



## **How to Use Mailbox Function in Ax Hybrid Pro 2.0/AxPro**

<b>Title:</b>	How to Use Mailbox function in Ax Hybrid Pro 2.0/AxPro System	<b>Version:</b>		<b>Date:</b>	03/07/2025
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# Preparation

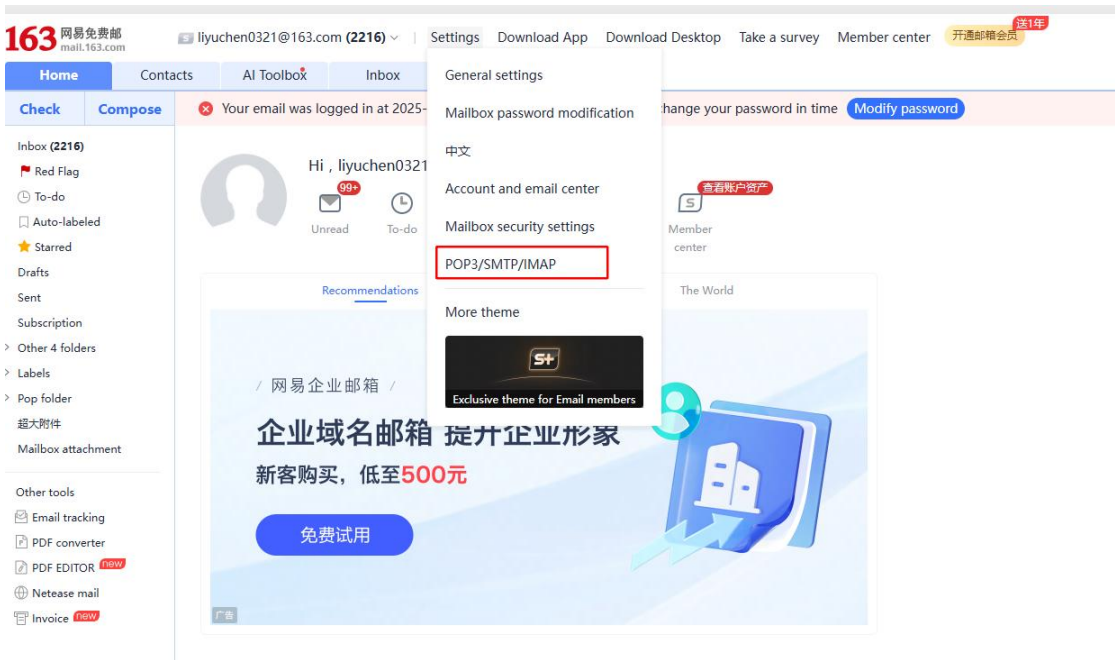
Ax Hybrid Control Panel DS-PA502-64/96/128 Or Ax Pro Control Panel DS-PWA64/96-WE

# How to Use Mailbox function in Ax Hybrid Pro 2.0/AxPro System

## 1. Configure the Mailbox Settings

Here I use the 163 mail to test, since nowadays the security level of the mailbox brand is higher than before. So it is necessary to do some settings of the mailbox first.

1) Go to the mailbox settings and find the POP3/SMTP/IMAP settings.



2) Enable the IMAP/SMTP service and POP3/SMTP service.

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163 网易免费邮  
mail.163.com

liyuchen0321@163.com (2216) | Settings Download App Download Desktop Take a survey Member center 开通邮箱会员

Home Contacts AI Toolbox Inbox Netease mail Settings

General settings  
Email password change  
Signature  
Category

Accounts center  
Mailbox security settings  
Spam/Blacklist  
POP3/SMTP/IMAP

Folder and Tag  
Multi-tab window  
Skin change

**Please use the official NetEase email client to ensure accounts security**  
The official Netbase email client has encrypted transmission protocol and 2-step login verification features help to reduce security risks.  
Scan QR code to download

POP3/SMTP/IMAP

Enable service: IMAP/SMTP service Enabled | Disable  
POP3/SMTP service Enabled | Disable

The POP/SMTP/IMAP service allows you to send and receive mail on your local client. [Learn more >](#)

Tips: if you log in the netease mailbox at a third party, there may be a risk of email leakage and even harm the security of Apple ID. [Download the official client now >](#)

3) Now if the mailbox has the authorization password, it is necessary to set it so that this mailbox can be used to log into the 3rd party mail client.

163 网易免费邮  
mail.163.com

liyuchen0321@163.com (2216) | Settings Download App Download Desktop Take a survey Member center 开通邮箱

Home Contacts AI Toolbox Inbox Netease mail Settings

General settings  
Email password change  
Signature  
Category

Accounts center  
Mailbox security settings  
Spam/Blacklist  
POP3/SMTP/IMAP

Folder and Tag  
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POP3/SMTP/IMAP

Enable service: IMAP/SMTP service Enabled | Disable  
POP3/SMTP service Enabled | Disable

The POP/SMTP/IMAP service allows you to send and receive mail on your local client. [Learn more >](#)

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Receiving options:

☐ Receive mails in the recent 30 days  
☒ Receive all mails

Tips: to receive a large number of emails will consume more of your traffic. It is suggested that you choose "Receive mails in the recent 30 days".

Notice reminder:

☐ Enable the alert for mail deletion at the client  
When the mail client deletes a large number of messages, the system sends an alert message.

Management:

Authorization password is exclusively used to log into the third-party mail client.  
Applicable to following services: POP3/IMAP/SMTP/Exchange/CardDAV/CalDAV service.

Equipment	Time	Operation
device1	2025.3.7	Delete

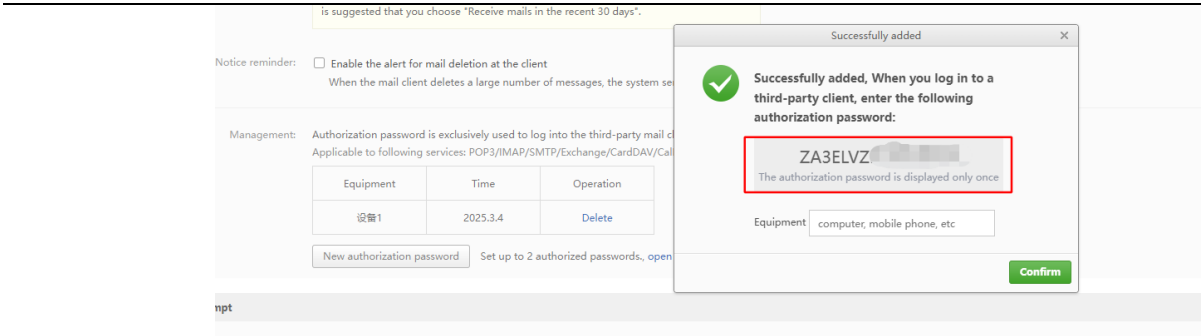
New authorization password

Set up to 2 authorized passwords, open the mailbox member can be set up after the10

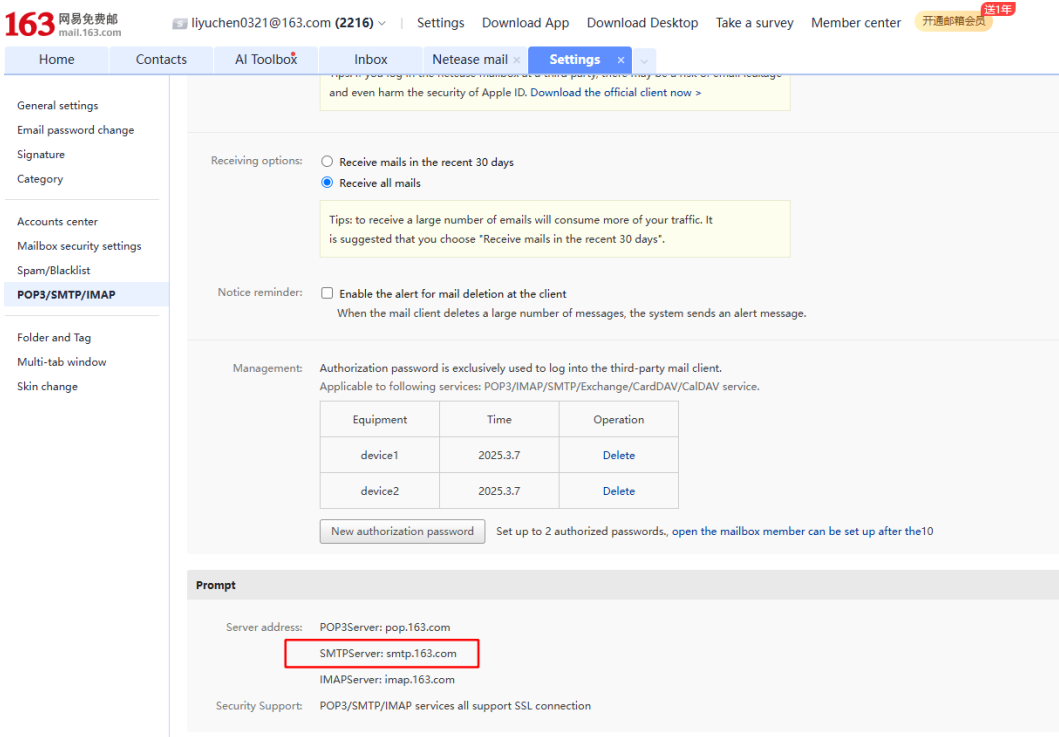
4) Safe the authorization password correctly. It will be used as the password of the mailbox in the further steps.

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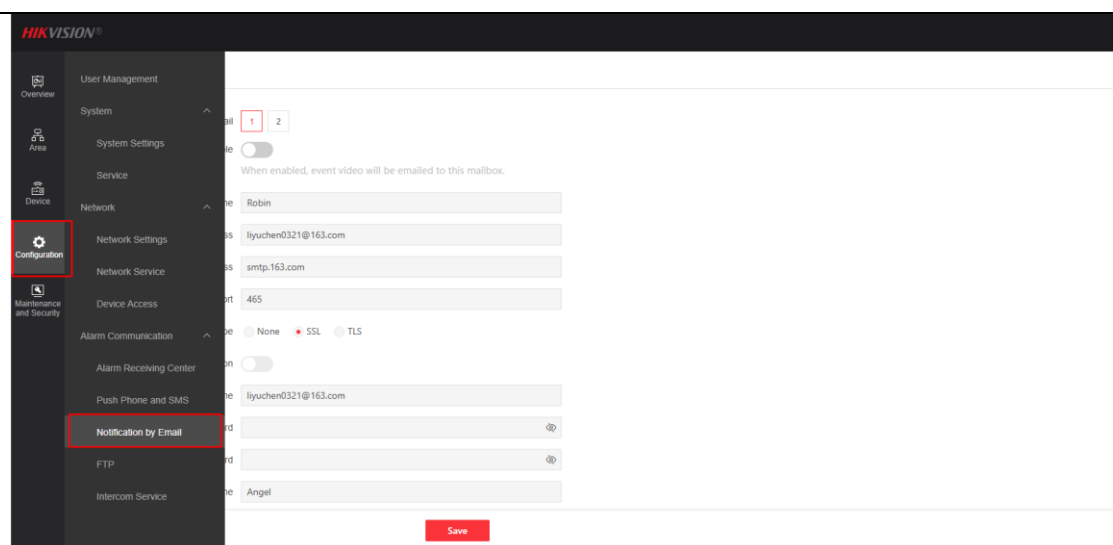
### 5) Check the SMTP server, it is **smtp.163.com** in 163 mail box.



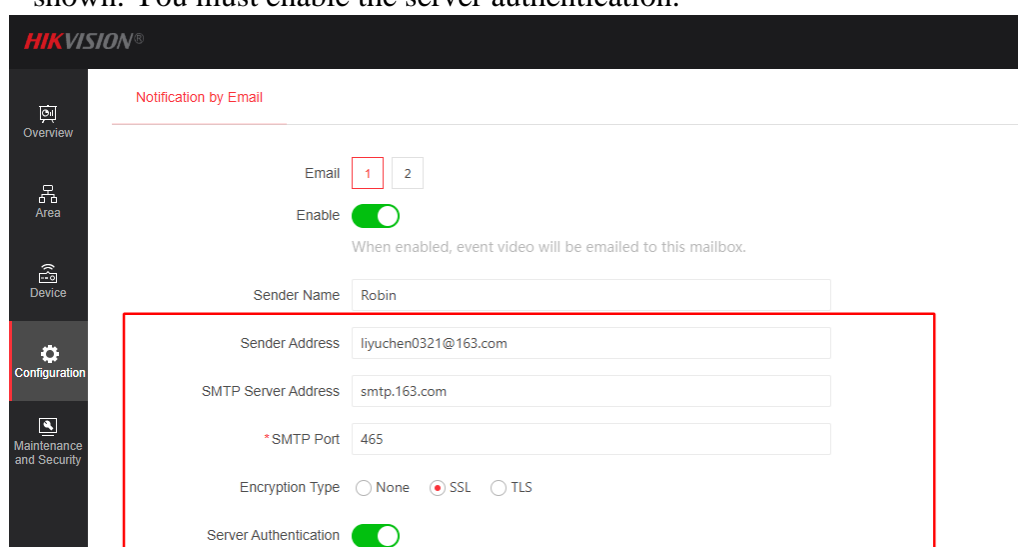
## 2. Go to the AxPro/Ax Hybrid Pro Mail Settings

- 1) Find the setting by the following path on HPP or Web configuration.

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- 2) Enable the function and do the correct settings of mailbox server as the below pic shown. You must enable the server authentication.



- 3) Set the user name and password. Use the mail box address and **set the password as the authorization password in part 1, step 4**. Like the pic shown below:

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HIKVISION®

Overview

Area

Device

Configuration

Maintenance and Security

Notification by Email

Enable ☒

When enabled, event video will be emailed to this mailbox.

Sender NameRobin

Sender Addressliyuchen0321@163.com

SMTP Server Addresssmtp.163.com

\* SMTP Port465

Encryption Type ☐ None ☒ SSL ☐ TLS

Server Authentication ☒

User Nameliyuchen0321@163.com

Password.....

Confirm Password.....

Receiver NameLiYuchen

Recipient Addressliyuchen96321@gmail.com

Receiver Address Test

- 4) Set the receiver name and the recipient address to which mailbox you want to send the alarm/event.
- 5) Click the receiver address test. If everything is ok, you will see the test succeeded. And the recipient address will receive the test mail.

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When enabled, event video will be emailed to this mailbox.

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SMTP Server Addresssmtp.163.com

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Encryption Type ☐ None ☒ SSL ☐ TLS

Server Authentication ☒

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Password.....

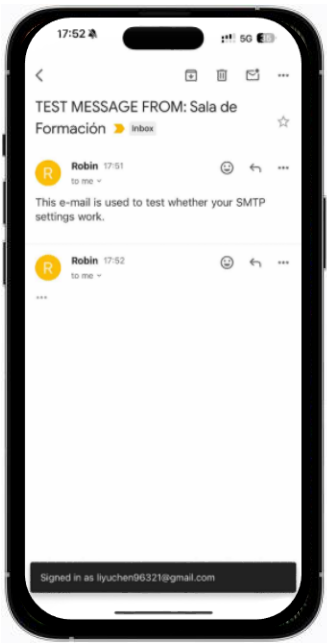
Confirm Password.....

Receiver NameLiYuchen

Recipient Addressliyuchen96321@gmail.com

Receiver Address Test

Save



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**Note:**

1. Not all the mailbox support the authorization password, but some big mail box brand will use this nor the mail function may not work properly.
2. From Jan 2025, Gmail doesn't support such function so don't recommend customer to use the Gmail as sender mail address any more.
3. About the encryption type and SMTP port, it is better to search it in the mailbox official website.

**HIKVISION®**

**Notification by Email**

Enable ☐

When enabled, event video will be emailed to this mailbox.

Sender Name: Robin

Sender Address: liyuchen0321@163.com

SMTP Server Address: smtp.163.com

SMTP Port: 465

Encryption Type: ☐ None ☒ SSL ☐ TLS

Server Authentication: ☐

User Name: liyuchen0321@163.com

Password:

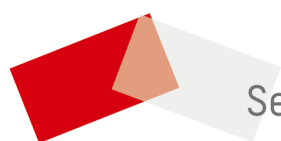
Confirm Password:

Receiver Name: LiYuchen

Recipient Address: liyuchen96321@gmail.com

Receiver Address Test

**Save**



See Far, Go Further