

1500Mbps Wi-Fi 6 Router

Quick Start Guide

©2023 Hangzhou Hikvision Digital Technology Co., Ltd. All rights reserved.

About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (https://www.hikvision.com/).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

Trademarks

HIKVISION and other Hikvision's trademarks and logos are the properties of Hikvision in various jurisdictions.

Other trademarks and logos mentioned are the properties of their respective owners.

Disclaimer

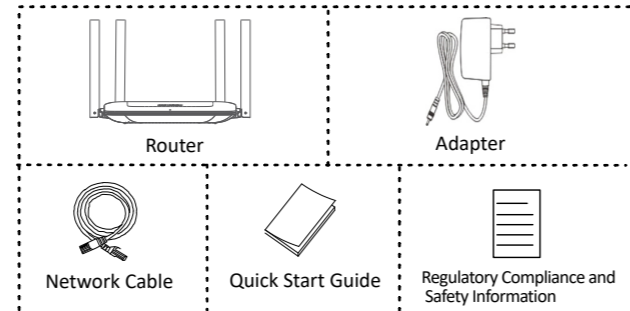
TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKVISION BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

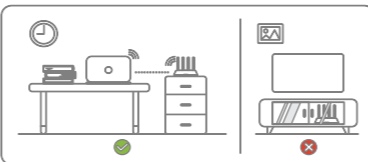
IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Check Pack List



Place the Router

- The closer, the faster.
- Higher and no coverage.
- Place it on the centre to cover more space.



Safety Information

- The socket-outlet shall be installed near the device and shall be easily accessible.
- Install the device according to the instructions in Quick Start Guide.
- To prevent injury, this device must be securely attached to the installation surface in accordance with the installation instructions.
- NEVER place the device in an unstable location to prevent serious personal injury or death caused by device falling.
- If the device is powered by terminals connected to the power cord, ensure correct voltage and wiring of the terminals for connection to mains supply.
- If a power adapter is provided in the device package, use the provided adapter only. If no power adapter is provided, ensure the power adapter or other power supply complies with Limited Power Source. Refer to the product label for the power supply output parameters.
- If the device needs to be wired by yourself, select the corresponding wire to supply power according to the electric parameters labeled on the device. Strip off wire with a standard wire stripper at corresponding position. To avoid serious consequences, the length of stripped wire shall be appropriate, and conductors shall not be exposed.
- Make sure that the power has been disconnected before you wire, install, or disassemble the device.
- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

1 Learn about Router

Introduction of status pilot light and interfaces.

Status Pilot Light

- Solid Blue: Network is connected.
- Flash Blue: WPS is pairing or restored to default.
- Solid Red: Not activated or connection exception.
- Flash Red: WPS is pairing.

Internet Interface
Connect to modem and other routers.

Access Device Interface
Connect to PC and other internet access devices.

Reset
Long press 8s to restore to default.

WPS

- Long press 1-3s to access wireless WPS advices.
- Long press 5s to relay to other routers.

Power
Connect to the power adapter.

2 Connect Power Supply and Internet

Refer to the figures below to complete the Internet and power connection of the router.

Connect to the Internet

- Internet
- Optical Fiber

Ethernet Port

Modem

Network Cable

Connect to Power Supply

Power Cable

Pilot Light is Solid RED

Go to the next step: Activate Router

3

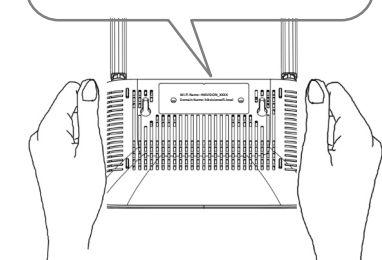
Activate Router

Follow these steps to complete the initial activation of the router.

Check the Label

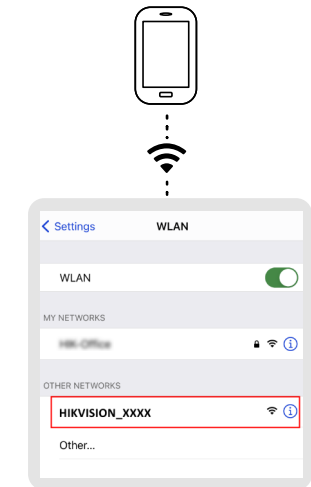
Obtain Wi-Fi name and IP address.

Wi-Fi Name(SSID): HIKVISION_XXXX
IP Address: 192.168.9.1



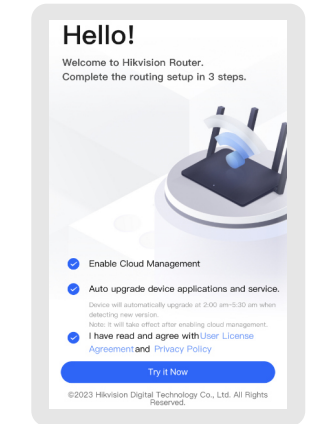
Connect to the Wi-Fi

Connect your device to the Wi-Fi.



Enter Activation Page

Automatically redirect to the page.

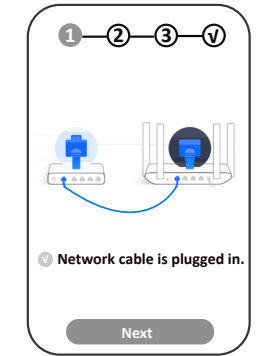


If not, you can manually enter IP Address (192.168.9.1) in the browser.

Start Initial Configuration

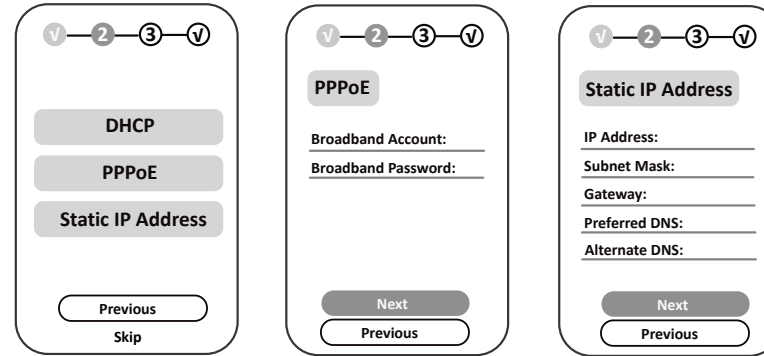
Follow the steps below to complete the configuration.

1. Device Connection



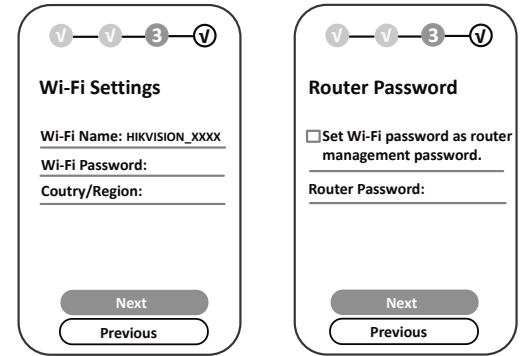
Make sure the router is connected to the network.

2. Network Config: Detect your network type or select manually.



- **DHCP** is recommended. You do not need to configure.
- Select **PPPoE** if your ISP has provided broadband account and password.
- **Static IP** is not recommended unless your ISP has provided an IP address and other information.

3. Route Settings

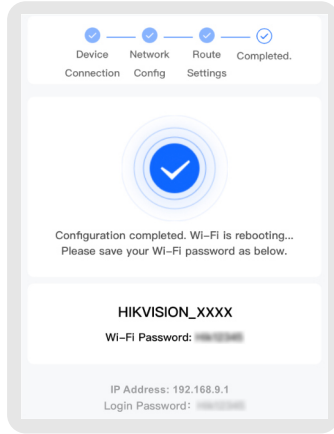


Set Wi-Fi password and select your Country/Region.

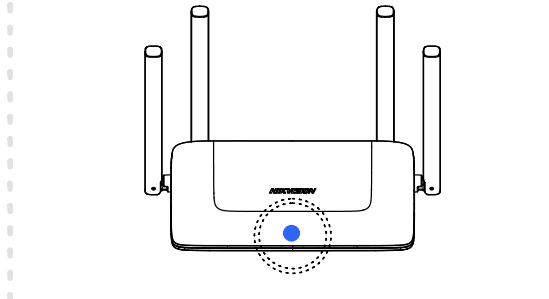
Set router management password.

Completed

Wi-Fi will restart.



Pilot Light is Solid BLUE



Reconnect to the Wi-Fi after status checking.

Enjoy your fast and smooth surfing experience!

Manage Your Router Anytime, Anywhere

1. Download the App

Scan the QR code or search **HIK-Connect** in App Store to download the app.



2. Open the App and Login

- Connect your device to router's Wi-Fi first;
- Create a new account to login if you don't have one before.

3. Add Device

Click **Add Device**, and follow the steps to complete the setup.

