



iVMS-5200 ANPR V1.0.2

FAQ

FAQ of ANPR V1.0.2

1. **Q:** When users click ANPR Control Client, the system would popup the tip “The screen resolution is lower than the recommended resolution and the client may not display correctly. Continue?” Why is that?

A: When the screen resolution is lower than the recommended resolution, the system would popup the tip. Generally speaking, the screen resolution of a desktop PC can meet with the requirement of ANPR Control Client, but the resolution of a notebook may be lower than the requirement.

2. **Q:** Why does the status of ANPR servers show **Unregistered** after installation?

A: Please follow the instruction to add the ANPR system to base module first, then you will find the status of ANPR servers **Normal** in Watchdog.

3. **Q:** Is barrier control in ANPR Control Client still working when barrier is controlled by IPC and the pass rule is configured into Auto of a parking lot?

A: The status of barrier control depends on whether the vehicle is in the Whitelist/Blacklist and the entry rule. If you need to open the barrier manually, please click “Allow” button on ANPR Control Client.

4. **Q:** How long does the video recording which triggered by license plate recognition last?

A: The default duration is 10 seconds, namely 5 seconds before the license plate is recognized plus 5 seconds after the recognition.

5. **Q:** When a new channel is added to the NVR which has been added to ANPR module, why is the channel not seen after refreshing NVR on the module?

A: On ANPR module, channel resource is managed in camera management menu. If a new channel is added to the NVR, it can be used only when having ticked the channel in camera management. If an IP camera is directly added to ANPR module, it can be used without any further operations.

6. **Q:** Why do I have to choose IPC control when choosing Barrier Type?

A: Since TPE100 for ANPR module is not released yet, and Control Terminal is not suggested, so we have to choose IPC to control barrier for now.

7. **Q:** What does it mean by adding NVR for storage use?
- A:** When a NVR is added in Central Storage Server interface, it serves as a storage device, instead of an encoding device.
8. **Q:** Is there any SD card available on LPR camera for picture storage?
- A:** Any SD card on LPR camera cannot be used for video or picture storage, the only function of which is to store pictures in case of camera offline.
9. **Q:** Is it true that statistics for Report function on ANPR module is refreshed every hour on the hour?
- A:** Yes, it is. For example, statistics collected from 8:00 a.m. to 9:00 a.m. can be refreshed only after 9:00 a.m.
10. **Q:** Is it true that the LPR camera can only be armed by one parking lot?
- A:** Yes, it is. A LPR camera can only be armed by one parking lot, or the platform will not receive the captured pictures of the passing vehicle.