

August 28, 2025

Dear Valued Partner:

Today, Hikvision published a security advisory regarding three vulnerabilities (CVE-2025-39245, CVE-2025-39246, CVE-2025-39247) affecting some versions of the HikCentral product series.

Hikvision has rated these vulnerabilities as 4.7, 5.3 and 8.6 respectively, using the [CVSS v3.1 calculator](#). A list of affected products and recommended remediation steps is available in our [Security Advisory](#). Please check the advisory to learn the technical details. While Hikvision is not aware of these vulnerabilities being exploited in the field, we encourage our partners to work with their customers, following the guidance provided in the advisory to ensure proper cyber hygiene.

With this letter, we want to reassure you of Hikvision's strong commitment to cybersecurity. These vulnerabilities were reported to the Hikvision Security Response Center (HSRC) by Yousef Alfuhaid and Nader Alharbi (joint submission), Eduardo Bido, and Dr. Matthias Lutter. Once the HSRC confirmed the existence of the vulnerabilities, it worked with the researchers to patch and verify the successful mitigation of the reported vulnerabilities, following the standard Coordinated Disclosure Process.

Hikvision is a CVE Partner and is committed to continuing to work with third-party security researchers to find, patch, disclose and release updates to products in a timely manner that best protects the users of Hikvision products. To report any security issues or vulnerabilities in Hikvision products and solutions, please contact the Hikvision Security Response Center at hsrc@hikvision.com.

On our [website](#), Hikvision discloses the vulnerabilities and informs about the remediation in a transparent and responsible manner.

Hikvision strictly complies with the laws and regulations in all countries and regions where we operate and our efforts to ensure the security of our products go beyond what is mandated.

Please do not hesitate to contact our team with any questions or concerns.

Kind Regards,



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