HIKVISION

iVMS-4200 V3.7.1

Release Notes

Legal Information

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Please use this Document with the guidance and assistance of professionals trained in supporting the Product.

TABLE OF CONTENTS

Chapter 1 Introduction

1.1 Overview

iVMS-4200 Client software is designed to configure and manage Hikvision devices in a unified and intuitive manner, including DVRs, NVRs, IP cameras, encoders, decoders, security control panels, video intercom devices, access control devices, etc.

The software provides multiple functionalities including live view, video recording, remote search and playback, file backup, alarm receiving, person management, access control, video intercom, security control, time & attendance, etc.

1.2 Version

Version	Date
iVMS-4200 V3.7.1	2022-03

1.3 Components

Component	Version	Date of Release	Latest Version or Not
Player	V7.4.0.47	2021-12-17	No
Network SDK	V6.1.9.10	2022-03-04	Yes
ISUP SDK	V4.2.7.0	2022-03-09	Yes

Chapter 2 What's New

2.1 Person Management

2.1.1 Added Feature

The supported model of card enrollment station: DS-K1F100A-D8E.

2.2 Device Management

2.2.1 Updated Feature

The supported number of elevator controllers: 4 (for overseas version), 64 (for domestic version).

2.3 Live View

2.3.1 Updated Feature

After you log into the Hik-Connect account, the live view of devices added by Hik-Connect account supports up to 5 minutes, and after that time the live view will end automatically.

2.4 Remote Playback

2.4.1 Updated Feature

In the event playback module, supports downloading multiple video files to local PC.

2.4.2 Added Feature

After you log into the Hik-Connect account, the playback of devices added by Hik-Connect account supports up to 5 minutes, and after that time the playback will end automatically.

Chapter 3 Resolved Issues

The following are issues resolved in this version.

No.	Issue Description
1	Error occurred when getting events of access control terminals, prompting that the device is offline or network timeout.
2	After the Client applies the permission to the elevator controller, the elevator controllers on some floors failed to apply the fingerprints collected via the card reader.
3	When face recognition terminal in the thermography mode, the Client did not display the captured picture for the temperature screening event.
4	Error occurred when opening door remotely after an access controller was added to the Client via ISAPI protocol.
5	Error occurred during the card reader authentication after an access controller was added to the Client via ISUP protocol.
6	After uploading a picture of a local person, no picture will be displayed.
7	After collecting face via the access control device, applying the face picture failed.
8	Face picture size exceeds the limit, resulting in the failure of applying face picture.
9	Error occurred during the statistics of working time on workday and weekend in the monthly report.
10	Importing CSV files for attendance events failed.
11	The preview of monthly attendance report is inconsistent with the exported data.
12	Unreadable code occurred during person name synchronization in the third-party attendance database.
13	Jumping to the remote configuration page failed for some non-video devices.

14	When saving the view during the live view of 32 channels at the same time, the next operation failed.
15	Receiving alarm failed for the Hik-Connect account.
16	The prompt of timeout occurred during playback for the Hik-Connect account with the Hik-ProConnect Box.

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