

## Product Change Notification-DF8 PTZ SD card slot

Reference NO:	20260206_001
Product	DF8xxx
Classification:	DF8Cxxx
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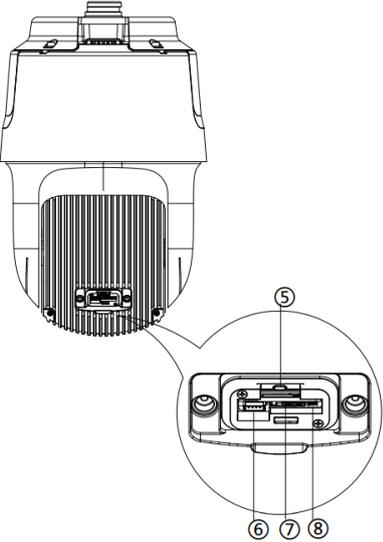
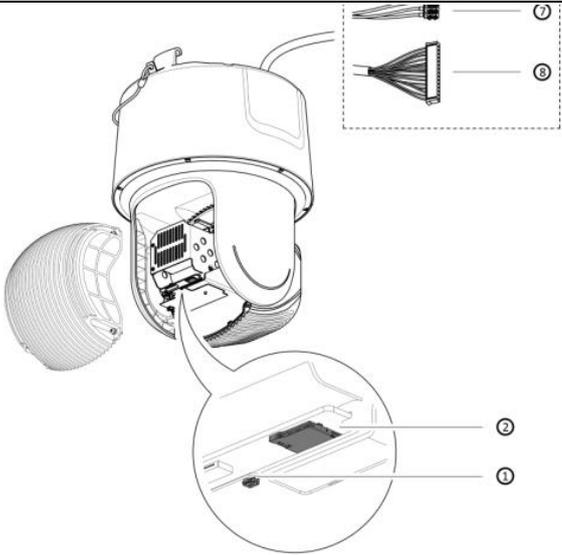
### Reason of Change

To reduce the risk of SD card compatibility issues, the hardware and structural design requires shortening the wiring distance from the SD card slot to the main chip. Therefore, the original external SD card slot design has been changed to an internal design, which can effectively reduce such compatibility risks.

However, the SD card slot in the new DF PTZ camera still uses the old mold, rendering the external SD card slot non-functional. The headquarters factory will complete the full switchover to the new molds after March 2026. **If customers need to use the SD card slot function, please use the built-in internal card slot.**

### Description of Change

Comparison of installation methods before and after the change

Change Before (External Slot)	Change After (Internal Slot)
 <p>There is an SD card cover on the rear ball section. To insert the card, you need to open the SD card rear cover (2 screws). The card slot is marked as <b>No. 7</b>.</p>	 <p>There is no SD card cover on the rear ball section. To insert the card, you need to open the rear ball (4 screws). The card slot is marked as <b>No. 2</b>.</p>

**Product list:**

SAP Code	Product Name	SD Card Slot Type
327002070	DS-2DF8425IXG1-EL	Internal SD Card Slot
327002072	DS-2DF8425IXG1-ELW	Internal SD Card Slot
327002073	DS-2DF8425IXG1-ELWY	Internal SD Card Slot
327002071	DS-2DF8425IXG1-ELY	Internal SD Card Slot
327002076	DS-2DF8442I5XG1-ELW	Internal SD Card Slot
327002080	DS-2DF8442I5XG1-ELWY	Internal SD Card Slot
327002074	DS-2DF8442IXG1-EL	Internal SD Card Slot
327002075	DS-2DF8442IXG1-ELW	Internal SD Card Slot
327002078	DS-2DF8442IXG1-ELWY	Internal SD Card Slot
327002077	DS-2DF8442IXG1-ELY	Internal SD Card Slot
327002050	DS-2DF8C260I5XG1-ELW	Internal SD Card Slot
327002695	DS-2DF8C260I5XG2/LM-ELW	Internal SD Card Slot
327002484	DS-2DF8C435MHG1-ELWYP	Internal SD Card Slot
327002051	DS-2DF8C448I5XG1-ELW	Internal SD Card Slot
327002055	DS-2DF8C448I5XG1-ELWY	Internal SD Card Slot
327002696	DS-2DF8C448I5XG2/LM-ELW	Internal SD Card Slot
327002698	DS-2DF8C448I5XG2/LM-ELWY	Internal SD Card Slot
327002690	DS-2DF8C825IXG2/LM-EL	Internal SD Card Slot
327002692	DS-2DF8C825IXG2/LM-ELW	Internal SD Card Slot
327002693	DS-2DF8C825IXG2/LM-ELWY	Internal SD Card Slot
327002691	DS-2DF8C825IXG2/LM-ELY	Internal SD Card Slot
327002699	DS-2DF8C842IXG2/LM-EL	Internal SD Card Slot
327002701	DS-2DF8C842IXG2/LM-ELW	Internal SD Card Slot
327002702	DS-2DF8C842IXG2/LM-ELWY	Internal SD Card Slot
327002700	DS-2DF8C842IXG2/LM-ELY	Internal SD Card Slot
327002052	DS-2DF8C848I5XG1-ELW	Internal SD Card Slot
327002697	DS-2DF8C848I5XG2/LM-ELW	Internal SD Card Slot
327002057	DS-2DF9C453LXG1-LW	Internal SD Card Slot
327002710	DS-2DF9C453LXG2/LM-LW	Internal SD Card Slot
327002058	DS-2DF9C848LXG1-LW	Internal SD Card Slot
327002709	DS-2DF9C848LXG2/LM-LW	Internal SD Card Slot
327000317	DS-2DF8225IX-AEL(T5)	External SD Card Slot
327000321	DS-2DF8225IX-AELW(T5)	External SD Card Slot
327000325	DS-2DF8242I5X-AELW(T5)	External SD Card Slot
327001027	DS-2DF8242I5XG-ELW	External SD Card Slot
327000319	DS-2DF8242IX-AEL(T5)	External SD Card Slot
327000324	DS-2DF8242IX-AELW(T5)	External SD Card Slot
327000318	DS-2DF8425IX-AEL(T5)	External SD Card Slot
327000322	DS-2DF8425IX-AELW(T5)	External SD Card Slot
327000320	DS-2DF8442IXS-AEL(T5)	External SD Card Slot
327000323	DS-2DF8442IXS-AELW(T5)	External SD Card Slot
327000733	DS-2DF8C425MHS-DEL	External SD Card Slot
327000734	DS-2DF8C425MHS-DELW	External SD Card Slot
327000735	DS-2DF8C435MHS-DEL	External SD Card Slot

327000736	DS-2DF8C435MHS-DELW	External SD Card Slot
327001721	DS-2DF8C442IXG1-EL	External SD Card Slot
327001725	DS-2DF8C442IXG1-ELW	External SD Card Slot
327001733	DS-2DF8C442IXG1-ELWY	External SD Card Slot
327001729	DS-2DF8C442IXG1-ELY	External SD Card Slot
327001723	DS-2DF8C445IXG1-EL	External SD Card Slot
327001727	DS-2DF8C445IXG1-ELW	External SD Card Slot
327001735	DS-2DF8C445IXG1-ELWY	External SD Card Slot
327001731	DS-2DF8C445IXG1-ELY	External SD Card Slot
327001737	DS-2DF8C825IXG1-EL	External SD Card Slot
327001741	DS-2DF8C825IXG1-ELW	External SD Card Slot
327001743	DS-2DF8C825IXG1-ELWY	External SD Card Slot
327001739	DS-2DF8C825IXG1-ELY	External SD Card Slot
327000737	DS-2DF8C835MHS-DEL	External SD Card Slot
327000738	DS-2DF8C835MHS-DELW	External SD Card Slot
327001745	DS-2DF8C842IXG1-EL	External SD Card Slot
327001749	DS-2DF8C842IXG1-ELW	External SD Card Slot
327001751	DS-2DF8C842IXG1-ELWY	External SD Card Slot
327001747	DS-2DF8C842IXG1-ELY	External SD Card Slot

### **Customer Impact and Recommended Action**

For questions or concerns, please contact our local technical support team.

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