



iVMS-5260M Mobile Client

User Manual (iOS)

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The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<http://overseas.hikvision.com/en/>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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Chapter 1 Overview

1.1 Introduction

iVMS-5260M Mobile Client is installed on the iPhone. It gets access to the iVMS-5200 Mobile Surveillance system via Wi-Fi, 3G, and 4G network, and fulfills multiple operating functions, including real-time tracking, live view, playback, alarm receiving, and so on.

Note: Network traffic charges may be produced during the use of this Mobile Client. Refer to the local ISP.

1.2 System Requirements

iOS 7.0 and later (since iPhone 4S).

Chapter 2 Installing and Uninstalling

2.1 Installing the Mobile Client

Purpose:

Follow the procedures to install the iVMS-5260M Mobile Client on the iOS system.

Steps:


1. Log in to the App Store and search the “iVMS-5260M”.
Or you can use your iPhone to scan the QR code shown on the login page of Control Client or Web Client to directly enter the iVMS-5260M downloading page of App Store.
2. Download the Mobile Client and install it on the iOS system.

2.2 Uninstalling the Mobile Client

Purpose:

Follow the procedures to uninstall the iVMS-5260M Mobile Client on the iOS system.

Steps:

1. Hold down .
2. Tap on the “X” in the top-left corner of the icon.

Chapter 3 Running the Mobile Client


3.1 Logging In

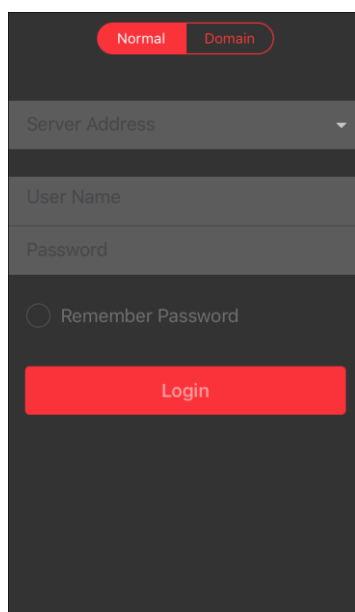
Purpose:

You can log in to the system after filling the required information.

Two kinds of user (normal user and domain user) are supported.



Note: You should add the user on the iVMS-5200 Mobile Surveillance system via Web Client. For configuration of adding users, refer to the *User Manual of iVMS-5200 Mobile Surveillance Web Client*.

Tap  to open the Mobile Client.



Option 1: Login with Normal User

Steps:

1. Select **Normal** tab.
2. Input the server address you want to connect.
Or you can tap  to display the drop-down list of all the input histories and select a history user and server address.
Tap  if you want to delete the history items.
3. Input the user name and password in the login page.
4. (Optional) Check **Remember Password** checkbox to keep the password.
5. Tap **Login** to log in.

Option 2: Login with Domain User

Steps:

1. Tap **Domain** tab.
2. Input the server address you want to connect.


3. Input the domain user name and password.
4. (Optional) Check **Remember Password** checkbox to keep the password.
5. Tap **Login** to log in.

Notes:

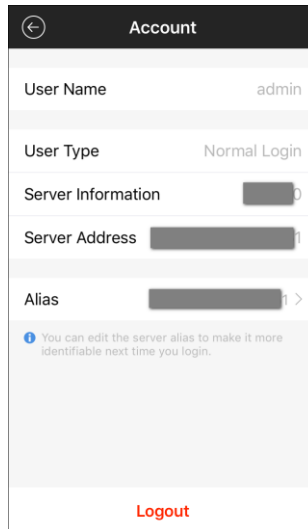
- If failed login attempt with wrong password is detected, you are required to input the verification code before you can login successfully.
- The IP address will be locked for 10 minutes after 5 failed password attempts. You can set locking duration, failed password attempts, and IP address unlocking via Web Client. For details, refer to the *User Manual of iVMS-5200 Mobile Surveillance Web Client*.

3.2 Logging Out

Steps:

1. Tap .
2. Tap **Account** field.

You can check the login information.



3. Tap **Logout**.
4. Tap **OK** in the pop-up dialog.

Chapter 4 Vehicle Management

Purpose:

You can manage vehicles that install the mobile devices (including Mobile Video Recorder, Portable Video Recorder, Body Camera, and Portable Speed Dome), such as locating the vehicles on GIS map, real-time tracking, pattern playback, and adding vehicles to favorites.

Note: You should add mobile devices and set the GIS map address via Web Client. See *User Manual of iVMS-5200 Mobile Surveillance Web Client* for details.

4.1 Viewing Vehicle Information

Steps:

1. Tap **Vehicle List** to enter Control Center page.

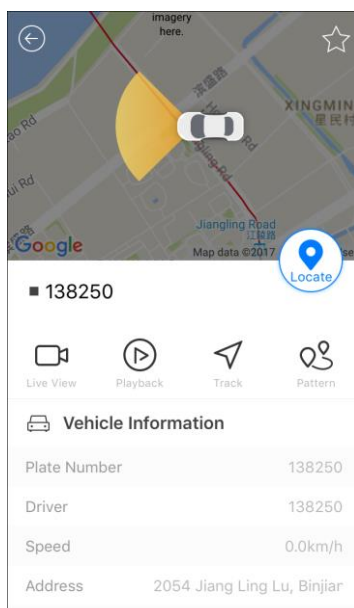
Note: You can slide upwards to get more vehicles and slide downwards to refresh the vehicles.
2. Tap **Control Center** to select an area to list its vehicles.

You can also tap **Search** filed, input the vehicle name, and tap **Search** on the keypad to search the vehicle you want.

Note: Up to 5 searching histories can display. You can tap **Clear Search History** to clear all search history.
3. Tap a vehicle to view vehicle information, including plate number, driver, speed, address, longitude and latitude, direction, and status.

You can also perform the following operations.

- View the vehicle linked camera information, including camera name, online status, and so on.
- Click **Locate** to locate the vehicles on map.
- Perform live view, playback, track, and pattern playback.
- Add the camera to or remove it from the Favorites.









4.2 Adding Vehicles to Favorites

Purpose:

You can add the commonly used vehicle(s) to favorites so that you can access the vehicle(s) conveniently.

Steps:

1. Tap **Vehicle List** to enter the Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
3. Tap one vehicle to enter the vehicle details page.
4. Tap  (it changes to ) to add it to favorites.
You can also slide one vehicle to left to show the hidden icons and tap  to add it to favorites.
5. Tap  on home page to enter Favorites page.
You can see the added vehicles.
6. Tap a vehicle to view the details of added vehicles.
You can also tap  to remove it from the favorites, or slide one vehicle to left and tap  to remove the vehicle from favorites.

4.3 Locating Vehicles


Purpose:

You can locate the vehicles that install the mobile devices on GIS map.

Two ways are available for locating vehicles on GIS map.




● **Locating Specific Vehicle**

Steps:


1. Tap **Vehicle List** to enter Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can also tap  to show the vehicles added to favorites.
3. Select one vehicle and tap **Locate** to locate the vehicle.
You can also tap one vehicle to enter the vehicle details page. Tap **Locate** to locate the vehicle.

● **Locating Multiple Vehicles**

Steps:

1. Tap **Vehicle List** to enter Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can also tap  to show the vehicles added to favorites.
3. Tap  and tap  to select the vehicles.
4. Tap **Locate** to locate the selected vehicles.

The located vehicles will display on the map.



You can also tap  to view the vehicle details in Located Vehicle page. Click **Stop** to stop locating vehicles.

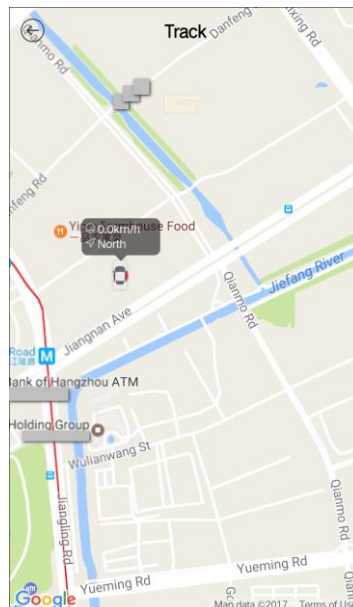
4.4 Real-Time Tracking

Purpose:

You can track the vehicles that install the mobile devices in real time.

Steps:

1. Tap **Vehicle List** to enter the Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
3. Tap to select one vehicle to view its details.
4. Tap **Track** to enter Track page.
The vehicle will display on the GIS map and the moving route will show in real time.
You can also view the vehicle moving speed and direction.





4.5 Pattern Playback

Purpose:



You can search and play the history driving route of the vehicle that installs the mobile device.

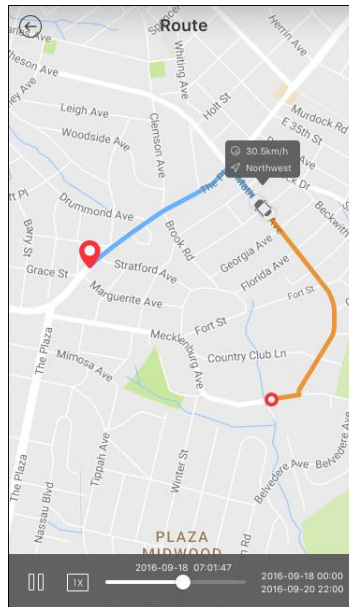
Steps:

1. Tap **Vehicle List** to enter the Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
3. Tap to select one vehicle to view its details.
4. Tap **Pattern**.
5. Set the playback start time and end time.
6. Tap **OK** to enter the Pattern page.
The vehicle is driving along the history route on GIS map. You can slide on the timeline to

adjust the playback time.

The following icons are available:

Icon	Description
	Pause the pattern playback.
	Adjust the pattern playback speed.



Chapter 5 Live View

Purpose:




In the live view mode, you can view the live video of mobile devices installed on the vehicle. You can also realize the PTZ control, capture, video recording, and so on.

5.1 Starting Live View

Two ways are available for starting the live view.



● Starting Live View of Specific Camera

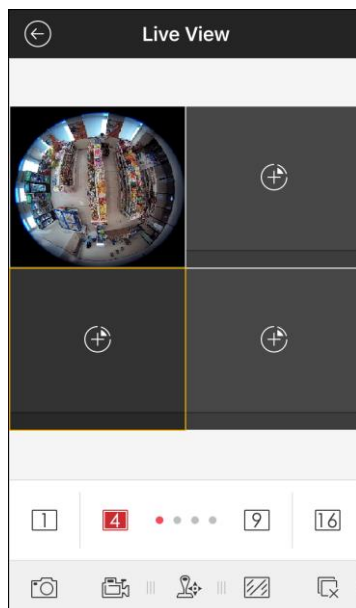
Steps:

1. Tap **Vehicle List** to enter the Control Center page.
 2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
 3. Tap to select one vehicle to view its details.
 4. Tap **Live View**.
You can also slide one vehicle to left to show the hidden icons and tap .
 5. Select one or more cameras.
You can also tap **Select All** to select all cameras in the vehicle.
- Note:** Up to 16 cameras can be selected.
6. Tap **Live View** to start live view.

● Starting Live View in Batch

Steps:

1. Tap **Vehicle List** to enter the Control Center page.
 2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
 3. Tap and tap to select the vehicles.
 4. Tap **Live View**.
 5. Tap to select the cameras, or tap **Select All** to select all cameras.
- Note:** Up to 16 cameras can be selected.
6. Tap **OK** to start live view.
The screen will display in 4-division mode by default.



The following icons are available on the live view page.

Note: You can slide the control bar to left or right to show the hidden icons.

Icon	Description
	1/4/9/16-window division.
	Select a camera for live view.
	Capture picture of the selected live view window.
	Record the video of the selected live view window.
	PTZ control panel.
	Image quality panel.
	Stop/recover all the live views.
	Audio control.
	Digital zoom.

5.2 Stopping Live View

During the live view, you can tap (it changes to) to stop live view of all cameras. And you can also tap to recover the previous live view.

Or you can perform the following steps to stop live view of the specific camera.

Steps:


1. Tap and hold the live view window.
2. Drag the window upwards, and the icon shows on the top of the window.
3. Drag the window to the icon until it changes to and then release the window.




5.3 Window Division

You can tap to set the window division as desired. When there are multiple pages of playing windows, you can slide the screen to go to the next or previous page.

You can drag and move the window to adjust the window sequence.
 You can double-tap the live view window to display the camera in 1-division mode and double-tap again to restore.

5.4 Recording and Capture




In live view mode, select a window in live view and tap  to record the video of it.

Note: During the recording, the icon  turns to  and an indicator  appears on the upper-left corner of the display window.

Tap  to capture a picture of camera in live view.

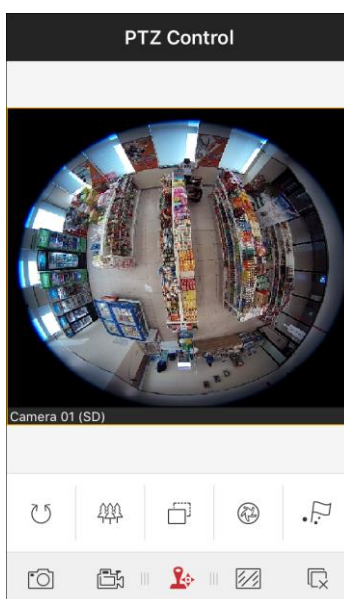
You can view and manage the videos and pictures in Picture and Video page (refer to *Chapter 7 Picture and Video*).












5.5 PTZ Control

In live view mode, select a playing window and tap  to activate PTZ control panel, and the  changes to .

Note: The PTZ control should be supported by the added device.


You can slide on the live view window to realize the pan and tilt functionality. You can also pinch two fingers together to zoom out or spread them apart to zoom in the live view.

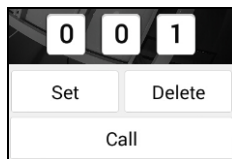


Icon	Description
	Start/stop the auto-scan.
	Zoom control:  Zoom+/  Zoom-
	Focus control:  Focus+/  Focus-
	Iris control:  Iris+/  Iris-
	Set, delete, and call the preset.

Setting a Preset

Steps:

1. In the PTZ control mode, slide on the live view window to move the camera to the desired scene.
2. Tap  to access the following dialog.




3. Slide the number area to set the preset No.
Note: The preset No. should be between 1 and 256.
4. Tap **Set** to finish the preset settings.

To call the defined preset, tap the preset and tap **Call**.

To delete the defined preset, tap the preset and tap **Delete**.

After completion of PTZ control, tap  to hide the PTZ control panel.

5.6 Image Quality

There are two defined image quality types provided, including **SD** and **HD**. Tap  to set the quality according to the performance of your network and iPhone hardware.


Notes:

- If it fails to switch the image quality automatically after changing the window division mode, the image quality will be remained in the previous mode.
- If you change the image quality, the live view and recording of the device may be affected due to the new settings, such as image definition.
- The live view effect is related to the performance of your network and iPhone hardware. If the live view is not fluent or the screen appears blurred, set the image quality as SD mode.
- The video quality of third-party camera and channel-zero camera can only be set as HD.

5.7 Audio Control

You can control the audio of the selected channel.

Select the channel and slide the icon toolbar to access the hidden icons.

Tap  to enable the audio of the selected channel.


Note: The audio is enabled when the live view starts by default.

5.8 Digital Zoom

Purpose:

You can realize the digital zoom during live view.

Steps:

1. Tap to select a playing window.
2. Slide the icon toolbar to access the hidden icons.
3. Tap .

The selected window will display in 1-division mode.









4. Spread two fingers apart to zoom in or pinch them together to zoom out the live view.
Or you can double-tap on the live view image to realize digital zoom.

5.9 Full-Screen Live View

During live view, you can rotate your iPhone to enter the full-screen mode.

Note: Release the rotation lock of your iPhone to realize this function.

You can touch the screen to activate the control panel after it hides. The following icons are available on full-screen live view page.

Icon	Description
	1/4/9/16-window division.
	Capture picture of the selected live view window.
	Record the video of the selected live view window.
	PTZ control panel.
	Image quality panel.
	Stop all the live views.
	Audio control.
	Digital zoom.

Chapter 6 Playback

Purpose:




In the playback mode, you can search the video files of mobile devices installed on the vehicle. You can also realize clipping, capture, digital zoom, and so on.

6.1 Starting Playback

Two ways are available for starting the playback.






● Starting Playback of Specific Vehicle

Steps:

1. Tap **Vehicle List** to enter the Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
3. Tap to select one vehicle to view its details.
4. Tap **Playback**.
You can also slide one vehicle to left to show the hidden icons and tap .
5. Select one or more cameras.
Note: Up to 4 cameras can be selected.
6. Tap **Playback** to start playback.


● Starting Playback in Batch

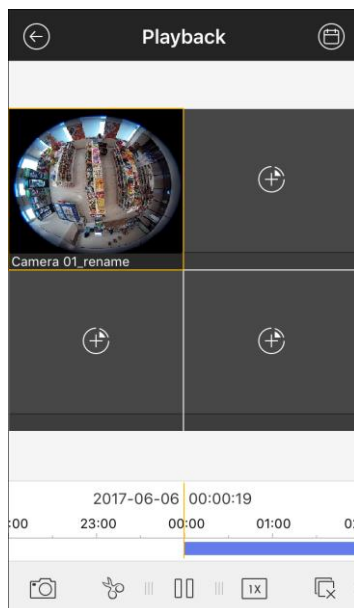
Steps:

1. Tap **Vehicle List** to enter the Control Center page.
2. Tap **Center Center** field and select area to display its vehicles.
You can tap  to show the vehicles added to the favorites.
You can also tap  to show the vehicles located on GIS map.
3. Tap  and tap  to select the vehicles.
4. Tap **Playback**.
5. Tap  to select the cameras.
Note: Up to 4 cameras can be selected.
6. Tap **OK** to start playback.








The screen will display in 4-division mode by default.

After starting playback, you can perform the following operations.


- To adjust the window sequence, drag and move the playing window.
- To search the corresponding videos, tap  and set the search conditions, including date and storage mode.
- To adjust the playback time, slide the timeline bar.



The following icons are available on Playback page:




Icon	Description
	Capture picture of the playback window.
	Clip the playback video.
	Pause the playback.
	Adjust the playback speed.
	Stop the playback.
	Audio control.
	Digital zoom.

6.2 Stopping Playback

You can tap  to stop the playback.




Or you can perform the following steps to stop the playback.


Steps:

1. Tap and hold the playback window.
2. Drag the window upwards, and the icon  shows on the top of the window.
3. Drag the window to the icon  until it changes to  and then release the window.

6.3 Clipping and Capture

During the playback, you can tap  to clip the playback video.

Note: During the clipping, the icon  turns to  and an indicator  appears on the upper-left corner of the display window.

Tap  to capture pictures of the camera under playback.


You can view and manage the clipped videos and captured pictures in Picture and Video page (refer to *Chapter 7 Picture and Video*).

6.4 Playback Speed

Purpose:

You can set the playback speed of the video files as 1/4X, 1/2X, 1X, 2X, and 4X.

Steps:

1. Tap to select a playing window.
2. Tap  and select the corresponding speed for playback.


Note: The playback speed effect is related to the performance of your network and iPhone hardware.

6.5 Digital Zoom

Purpose:

You can realize the digital zoom during playback of video files.

Steps:








1. Tap to select a playing window.
2. Slide the icon toolbar to access the hidden icons.
3. Tap .
4. Spread two fingers apart to zoom in or pinch them together to zoom out the video.
Or you can double-tap on the playing video to realize digital zoom.

6.6 Full-Screen Playback

During playback, you can rotate your iPhone to enter the full-screen mode.

Note: Release the rotation lock of your iPhone to realize this function.


You can touch the screen to activate the control panel after it hides. The following icons are available on full-screen playback page.

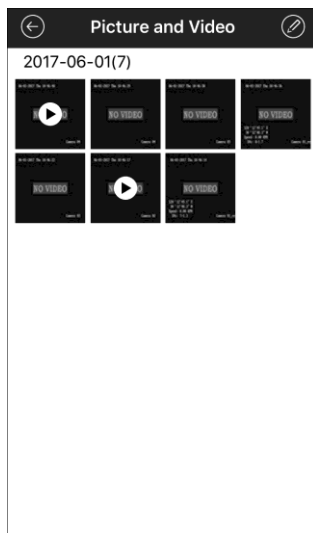
Icon	Description
	Capture picture of the playback video.
	Clip the playback video.
	Pause the playback.
	Adjust the playback speed.
	Stop the playback.
	Audio control.
	Digital zoom.

Chapter 7 Picture and Video

Purpose:

In Picture and Video page, you can view and manage video files and pictures that you manually record (clip) and capture in Live View and Playback page. You can also export the pictures to the iPhone album, send the pictures and videos to your email, or share pictures and video files to other available applications.




Tap  and tap **Picture and Video** to enter the Picture and Video page.



Export Pictures to Album

If you want to export pictures to your photo album, perform the following steps.




Steps:

1. Tap .
2. Select the pictures for exporting.
3. Tap  and select .
4. Tap **OK** to export the selected pictures to your photo album.

Send Pictures to Email

If you want to send the pictures and videos to your email, follow the steps.

Steps:



1. Tap .
2. Tap to select the pictures and videos for sending.
3. Tap  and select .
4. On the pop-up email page, edit the receiver's account and email subject, and tap **Send** to send the pictures and videos to the designate email account.

Note: You should set the email account for your iPhone before performing the pictures and videos sending.

Batch Delete Pictures and Videos

If you want to delete the pictures and videos in batch, perform the steps below.



Steps:

1. Tap .
2. Tap to select the pictures and videos you want to delete.
3. Tap  to delete the selected file(s).

Share Pictures and Videos to Third-Party Application

If you want to share the pictures and videos to the third-party applications, perform the following steps.




Steps:

1. Tap .
2. Tap to select the pictures or videos for sharing.
3. Tap  and select the application to share the picture or video.
You can select **Facebook**, **Twitter**, or **Dropbox**.




Notes:

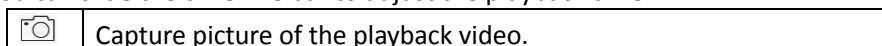
- For Facebook and Twitter, only pictures can be shared.
- Pictures and videos in iPhone album cannot be shared.
- For Facebook, you can only share one picture at a time; For Twitter, you can share multiple pictures at a time; For Dropbox, you can only share one picture or video file at a time.



7.1 Picture Management**Steps:**

1. Tap a picture and the picture displays in full screen.
You can tap  if you want to delete it, and tap  to export it to iPhone album, send it to your email, or share it to other applications.
2. You can pinch two fingers together to zoom out or spread them apart to zoom in the picture.
Or you can double-tap on the picture to realize digital zoom. You can also slide to pan the picture under zoom-in mode.
3. You can also rotate the iPhone to enter the full-screen mode.
Note: Release the rotation lock of your iPhone to realize this function.
4. Tap  to back to Picture and Video page.

7.2 Video Management**Steps:**

1. Tap a video and the video shows in full screen.
Tap  if you want to delete it, and tap  to send it to your email, or share it to other applications.
Note: Exporting the clipped video to the iPhoto album is not supported.
2. Tap  to play it.
You can slide the time line bar to adjust the playback time.



	Pause the playback.
	Audio control.

3. You can also rotate the iPhone to enter the full-screen mode.

Note: Release the rotation lock of the iPhone to realize this function.

Chapter 8 Alarm

Purpose:


You can get the instant alarm notification if the alarms are configured for being pushed to Mobile Client. See the *User Manual of iVMS-5200 Mobile Surveillance Web Client* for details. You can also manage the alarm information, including viewing the alarm details in Mobile Client, filtering the alarms as desired, viewing the live video and playback, and locating the vehicle that installs the mobile device on the GIS map.

8.1 Alarm Notification

Purpose:

The alarm messages of mobile devices that are added to iVMS-5200 Mobile Surveillance can be pushed to your Mobile Client if you enable the alarm notification. You can view the alarm information and alarm linked live video and playback, and locate the vehicle on GIS map.

Notes:

- For enabling alarm notification, refer to *Chapter 9.2.2 Alarm Notification*.
- You should configure the camera with alarm notification as alarm linkage. For details, refer to the *User Manual of iVMS-5200 Mobile Surveillance Web Client*.
- When new alarm triggers, a red point will appear on the upper-right corner of the alarm icon like . When you click the icon to view the new alarm, the red point will disappear.

Before you start:

Allow iVMS-5260M Mobile Client to send notifications to your iPhone in **Settings -> Notification Center** of your iPhone, so that you can receive the alarm notifications.

When the Mobile Client received the alarm notification, a dialog will pop up.

You can view the detailed information of the alarm, including the alarm type, alarm time, and alarm source.

If you set related cameras for the alarm, the live view and playback items are available. Tap **Live View** or **Playback** to view the live video or video file of the camera. See *Chapter 5 Live View* or *Chapter 6 Playback* for details about live view or playback.

You can also tap **Locate** to locate the vehicle with the mobile device on the Map.

Notes:

- The related video files of the current day that has alarm occurred will be searched, and it will be played from 5 minutes before the alarm occurs. E.g., if the motion detection alarm occurred at 11:30, then the video file plays from 11:25.
- By default, the related live view or playback will display in 4-division mode and if only one camera is linked, the related live view or playback will display on the first window of the default 4-division mode.

8.2 Alarm Information

Purpose:

You can also view the alarm information in Alarm module, and filter the alarms as desired.

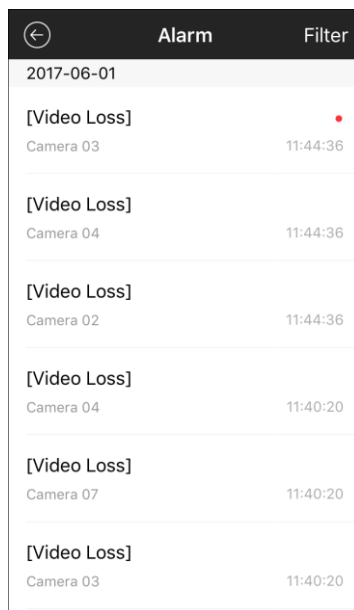
Steps:

1. Tap  to enter the Alarm page.

The alarm information with alarm type, alarm source, and alarm time will display.

Notes:

- You can slide upwards to load more alarm messages, and slide downwards to get the latest alarm information.
- The new alarm will be marked with a small red point above the alarm time.

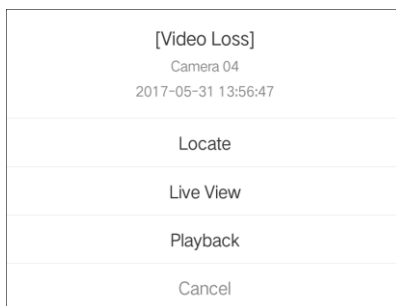


2. Tap **Filter** to filter the alarms.
 - 1) Set the start time and end time.
 - 2) Tap **OK** to save the filter condition.

If you want to clear all the filter condition, you can tap **Reset**.

3. Tap an alarm message in the list.

The following dialog pops up.



4. Tap **Locate** to locate the vehicle on the GIS map.
See *Chapter 4.3 Locating Vehicles* for details about locating vehicle on the GIS map.
5. Tap **Live View** or **Playback** to view the live video or video file of the camera.
See *Chapter 5 Live View* or *Chapter 6 Playback* for details about live view and playback.


Chapter 9 Other Functions

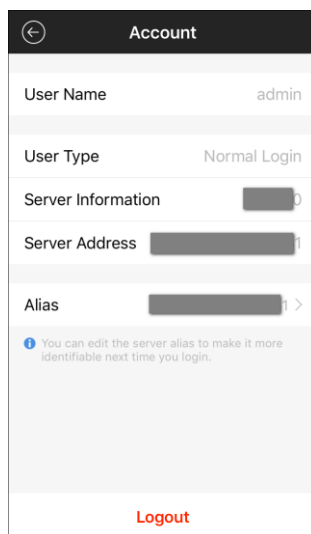
9.1 Account Information

Purpose:

You can view the current login user, login mode, server information, server address, and edit the server alias to make it more identifiable next time you login.

Steps:

1. Tap .
2. Tap Account field to enter Account page.
You can view the current login user, login mode, server information, server address, and alias.
3. (Optional) Edit an alias for the server.
 - 1) Tap **Alias**.
 - 2) Input an alias for the server.
Note: By default, the alias is the server address.
 - 3) Tap **Save** to save the settings.
4. (Optional) Tap **Logout** to exit the client.



9.2 Settings

9.2.1 Hardware Decoding

Purpose:

Hardware decoding can provide better decoding performance and lower CPU usage when playing the HD videos during live view or playback.

Steps:

1. Tap .

2. Tap **Settings** to enter the Settings page.
3. Set the **Hard-Decoding Preferred** switch as on to enable decoding by hardware for live view and playback.

Notes:


- The hardware decoding is only supported by the system of iOS 8.0 or above.
- Hardware decoding is related to the performance of your iPhone hardware. If the video during live view or playback is affected after enabling hardware decoding, disable the function to play the video properly.

9.2.2 Alarm Notification

Purpose:

You can enable the alarm notification to receive the alarm information.

Steps:


1. Tap .
2. Tap **Settings** to enter the Settings page.
3. Set the **Alarm Notification** switch as on to enable the alarm notification.

9.3 About

Purpose:

You can view the client's version information and new features.

Steps:

1. Tap .
2. Tap **About** to check the client's version information.
You can also click **Privacy Policy**, **Open Source Software License**, and **End User License Agreement** to view the related content.
3. Tap **New Features** to view the new features of the client.
4. If the **Software Update** displays, tap **Software Update** to update the client.

Note: The Software Update item displays when there is a new version available in the App Store.

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See Far, Go Further