Quick Start Guide

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About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (http://www.hikvision.com).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.
Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into **Warnings** and **Cautions**:

**Warnings**: Neglecting any of the warnings may cause serious injury or death.

**Cautions**: Neglecting any of the cautions may cause injury or equipment damage.

### Warnings

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 36 VDC according to the IEC60950-1 standard. Refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Make sure that the plug is firmly connected to the power socket.
- Make sure that the power has been disconnected before you wire, install or dismantle the device.
- When the product is mounted on wall or ceiling, the device shall be firmly fixed.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then contact the service center.
- If the product does not work properly, contact your dealer or the nearest service center. Never attempt to disassemble the device yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

### Cautions

- **CAUTION**: Hot parts! Burned fingers when handling the parts. Wait one-half hour after switching off before handling parts. This sticker is to indicate that the marked item can be hot and should not be touched without taking care. For device with this sticker, this
device is intended for installation in a restricted access location, access can only be
gained by service persons or by users who have been instructed about the reasons for
the restrictions applied to the location and about any precautions that shall be taken.

- If the device fails to synchronize local time with that of the network, you need to set
  up device time manually. Visit the device (via web browser or client software) and
  enter system settings interface for time settings.

- Make sure the power supply voltage is correct before using the device.

- Do not drop the device or subject it to physical shock, and do not expose it to high
electromagnetism radiation. Avoid installation on vibrations surface or places subject
to shock (ignorance can cause device damage).

- Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with
  a bit of ethanol and wipe it gently. If the device will not be used for an extended
  period, replace the lens cap to protect the sensor from dirt.

- Do not aim the device at the sun or extra bright places. Blooming or smearing may
  occur otherwise (which is not a malfunction), and affect the endurance of sensor at
  the same time.

- The sensor may be burned out by a laser beam, so when any laser equipment is in
  using, make sure that the surface of sensor will not be exposed to the laser beam.

- Do not place the device in extremely hot, cold, dusty or damp locations, and do not
  expose it to high electromagnetic radiation.

- To avoid heat accumulation, good ventilation is required for operating environment.

- Keep the device away from liquid while in use.

- While in delivery, the device shall be packed in its original packing, or packing of the
  same texture.

- CAUTION: Risk of explosion if the battery is replaced by an incorrect type. Dispose of
  used batteries according to the instructions

ATTENTION: IL Y A RISQUE D’EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UNE
BATTERIE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES USAGÉES
CONFORMÉMENT AUX INSTRUCTIONS.

- Improper replacement of the battery with an incorrect type may defeat a safeguard
  (for example, in the case of some lithium battery types).

- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the
  battery, which may result in an explosion.

- Do not leave the battery in an extremely high temperature surrounding environment,
  which may result in an explosion or the leakage of flammable liquid or gas.

- Do not subject the battery to extremely low air pressure, which may result in an
  explosion or the leakage of flammable liquid or gas.

- Dispose of used batteries according to the instructions
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1 Overview

1.1 Device Overview

Notes:
The memory card interface is reserved and does not function.

1.2 Cable Interfaces
The cable interfaces of the device are shown below. The cables are distinguished by different colors. Refer to the labels attached on the cables for identification.

Notes:
- The cables vary depending on different device models.
- Make sure the device is power-off before you connect the cables.
- Water-proof treatment is required for cable connectors. Refer to Section 2.3 and 2.4 for details.
1.3 Alarm Output

Alarm output is shown below.
2 Installation

Before you start:
Check the package contents and make sure that the device in the package is in good condition and all the assembly parts are included.

Notes:
- Do not touch the lens cover directly by hand. The image blurs otherwise.
- Do not power the device up until the installation is finished. To ensure the safety of personnel and equipment, all the installation steps should be done with power supply off.
- Do not drag the device with its waterproof cables; otherwise the waterproof performance is affected.
- To avoid damage, do not hold the device by the speaker and panoramic camera components.

Figure 2-1 Do Not Drag the Cables
2.1 Wall Mounting

**Notes:**
- For cement wall, you need to use expansion bolts to fix the bracket. The mounting hole of the expansion pipe on the wall should align with the mounting hole on the bracket.
- For wooden wall, you can just use the self-tapping screw to fix the bracket.
- Make sure that the wall is strong enough to withstand more than eight times the weight of the device and the accessories.
- If you use the brackets the dealer recommends, the pendant adapter in the package is not needed during installation. The included pendant adapter might be useful if you use other brackets. The dimension of pendant adapter is G1\[\frac{1}{2}\].

![Figure 2-3 Supplied Pendant Adapter](image)

**Before you start:**
The bracket is not included in the package. You need to purchase one in advance.

**Steps:**
1. Install the bracket.
   1. Check the bracket and accessories. The accessories for bracket include expansion bolts, nuts, and washers.
2). Drill four Φ 12 screw holes in the wall according to the holes on the bracket, and insert four M8 × 80 expansion bolts into the mounting holes.
3). Align the four screw holes in the bracket with four expansion bolts on the wall.
4). Secure the bracket with four hex nuts and washers.

2. Install the cover to the bracket.
   1). Loosen the two set screws on the bracket.
   2). Fit the cover into the bracket.
   3). Turn the cover to make the "FRONT" mark face the monitoring area.
   4). Secure the two set screws with a hex wrench.
3. Install the device to the bracket.
   1). Hook the two ends of the safety rope to the device and the bracket respectively.

2). Route the cables through the bracket.
3). Connect the corresponding cables to the device.
Figure 2-2 Connect the Cables

Notes:

- Water-proof treatment is required for cable connectors. Refer to Section 2.3 and 2.4 for details.
- Tuck the connected cables into the cover to avoid squashing them.

4). Fit the main part of the device to the cover. Use a hex wrench to tighten the screws on the cover to secure the device.

Figure 2-3 Secure the Device

4. Remove the protective sticker and protective film on the lens cover after the installation is finished.
2.2 Installation of Network Cable Waterproof Jacket

*Purpose:*
If the camera is installed outdoor, you should use the waterproof accessory or tapes to waterproof the cables. Otherwise the cables might get wet or a short circuit occurs.

![Diagram showing the installation steps]

**Steps:**
1. Feed the network cable through ① and ③ in order.
2. Fix ② on the network cable between ① and ③.
3. Place ⑤ onto the end of ⑥, and plug the RJ45 male connector into RJ45 female connector.
4. Screw ③ to ⑥ clockwise.
5. Push ② into ③.
6. Secure ① with the ③ in clockwise direction.
2.3 Installation of Water-proof Tape

**Purpose:**
If the camera is installed outdoor, you can use supplied water-proof tape to protect cable connectors and unused cables after the camera is secured on the installation surface.

**Steps:**
1. Tear off the yellow release paper on the back of the water-proof tape.
2. Stretch the water-proof tape to reach twice the initial length.
3. Wrap the water-proof tape around the cable connector tightly as the figure below.
4. Press the tape on both ends of the connector to make sure no water can get in as the figure below.

**Note:**
Make sure that all naked wires are all firmly wrapped in the water-proof tape.
Figure 2-8 Press the Water-proof Tape

5. Wrap the water-proof tape around the remaining unused cables tightly as the figure below.

Figure 2-9 Wrap the Unused Cables

*Note:*
Make sure that all naked wires are all firmly wrapped in the water-proof tape.

6. Press the tape to make sure no water can get in as the figure below.

Figure 2-10 Press the Water-proof Tape
2.4 Protective Measures for Outdoor Installation

If the device is installed outdoors, necessary protective measures should be taken to ensure safety. Scan the following QR code to get protective measures for outdoor installation.
3 Activate and Access Network Camera

Scan the QR code to get *Activate and Visit Network Camera*. Note that mobile data charges may apply if Wi-Fi is unavailable.