



Hik-Partner Pro

SELF-SERVICE PASSWORD RESET



Anytime, anywhere,
using just your
smartphone



Flexible password
reset options for any
situation



Time-saving – no
more waiting for
support



Support

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Case

RMA

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How To

Contact Us

Chatbot

Reset Password

Change Password

Hik-Partner Pro Device

Click here if the device that requires password reset is handed over or added to your Hik-Partner Pro account.

LAN Device (SADP)

Click here if the device that requires password reset and your phone are on the same network.

Nearby Devices (Scan)

Click here to reset a DVR/NVR's password if you have access to its Local GUI and it's nearby.

support

Upgrade your experience with
Hik-Partner Pro today!



Hik-Partner Pro
Scan and download
the **app**