Reassure Guests and Keep Them Safe
Back-to-Business Solutions for Hotels

With public health risks at large, hotels must practice stringent health, safety and hygiene protocols. Prioritizing safety for guests also helps to rebuild their confidence in travelling. With advanced products and measures for temperature screening and social distancing, Hikvision’s customized solutions do more than just reassure guests and reboot business – our solutions add long-term value to hotel operations.

Typical Scenarios

- Gym
- Office Areas
- Front Desk
- Lobbies
- Control Center
- Restaurants
- Parking Areas
What Are the Challenges?

As levels of uncertainty fluctuate, hotels face new challenges in boosting guest confidence while keeping visitors safe and healthy during their stay. Hotel managers are asking:

- How can we screen skin temperatures regularly and safely in each area of the hotel?
- How can we manage social distancing in lobbies and shared spaces?
- How can we maintain situational awareness and respond quickly in case of an emergency?

Our Solutions

Now with Hikvision’s Back-to-Business Solutions for Hotels, the questions above have answers, and the unique needs of hotel operations can be easily met.

Multi-Site Temperature Screening

A variety of products create safe and efficient temperature screening in multiple locations.

Video-Based Density Control

Interpersonal distance control and queue management regulate social distancing.

Highly Centralized Management

Instant visualization of operations and emergency events provides total situational awareness.

Lobbies

Temperature Screening

Preliminary temperature screening shall be completed as visitors enter. Camera models with higher resolutions enable temperature measurement of several guests at a time.

Data from Hikvision cameras can be displayed on digital signage, which supports instant visualization of temperature and face mask status, while serving as a media player for welcome messages or advertisements.

* Available for application extension based on bi-spectrum image fusion in addition to security system.
**Front Desk**

**Social Distancing & Queue Management**

In areas where queuing is unavoidable, social distancing compliance is vital. Dual-lens cameras with 3D modeling technology measure distances between people accurately and generate alarms automatically when they get too close together. Queue management cameras trigger notifications to front desk managers when a long line begins to form, facilitating measures to keep fewer people in waiting areas and elevating the guest experience.

**Restaurants, Gym and Office Areas**

**Temperature Screening**

Regular temperature screening is essential wherever guests gather, such as in restaurants, bars and fitness facilities. Hikvision’s MinMoe Terminals enable non-invasive temperature screening whenever a guest enters.

When installed in office areas, MinMoe terminals provide hygienic, contact-free access for employees using facial recognition.

---

*Hikvision’s temperature screening products are designed for the detection of skin-surface temperatures so as to achieve rapid preliminary screening in public areas. Actual core body temperatures should be further confirmed using clinical measurement devices. Under any circumstances, it is highly recommended to use Hikvision’s temperature screening products in accordance with local laws and regulations.*
Elevators, Parking, and Other Areas
Mask Detection, Intrusion Detection & Perimeter Protection

Keeping everyone safe means taking precautions wherever possible, like mask detection with security cameras in open areas such as elevator lobbies and parking garages. Hikvision cameras, powered by deep learning, have these operations covered as well as intrusion detection and perimeter protection, focusing on human and vehicle events only.

Control Center
Powerful Data Visualization and Centralized Management

In the control room, hotel managers and security staff can view statistics and records of all connected areas in real time, respond to alarms quickly, search and archive evidence, and even generate reports using HikCentral software.

HikCentral can be configured to create instant popups and other notifications upon detection of elevated skin temperatures, absence of face masks, social distancing violations, and more.

Centralized management reduces repeated efforts for hotel and security staff, and it facilitates the consolidation and coordination of resources and for steady hotel operations.

*Hikvision has endeavored to optimize its products and helped its customers to reduce the compliance risks on data protection law. However, it is still important for customers to check out the legislation and government guidance for their business regularly, given things are changing all the time. Customers should be responsible to make sure all business are complied with local privacy laws and regulations, including GDPR.