parking spaces are occupied, and unoccupied status means not all the detected parking spaces are occupied. E.g., three parking spaces are detected. When the three spaces are all occupied, the indicator will display the color you set for the occupied status. When two spaces are occupied and one space is unoccupied, the indicator remains the color you set for the unoccupied status.

Over Line

A vehicle occupied two parking spaces.

Special Parking Space

The parking space is specified to a certain vehicle.

- 2) Select Indicator Flicker and Indicator Color for different parking space status.
- 4. Optional: If there are symmetric parking spaces on both sides, and the distance between the device to the monitored parking space lines is too far, you can enable alternate indicator control and set the parameters.
 - 1) Check Enable of Alternate Indicator Control Parameters.
 - 2) Enter **IP Address** of the device on the opposite parking space.

The current device can control the indicator of the device on the opposite parking space, and

vice versa.

5. Click Save.

3.3 View Parking Space Status

You can view the occupancy status, license plate number, indicator color, etc. of the detected parking spaces.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow Parking Space Indicator \rightarrow Parking Space Status
- 2. View the parking space status.

Parking Space No.	Occupancy Status	Plate No.	Indicator Flickering Status	Indicator Color
1	Unoccupied	None	No	Cyan
2	Unoccupied	None	No	Cyan
3	Unoccupied	None	No	Cyan
4	Unoccupied	None	No	Cyan
1	Unoccupied	None	No	Green
2	Unoccupied	None	No	Green
3	Unoccupied	None	No	Green
4	Unoccupied	None	No	Green

Figure 3-3 Parking Space Status

Chapter 4 Capture Configuration

4.1 Set Capture Parameters

4.1.1 Set License Plate Recognition Country/Region

You can select the license plate recognition country/region.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Capture Parameters \rightarrow License Parameters.



Figure 4-1 Set License Plate Recognition Country/Region

- 2. Select Country/Region.
- 3. Click Save.

4.1.2 Set Image Encoding Parameters

If the captured pictures are not clear, set the resolution of the captured pictures and the picture size.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Encoding and Storage \rightarrow Image Encoding.



Figure 4-2 Set Image Encoding Parameters

- 2. Select Capture Resolution.
- 3. Enter the picture size.

JPEG Picture Size

The size of the compressed captured picture. The actual size is related to the scene complexity.

4. Click Save.

4.1.3 Set Capture Overlay

If you want to overlay information on the captured pictures, set capture overlay.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow Text Overlay \rightarrow Capture Overlay Configuration.
- 2. Check Capture Picture Overlay.



Figure 4-3 Set Capture Overlay

3. Set the font size, color, overlay position, etc.

Percentage

It is the percentage that the overlaid information occupies on the picture.

Overlay Number Zeroizing

When the overlaid number digits are smaller than the fixed digits, 0 will be overlaid before the overlaid number. E.g., the fixed digits for lane No. is 2. If the lane No. is 1, 01 will be overlaid on the picture.

Overlay Plate Close-up

Check it, and a license plate close-up picture will be overlaid on the upper left corner of the captured picture.

4. Select the overlay information from the list.

Note

The overlay information may vary with different models. The actual device prevails.

5. Set the overlay information.

Type You can edit the type.

Overlay Information For some information types, you can edit the detailed information.

Overlay Position Check it, and the current information will be displayed from a new

line.

Space Edit the number of space between the current information and the

next one from 0 to 255. 0 means there is no space.

Edit the number of characters from 0 to 100 between the current Line Break Characters

information line and the previous information line. 0 means no line

break.

1 / J Adjust the display sequence of the overlay information.

6. Click Save.

4.2 View Real-Time Picture

You can view the real-time captured pictures and information of the captured vehicles.

Steps

- 1. Go to Live View \rightarrow Real-Time Status and Traffic Flow Statistics.
- 2. Select the captured picture from the picture list, and you can view the capture scene picture and the captured license plate picture.

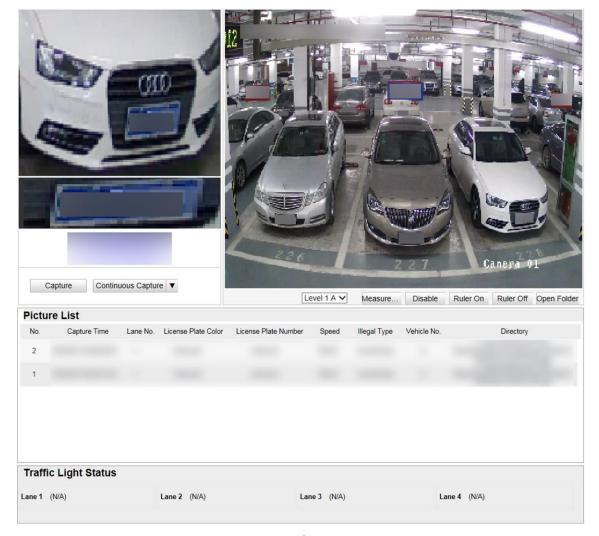


Figure 4-4 Real-Time Picture

- 3. You can do the following operations on this interface.
 - Select the arming mode. Level 1 Arming can only connect one client or web. The uploaded pictures will not be stored in the storage card. The pictures in the storage card will be uploaded to the level 1 arming. Level 2 Arming can connect three clients or webs. The pictures will be uploaded to the client/web, and stored in the storage card. Disarming is to cancel the alarm status or real-time picture.
 - Click Measure Plate, and drag a rectangle on the live view image to measure the license plate pixel. Click the button again to exit the measurement.
 - Click Ruler On to enable rule when measuring the license plate. After the measurement, click
 Ruler Off.
 - Click Capture to enable manual capture. The captured pictures will be saved in the set local path. Or you can click Open Folder to view the pictures.
 - Click on the right of Continuous Capture to set the continuous capture parameters. After the configuration, click Continuous Capture to capture pictures.

Capture Times

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Up to five times are supported.

Continuous Capture Interval

Up to four intervals are supported. You can set the time of each interval.

Chapter 5 Live View and Local Configuration

5.1 Live View

5.1.1 Start/Stop Live View

Click to start live view. Click to stop live view.

5.1.2 Select Image Display Mode

Click to display the image in 4:3/16:9/original/self-adaptive display mode.

5.1.3 Display Control

The device supports hardware and software decoding modes. In the two decoding modes, you can select different display modes.

Hardware Decoding

Hardware decoding means the obtained live view video is decoded by the device itself. In hardware decoding mode, five display modes are supported. Refer to the table below for details.

Note

In hardware decoding mode, once you switch a display mode, you need to reboot the device to take the settings into effect.

Table 5-1 Display Control in Hardware Decoding Mode

Icon	Display Mode	Description
Fisheye mode ap		In the fisheye mode, the whole wide-angle view of the fisheye camera is displayed. This mode is called fisheye because it approximates the vision of a fish's convex eye. The lens produces curvilinear images of a large area, while distorting the perspective and angles of objects in the image.
	Two-image calibration mode	In two-image calibration mode, the round fisheye image is transformed to two rectangular images by some calibration methods.
	Four-image calibration	In four-image calibration mode, the round fisheye image is transformed to four rectangular images by some calibration

Icon	Display Mode	e Description	
	mode	methods.	
	Two-image panorama mode	In two-image panorama mode, the streams of two cameras combine to one stream to display one panorama image.	
	Four-image panorama mode	In four-image panorama mode, the streams of four cameras combine to one stream to display one panorama image.	

Software Decoding

Software decoding means the obtained live view video is decoded by using the CPU of your PC that is running the web browser. The live view performance depends on the decoding ability of your PC. In software decoding mode, three display modes are supported. Refer to the table below for details.

iNote

Once you switch the decoding mode, you need to reboot the device to take the settings into effect.

Table 5-2 Display Control in Software Decoding Mode

Icon	Display Mode	Description
(6)	Fisheye mode	In the fisheye mode, the whole wide-angle view of the fisheye camera is displayed. This mode is called fisheye because it approximates the vision of a fish's convex eye. The lens produces curvilinear images of a large area, while distorting the perspective and angles of objects in the image.
	Two-image calibration mode	In two-image calibration mode, the round fisheye image is transformed to two rectangular images by some calibration methods.
	Four-image calibration mode	In four-image calibration mode, the round fisheye image is transformed to four rectangular images by some calibration methods.

5.1.4 Select Stream Type

Click Main Stream / Sub-Stream to select the stream type. It is recommended to select the main stream to get the high-quality image when the network condition is good, and select the sub-stream to get the fluent image when the network condition is not good enough.

5.1.5 Capture Picture Manually

You can capture pictures manually on the live view image and save them to the computer.

Steps

- 1. Click to start live view.
- 2. Click o to capture a picture.
- 3. Optional: Click **Configuration** → **Local Configuration** to view the saving path of snapshots in live view.

5.1.6 Record Manually

You can record videos manually on the live view image and save them to the computer.

Steps

- 1. Click to start live view.
- 2. Click image to start recording.
- 3. Click is to stop recording.
- 4. Optional: Click Configuration \rightarrow Local Configuration to view the saving path of record files.

5.1.7 Enable Digital Zoom

You can enable digital zoom to zoom in a certain part of the live view image.

Steps

- 1. Click to start live view.
- 2. Click a to enable digital zoom.
- 3. Place the cursor on the live view image position which needs to be zoomed in. Drag the mouse rightwards and downwards to draw an area.

The area will be zoomed in.

- 4. Click any position of the image to restore to normal image.
- 5. Click a to disable digital zoom.

5.2 PT Control

On **Live View** interface, click to show/hide the PT control panel.

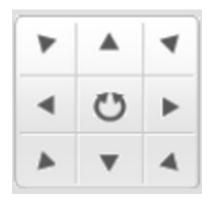


Figure 5-1 PT Control

Hold the direction buttons to pan/tilt the device. Click , and the device keeps panning. Click it again to stop panning.

Note

You can also drag the cursor on the live view image to pan/tilt the device.

5.3 Local Configuration

Go to **Configuration** \rightarrow **Local Configuration** to set the live view parameters and change the saving paths of videos, captured pictures, scene pictures, etc.

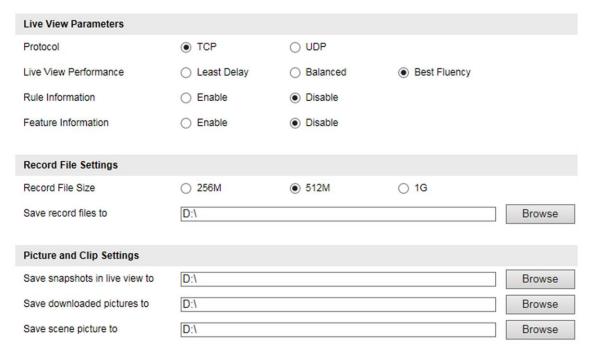


Figure 5-2 Local Configuration

Protocol

Select the network transmission protocol according to the actual needs.

TCP

Ensures complete delivery of streaming data and better video quality, yet the real-time transmission will be affected.

UDP

Provides real-time audio and video streams.

Live View Performance

Least Delay

The video is real-time, but the video fluency may be affected.

Balanced

Balanced mode considers both the real time and fluency of the video.

Best Fluency

When the network condition is good, the video is fluent.

Rule Information

If you enable the rule information, tracking frames will be displayed on the live view interface when there are vehicles passing.

Feature Information

If you enable the feature information, information of the lane, traffic flow, speed, etc. will be displayed on the live view interface.

Record File Size

Select the packed size of the manually recorded video files. After the selection, the max. record file size is the value you selected.

Save record files to

Set the saving path for the manually recorded video files.

Save snapshots in live view to

Set the saving path of the manually captured pictures in live view mode.

Save downloaded pictures to

Set the saving path for the downloaded pictures.

Save scene picture to

Set the saving path of the captured pictures in the **Real-Time Status and Traffic Flow Statistics** interface.

Ti Note	
The parameters vary with different models. The actual device prevails.	

Chapter 6 Storage

6.1 Set FTP

Set FTP parameters if you want to upload the captured pictures to the FTP server.

Before You Start

Set the FTP server, and ensure the device can communicate normally with the server.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Encoding and Storage \rightarrow FTP.

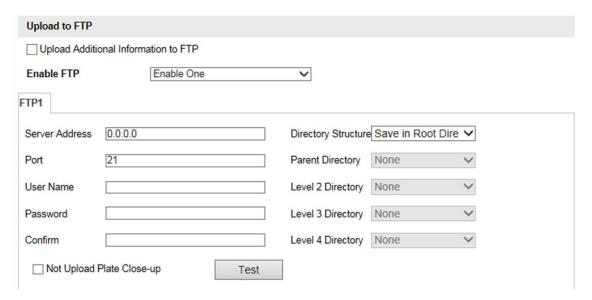


Figure 6-1 Set FTP

2. Enable the FTP server.



You can only enable one FTP if the device does not support the violation capture, or you should set different uploaded data for each FTP respectively.

Example

If you select FTP 1 as **Upload Checkpoint Data**, FTP 2 will be selected as **Upload Violation Data** by default.

- 3. Optional: Check **Upload Additional Information to FTP**, and then the related information can be attached when uploading.
- 4. Set FTP parameters.
 - 1) Enter Server Address and Port.

2) Enter User Name and Password , and confirm the password.	
3) Select Directory Struct	re.
Note	
If multiple directories a	e needed, you can customize the directory name.

- 5. Optional: Check **Not Upload Plate Close-up** if the license plate close-up pictures are not needed to upload.
- 6. Optional: Click **Test** to check the FTP server.
- 7. Set the name rule and separator according to the actual needs.
- 8. Optional: Edit OSD information which can be uploaded to the FTP server with the pictures to make it convenient to view and distinguish the data.
- 9. Click Save.

6.2 Set Listening Host

The listening host can be used to receive the uploaded information and pictures of the device arming alarm.

Before You Start

The listening service has been enabled for the listening host, and the network communication with the device is normal.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Network Parameters.

ANPR IP Address/Domain:	0.0.0.0
ANPR Port:	80
Listening Host IP Address:	0.0.0.0
Listening Host Port:	7200
Enable Picture Uploading	

Figure 6-2 Set Listening Host

- 2. Set **ANPR IP Address/Domain** and **ANPR Port** if you need to upload the alarm information and pictures.
- 3. Set Listening Host IP Address and Listening Host Port, and check Enable Picture Uploading Listening if you need to upload the alarm information and pictures.

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ANPR and listening conflict with each other. When you enable listening host, pictures will be uploaded via listening host in priority. When you disable listening and have set ANPR IP address and port, pictures will be uploaded via ANPR protocol.

4. Click Save.

Chapter 7 Encoding and Display

7.1 Set Video Encoding Parameters

Set video encoding parameters to adjust the live view and recording effect.

- When the network signal is good and the speed is fast, you can set high resolution and bitrate to raise the image quality.
- When the network signal is bad and the speed is slow, you can set low resolution, bitrate, and frame rate to guarantee the image fluency.
- When the network signal is bad, but the resolution should be guaranteed, you can set low bitrate and frame rate to guarantee the image fluency.
- Main stream stands for the best stream performance the device supports. It usually offers the
 best resolution and frame rate the device can do. But high resolution and frame rate usually
 means larger storage space and higher bandwidth requirements in transmission. Sub-stream
 usually offers comparatively low resolution options, which consumes less bandwidth and
 storage space.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow Encoding and Storage \rightarrow Video Encoding.
- 2. Set the parameters for different streams.

Stream Type

Video stream and video & audio stream are selectable.

Bitrate

Select relatively large bitrate if you need good image quality and effect, but more storage spaces will be consumed. Select relatively small bitrate if storage requirement is in priority.

Frame Rate

It is to describe the frequency at which the video stream is updated and it is measured by frames per second (fps). A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

Resolution

The higher the resolution is, the clearer the image will be. Meanwhile, the network bandwidth requirement is higher.

SVC

Scalable Video Coding (SVC) is an extension of the H.264/AVC and H.265 standard. Enable the function and the device will automatically extract frames from the original video when the network bandwidth is insufficient.

Bitrate Type

Select the bitrate type to constant or variable.

Video Quality

When bitrate type is variable, 6 levels of video quality are selectable. The higher the video quality is, the higher requirements of the network bandwidth.

Profile

Under the same bitrate, the higher the profile is, the higher the image quality is, and the higher the requirement of the network bandwidth is.

I Frame Interval

It refers to the number of frames between two key frames. The larger the I frame interval is, the smaller the stream fluctuation is, but the image quality is not that good.

Video Encoding

The device supports multiple video encoding types, such as H.264, H.265, and MJPEG. Supported encoding types for different stream types may differ. H.265 is a new encoding technology. Compared with H.264, it reduces the transmission bitrate under the same resolution, frame rate, and image quality.

3. Click Save.

7.2 Set Image Parameters

You can adjust the image parameters to get clear image.

Steps

Note

The supported parameters may vary with different models. The actual device prevails.

1. Go to Configuration \rightarrow Device Configuration \rightarrow Image Parameters \rightarrow General Parameter/Configuration \rightarrow Device Configuration \rightarrow Image Parameters \rightarrow Video.

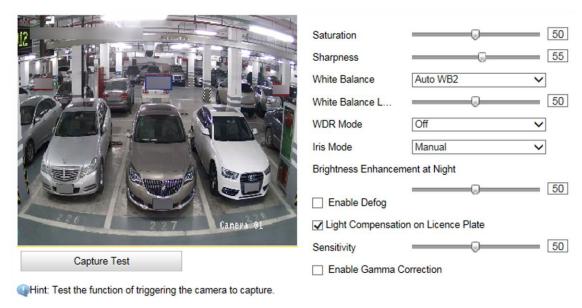


Figure 7-1 Set General Parameters

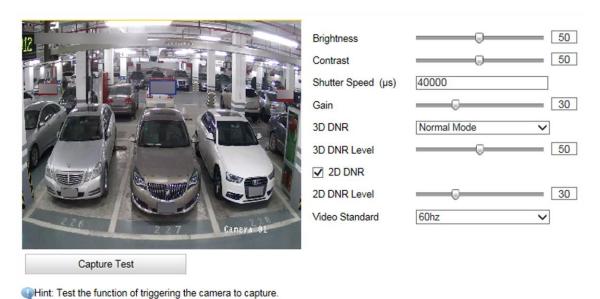


Figure 7-2 Set Video Image Parameters

2. Adjust the parameters.

Saturation

It refers to the colorfulness of the image color.

Sharpness

It refers to the edge contrast of the image.

White Balance

It is the white rendition function of the device used to adjust the color temperature according to the environment.

Iris Mode

Select the iris mode as manual.

Brightness Enhancement at Night

The scene brightness will be enhanced at night automatically.

Enable Defog

Enable defog to get a clear image in foggy days.

Light Compensation on License Plate

Check it. The light compensation on license plates can be realized, and various light supplement conditions can be adapted via setting license plate expectant brightness and supplement light correction coefficient. The higher the sensitivity is, the easier this function can be enabled.

Enable Gamma Correction

The higher the gamma correction value is, the stronger the correction strength is.

Brightness

It refers to the max. brightness of the image.

Contrast

It refers to the contrast of the image. Set it to adjust the levels and permeability of the image.

Shutter Speed

If the shutter speed is quick, the details of the moving objects can be displayed better. If the shutter speed is slow, the outline of the moving objects will be fuzzy and trailing will appear.

Gain

It refers to the upper limit value of limiting image signal amplification. It is recommended to set a high gain if the illumination is not enough, and set a low gain if the illumination is enough.

3D DNR

Digital Noise Reduction (DNR) reduces the noise in the video stream.

In **Normal Mode**, the higher the **3D DNR Level** is, the stronger the noise will be reduced. But if it is too high, the image may become fuzzy.

In **Expert Mode**, set **Spatial Intensity** and **Time Intensity**. If the special intensity is too high, the outline of the image may become fuzzy and the details may lose. If the time intensity is too high, trailing may appear.

2D DNR

The higher the **2D DNR Level** is, the stronger the noise will be reduced. But if it is too high, the image may become fuzzy.

Video Standard

Select the video standard according to the actual power supply frequency.

7.3 Set ROI

ROI (Region of Interest) encoding helps to assign more encoding resources to the region of interest, thus to increase the quality of the ROI whereas the background information is less focused.

Before You Start

Please check the video encoding type. ROI is supported when the video encoding type is H.264 or H.265.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Encoding and Storage \rightarrow ROI.

Figure 7-3 Set ROI

- 2. Optional: If you have enabled two/four-image calibration mode, select the camera.
- 3. Select **Stream Type**.
- 4. Set ROI region.
 - 1) Check Enable.
 - 2) Select Area Code.
 - 3) Click Draw Area.
 - 4) Drag the mouse on the live view image to draw the fixed area.
 - 5) Select the fixed area that needs to be adjusted and drag the mouse to adjust its position.
 - 6) Click Stop Drawing.
- 5. Enter Area Name and select ROI Level.



The higher the ROI level is, the clearer the image of the detected area is.

- 6. Click Save.
- 7. Optional: Select other area codes and repeat the steps above if you need to draw multiple fixed areas.

7.4 Set OSD

You can customize OSD information on the live view.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Text Overlay \rightarrow OSD Settings.

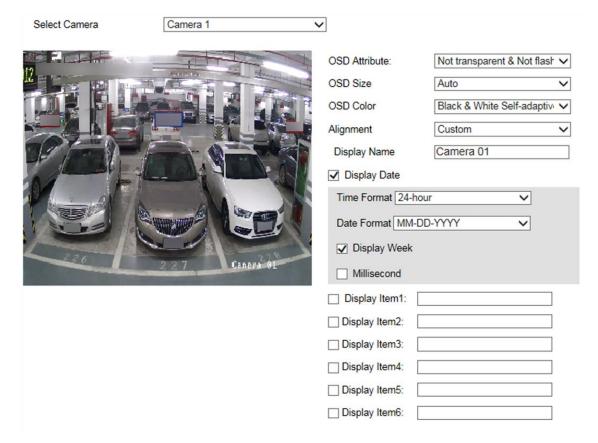


Figure 7-4 Set OSD

- 2. Optional: If you have enabled two/four-image calibration mode, select the camera.
- 3. Set OSD property, font size, alignment, etc.
- 4. Set the display content.
 - 1) Check Camera Name and enter the name.
 - 2) Check **Display Date**, and set the time and date format.
 - 3) Check Display Week.
 - 4) Check Millisecond
- 5. Optional: Check the display item(s) and enter the information in the text field(s).
- 6. Drag the red frames on the live view image to adjust the OSD positions.
- 7. Click Save.

Result

The set OSD will be displayed in live view image and recorded videos.

Chapter 8 Network Configuration

8.1 Set IP Address

IP address must be properly configured before you operate the device over network. IPv4 and IPv6 are both supported. Both versions can be configured simultaneously without conflicting to each other.

Go to Configuration \rightarrow Device Configuration \rightarrow System \rightarrow Network Parameters.

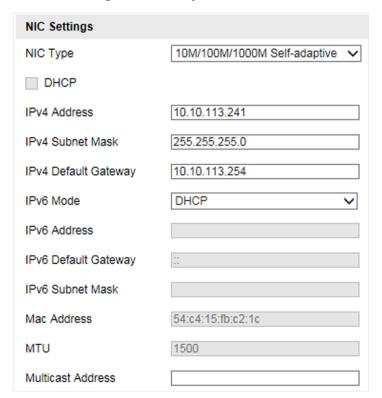


Figure 8-1 Set IP Address

NIC Type

Select a NIC (Network Interface Card) type according to your network condition.

IPv4

Two IPv4 modes are available.

DHCP

The device automatically gets the IPv4 parameters from the network if you check **DHCP**. The device IP address is changed after enabling the function. You can use SADP to get the device IP address.



The network that the device is connected to should support DHCP (Dynamic Host Configuration Protocol).

Manual

You can set the device IPv4 parameters manually. Enter IPv4 Address, IPv4 Subnet Mask, and IPv4 Default Gateway.

IPv6

Three IPv6 modes are available.

Route Advertisement

The IPv6 address is generated by combining the route advertisement and the device Mac address.



Route advertisement mode requires the support from the router that the device is connected to.

DHCP

The IPv6 address is assigned by the server, router, or gateway.

Manual

Enter IPv6 Address, IPv6 Subnet Mask, and IPv6 Default Gateway. Consult the network administrator for required information.

MTU

It stands for maximum transmission unit. It is the size of the largest protocol data unit that can be communicated in a single network layer transaction.

The valid value range of MTU is 1280 to 1500.

Multicast

Multicast is group communication where data transmission is addressed to a group of destination devices simultaneously. After setting the IP address of the multicast host, you can send the source data efficiently to multiple receivers.

DNS

It stands for domain name server. It is required if you need to visit the device with domain name. And it is also required for some applications (e.g., sending email). Set **Preferred DNS Server** properly if needed.

8.2 Connect to ISUP Platform

ISUP is a platform access protocol. The device can be remotely accessed via ISUP platform.

Before You Start

- Create the device ID on ISUP platform.
- Ensure the device can communicate with the platform normally.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow ISUP.



Figure 8-2 Connect to ISUP Platform

- 2. Check **Enable**.
- 3. Select **Protocol Version**.
- 4. Select Address Type.
- 5. Enter Platform IP Address, Platform Port, and Camera No.



You need to enter **Encryption Key** if you select **Protocol Version** as **v5.0**.

- 6. Click Save.
- 7. Optional: View Register Status.

What to do next

When the registration status shows online, you can add or manage the device via the platform software. Refer to its corresponding manual for details.

8.3 Set DDNS

You can use the Dynamic DNS (DDNS) for network access. The dynamic IP address of the device can be mapped to a domain name resolution server to realize the network access via domain

name.

Before You Start

- Register the domain name on the DDNS server.
- Set the LAN IP address, subnet mask, gateway, and DNS server parameters. Refer to "Set IP Address" for details.
- Complete port mapping. The default port is 80, 8000, and 554.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow DDNS.

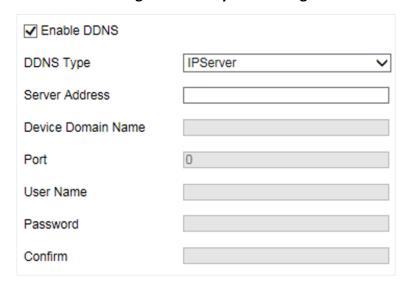


Figure 8-3 Set DDNS

- 2. Check Enable DDNS.
- 3. Enter the server address and other information.
- 4. Click Save.
- 5. Access the device.

By Browsers Enter the domain name in the browser address bar to access the

device.

By Client Software Add domain name to the client software. Refer to the client software

manual for specific adding methods.

8.4 Set Port

The device port can be modified when the device cannot access the network due to port conflicts.



Do not modify the default port parameters at will, otherwise the device may be inaccessible.

Go to **Configuration** \rightarrow **Device Configuration** \rightarrow **System Configuration** \rightarrow **Port** for port settings.

HTTP Port	80
✓ RTSP Port	
RTSP Port	554
HTTPS Port	443
SDK Port	8000
✓ SADP Port	

Figure 8-4 Set Port

HTTP Port

It refers to the port through which the browser accesses the device. For example, when the **HTTP Port** is modified to 81, you need to enter *http://192.168.1.64:81* in the browser for login.

RTSP Port

It refers to the port of real-time streaming protocol.

HTTPS Port

Set the HTTPS for accessing the browser. Certificate is required when accessing.

SDK Port

It refers to the port through which the client adds the device.

SADP Port

It refers to the port through which the SADP software searches the device.

Chapter 9 Serial Port Configuration

9.1 Set RS-485

Set RS-485 parameters if the device has been connected to a vehicle detector or other RS-485 devices.

Before You Start

The corresponding device has been connected via the RS-485 serial port.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Serial Ports.



Figure 9-1 Set RS-485

2. Set Baud Rate, Data Bit, Stop Bit, etc.



The parameters should be same with those of the connected device.

3. Select Working Mode.

Application Mode Trigger

Select it if the vehicle detector has been connected via the RS-485 serial port.

Transparent Transmission

Select it, and the network command can be transmitted to RS-485 control command via the RS-485 serial port.

GPS

The GPS devices are connected to the RS-485 serial port of the device for receiving location data.

4. Click Save.

9.2 Set RS-232

Set RS-232 parameters if you need to debug the device via RS-232 serial port, or peripheral devices

have been connected.

Before You Start

The corresponding device has been connected via the RS-232 serial port.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Serial Ports.
- 2. Click Advanced Settings.

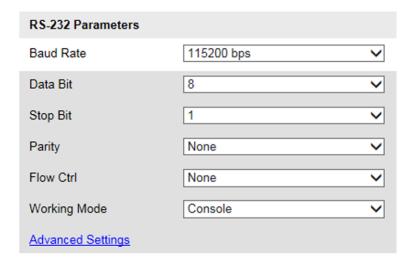


Figure 9-2 Set RS-232

3. Set Baud Rate, Data Bit, Stop Bit, etc.



The parameters should be same with those of the connected device.

4. Select Working Mode.

Console

Select it when you need to debug the device via RS-232 serial port.

Transparent Channel

Select it, and the network command can be transmitted to RS-232 control command via the RS-232 serial port.

Narrow Band

Reserved.

5. Click Save.

Chapter 10 Alarm Configuration

This section explains how to set the device to respond to alarm events, including motion detection and exceptions. These events can trigger the linkage methods, such as notifying the video security center.

10.1 Set Motion Detection

Motion detection detects the moving objects in the set video security area, and a series of actions can be taken when the alarm is triggered.

Steps

1. Go to Configuration \rightarrow Device Configuration \rightarrow Exception \rightarrow Motion Detection.



Figure 10-1 Set Motion Detection

- 2. Optional: If you have enabled two/four-image calibration mode, select the camera.
- 3. Check Enable Motion Detection and Enable Dynamic Analysis.
- 4. Set the motion detection area.
 - 1) Click Draw Area.
 - 2) Drag the mouse on the live view to draw a motion detection area.
 - 3) Click **Stop Drawing** to complete the current drawing.
 - 4) Optional: Repeat the steps to draw more areas.
 - 5) Optional: Click Clear All to clear all the areas.
 - 6) Adjust **Sensitivity** of the motion detection.
- 5. Set the arming schedule for the motion detection.

- 1) Click Edit.
- 2) Select a day to set the arming schedule.
- 3) Set the start time and end time of the periods.
- 4) Optional: If you want to copy the arming schedule to other days, check the day(s) and click **Copy**.
- 5) Click OK.



The time of each period cannot be overlapped. Up to four periods can be set for each day.

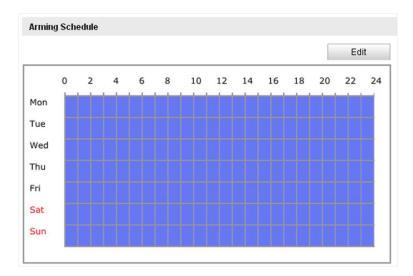


Figure 10-2 Set Arming Schedule

- 6. Check **Notify Surveillance Center** to send an exception or alarm signal to the video security center when the motion detection occurs, or check **Trigger Alarm Output**.
- 7. Click Save.

10.2 Set Exception Alarm

Set exception alarm when the network is disconnected or the IP address is conflicted.

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow Exception \rightarrow Exception.
- 2. Check the exception type(s) to be alarmed.
- 3. Click Save.

Chapter 11 Safety Management

11.1 Manage User

The administrator can add, modify, or delete other accounts, and grant different permissions to different user levels.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow User Management.
- 2. Add a user.
 - 1) Click Add.
 - 2) Enter User Name and select Level.
 - 3) Enter Admin Password, Password, and confirm the password.



To increase security of using the device on the network, please change the password of your account regularly. Changing the password every 3 months is recommended. If the device is used in high-risk environment, it is recommended that the password should be changed every month or week.

4) Assign remote permission to users based on needs.

User

Users can be assigned permission of viewing live video and changing their own passwords, but no permission for other operations.

Operator

Operators can be assigned all permission except for operations on the administrator and creating accounts.

- 5) Click OK.
- 3. You can do the following operations.
 - Select a user and click **Modify** to change the password and permission.
 - Select a user and click **Delete** to delete the user.

11.2 Enable User Lock

To raise the data security, you are recommended to lock the current IP address.

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Service.
- 2. Check Enable User Lock.

3. Click Save.

Result

When the times you entered incorrect passwords have reached the limit, the current IP address will be locked automatically.

11.3 Set SSH

To raise network security, disable SSH service. The configuration is only used to debug the device for the professionals.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Service.
- 2. Uncheck Enable SSH Service.
- 3. Click Save.

11.4 Set HTTPS

11.4.1 Create and Install Self-signed Certificate

HTTPS is a network protocol that enables encrypted transmission and identity authentication, which improves the security of remote access.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow HTTPS.
- 2. Select Create Self-signed Certificate.
- 3. Click Create.
- 4. Follow the prompt to enter **Country/Region**, **Hostname/IP**, **Validity**, and other parameters.
- 5. Click OK.

Result

The device will install the self-signed certificate by default.

11.4.2 Install Authorized Certificate

If the demand for external access security is high, you can create and install authorized certificate via HTTPS protocol to ensure the data transmission security.

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow HTTPS.
- 2. Select Create certificate request first and continue the installation.
- 3. Click Create.
- 4. Follow the prompt to enter **Country/Region**, **Hostname/IP**, **Validity**, and other parameters.

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- 5. Click **Download** to download the certificate request and submit it to the trusted authority for signature.
- 6. Import certificate to the device.
 - Select Signed certificate is available, start the installation directly. Click Browse and Install
 to import the certificate to the device.
 - Select Create the certificate request first and continue the installation. Click Browse and Install to import the certificate to the device.
- 7. Click Save.

Chapter 12 Maintenance

12.1 View Device Information

Basic Information and Algorithms Library Version

Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Device Information to view the basic information and algorithms library version of the device.

You can edit **Device Name** and **Device No.** The device No. is used to control the device. It is recommended to reserve the default value.

Device Status

Go to **Configuration** \rightarrow **Device Status** to view the device status.

12.2 Upgrade

Upgrade the system when you need to update the device version.

Before You Start

Prepare the upgrade file.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Upgrade.
- 2. Click **Browse** to select the upgrade file.
- 3. Click Upgrade.
- 4. Click **OK** in the popup window.



The upgrade process will take 1 to 10 minutes. Do not cut off the power supply.

Result

The device will reboot automatically after upgrade.

12.3 Reboot

When the device needs to be rebooted, reboot it via the software instead of cutting off the power

directly.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Reboot.
- 2. Click Reboot.
- 3. Click **OK** to reboot the device.

12.4 Restore Parameters

When the device is abnormal caused by the incorrect set parameters, you can restore the parameters.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Default.
- 2. Select the restoration mode.
 - Click **Restore** to restore the parameters except the IP address, subnet mask, gateway, and port No. to the default settings.
 - Click **Restore Factory Settings** to restore all the parameters to the factory settings.
- 3. Click **OK**.

12.5 Synchronize Time

Synchronize the device time when it is inconsistent with the actual time.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow Time Settings.
- 2. Select **Time Zone**.
- 3. Select Synchronization Mode.

NTP Synchronization

Select it to synchronize the device time with that of the NTP server. Set **Server Address**, **NTP Port**, and **Interval**. Click **NTP Test** to test if the connection between the device and the server is normal.

Manual Synchronization

Select it to synchronize the device time with that of the computer. Set time manually, or check **Sync. with computer time**.

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The time synchronization modes vary with different models. The actual device prevails.

4. Click Save.

12.6 Set DST

If the region where the device is located adopts Daylight Saving Time (DST), you can set this function.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Configuration \rightarrow DST.
- 2. Check Enable DST.
- 3. Set Start Time, End Time, and DST Bias.
- 4. Click Save.

12.7 Export Parameters

You can export the parameters of one device, and import them to another device to set the two devices with the same parameters.

Steps

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Export Parameters.
- 2. Click Export Parameters.
- 3. Set a password, and click **OK**.



The password is used for importing the configuration file of the current device to other devices.

- 4. Select the saving path, and enter the file name.
- 5. Click Save.

12.8 Import Configuration File

Import the configuration file of another device to the current device to set the same parameters.

Before You Start

Save the configuration file to the computer.

Steps



Importing configuration file is only available to the devices of the same model and same version.

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Import Config. File.
- 2. Select Importing Method.

Note

If you select **Import Part**, check the parameters to be imported.

- 3. Click **Browse** to select the configuration file.
- 4. Enter the password which is set when the configuration file is exported, and click **OK**.
- 5. Click Import.
- 6. Click **OK** on the popup window..

Result

The parameters will be imported, and the device will reboot.

12.9 Export Debug File

The technicians can export the debug file to troubleshoot and maintain the device.

- 1. Go to Configuration \rightarrow Device Configuration \rightarrow System Maintenance \rightarrow Export Debug File.
- 2. Click Export Debug File.
- 3. Select the saving path, and enter the file name.
- 4. Click Save.

A. Communication Matrix and Device Command

Scan the QR code below to get the communication matrix of the device.



Figure A-1 Communication Matrix

Scan the QR code below to get the device command.



Figure A-2 Device Command

