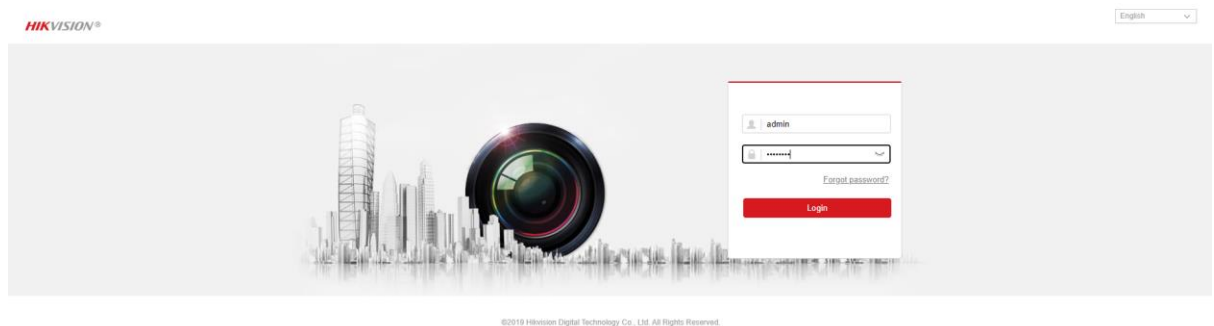


How to distinguish the hardware platform

For the camera models, it is easily to distinguish the platform via its model name, but for some special models, the name can only be checked via the labels on the camera body or on the box, how to distinguish the hardware platform In a fast way, please follow below steps

1. Login to the Web of the devices



2. Go to the system settings with basic information, check the firmware version property to find the correct Hardware platform

| Property | Value |
|---------------------------|--|
| Device Name | IP CAMERA |
| Device No. | 88 |
| Model | DS-2CD2T86G2-ISU/SL |
| Serial No. | DS-2CD2T86G2-ISU/SL20191211AAWRD99487012 |
| Firmware Version | V5.5.150 build 200927 |
| Encoding Version | V7.3 build 200911 |
| Web Version | V4.0.1 build 200817 |
| Plugin Version | 3.0.7.29 |
| Number of Channels | 1 |
| Number of HDDs | 0 |
| Number of Alarm Input | 1 |
| Number of Alarm Output | 1 |
| Firmware Version Property | B-R(G3-0) |

It is belong to G3 Platform

Save

3. Go to the Hikvision Europe website and download the firmware linkage file.

Download link: <https://www.hikvision.com/europe/support/download/firmware/>

