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***HIKVISION®***

**A&E System Specification**

**HikCentral**

**ALL TRADEMARKS ARE THE PROPERTIES OF THEIR RESPECTIVE OWNERS**

This A&E specification is written according to Construction Specifications Institute (CSI) 3-Part Format, based on MasterFormat™ (2016 Edition) and The Project Resource Manual – CSI Manual of Practice.

## **Division 28 – Electronic Safety and Security**

### **Section 28 20 00 – Video Surveillance**

### **Section 28 23 00 – Video Management System**

### **Section 28 23 11 – Video Management System Analytics**

### **Section 28 23 13 – Video Management System Interfaces**

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## **Part 1 General**

### **1.1. Summary of Requirements**

#### **A. HikCentral Video Surveillance Management Service**

1. A Video Surveillance Management Service (VSM) that centrally manages Network Video Recorders (NVRs), Digital Video Recorders (DVRs), Hybrid Storage Area Networks (Hybrid SANs), Cloud Storage Servers, Access Control Devices, UVSSs, Access points and network cameras via an IP-based network.

#### **B. Related Requirements**

- |                         |  |
|-------------------------|--|
| 1. Section 27 20 00     | Data Communications                                    |
| 2. Section 28 05 00     | Common Work Results for Electronic Safety and Security |
| 3. Section 28 05 19     | Storage Appliances for Electronic Safety and Security  |
| 4. Section 28 05 19.11  | Digital Video Recorders                                |
| 5. Section 28 05 19.13  | Hybrid Digital Video Recorders                         |
| 6. Section 28 05 19.15  | Network Video Recorders                                |
| 7. Section 28 06 20     | Schedules for Video Surveillance                       |
| 8. Section 28 21 00     | Surveillance Cameras                                   |
| 9. Section 28 21 13     | IP Cameras   |
| 10. Section 28 27 00    | Video Surveillance Sensors                             |
| 11. Section 28 33 00    | Video Surveillance – Security Monitoring and Control   |
| 12. Section 28 51 19.15 | Video Walls  |

### **1.2. References**

#### **A. Abbreviations**

- |         |                                     |
|---------|-------------------------------------|
| 1. AD   | Active Directory                    |
| 2. AGC  | Automatic Gain Control              |
| 3. AWB  | Automatic White Balance             |
| 4. BLC  | Back Light Compensation             |
| 5. CIF  | Common Intermediate Format          |
| 6. CD   | Client Device                       |
| 7. DDNS | Dynamic Domain Name Server          |
| 8. DHCP | Dynamic Host Configuration Protocol |
| 9. DNR  | Digital Noise Reduction             |
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10. DNS	Domain Name Server
11. DSCP	Differentiated Services Code Point
12. DVR	Digital Video Recorder
13. FPS	frames per second
14. FTP	File Transfer Protocol
15. GIS	Geographic Information System
16. GUI	Graphical User Interface
17. HLC	High Light Compression
18. HTTP	Hypertext Transfer Protocol
19. HTTPS	Secure HTTP
20. Hybrid SAN	Hybrid Storage Area Network
21. ICMP	Internet Control Message Protocol
22. IGMP	Internet Group Management Protocol
23. IP	Internet Protocol
24. JPEG	Joint Photographic Experts Group
25. LPR	License Plate Recognition
26. MicroSD	Removable Miniaturized Secure
27. MicroSD	Removable Miniaturized Secure Digital Flash Memory Card
28. MPEG	Moving Pictures Experts Group
29. MWB	Manual White Balance
30. NAS	Network Attached Storage
31. NIC	Network Interface Controller
32. NTP	Network Time Protocol over Ethernet
33. NVR	Network Video Recorder
34. PIR	Passive Infrared Sensor
35. PoE	Power over Ethernet
36. POS	Point of Sale
37. PPPoE	Point-to-Point Protocol over Ethernet
38. PTZ	Pan Tilt Zoom
39. QoS	Quality of Service
40. ROI	Region of Interest
41. RSM	Remote Site Management
42. RTP	Real-Time Transport Protocol
43. RTSP	Real-Time Streaming Protocol
44. SD Card	Secure Digital Flash Memory Card
45. SMTP	Simple Mail Transfer Protocol
46. TCP	Transmission Control Protocol
47. UDP	User Datagram Protocol
48. UPnP	Universal Plug and Play
49. UVSS	Under Vehicle Surveillance System
50. VCA	Video Content Analysis
51. VMS	Video Management System
52. VSM	Video Surveillance Management
53. WB	White Balance
54. WDR	Wide Dynamic Range

### **1.3. Certifications, Standards and Ratings**

#### **Reference Standards**

1. Network Standard
  - a. IEEE – 802.3 Ethernet Standards
2. Video Compression
  - a. ITU-T H.264 standard and ISO/IEC MPEG-4 AVC standard (formally, ISO/IEC 14496-10 – MPEG-4 Part 10, Advanced Video Coding), H.264+, H.265, and H.265+ encoding formats

### **1.4. Submittals**

#### **A. Product Data**

1. Manufacturer's hard (physical) or soft (electronic) datasheets
2. Installation and operating manuals for any and all equipment required for a VMS (Video Management System)
3. Manufacturer's warranty documentation

### **1.5. Qualifications**

#### **A. Requirements**

1. This product shall be manufactured by an enterprise whose quality systems are in direct compliance with ISO-9001 protocols.
2. All installations, integration, testing, programming, system commission, and related work shall be done by installers who are trained, authorized, and certified by the manufacturer.

### **1.6. Delivery, Storage and Handling**

#### **A. General**

1. The product shall be delivered in accordance with the manufacturer's recommendations.

### **1.7. Licensing and Support Agreements**

1. Requires no Software Support Agreements with the manufacturer.

### **1.8. Tech Support (STAYS THE SAME UNLESS WARRANTY TERMS HAVE CHANGED)**

#### **A. Support**

1. Technical support shall be based in North America.
2. Technical support shall be available weekdays from 5 a.m. to 5 p.m. PST.

**END OF SECTION**

## Part 2 Product

### 2.1. Manufacturer

#### A. Manufacturer:

Hikvision USA Inc.  
18639 Railroad Street  
City of Industry, CA 91748  
Phone: +1-909-895-0400 | Fax: +1-909-595-2788  
Web: www.HikvisionUSA.com

- B. Product: HikCentral – shall be designed to manage distributed sites or large groupings of cameras recording on NVRs, DVRs, pStor, Hybrid SANs, and Cloud Storage Servers.**

### 2.2. Description

#### A. HikCentral Video Surveillance Management Service:

1. VSM maximum capacity for devices management and event handling:
  - a. Manages up to 1,024 resources, including encoding devices, access control devices, and Remote Sites
  - b. Imports up to 3,000 video channels (Network Camera or analogue/TVI)
  - c. Manages up to 64 Recording Servers per VSM
  - d. Imports up to 3,000 alarm inputs/outputs respectively per VSM.

#### B. Service Manager: An application that manages the following Services of VSM

1. HikCentral Video Surveillance Management Service is the core component of HikCentral, providing authentication, permission granting, and management services. It authenticates the Control Client access, manages the users, roles, permissions and monitors devices, and provides the interface for third-party system integration. It includes the following service:
  - a. 3rd Party Device Access Gateway
    - i. Communication between VSM and third-party device
  - b. HikCentral Management Service
    - i. The content server and signaling gateway of HikCentral
    - ii. Mainly responsible for storage of static pages and reverse proxy of device configuration
  - c. HikCentral Streaming Gateway
    - i. A component of VSM which forwards and distributes the video and audio data
    - ii. Shall support up to 200 video channels @ 2 Mbps input and 200 video channels @ 2 Mbps output. It is used for concurrent live view or playback
    - iii. Shall not be added to the web client as Streaming Server
2. Keyboard Proxy Service
  - a. Used with network keyboard to access the Keyboard Proxy Service
  - b. Network keyboard can be used for the live view operations on the smart wall
3. Smart Wall Management Service
  - a. Manage smart wall for displaying decoded video on smart wall
  - b. Responds to Control Client's request and sends real-time messages to Control Client

### **2.3. Accessibility and Management Capabilities**

- A. Up to 100 simultaneous Client Devices (CDs) shall be able to connect using a thin or full client via a Windows-based PC and 100 via an App on a smart phone (iOS or Android). There is no licensable client software or client software connection licenses required**
- B. Shall support Active Directory integration for user management of Control Client and Mobile Apps (iOS and Android mobile operating systems)**
- C. Administration functions and operation functions are performed separately in the following clients:**
  - 1. Web Client: All administration of VSM shall be performed using a web browser client via LAN, WAN or Internet. No client software is required for administration of the system
  - 2. Control Client: All security operator features shall be accessed through the Control Client connected to VSM via LAN, WAN, or Internet
  - 3. Mobile Client: Basic security operator features shall be accessed through the Mobile Client connected to VSM via LAN, WAN, or Internet
- D. Shall support H.264, H.264+, H.265, and H.265+ encoding formats**
- E. Shall support SUP management of license to ensure smooth upgrade of HikCentral**

#### **Web Client**

- A. On initial set up and during first login, the Administrator is forced to create a complex password for future logins sessions.**
  - 1. The new password shall reach Medium password strength
- B. Shall remotely connect to the VSM server via TCP/IP and perform the following functions:**
  - 1. Manage encoding devices
    - a. Add encoding devices to the system via the following discovery options:
      - IP/Domain
      - Hik-Connect
      - IP Segment
      - Port Segment
      - Batch Import
      - Add online devices in the same local subnet with the Local Network/Server Network using Search Active Device Protocol (SADP)
    - b. Add camera to area
    - c. Select Streaming Server for the area
    - d. Select video storage location for the camera
    - e. Get device's local recording settings
    - f. View the following detailed information of the added devices:
      - Alias
      - Address
      - Serial number

- Available cameras
- Alarm I/O
- Network status
- Password strength
- g. Refresh the status of the added devices
- h. Set remote configuration of the added devices
- i. Change password of the added devices (in batch)
- j. Activate the online devices (in batch)
- 2. Manage access control devices
  - a. Add access control device to the system via the following discovery options:
    - Add online device(s) (in batch) via SADP function
    - IP Address
    - IP Segment
    - Port Segment
    - Batch Import
  - b. Add access points to area
  - c. Synchronize access points name
  - d. Set configuration of the added devices
    - Time settings for the device
    - Turnstile parameters
    - Reboot the device
    - Restore default
    - Switch to the local page of the device for more remote configuration parameters
  - e. Refresh the status of the added devices
  - f. Reset device password (in batch)
  - g. Activate the online devices
  - h. Apply Application Settings: Clear the original data on the device and apply the current settings in system to the device(s) after restoring the database or device's default configurations
- 3. Manage security control devices
  - a. Add devices to the system via the following discovery options:
    - Add online device(s) (in batch) via SADP function
    - IP Address
    - Hik-Connect
    - IP Segment
    - Port Segment
    - Batch Import
  - b. Add alarm inputs to area
  - c. Set remote configuration of the added security control devices
  - d. Refresh the status of the added devices
  - e. Reset device password (in batch)
  - f. Activate the online devices
- 4. Add up to 64 Recording Servers, 64 Streaming Servers, pStor respectively to the VSM
- 5. Shall add pStor, Cloud Storage Server and Hybrid SAN as Recording Server
- 6. Import service component certificate to pStor and Cloud Storage Server
- 7. View storage information for the Recording Server, including used space and free space
- 8. Enable picture storage function of Hybrid Storage Area Network

9. View channel information configured to store video files in Recording Server:
  - a. Camera name
  - b. Area
  - c. IP address
  - d. Storage type
  - e. Recording schedule
  - f. Recording status
  - g. Network status
10. When adding Hybrid SANs, shall be able to set as host recording server for network camera or as an N+1 hot spare for Hybrid SANs recording redundancy
11. Add Streaming Server via IP address, and import service component certificate to Streaming Server
12. When adding NVRs and network cameras, devices shall have the option to automatically create logical areas by device name or add to an existing area
13. When adding NVRs and network cameras, shall have the option to automatically
  - a. Synchronize logical camera name assigned at device level
  - b. Automatically add device's recording schedule
    - i. Shall be able to set and modify NVR recording schedules
  - c. When adding an NVR, user can check the online and offline status of NVR channels
14. Once added, show the online/offline status of devices in both physical view and logical view
15. Shall remotely configure NVRs and network cameras and set all functions that are available
16. Online device detection function is available on the Web Client accessed via Internet Explorer, Google Chrome and Firefox, and the active online access control devices in the same local subnet with the Web Client/ VMS Server will be displayed on a list
17. Shall enable WAN access for the Recording Server
18. Shall display channels in the same area in alphabetical order
19. Shall synchronize NVR channel names with the names displayed on the Web Client
20. Shall support the following functions of smart wall:
  - a. Shall add up to 32 smart walls and display multiple smart walls
  - b. Shall add up to 32 decoding devices and video wall controllers
  - c. Shall delete, edit, and view the added walls
  - d. Shall add online decoding devices via SADP in the same local subnet with the Web Client /VSM Server or add decoding devices or video wall controllers via IP address, and batch add decoding devices via IP segment, and port segment modes
  - e. Shall activate and refresh decoding devices
  - f. Shall edit the device's network location as LAN IP address, or WAN IP address
  - g. Shall support the linkage between decoding device's or video wall controller's decoding outputs and smart wall windows
  - h. Shall set the decoding output of the decoder as the signal input of video wall controller
  - i. Shall set role permission of smart walls, decoding devices, and windows
  - j. Shall support alarm linkage of smart walls, select walls and windows for alarm linkage, and divide windows according to the number of alarms
  - k. Shall support smart wall database backup and restoration via hot spare

**C. Remote Site Management (RSM): Manages multiple VSMs, shall have the ability to:**

1. You can add other HikCentral without RSM module to the HikCentral with RSM module as the Remote Site for central management



2. HikCentral shall support 1,024 resources, including encoding devices, access control devices, and Remote Sites
3. HikCentral shall support 100,000 cameras via Remote Sites
4. Add Remote Sites via IP/domain
5. Add Remote Sites registered to Central System (in batch)
6. After adding Remote Sites, channels shall display according to permission, and the Central System list will be the same as Remote Sites list
7. Support database backup of Remote Sites, up to 5 copies of database backup for each Remote Sites are supported, and saving paths cannot be edited
8. Import Remote Site alarms (support filtering by source, triggering event, and alarm priority)
9. Display Remote Sites in alphabetical order
10. Support logging in to Remote Sites and configuring Remote Sites
11. Synchronize Remote Site names in the Central System manually
12. Refresh Remote Site channels manually, after channels of Remote Sites are added or deleted, users can update the changes from the Remote Site
13. Synchronize channel names manually
14. Edit Remote Site names, IPs, ports, user names, passwords, and description information
15. Display site address, site port, alias, user name, system IDs, and version information
16. Configure GIS location of Remote Sites
17. View the Remote Site's GIS location, hot spot, and hot region settings in Map module
18. Scheduled database backup and manual database backup
19. View the resource changes on the Remote Site
  - a. Newly added cameras
  - b. Deleted cameras
  - c. Name changed cameras
  - d. Synchronize the resources in the Central System with the Remote Site
  - e. Remove the deleted cameras from the Central System in batch
20. RSM function shall be supported by the Central System activated by the license that takes this function

**D. Logical View: Area management, shall have the ability to:**

1. Create up to 3,000 areas with 5 levels per VSM, and up to 100,000 areas for remote site management
2. Add up to 64 cameras, access points, alarm inputs, alarm outputs, and UVSS respectively to one area and 3,000 in total per VSM
3. Configure the camera remotely
4. Check detailed information of cameras, including
  - a. Name
  - b. Address
  - c. Encoding device alias and IP address
  - d. Network status (for video channels only)
  - e. Recording schedule status (for video channels only)
  - f. Area Name
  - g. Manufacturer
  - h. Added to map or not
5. Check detailed information of access points, including
  - a. Name
  - b. Address

- c. Access control device address
  - d. Network Status
  - e. Access point status
  - f. Access level
  - g. Area
  - h. Added to map or not
6. Check detailed information of alarm inputs/outputs, including
    - a. Name
    - a. Address
    - b. Device/Site
    - c. Partition (only for alarm input)
    - d. Area
    - e. Added to map or not
  7. Check detailed information of UVSS, including
    - a. Name
    - b. Address
    - c. Network Status
    - d. Area
    - e. Added to map or not
  8. Support the functions of synchronizing camera name, moving the camera to other area, and displaying elements of sub-areas, remote configuration on device, copying the current camera's specified configuration parameters to other cameras for batch configuration
  9. Support the functions of synchronizing access point name, moving the access point to other area, and displaying elements of sub-areas, copying the current access point's specified parameters to other access points
  10. Support synchronizing access point name
  11. Support adding alarm inputs/outputs, the functions of moving the inputs/outputs to other area, and displaying elements of sub-areas
  12. Support the functions of moving the UVSS to other area, and displaying elements of sub-areas
  13. Switch and select the added sites, display channels of Remote Sites in logical view, and switch to logical view of the selected site when the RSM module is enabled
  14. Import cameras in logical view after channel updates of Remote Sites
  15. Remind users of deletion and displaying offline devices after deleting channels on Remote Sites
  16. Import areas of added cameras on Remote Sites into the Central System
  17. Copy configuration information of stream type, protocol type, main storage, and auxiliary storage to other channels
  18. Select security control device's zones as alarm inputs to add into the area
  19. Set defense schedule for the arming mode in different time periods for the partitions of the added security control devices
  20. Edit the following basic information, recording settings, event settings, and map settings of the cameras:
    - a. Shall have the ability to edit the following basic information of cameras for current and Remote Site:
      - Camera name
      - Protocol type
      - Check the live view and instant playback of the camera in the same screen

- Configure recording for the camera
- Configure the camera remotely
- b. Shall have the ability to configure camera recording settings for current and Remote Site:
  - Set main storage and auxiliary storage for cameras
  - Select storage location as Hybrid Storage Area Network, Encoding Device, pStor or Cloud Storage Server for cameras of current site
  - Select storage location as pStor , Hybrid Storage Area Network or Cloud Storage Server for cameras of Remote Site
  - Set recording schedule template
  - Select stream type as main stream or sub-stream
  - Set pre-record and post-record for recording the video
  - Select the storage mode for the recorded videos of cameras of current site: overwrite the oldest videos when disk or allocated quota is full, and automatically delete the oldest videos after the specified retention period
  - Select a Streaming Server to get the video stream of the camera
  - Enable the ANR function to turn Automatic Network Replenishment on to temporarily store the video in the camera when the network fails and transport the video to storage devices when the network recovers if the video files are stored in an Encoding Device or Hybrid Storage Area Network
  - Add new Recording Server
- c. Shall have the ability to configure event settings for cameras of current site
  - Select the triggering event
  - Trigger user-defined event
- d. Shall have the ability to configure related map settings for current site:
  - Shall upload picture or import existing map of other area to link related map to the area
  - Shall edit picture or map name
  - Shall unlink the map to cancel the linkage between the map and area
  - Shall view the map in full-screen mode
  - Shall zoom in or zoom out the map
  - Shall adjust the map area for view and switch between GIS map and related map
  - Shall add cameras as hot spots on the related map
  - Shall adjust the hot spot location, edit, and delete hot spot
  - Shall add a map to another map as a hot region
  - Shall adjust hot region location, edit hot region, and delete hot region
  - Shall add/edit/delete labels on map, and adjust label location
  - Shall display the following resources on the map: camera, alarm input, alarm output, access point, site, UVSS, hot region, and label
- e. Shall have the ability to configure GIS map settings of current site ( Google Maps are provided by Google Inc. (Hereinafter referred to as “Google”). Hikvision only provides you the URLs to use Google Maps. You shall apply by yourself for the use of Google Maps from Google. You shall comply with Google terms and provide certain information to Google if required.):
  - Shall add sites/cameras/access points/alarm inputs/alarm outputs/UVSSs on GIS map to show the geographic location

- Shall add up to 4 UVSS(s) to each VSM
  - Shall set GPS location for hot spot and hot region
  - Shall set icon style and name color, and add remark to GIS map
  - Shall add/delete/edit hot regions
  - Shall add/delete/edit labels
  - Shall choose to display the following resources on the map: camera, alarm input, alarm output, access point, site, UVSS, hot region, and label
  - Shall search geographic location in GIS map
21. Shall edit the following settings of access points for current site:
- a. Basic information
    - Access point name
    - Set access point contact as normally open or normally closed
    - Set exit button type connection mode as normally open or normally closed
    - Open duration(s)
    - Extended open duration(s)
    - Enable access point open timeout alarm
    - Set maximum open duration(s), and the system can receive the alarm after configuring alarm in Event & Alarm module
    - Set duress code
    - Set super password
    - Set dismiss code
    - Set free access schedule to keep the access point open
  - b. Related cameras
    - Link up to two camera(s) to the access point
  - c. Application
    - Anti-Passback: The person should exist via the access point in the anti-passback if he/she enters via the access point in the anti-passback. It minimizes the misuse of fraudulent use of access credentials such as passing back card to an unauthorized person, or tailed access
    - Open access point with first card: After swiping the first card, the access point will remain unlocked or be authorized. The status depends on the card swiping times (odd or even). For odd, the access point will remain unlocked or be authorized. For even, it will exit the unlocked or authorized mode.
      - Enable to set remaining unlocked duration
      - Enable to set authorization: the access point is locked and access is denied with credentials until you swipe the first card. After swiping the first card, the access point is authorized and the persons with corresponding access level are granted to access. The authorization will be invalid at 00:00 am every day
    - Set remaining unlocked duration(s)
    - Assign the first card permission to person(s)
  - d. Hardware settings
    - Edit card reader parameters
      - Card reader name
      - Set polarity
      - Set card reader access mode
        - Card

- Fingerprint
    - Card and Fingerprint
    - Card or Fingerprint
    - Card and PIN
    - PIN and Fingerprint
    - Card, PIN, and Fingerprint
    - Face or Fingerprint or Card
    - Face and Fingerprint
    - Face and PIN
    - Face and Card
    - Face
    - Face, Fingerprint, and Card
    - Face, PIN, and Fingerprint
    - Enable custom card reader access mode
      - Set custom time period and access mode
    - Set minimum card swiping interval
    - Set the duration of entry reset on keypad
    - Enable failed card attempts alarm and set maximum failed attempts
    - Enable tampering detection
  - e. Add face recognition terminal
    - Add face recognition terminal by online devices
    - Add face recognition terminal by IP address
  - f. Access level
    - Add the access point to access level
  - g. Attendance settings
    - Set the access point as attendance check point
  - h. Event settings
    - Set triggering event(s) for the access point
    - Set linkage action for the event:
      - Arming schedule template
      - Trigger recording
      - Create tag
      - Capture picture
      - Link access point
      - Link alarm output
      - Trigger PTZ
      - Send email
      - Trigger user-defined event
  - i. Map settings
    - Add the access point to map
    - Set map icons
22. Shall edit the following settings of alarm inputs for current site:
- Edit alarm input name
  - Edit the event settings of the camera
  - Trigger user-defined event
  - Add the alarm input to map
  - Edit map icons

23. Shall edit the following settings of alarm outputs for current site:

- Edit the alarm output name
- Add the alarm output to map
- Edit map icons

24. Shall edit the following settings of UVSS for current site:

- a. Edit basic information of the UVSS
  - IP address
  - Port number
  - Alias
  - User name
  - Password
- b. Edit additional settings of the UVSS
  - Link camera(s) to the UVSS
- c. Edit map settings of the UVSS
  - Add the UVSS to map
  - Edit the map icons

**E. Event & Alarm: Shall have the ability to configure the following:**

1. To avoid flooding operators with alarms, shall have the option of adding just an event from a device, that will be searchable via the Control Client, but not broadcast as an alarm, including System-Monitored Events:

- a. Shall batch add the following Video Content Analysis (VCA) events from cameras:
  - Abnormal Face
  - Audio Exception Detection
  - Blacklist Alarm
  - Camera Communication Exception
  - Camera Communication Recovered
  - Camera Offline
  - Camera Online
  - Camera Recording Exception
  - Camera Recording Recovered
  - Defocus Detection
  - Face Capture
  - Face Detection
  - Falling Down
  - Fast Moving (Detection)
  - Fire Source Detection
  - Frequently Appeared Person
  - Installing Scanner
  - Intrusion (Detection)
  - Line Crossing (Detection)
  - Loitering (Detection)
  - Motion Detection
  - Multiple Faces
  - Object Removal (Detection)
  - Operation Timeout
  - Parking (Detection)

- People Density
  - People Gathering (Detection)
  - People Queuing-Up Alarm
  - PIR
  - Region Entrance (Detection)
  - Region Exiting (Detection)
  - Scene Change Detection
  - Sticking Scrip
  - Sudden Decrease of Sound Intensity Detection
  - Sudden Increase of Sound Intensity Detection
  - Tailing
  - Temperature Alarm
  - Temperature Difference Alarm
  - Unattended Baggage (Detection)
  - Using Mobile Phone
  - Video Loss
  - Video Tampering Detection
  - Violent Motion
  - Waiting Time Detection Alarm
  - Wearing Sunglasses
  - Whitelist Alarm
- b. Shall batch add the following Access Point Events
- Access Denied (Access point Remained Locked or Inactive)
  - Access Denied (First Card Not Authorized )
  - Access Denied by Card and Fingerprint
  - Access Denied by Card and Password
  - Access Denied by Card, Fingerprint, and Password
  - Access Denied by Face
  - Access Denied by Face and Card
  - Access Denied by Face and Fingerprint
  - Access Denied by Face and Password
  - Access Denied by Face, Card, and Fingerprint
  - Access Denied by Face, Password, and Fingerprint
  - Access Denied by Fingerprint
  - Access Denied by Fingerprint and Password
  - Access Failed When Free Passing
  - Access Granted by Card
  - Access Granted by Card and Fingerprint
  - Access Granted by Card and Password
  - Access Granted by Card, Fingerprint, and Password
  - Access Granted by Face
  - Access Granted by Face and Card
  - Access Granted by Face and Fingerprint
  - Access Granted by Face and Password
  - Access Granted by Face, Card, and Fingerprint
  - Access Granted by Fingerprint

- Access Granted by Fingerprint and Password
- Access Timed Out by Card and Fingerprint
- Access Timed Out by Card and Password
- Access Timed Out by Card, Fingerprint, and Password
- Access Timed Out by Face and Card
- Access Timed Out by Face and Fingerprint
- Access Timed Out by Face and Password
- Access Timed Out by Face, Card, and Fingerprint
- Access Timed Out by Face, Password, and Fingerprint
- Access Timed Out by Fingerprint and Password
- Anti-Passback Server Respond Failed
- Anti-Passback Violation
- Barrier Obstructed
- Barrier Obstruction Recovered
- Card Number Expired
- Card Reader Tamper Alarm
- Climbing Over Barrier
- Access point Abnormally Open (Access point Contact)
- Access point Bell Rang
- Access point Button Pressed Down
- Access point Button Released
- Access point Closed (Access point Contact)
- Access point Locked (Access point lock)
- Access point Locked by Keyfob
- Access point Open (Access point Contact)
- Access point Open Timed Out (Access point Contact)
- Access point Open with First Card Ended
- Access point Open with First Card Started
- Access point Remained Unlocked by Keyfob
- Access point Unlocked (Access point Lock)
- Access point Unlocked by Keyfob
- Duress Alarm
- Face Recognition Failed
- Face Recognition Terminal Offline
- Face Recognition Terminal Online
- Fingerprint Not Found
- First Card Authorization Ended
- First Card Authorization Started
- Force Accessing
- Intrusion
- Invalid Time Period
- Live Face Detection Failed
- Max. Card Access Failed Attempts
- No Access Level Assigned
- No Card Number Found
- Passing Timeout



- Remaining Locked Status Ended
- Remaining Locked Status Started
- Remaining Unlocked Status Ended
- Remaining Unlocked Status Started
- Remote: Locked Access point
- Remote: Remained Locked (Credential Failed)
- Remote: Remained Unlocked (Free Access)
- Remote: Unlocked Access point
- Reverse Passing
- Secure Access point Control Unit Tamper Alarm
- Tailgating
- Verifying Card Encryption Information Failed
- c. Shall batch add the following Alarm Input events
- d. Shall batch add the following ANPR Event:
  - License Plate Matched Event
  - License Plate Mismatched Event
- e. Shall batch add the following Person Event:
  - Face Matched Event
  - Face Mismatched Event
- f. Shall batch add the following Under Vehicle Surveillance System Event:
  - Offline
  - Online
- g. Shall batch add Remote Site Event: Site Offline
- h. Shall batch add Health Monitoring events from Encoding Device:
  - Array Exception
  - Camera/Recording Resolution Mismatch
  - Device Offline
  - Device Reconnected
  - Encoding Device Recording Exception
  - Encoding Device Recording Recovered
  - HDD Full
  - Illegal Login
  - R/W HDD Failure
  - Video Standard Mismatch
- i. Shall batch add health monitoring events from Access Control Device:
  - Access Control Device Online
  - Active Infrared Intrusion Detector Exception
  - AC Power Off
  - AC Power On
  - Battery Voltage Recovered
  - CAN BUS Exception
  - Communicated with IR Adapter Exception
  - Communicated with Light Board Failed
  - Connection Recovered with Anti-Passback Server
  - Device Offline
  - Disconnected with Anti-Passback Server

- Lane Controller Fire Input Alarm
  - Lane Controller Tamper Alarm
  - Low Battery Voltage
  - Low Storage Battery Voltage
  - Motor or Sensor Exception
  - No Memory for Offline Event Storage
  - Pedestal Temperature Too High
  - Tampering Alarm
- j. Shall batch add health monitoring events from Security Control Device:
- Activating Trigger Failed
  - Ac Power Down
  - Alarm Cleared
  - Arming/Disarming Failed
  - Away Arming
  - BUS Open-Circuit Alarm
  - Control Panel Reset
  - Deactivating Trigger Failed
  - Device Offline
  - Device Online
  - Device Tampered
  - Disarming
  - Duress Report
  - Extension Module AC Power Down
  - Extension Module Disconnected
  - Extension Module Exception
  - Extension Module Low Voltage
  - Extension Module Tampered
  - Forced Arming
  - Instant Arming
  - Keypad Locked
  - Keypad Unlocked
  - Low Battery Voltage
  - One-push Away Arming
  - One-push Stay Arming
  - Stay Arming
  - Telephone Communication Failed
  - Virtual Zone Burglary Alarm
  - Virtual Zone Fire Alarm
  - Virtual Zone Panic Alarm
  - Wired Network Disconnected
  - Wireless Network Disconnected
  - Wireless Network Exception
  - XBUS Module Disconnected
- k. Shall batch add health monitoring events from Recording Server:
- Array Degradation
  - Array Detection

- Array Expansion
  - Array Initialization
  - Array Rebuilding
  - Array Repair
  - Array Unavailable
  - Bad Disk
  - Chip Temperature Too High
  - CPU Temperature Too High
  - Disk Disconnected
  - Disk Loss
  - Disk Warning
  - Environment Temperature Too High
  - HDD Full
  - Hybrid SAN: Fan Exception
  - Hybrid SAN: Network Status Exception
  - Hybrid SAN: Power Supply Exception
  - Hybrid SAN: Storage Enclosure Exception
  - Mainboard Temperature Too High
  - Memory Exception
  - Memory Temperature Too High
  - Physical Volume Alarm
  - Recording Exception Alarm
  - Recording Server Recording Exception
  - Recording Server Recording Recovered
  - Server Exception
  - System Temperature Too High
  - Video Loss Alarm
- l. Shall batch add health monitoring events from the Streaming Server: Server Exception
- m. Shall batch add Health Monitoring events from the HikCentral Server:
- CPU Exception
  - CPU Recovered
  - CPU Warning
  - RAM Exception
  - RAM Recovered
  - RAM Warning
  - System Service Abnormally Stopped
  - System Service Recovered to Run
- n. Shall batch add user events: User Login/Logout
- o. Shall batch add User-Defined Event as System-Monitoring Event
- p. Shall batch add Generic Event as System-Monitoring Event
- q. If an event is added or batch added and is not configured, the Web Client will offer to activate and remotely configure, if the event type is supported on the NVR or network cameras but not configured on the device
- r. Shall batch delete all invalid events that are not supported on NVR or Network Camera
- s. Shall trigger any of the above stated events as user-defined events
- t. Shall convert any of the above stated events into an alarm

- u. Shall set the following linkage actions of System-Monitored Event:
  - Set and view Arming Schedule Template
  - Trigger recording of source related camera or up to 16 specified cameras and set pre-record and post-record duration, and video files of events can be searched and played
  - Create tag for related videos
  - Capture picture from the source camera or specified camera, and set the capture time
  - Lock video files
  - Link up to 16 access point and set access point status as unlock, lock, remain unlocked, or remain locked
  - Link alarm output
  - Trigger PTZ
  - Send email and set the added email template
  - Trigger user-defined event
- 2. Generic Event: the signal that a resource (e.g., other software, device) sends when something occurs, and is received by the system in TCP or UDP data packages
  - a. Shall have the ability to edit the event name
  - b. Shall have the ability to support 'copy from' functions
  - c. Shall have the ability to select transport type as TCP/UDP
  - d. Shall have the ability to set the match type as Search/Match
  - e. Shall have the ability to set the expression
- 3. User-Defined Event: Shall have the ability to set user-defined events
- 4. Alarms: shall support the following functions:
  - a. Shall have the ability to configure the same events list as alarm in System-Monitored Events Part
  - b. Same list of events listed above in section "1,2,3" shall be available to be programed as alarms on the VSM
    - i. When selecting a triggering event to program as alarms, only events supported by a device will appear in the Web Client
    - ii. Alarm priority shall be configured to one of three levels by default:
      - High
      - Medium
      - Low
    - iii. Alarm Priority of up to 255 levels can be added as required
    - iv. Shall have the ability to set alarm type to different variation and states of response for alarm management and reporting
      - True
      - False
      - To be acknowledged
      - To be verified
      - Custom (up to additional 25 user defined status names shall be possible)
    - v. Shall set arming schedule template as schedule template or event based
    - vi. Shall specify a user defined event or alarm input as the start or end event of the arming schedule
    - vii. Shall set alarm recipients from users accounts set up in the VSM

- viii. Shall associate the source camera or up to 16 other cameras recording with alarm events
- ix. Shall lock associated alarm event video footage, so it is not auto-erased based on the camera schedule
- x. Shall set pre-record and post-record duration
- xi. Shall display the recorded video when alarm occurred or live view by default
- xii. Shall associate a map with an alarm
- xiii. Shall trigger a pop-up window with an alarm event
- xiv. Shall display on smart wall
  - Shall display video of the camera
  - Shall display public view
  - Shall stop displaying alarm after specified duration
  - Shall replace it with other alarm with higher priority
- xv. Shall enable restrict alarm handling time and select up to 16 user-defined events and alarm outputs to trigger events if timeout occurs
- xvi. Shall trigger audible warning
- xvii. Shall trigger User-Defined Event
- c. Shall delete invalid items (in batch)
- d. Shall enable/disable alarms (in batch)
- e. Shall support importing newly-added alarms of Remote Sites, editing the alarm name or synchronizing alarm name from site, and support alarm linkage of pop-up windows, restrict alarm handling time, set trigger event if timeout, audible warning, alarm output, display on smart wall, email linkage, and user-defined event linkage
- f. Alarm source, trigger events, and alarm priority can also be displayed
- g. Shall support displaying alarms in alphabetical order
- h. Shall support copying alarm priority, arming schedules, receiver, pop-up window settings, trigger action controls, audio alarms, and e-mail alarms to other alarm settings
- i. Shall support template replacement function when deleting arming schedule, e-mail template, alarm priority, and users shall confirm the deleting message when deleting a template
- j. Shall support setting reports of events and alarms:
  - Up to 32 events or alarms can be configured in one report, and up to 10,000 events or alarms can be calculated in total
  - Select report type as daily or weekly
  - Select the sending time
  - Set the email template
  - Select the format as Excel or PDF
- k. Shall support testing alarm configuration: click the button and the system will trigger an alarm automatically

#### **F. Access Level:**

1. Add access level
  - a. Add the access point(s) to the access level
  - b. Select the access schedule to define in which time period the person is authorized to access the access points:
    - Customize a new schedule
    - All-day Template
    - Weekday Template

- Weekend Template
  - Copy from other defined templates
  - Add new holiday schedule
2. Delete (all) access level(s)
  3. Filter the access levels from the following conditions:
    - a. Access level
    - b. Access group
    - c. Access schedule
    - d. Access point
  4. Assign the access level to some access group(s) so that the person(s) in the access group(s) will have the access permission to access the access point(s)
  5. Modify the access level name, description, access point(s), access schedule, and assigned access group(s) of access level

#### **G. Time & Attendance**

1. Shall have the ability to add a new shift schedule
  - a. Set a name for the schedule
  - b. Set repeat by week: the schedule will repeat every 7 days based on the week
  - c. Set repeat by day(s)
    - i. Set the frequency of repeat days
    - ii. Set the start date for reference
  - d. Set shift type as fixed: the required start-work time and end-work time is fixed
    - i. Set scheduled work time
    - ii. Set break duration
    - iii. Calculate the work hours
    - iv. Set the valid check-in/out period
  - e. Set shift type as flexible: the start-work time and end-work time is flexible
    - i. Set flexible duration
    - ii. Set break duration
    - iii. Set minimum work hours
    - iv. Set valid check-in/out period
    - v. Support 'Save and Copy to' function to copy the schedule to other days
    - vi. Calculate the work hours
    - vii. Set valid check-in/out period
  - f. Add holidays to define the special days that can affect shift schedules or access control schedules
  - g. Assign shift schedule to attendance group
2. Shall have the ability to set attendance check point
  - a. Add the access point as attendance check point
3. Shall have the ability to check attendance record
  - a. Filter the attendance records according to the following conditions:
    - Time
    - Attendance group
    - Person name
    - Status
  - b. View the attendance details and the person's attendance report for one day
    - Person name
    - ID

- Attendance group
- Status
- Scheduled work time
- Actual work time
- c. View the attendance details and the person's attendance report for more than one day
  - Person name
  - ID
  - Attendance group
  - Times of late and specific date
  - Times of early leave and specific date
  - Times of absent and specific date
  - Times of normal and specific date
  - Work hours
- d. (Batch) correct check-in/out time for the exceptional records
  - Configure correction time
  - Edit correction reason
- e. Export the filtered attendance records in CSV format
- f. Search the history attendance result even if this person has been deleted from the system
- g. When the device is online, upload the records to system of the device offline duration

## H. Person

1. Person List
  - a. Edit ID
  - b. Edit first name
  - c. Edit last name
  - d. Select gender as male/female/unknown
  - e. Edit email address
  - f. Edit phone number
  - g. Edit remark
  - h. Customize additional information
  - i. Check the face comparison group, time and attendance group and access group of the person
  - j. Configure effective period of access control and time & attendance for the access group
  - k. Enable the 'Super User' function to exempt this person from remaining locked (credentials failed) restrictions, all anti-passback rules, and first card authorization
  - l. Enable the 'Extended Access' function to open the access point for longer time for person with special requirements
  - m. Add the person to the existing attendance group if the person participates in time and attendance, and one person can be added only one attendance group
  - n. Set credential information for the person:
    - i. PIN number
    - ii. Card
      - Set issuing mode as card enrollment station or card reader
      - Set card format as normal or wiegand
      - Audio on/off
      - Set effective period for the card
      - Up to 5 cards for one person

- iii. Fingerprint
      - Add a new fingerprint
      - Record up to 10 fingerprints for one person
      - One fingerprint can only be related to one card
    - iv. Duress credentials: set credentials to swipe the card or scan the fingerprint under duress, and the access point will be unlocked and the Control Client will receive a duress alarm to notify the security personnel
      - Card
      - Fingerprint
  - o. View the details of the persons:
    - i. Name
    - ii. ID
    - iii. Phone
    - iv. Face comparison group name
    - v. Access group name
    - vi. Attendance group name
    - vii. Effective period
    - viii. Credential information
      - Number of fingerprints
      - Number of cards
      - Enable/disable profile as Face Credentials
  - p. Batch issue cards to persons
    - i. Card issuing mode settings
      - Set card format
      - Set card encryption
      - Audio on/off
      - Select card reader
  - q. Enable/disable face credentials
  - r. Batch import persons/profiles
  - s. Import domain persons
    - i. Set import mode as person or group
    - ii. Select domain person
    - iii. Add the domain person in existing group or add new
  - t. Synchronize domain persons
  - u. Export all persons information and set password for decompressing
  - v. Customizable additional information other than the basic information, such as address, income, etc.
  - w. HikCentral supports up to 10,000 persons
2. Face Comparison Group
- a. Add face comparison group
    - iv. Group name
    - v. Set similarity threshold
    - vi. Add description
    - vii. Add person(s) to the group
      - Import from person list
      - Import from existing group
    - viii. Remove the person(s) from the face comparison group



- b. Edit the face comparison group and view the cameras that it is applied to
      - i. Delete the face comparison group
      - ii. Delete all the face comparison groups
    - c. Apply the face comparison group(s) to camera(s)
      - iii. One face comparison group can be applied to up to 3,000 cameras
  - 3. Access Group
    - a. Add access group
      - i. Create a name for the access group
      - ii. Set person(s) in the access group
        - Copy from the existing group
        - Add person(s) from person list/domain group
      - iii. Set access level
        - Select the existing access level and view the access point(s) and access schedule
        - Add new access level
    - b. View the details of the access group:
      - Group name
      - Person(s)
      - Access level
    - c. Delete (all) the access group(s)
    - d. Edit the access group
    - e. Apply access groups to device
      - i. Apply changes: Apply the person's changed (newly added, edited, deleted) access levels to the device
      - ii. Apply all: First, clear all the access levels configured on the device. Then, apply all the person's access levels configured in the system to the device. This mode is mainly used for first time deployment
    - f. Regularly apply all access groups to device: set the time and the system can apply all the access groups to the access control device on a scheduled basis
  - 4. Attendance Group
    - a. Add attendance group
      - i. Edit the attendance group name
      - ii. Configure effective period for the group
      - iii. Select one of the following modes to add person:
        - Person List
        - Imported Domain Group
      - iv. Set the shift schedule for the persons in the group
        - Set shift type as fixed
        - Set shift type as flexible
        - Set holiday schedule
    - b. View the details of the added attendance group
      - i. Group name
      - ii. Shift schedule
      - iii. Attendance shift schedule on every day
    - c. Edit the added attendance group
    - d. Delete (all) attendance group(s)

**I. Vehicle: Shall have the ability to manage up to 100 vehicle lists by:**

  - 1. Import vehicle list

2. Import vehicle list in batch
3. Export vehicle list
4. Delete vehicle list
5. Delete vehicle information in one list
6. Rename vehicle list name
7. Add basic vehicle information in one list, i.e. license plate number, effective period, owner and phone number, support up to 5,000 vehicles managed in one list
8. Upload undercarriage picture to view both the current vehicle's captured undercarriage picture and the uploaded picture for comparison

## **J. Security**

1. Shall create user profile groups defined as Roles
2. Role shall restrict user profile access for administration functions defined as area logical areas
3. Shall set resource access for the following types:
  - a. Logical resource:
    - Access all resources in shown area
    - Access specified resources in shown area
  - b. Encoding device (NVR, Network Camera)
  - c. Decoding device
  - d. Access control device
  - e. Security control device
  - f. Smart wall and screen
  - g. Server
  - h. Face Comparison Group
  - i. Custom additional info.
  - j. User-defined event
  - k. User log
4. Shall set the following user permission:
  - a. Resource permission:
    - Camera
      - Live view
      - Playback
      - Capture and print pictures
      - Video search
      - Download video
      - Manual recording
      - Two way audio
      - View tag
      - Add tag
      - Edit tag
      - Delete tag
      - View lock
      - Add lock
      - Edit lock
      - Delete lock
      - PTZ control
      - Audio control
      - Show health status

- Show face recognition information
- Manage security
- Access point
  - Live view
  - Playback
  - Control access point status
  - Clear anti-passback
  - Show health status
  - Manage security
- UVSS
  - Live view
  - Search
  - Show health status
  - Manage security
- Partition
  - Arm and disarm
  - Manage security
- Encoding device
  - Configuration on device
  - Broadcast
  - Search log
  - Show health status
  - Manage security
- Decoding device
  - Configuration on device
  - Show health status
  - Manage security
- Access control device
  - Configuration on device
  - Show health status
  - Manage security
- Security control device
  - Configuration on device
  - Broadcast
  - Search log
  - Show health status
  - Manage security
- Alarm output
  - Alarm output control
  - Manage security
- Server
  - Show health status
  - Manage security
- User-defined event
  - Trigger alarm manually
  - Manage security

## 5. Configuration permission: create definable access to

- a. Web Client for sub-admin roles
  - Resource Management
    - Physical view: view/add/edit/delete encoding device/access control device/security control device/recording server/streaming server/smart wall
    - Logical view: view/add/edit/delete
  - Event and Alarm settings: view/add/edit/delete
  - Access Level: view/add/edit/delete
  - Time & Attendance: view/add/edit/delete
  - Person
    - Person list: view/add/edit/delete/custom addition info.
    - Face comparison group
    - Access group
    - Attendance group
  - Vehicle: view/add/edit/delete
  - Role and User settings (Security): view/add/edit/delete
  - System: view/edit
  - Backup and restore system data
  - Manage security
- b. Operation permission: for different levels of operator access
  - Monitoring
    - Live view
    - Playback
    - Map
    - Public view: add/edit/delete
  - Alarm center
    - View
    - Arm and disarm
    - Acknowledge alarm
    - Trigger pop-up window
  - Event & Alarm search
  - Video search
  - Access control
  - Vehicle search
  - Add new vehicle to vehicle list
  - Add person to face comparison group
  - People analysis
  - Heat map
  - Temperature Analysis
  - Vehicle Analysis
  - Health monitoring
  - Audit Trail
  - System
  - Logout
  - Manage security
- c. Shall add up to 64 roles for user management per VSM
- d. Shall display by areas, or channels
- e. Shall separate resources and permission settings

- f. Shall set management permissions for every module. Users without module permissions cannot edit permission settings through security module
  - g. Shall manage the permission of checking, adding, deleting, editing of each module on the Control Client
  - h. Shall hide modules on the Control Client
  - l. Shall manage resources of Remote Sites
  - m. Shall support the 'copy from' function to copy features of the existing roles
- 6. Users: Up to 3,000 users shall be able to be added manually
  - a. Create user name
  - b. Default password or set a password for initial login and then user must create a unique password
  - c. Set expiry date of user profile
  - d. Email address setting: if the user forgets his/her password, he/she can reset password via email
  - e. Select user status
  - f. For each user, restrict concurrent logins
  - g. PTZ control permission level: notify the user with lower PTZ permission that PTZ control has been appropriated by another user with higher permissions
  - h. Assign roles to the user
  - i. View role list and detailed information
  - j. Import domain users (group)
    - i. Select importing mode as user or group
    - ii. Select domain users
    - iii. Configure domain users
    - iv. Restrict concurrent logins
    - v. Set PTZ control permission
    - vi. Assign role to the domain user
    - vii. View role list and detailed information
- 7. Active Directory Integration
  - a. Import Windows domain users and assign them to roles
  - b. Domain user login supported in the Control Client and Mobile Apps (iOS and Android)
- 8. Security Settings for Users
  - a. Lock IP Address
    - i. Failed password attempts
      - Configurable: 1 to 5 attempts
      - Lock for: 10, 20, 30, 40, 50, or 60 minutes
  - b. Minimum password strength: Shall have the ability to select from the following:
    - i. Weak: a combination of at least 8 characters including two types of characters among lowercase letters, uppercase letters, numbers, and special characters.
    - ii. Medium: a combination of at least 8 characters including two types of characters among lowercase letter, uppercase letters, numbers, and special characters. The combination cannot be (number + lowercase letters) or (number + uppercase letters)
    - iii. Strong: a combination of at least 8 characters including a minimum of three types of characters among lowercase letters, uppercase letters, numbers, and special characters
  - c. Shall enable Maximum Password Age

- i. Configurable: 1 months, 3 months, 6 months or “custom” number of days ranging from 1 to 365
- d. Shall have the ability to auto lock Control Client after a time period of inactivity on Control Client
  - i. Configurable: Lock in 10 minutes, 20 minutes, 30 minutes or “custom” number of minutes ranging from 10 to 30
- e. Shall have the ability to view the details of the existing users:
  - i. Name
  - ii. Type
  - iii. Role
  - iv. Connection number
    - Connection number of Web Client
    - Connection number of Control Client
  - v. Login status
  - vi. User status
  - vii. Expiry date

#### **K. System and Maintenance**

1. Shall set the following normal parameters:
  - a. Site name
  - b. Enable GIS map function and configure the map API URL, and set the icons of the hot region, camera, access point, alarm input, alarm output, and UVSS on the map
  - c. Server usage thresholds: Set event/alarm for notification if the CPU usage or RAM usage approaches the pre-determined threshold and lasts for certain duration
2. Shall set the following network parameters:
  - i. NTP settings: shall be able to be set for syncing the time between the VSM and the NTP server
  - ii. Active directory: If you have the AD (Active Directory) domain controller which contains the information (e.g., user data, computer information), you shall be able to configure the settings to get the related information. In this way, you can add the users that belong to an organization unit (e.g., a department of your company) to HikCentral conveniently
    - Link person information (email and custom additional information items by default)
  - iii. Receiving generic event
  - iv. For the a system without a Remote Site Management module (as we called Remote Site), it shall be able to register to the Central System after enabling this function and setting the Central System's parameters
  - v. For the a system without a Remote Site Management module (as we called Remote Site), it shall be able to register to the Central System after enabling this function and setting the Central System's parameters
  - vi. Set a static IP address for the WAN access
  - vii. Set default waiting time for the configuration on the Web Client. The configuration will be regarded as failure if no response within the configured timeout time
  - viii. Set device access mode as automatically mode or proxy
  - ix. Select the NIC of the current VSM so that the system can receive the alarm information of the third-party device connected via ONVIF protocol
3. Shall set the following storage parameters:
  - i. Set the data recorded duration for the follow types of records:

- Received events
  - Recording tags
  - Face comparison data
  - Card swiping records
  - Attendance records
  - Vehicle passing records
  - Video analysis data
  - Service error logs
  - Service warning logs
  - Service information logs
  - Set the duration as three months/six months/one year/two year/three years
4. Shall set the following schedule:
    - i. Recording schedule template
    - ii. Arming schedule template
    - iii. Access schedule template
      - Affect the applied access levels and access control application parameters after edited
      - Apply the changes to the device after edited
    - iv. Defense schedule template
    - v. Holiday settings
  5. Add email template:
    - i. Add up to 64 recipients
    - ii. Add domain user/email address as recipient
    - iii. Set email subject
    - iv. Set email content
    - v. Attach image
    - vi. Configure the following email settings:
      - Server authentication
      - Cryptographic protocol
      - Sender email address
      - Sender name
      - SMTP server address
      - SMTP server port
      - User name
      - Password
  6. Configure report settings
    - i. Set the following report type:
      - Event
      - Alarm
      - Vehicle
      - People counting
      - Queue
      - Temperature
    - ii. Set the report name
    - iii. Set the event report target
  7. Advanced settings:

- i. Set camera ID as identifier number on the keyboard to display live view on smart wall
  - ii. Working mode: set the working mode for the DS-K5600 face recognition series as face recognition terminal if it is applied with HIKVISION turnstile or access control terminal if it is applied with other third-party turnstile
  - iii. Hot spare
  - iv. Reset network information
8. Select the NIC of the current VSM so that the system can receive the alarm information of the third-party device connected via ONVIF protocol
9. Export Configuration Data, Before adding the Streaming Server or Cloud Storage Server to the system, you should export the service component certificate on this page and import it to the Streaming Server or Cloud Storage Server you want to add
10. Shall backup and restore system data:
  - i. Shall set database backup of HikCentral system, including configuration data, configured pictures, received events, received alarms, face comparison data, card swiping records, attendance records, vehicle passing records, video analysis data, and server logs
  - ii. Shall set the frequency of backup as daily, weekly or monthly
  - iii. Shall set the backup date
  - iv. Shall set the backup time
  - v. Shall check the saving path
  - vi. Shall set the max. number of backups
  - vii. Shall restore the configuration data
11. Shall export configuration data of Remote Site, encoding device, and recording
12. Shall download HikCentral Control Client on the Web Client
13. Shall support the applications module (including Live View, Playback, and Local Configuration) when accessing the Web Client via Internet Explorer via HTTPS protocol
14. Shall support Live View and Playback modules when accessing the Web Client via Internet Explorer, Google Chrome, and Firefox via HTTP protocol, and support local configuration module only for Internet Explorer
15. Admin user shall online/offline activate/deactivate license, online/offline update the license, and view license detailed information for system capabilities

**L. Local Configuration for Live View and Playback in Web Client:**

1. Network transmission:
  - i. GPU hardware decoding:
    - Enable
    - Disable
  - ii. Global stream:
    - Main stream
    - Sub stream
    - Smooth stream
  - iii. Threshold for main/sub-stream:
    - 1/2
    - 1/4
    - 1/9
    - 1/16
    - 1/25



- 1/36
- 1/64
- iv. Network timeout:
  - Default
  - Default x 1.5
  - Default x 2
- a. Video caching:
  - Small (1 frame)
  - Medium (6 frames)
  - Large (15 frames)
- b. Picture format:
  - BMP
  - JPEG
- c. Device access mode:
  - Restore default
  - Automatically judge
  - Directly access
  - Proxy
- 2. Shall view the saving path of video files and captured pictures on the current PC
- 3. Shall playback up to 16 cameras simultaneously
- 4. Shall support capturing, manual recording, digital zoom, two-way audio, switching between main stream and sub stream, displaying camera status of resolution and frame rate, audio on/off, switching to instant playback during live view
- 5. Shall support capturing, clipping, digital zoom, displaying camera status, switching between main stream and sub stream, audio on and off, selecting from main storage and auxiliary storage
- 6. Shall support selecting playback date from the calendar

### **Control Client**

- A.** The Control Client is a Windows-based software for security operators to access NVRs, Hybrid SANs, and network cameras using authorized client login credentials and view through the VSM. It shall provide multiple operating functionalities, including real-time live view, PTZ control, video playback and download/exporting, alarm management, VCA search, log query, and health monitoring module
- B.** Recommended Control Client specification shall be the following (for more details about Control Client Specifications, please refer to the document, HikCentral V1.3.2\_Software Requirements & Hardware Performance):
  - CPU: Intel® Core™ i5-4590 @3.30GHz
  - RAM: 8G
  - Network: GbE network interface card
  - Graphics Card: NVIDIA® GeForce® GTX 970
  - Hard Disk Type: SATA II hard drive or better
  - Hard Drive Capacity: 120 GB for OS and Control Client
  - Other: 64-bit Operating System
- C.** On initial login, the user must use “one time” default password and shall be forced to create a new password that is not the default for future log-ins

1. Password must at minimum contain 8 characters with at least three of the following categories: numbers, lowercase letters, uppercase letters, and special characters
- D.** Shall have the ability to enable auto-login, and login via domain name and password
- E.** Shall have the ability to login to the Control Client through HTTP or HTTPS
- F.** Shall have the ability to display the online/offline status of Remote Sites in Central System
- G.** Shall have the following modules and functions:
  1. Monitoring: Live view
    - a. Ability to view up to 256 cameras
    - b. Ability to pre-split window, mix with custom segmentation, allow users configure the style of the window splitting at beginning
    - c. Ability to display GIS map/related map after the camera is added on the map
    - d. Ability to auto switch to sub stream of Network Camera according to the configuration of stream threshold
      - i. Enable auto-switching between main stream and sub stream
      - ii. Enable to set the main stream threshold as 1/2, 1/4, 1/9, 1/16, 1/25, 1/36, 1/64
      - iii. Enable to switch the live view stream to main stream, sub stream or smooth stream, the smooth stream will show if the device supports smoothing function, you can switch to smooth stream if in low bandwidth situation to make live view more fluent
    - e. Shall support up to 4 auxiliary screens during live view and 1 screens switching from live View to Playback
    - f. Ability to display license plate number when viewing LPR camera after the LPR function is activated in license
    - g. Ability to mark a vehicle license plate number
    - h. Ability to add the vehicle to vehicle list
    - i. Ability to go to Vehicle Search by quick link:
      - i. Label
      - ii. License Plate number
      - iii. Vehicle passing time
      - iv. Camera name
      - v. Owner
      - vi. Phone
      - vii. Country/region
      - viii. Operation
        - Add to vehicle list
        - Download
    - j. The following functions are available on the tile toolbar for easy access to operator:
      - i. Audio control
      - ii. Capture: ability to save snapshots
      - iii. Print camera image
      - iv. Enable manual recording of displayed Network Camera
      - v. Enable and utilize two-way audio
      - vi. Enable view instant playback
      - vii. Digital zoom
      - viii. 3D positioning for PTZ camera
      - ix. Activate on-screen PTZ controls
      - x. Show camera status
        - Frame rate

- Resolution
- Stream format
- Bit rate
- Connection number
- Net status
- Signal status
- Recording status
- Take stream mode
- Channel type
- Encoding device/site name
- IP address
- Access protocol
- Area name
- Main storage/auxiliary storage
- Storage location
- Storage type
- Recording schedule template
- Stream type
- xi. Arming control
- xii. Edit transcoded stream
- xiii. Switch to sub or main stream of camera
- xiv. Live view on smart wall
- xv. VCA playback
- xvi. Alarm output
- xvii. Support the following fisheye expansion functions:
  - Zoom to expand the video by the wheel
  - Flexible PTZ operation
  - Multiple cameras of fisheye expansion
  - Save fisheye expansion as view
- k. Ability to customize camera tile toolbar
  - i. Re-order icons to user preference
  - ii. Remove icons of functions not required for user
- l. Ability to create tile patterns with selected cameras and save as a view
  - i. Save as private view, only accessible to the user profile creating the view
  - ii. Save as public view, accessible to all users
  - iii. Play in a batch: play all cameras belonging to one area on different screens
  - iv. Single screen auto-switch: loop all cameras belonging to one area on one screen:
    - (a) Automatically change cameras every 20s, 40s, 1min, 3min, and 5min
      - Pause/Start guard tour
      - Manually switch to next/previous camera live view
- m. PTZ Control: Shall have following options to control PTZ cameras
  - i. On-screen PTZ icon
    - (a) Able to control all PTZ functions available directly on camera
  - ii. On tile “point and go” directional control
    - (a) Able to use mouse wheel for zoom in after PTZ control is enabled
  - iii. 3D Positioning: ability to draw box for region of interest to zoom in on tile

- n. Support decoding and displaying Remote Site's cameras and current site's cameras on smart wall
- o. Display resolution ratio, encoding format, and frame rate of cameras
- p. Live view of Remote Site's cameras
- q. After reopening the client, display the view before closing the client
- r. Set preset and patrol for common cameras
- s. Set preset and patrol settings of fisheye camera
- t. Set offline alarm schedule for Remote Sites
- u. View the live video of the UVSS's linked camera, the undercarriage picture, and recognized license plate number of the passing vehicles
- v. Drag on the undercarriage picture to mark important information
- w. Mark the vehicle license plate number
- x. View access point-related live view
  - i. Shall view the live video of the two cameras in one display window
  - ii. Shall support fisheye expansion, displaying camera status, setting arming control, switching between main stream and sub-stream, viewing the live video on smart wall, displaying VCA search window, turning on/off the alarm outputs, and audio control
  - iii. Shall control the access point status as unlock, lock, remain unlocked, remain locked, and view the card swiping record in real time. When the access point links two cameras, the video will display in Picture-in-Picture mode, and you can view the live video of the two cameras in one display
  - iv. Shall check the turnstile status and control it as unlock, lock, remain unlocked, remain locked
  - v. Shall control all access points status as Lock all access points or Recover all access points
  - vi. Shall trigger user-defined event
- y. View detected events in live view
  - i. View/filter/clear the detected events, including ANPR events, face comparison event and access event
  - ii. View event details
  - iii. Add the person to person list
  - iv. Add recognized vehicle to vehicle list
  - v. Subscribe events of all resources
- z. View detected and matched face in live view:
  - i. View the face comparison information between the detected faces and the face pictures in the selected face comparison group
  - ii. Display person's profile (configured in the Web Client):
    - (a) Captured time
    - (b) Compared result
    - (c) Device name
    - (d) Face comparison group
    - (e) Gender
    - (f) ID number
    - (g) Email address
    - (h) Phone number
  - iii. Search video of the person by the captured face picture
  - iv. Add mismatched person to person list

- v. Display the similarity between the captured face picture and the original face picture in person list
- aa. View/hide detected events in live view
  - i. View the detailed information of the events
    - Event result
    - Source
    - Description
    - Time
  - ii. Operation
    - Check the face comparison information
    - Add the mismatched person to person list
    - Search video about the person by the captured pictures and matched pictures
- 2. Monitoring: Playback
  - a. Ability to play back 1 to 16 cameras simultaneously
  - b. Ability to display GIS map/related map after the camera is added on the map
  - c. When playing multiple cameras simultaneously, have ability to view in non-synchronized and synchronized mode
  - d. Ability to export one or multiple cameras displayed simultaneously:
    - i. Set export location
    - ii. Set whether to download VSPlayer for viewing
    - iii. Export video files in MP4/AVI/EXE format
    - iv. Set saving path
    - v. Search and export video files of over 48 hours duration
  - e. The following functions are available on the camera playback tile toolbar for easy access to operator:
    - i. Capture: ability to save JPEG snapshots and search video by the captured picture
    - ii. Print camera image
    - iii. Clipping: ability to quickly export video clips
    - iv. Add tag to video
    - v. Digital zoom
    - vi. Lock video: to prevent video segments from being over written by schedule
    - vii. Camera status
      - Frame rate
      - Resolution
      - Stream format
      - Bitrate
      - Connection number
      - Net status
      - Signal status
      - Recording status
      - Access Mode
      - Channel type
      - Encoding device/site name
      - IP address
      - Access protocol
      - Area name

- Main storage/auxiliary storage
  - Storage location
  - Storage type
  - Recording schedule template
  - Video stream type
  - Streaming server
  - Pre-record
  - Post-record duration
  - ANR status
  - Picture storage location
- viii. Stream type switch
  - ix. Playback on smart wall
    - x. Transcoding playback
  - xi. Audio on/off
  - xii. Video download
  - xiii. VCA search
- f. Customize camera tile tool bar
    - i. Re-order icons to user preference
    - ii. Remove icons of functions not required for user
  - g. Support channel decoding on the smart wall
  - h. Play back channels of Remote Sites
  - i. Search video files by time
  - j. Display the date with video files marked with a triangle
  - k. Support ATM-DVR, its playback type shall be set as command playback
  - l. Set storage location of recorded video files (central storage or remote storage)
  - m. Enable/ disable thumbnails
  - n. Zoom in or zoom out on the timeline
  - o. Support dual-stream playback
  - p. Support AVI format for video file download
  - q. Encrypt to download in MP4/EXE format, and click and play directly after downloading with player in MP4 format
  - r. Support privacy mask after downloaded and played with VSPlayer
  - s. Adjust download time
  - t. Check the merged video files in one folder
  - u. Show/hide thumbnail
  - bb. View access point related playback
    - i. Shall view the playback of the two cameras in one display window
    - ii. Shall support capturing, printing captured picture, clipping, adding tags, lock the video, zoom in/out, downloading the video, fisheye expansion, VCA playback, displaying camera status, viewing the playback on smart wall, transcoded playback, switching between main stream and sub stream, audio on/off
    - iii. Shall control the access point status as unlocking, locking, remaining unlocked, remaining locked, and view the card swiping record in real time. When the access point is related to two cameras, the video will display in Picture-in-Picture mode, and you can view the live video of the two cameras in one window
    - iv. Shall control all access points status as locking all access points or recovering all access points

- v. Shall trigger user-defined event
- 3. Alarm Center
  - a. Alarm Management: Ability to receive and view alarm video pre-configured in the Web Client as alarms
    - i. Ability to view the following alarm information:
      - Mark status
      - Alarm name
      - Alarm priority
      - Alarm time(Control client)
      - Alarm source
      - Logical Area
      - Triggering event
      - Alarm status
      - Alarm category
      - Quick link:
        - Alarm&event search
        - Two-way audio
        - Download
        - Delete the alarm
    - ii. View 1 to 16 cameras associated with alarms
    - iii. Optionally, auto view e-map and position of camera(s) on map in alarm state
    - iv. Turn audio off/on
    - v. Enable/disable alarm pop-up window
    - vi. Arm/disarm alarms
    - vii. Display the alarm related video on smart wall
    - viii. Click on the alarm name to access the following functions:
      - Check detailed alarm information and capture
      - Select alarm priority and category
      - Add remark to the alarm
    - ix. Supports alarm linkage to smart wall
    - x. Alarm linkage of smart wall supports window division and jointing
    - xi. Central system can receive alarms from Remote Sites
    - xii. Alarm center can display map or video, or map and video
    - xiii. Supports multiple time zones of clients
    - xiv. Supports displaying alarm video on smart wall
  - 4. Alarm and Event Search: Ability to search for alarms and events, based on the following:
    - i. Event Source
      - Camera
      - Access Point
      - Alarm Input
      - ANPR
      - Person
      - UVSS
      - Remote Site
      - Encoding Device
      - Access Control Device
      - Security Control Device

- Recording Server
- Streaming Server
- HikCentral Server
- User
- User-Defined Event
- Generic Event
- ii. Event Type
  - Abnormal Face
  - Audio Exception Detection
  - Blacklist Alarm
  - Camera Communication Exception
  - Camera Communication Recovered
  - Camera Offline
  - Camera Online
  - Camera Recording Exception
  - Camera Recording Recovered
  - Defocus Detection
  - Face Capture
  - Face Detection
  - Falling Down
  - Fast Moving (Detection)
  - Fire Source Detection
  - Frequently Appeared Person
  - Installing Scanner
  - Intrusion (Detection)
  - Line Crossing (Detection)
  - Loitering (Detection)
  - Motion Detection
  - Multiple Faces
  - Object Removal (Detection)
  - Operation Timeout
  - Parking (Detection)
  - People Density
  - People Gathering (Detection)
  - People Queuing-Up Alarm
  - PIR
  - Region Entrance (Detection)
  - Region Exiting (Detection)
  - Scene Change Detection
  - Sticking Scrip
  - Sudden Decrease of Sound Intensity Detection
  - Sudden Increase of Sound Intensity Detection
  - Tailing
  - Temperature Alarm
  - Temperature Difference Alarm
  - Unattended Baggage (Detection)



- Using Mobile Phone
- Video Loss
- Video Tampering Detection
- Violent Motion
- Waiting Time Detection Alarm
- Wearing Sunglasses
- Whitelist Alarm
- Access Denied (Access point Remained Locked or Inactive)
- Access Denied (First Card Not Authorized )
- Access Denied by Card and Fingerprint
- Access Denied by Card and Password
- Access Denied by Card, Fingerprint, and Password
- Access Denied by Face
- Access Denied by Face and Card
- Access Denied by Face and Fingerprint
- Access Denied by Face and Password
- Access Denied by Face, Card, and Fingerprint
- Access Denied by Face, Password, and Fingerprint
- Access Denied by Fingerprint
- Access Denied by Fingerprint and Password
- Access Failed When Free Passing
- Access Granted by Card
- Access Granted by Card and Fingerprint
- Access Granted by Card and Password
- Access Granted by Card, Fingerprint, and Password
- Access Granted by Face
- Access Granted by Face and Card
- Access Granted by Face and Fingerprint
- Access Granted by Face and Password
- Access Granted by Face, Card, and Fingerprint
- Access Granted by Fingerprint
- Access Granted by Fingerprint and Password
- Access Timed Out by Card and Fingerprint
- Access Timed Out by Card and Password
- Access Timed Out by Card, Fingerprint, and Password
- Access Timed Out by Face and Card
- Access Timed Out by Face and Fingerprint
- Access Timed Out by Face and Password
- Access Timed Out by Face, Card, and Fingerprint
- Access Timed Out by Face, Password, and Fingerprint
- Access Timed Out by Fingerprint and Password
- Anti-Passback Server Respond Failed
- Anti-Passback Violation
- Barrier Obstructed
- Barrier Obstruction Recovered
- Card Number Expired

- Card Reader Tamper Alarm
- Climbing Over Barrier
- Access point Abnormally Open (Access point Contact)
- Access point Bell Rang
- Access point Button Pressed Down
- Access point Button Released
- Access point Closed (Access point Contact)
- Access point Locked (Access point lock)
- Access point Locked by Keyfob
- Access point Open (Access point Contact)
- Access point Open Timed Out (Access point Contact)
- Access point Open with First Card Ended
- Access point Open with First Card Started
- Access point Remained Unlocked by Keyfob
- Access point Unlocked (Access point Lock)
- Access point Unlocked by Keyfob
- Duress Alarm
- Face Recognition Failed
- Face Recognition Terminal Offline
- Face Recognition Terminal Online
- Fingerprint Not Found
- First Card Authorization Ended
- First Card Authorization Started
- Force Accessing
- Intrusion
- Invalid Time Period
- Live Face Detection Failed
- Max. Card Access Failed Attempts
- No Access Level Assigned
- No Card Number Found
- Passing Timeout
- Remaining Locked Status Ended
- Remaining Locked Status Started
- Remaining Unlocked Status Ended
- Remaining Unlocked Status Started
- Remote: Locked Access point
- Remote: Remained Locked (Credential Failed)
- Remote: Remained Unlocked (Free Access)
- Remote: Unlocked Access point
- Reverse Passing
- Secure Access point Control Unit Tamper Alarm
- Tailgating
- Verifying Card Encryption Information Failed
- Alarm input
- License Plate Matched Event
- License Plate Mismatched Event

- Face Matched Event
- Face Mismatched Event
- UVSS offline
- UVSS online
- Array Exception
- Camera/Recording Resolution Mismatch
- Device Offline
- Device Reconnected
- Encoding Device Recording Exception
- Encoding Device Recording Recovered
- HDD Full
- Illegal Login
- R/W HDD Failure
- Video Standard Mismatch
- Access Control Device Online
- Active Infrared Intrusion Detector Exception
- AC Power Off
- AC Power On
- Battery Voltage Recovered
- CAN BUS Exception
- Communicated with IR Adapter Exception
- Communicated with Light Board Failed
- Connection Recovered with Anti-Passback Server
- Device Offline
- Disconnected with Anti-Passback Server
- Lane Controller Fire Input Alarm
- Lane Controller Tamper Alarm
- Low Battery Voltage
- Low Storage Battery Voltage
- Motor or Sensor Exception
- No Memory for Offline Event Storage
- Pedestal Temperature Too High
- Tampering Alarm
- Activating Trigger Failed
- Ac Power Down
- Alarm Cleared
- Arming/Disarming Failed
- Away Arming
- BUS Open-Circuit Alarm
- Control Panel Reset
- Deactivating Trigger Failed
- Device Offline
- Device Online
- Device Tampered
- Disarming
- Duress Report

- Extension Module AC Power Down
- Extension Module Disconnected
- Extension Module Exception
- Extension Module Low Voltage
- Extension Module Tampered
- Forced Arming
- Instant Arming
- Keypad Locked
- Keypad Unlocked
- Low Battery Voltage
- One-push Away Arming
- One-push Stay Arming
- Stay Arming
- Telephone Communication Failed
- Virtual Zone Burglary Alarm
- Virtual Zone Fire Alarm
- Virtual Zone Panic Alarm
- Wired Network Disconnected
- Wireless Network Disconnected
- Wireless Network Exception
- XBUS Module Disconnected
- Bad Disk
- Disk Loss
- pStor Resource Pool Exception
- Recording Server Recording Exception
- Recording Server Recording Recovered
- Server Exception
- Streaming Server Exception
- CPU Exception
- CPU Recovered
- CPU Warning
- RAM Exception
- RAM Recovered
- RAM Warning
- System Service Abnormally Stopped
- System Service Recovered to Run
- User Login
- User Logout
- User-defined Event
- Generic Event
- iii. Time
  - Last Hour
  - Today
  - Yesterday
  - Current Week
  - Last 7 Days

- Custom Time Interval
- iv. Ability to check and export alarms and events
- 5. Video Search
  - a. Ability to search for specific types of indexed video:
    - i. Tag: Video that has been auto tagged or manually tagged at a certain timestamp
    - ii. Lock: Search only video that has been “locked” to not be overwritten by schedule
    - iii. Segment: Ability to search for up to 7 days of video averagely divided into segments from 1 to 100
    - iv. Interval: Ability to search for up to 7 days of video divided by intervals from 1 to 60 minutes or seconds
    - v. Transaction Event
      - Ability to search for up to 7 days of transaction items by keywords when NVR/DVR is integrated with a Point of Sales (POS) system
      - Enable/disable case sensitive for key word searching
    - vi. Search ATM event triggered video footage by the card number that is contained in the ATM information
    - vii. Supports thumbnails
    - viii. Ability to search main stream in all main storage
    - ix. Ability to search sub-stream in all main storage
    - x. Ability to search main stream in all auxiliary storage
    - xi. Ability to search sub-stream in all auxiliary storage
    - xii. Ability to search the video files from Central System or Remote site
  - b. VCA Search
    - Support Motion Detection
    - Support Line Crossing Detection
    - Support Intrusion Detection
    - Support reverse playback
    - Support downloading the searched video clips
    - Support displaying the video clips in the list or thumbnail mode
    - Support playing searched video clips in order
    - Support searching face picture and related video by picture
    - Support using the added person’s face picture or upload one as desired
    - Support displaying the searched results in list mode or thumbnail mode
    - Support viewing large picture and the related video
    - Support downloading the current picture and video in the format of MP4, AVI and EXE
    - Support adding the person to the person list
- 6. Vehicle Search
  - i. Support searching vehicles via ANPR camera or UVSS
  - ii. Support filtering vehicles via the marked/unmarked status, country/region, plate number, owner, or time
  - iii. Support adding tag
  - iv. Support viewing the label status, plate number, vehicle passing item, camera, owner, phone number, country/region of the vehicle
  - v. Support add the vehicle to vehicle list
  - vi. Support downloading the vehicle information and video

- vii. Support viewing the captured vehicle picture, undercarriage picture, or related video
- viii. Support exporting the searched vehicle records and downloading the related video
- ix. Support modifying the recognized license plate number
- 7. Access Control
  - i. Support searching access control events
  - ii. Support viewing access control event related video
  - iii. Support viewing the person profile, person name, ID, time, access point, access result, and access mode
  - iv. Support downloading the searched person information
  - v. Support exporting card swiping records
- 8. Video Analysis
  - a. People Counting
    - i. Ability to search network cameras enabled with people counting analytics to create reports based on Daily, Weekly, Monthly, Annual time intervals, or customize the time interval for a report
    - (a) View the people counting statistics of the people counting cameras in a line chart or histogram, and switch between line chart and histogram
    - (b) Ability to select the camera and set the report type and report time when exporting the detailed data of counting report
    - (c) Ability to select shorter time period to view more detailed data of each camera
    - (d) Ability to export the detailed data of counting report in CSV /Excel format
    - (e) Ability to search the video linkage by month, date, week, hour, and play corresponding video to check people counting
    - (f) Ability to display up to 20 people counting cameras with different colors in people counting report of entry/exit
    - (g) Ability to view entered/exited/both entered and exited statistics
    - (h) Ability to show/hide data of certain cameras
    - (i) Ability to view both entered and exited statistics of single cameras
    - (j) Ability to play linked video of camera(s)
  - b. Queue Analysis
    - i. Ability to generate a report to show the number of queue exceptions and number of persons in each queue
    - ii. Ability to display the queue status including waiting duration and queue length
    - iii. Ability to generate the report as daily report, weekly report, monthly report, or annual report
    - iv. Ability to set the time period in the time field for statistics
    - v. Ability to set the waiting duration to display the number of persons in each queue who have waited for specified duration at different time points
    - vi. Ability to set the queue length to display how many seconds each queue status lasts
    - vii. Ability to show/hide certain data of certain element
    - viii. Ability to view the report of the single queue, including the number of exceptions, number of people in queue, and waiting duration
    - ix. Ability to switch between number of exceptions, number of people, and queue length
    - x. Ability to set the report type and report time
    - xi. Ability to select shorter time period to view more detailed data of each queue

- xii. Ability to select the queue exception, people amount exceeding, waiting timeout, person amount in queue, queue status to export
- xiii. Ability to select the saving path
- xiv. Ability to set the format as Excel or CSV
- c. Heat Map
  - i. Ability to search network cameras enabled with heat map analytics to create reports with thermal graphics of heat generated in images, based on Daily, Weekly, Monthly, and Annual time intervals
    - (a) Ability to export heat map report in PDF format
- d. Temperature
  - i. Ability to display the number of exceptions (temperature too high or too low) and maximum/minimum temperature of different thermometry points on different presets
  - ii. Ability to select the report type as daily report, weekly report, monthly report, annual report, or customize the time interval for a report
  - iii. Ability to show/hide certain data of preset or thermometry point
  - iv. Ability to display temperature report of single preset
  - v. Ability to display temperature report of single thermometry point
  - vi. Ability to display the number of exceptions that the temperature at this thermometry point is higher or lower than the pre-defined temperature
  - vii. Ability to display the maximum/minimum temperature at this thermometry point during the set time period
  - viii. Ability to select the camera and preset, and set the report type and report time
  - ix. Ability to select shorter time period to view more detailed data
  - x. Ability to export the number of exceptions on temperature of each thermometry point
  - xi. Ability to export the maximum temperature and minimum temperature of each thermometry point
  - xii. Ability to set the saving path of the report
  - xiii. Ability to export the report in the format of EXCEL or CSV
- e. Vehicle Analysis
  - i. Ability to display the number of passing vehicles detected by the specified cameras during specified time period
  - ii. Ability to select up to 20 ANPR camera for statistics at the same time
  - iii. Ability to select the report type as daily, weekly, monthly, annual report or customize the time interval
  - xiv. Ability to select shorter time period to view more detailed data
  - iv. Ability to customize the saving path of the report
  - v. Ability to export the report in the format of EXCEL or CSV
- 9. Health Monitoring
  - a. Ability to monitor the status of the VSM server, Recording Server, Streaming Server, connected cameras, access points, Under Vehicle Surveillance System (UVSSs), encoding devices, decoding devices, and access control devices, such as VSM's working status, camera's online status and recording status
  - b. Overview: Provide status of the following devices and the ability to click on items for a detailed report:
    - i. Offline/total number of cameras
    - ii. Number of camera with video loss

- iii. Number of camera with communication exception
- iv. Number of camera with recording exception
- v. Number of camera with no recording schedule
- vi. Abnormal/total number of access points
- vii. Offline/total number of UVSS(s)
- viii. Offline/total number of Remote Sites
- ix. Video Surveillance Management Service status
- x. Used space and total space for picture storage
- xi. Memory usage and CPU usage of the VSM server
- xii. The number of incoming/outcoming streams of Streaming Gateway
- xiii. Recording Server Status
- xiv. Number of recording server with exception
- xv. Number of recording server with notice
- xvi. Number of normal recording server
- xvii. Offline/total number of Encoding Devices
- xviii. Abnormal/total number of Access Control Devices
- xix. Offline/total number of Decoding Devices
- xx. Offline/total number of Security Control Devices
- c. Camera of Central System: Provide the status of the followings:
  - i. Name
  - ii. Address
  - iii. Area
  - iv. Connection number
  - v. Net status
  - vi. Video signal
  - vii. Recording status
  - viii. Operation: Refresh to get the real-time status immediately of the camera; go to logical view of the camera
- d. Camera of Remote Site: Provide the status of the followings:
  - i. Name
  - ii. Address
  - iii. Area
  - iv. Net status
  - v. Recording Status (in Central System)
  - vi. Operation: Refresh to get the real-time status immediately of the camera; go to logical view of the camera
- e. Access point: Provide the status of the followings:
  - i. Name
  - ii. Access Control Device
  - iii. Area
  - iv. Access Control Device net status
  - v. Access point status
  - vi. Configured Access point status
  - ix. Operation:
    - Refresh to immediately get the real-time status of the access point
    - Unlock/Lock/Remain Unlocked/Remain Locked
- f. UVSS: Provide the status of the followings:
  - i. Name



- ii. Address
- iii. Area
- iv. Net status
- v. Line Scan Camera status
- vi. Capture Camera status
- vii. Storage status
- viii. Operation:
  - Refresh to immediately get the real-time status of the UVSS
  - Go to logical view of the unit
- g. Remote site: Provide the status of the followings:
  - i. Name
  - ii. Version
  - iii. Address
  - iv. Net Status
  - v. Default Stream
  - vi. Operation:
    - Refresh to immediately get the real-time status of the site
    - Switch the device accessing mode between automatically judge or proxy
  - vii. Restore All Network Connections
  - viii. Switch stream type between main stream, sub-stream, smoothing or default stream type
- h. Recording Server: Provide the status of the followings
  - i. Name
  - ii. Address
  - iii. Type
  - iv. Net status
  - v. CPU usage
  - vi. RAM usage
  - vii. Hot Spare Property
  - viii. Recording status
  - ix. Hardware status
  - x. HDD status
  - xi. HDD usage
  - xii. Operation
    - Refresh to immediately get the real-time status of the Recording Server
- i. Streaming Server: Provide the status of the followings
  - i. Name
  - ii. Address
  - iii. Total streams
  - iv. Incoming streams
  - v. Outgoing streams
  - vi. Net status
  - vii. CPU Usage
  - viii. RAM Usage
  - ix. Operation:
    - Refresh to immediately get the real-time status of the Streaming Server
- j. Encoding Device: Provide the status of the followings

- i. Name
- ii. Address
- iii. Device Serial No.
- iv. Version
- v. Net status
- vi. HDD status
- vii. HDD usage
- viii. Recording status(Local Device)
- ix. Default Stream
- x. Access Protocol
- xi. Operation
  - Refresh to immediately get the real-time status of the device
  - Go to Logical View of the camera
- xii. Switch Device Access Mode in batch:
  - Restore Default: Restore the way the configuration end is set up to access the device
  - Automatically Judge: Determine the way to access the device according to the current network
  - Directly Access: The client directly accesses the device
  - Proxy: The client accesses the device through Steaming gateway and the Management service
- xiii. Switch stream type of Encoding Devices in batch:
  - Main stream
  - Sub-stream
  - Smoothing
  - Default stream type
- k. Access Control: Provide the status of the followings:
  - i. Name
  - ii. Address
  - iii. Device Serial No.
  - iv. Version
  - v. Net status
  - vi. Battery status
  - vii. Operation: Refresh to immediately get the real-time status of the Device; go to physical view of the device
- l. Access Control: Provide the status of the followings:
  - i. Name
  - ii. Address
  - iii. Device Serial No.
  - iv. Version
  - v. Net status
  - vi. Battery status
  - vii. Operation: Refresh to immediately get the real-time status of the Access Control Device
- m. Decoding Devices: Provide the status of the followings:
  - i. Name
  - ii. Address

- iii. Device Serial No.
- iv. Version
- v. Net status
- vi. Manufacturer
- vii. Operation: Refresh to immediately get the real-time status of the decoding device
- n. Display host server and spare server when hot spare function is enabled

## 10. Tools

- a. Smart Wall
  - i. Shall synchronize the logging mode with the video surveillance client
  - ii. Shall refresh and synchronize the smart wall information
  - iii. Shall select camera or signal source as the encoding device type
  - iv. Shall add view and view group, edit view name and view group name, and delete view and view group
  - v. Shall support auto-switch of views belonging to the same view group, and set time interval between views
  - vi. Shall save views, and sort views via created time or manually
  - vii. Shall create a roaming window, adjust window size, enlarge window, and display window on top layer
  - viii. Shall view the camera status, switch stream type, enable PTZ control, switch to playback, or stop decoding and displaying during live view on smart wall
  - ix. Shall support window division of up to 36 windows, window jointing, and display/hide the window ID for Keyboard usage
  - x. Shall view, download and print the window No. and camera ID
  - xi. Shall enable auto-switch stream type and view window No. and camera ID
  - xii. Shall lock/unlock the selected window
  - xiii. Shall decode and display a Remote Site's cameras and current site's cameras on the smart wall for the functions of live view, playback, and displaying related video of alarm
  - xiv. Shall support PTZ control, auto-switch stream type, switching to sub-stream manually, and stopping decoding manually
  - xv. Shall display alarm-related video on smart wall, and mark on the alarm window
  - xvi. Shall query smart wall logs
  - xvii. Shall display one smart wall in the center, or up to three walls side-by-side
  - xviii. Shall switch to alarm center to check alarm list
- b. Quick icon to download or open standalone VSPlayer
- c. Broadcast: Ability to do a general audio announcement to all audio-enabled network cameras and end devices
- d. Alarm Output Control: Ability to turn on/off the alarm outputs of the connected camera
- e. Two-Way Audio: Ability to select camera with audio in/out and receive and send audio communications between the Control Client and the camera

## 11. Management

- a. Download Center: Ability to view status of all video files being exported
  - i. Start (all)
  - ii. Stop (all)
  - iii. Delete all
  - iv. Download (VS) Player
- b. Local Picture Management:

- i. Ability to easily browse snapshots that have been stored in accessible Windows file folders
    - ii. Ability to save, print, or delete the captured pictures
  - c. Local Recording management:
    - i. Ability to easily browse video clips that have been stored in accessible Windows file folders
    - ii. Ability to save or delete the video clips
  - d. Basic Settings:
    - i. General settings: support the following settings:
      - Shall set global stream as main stream, sub-stream or smooth stream
      - Shall set threshold for main/sub-stream as 1/2, 1/4, 1/9, 1/16, 1/25, 1/36, 1/64
      - Shall set the default waiting time for the Control Client as default value, default value $\times 1.5$ , or default value $\times 2$
      - Shall set picture format as JPEG or BMP
      - Shall set the maximum mode as Full Screen or Maximize
      - Shall enable Auto-login
      - Shall resume last interface
      - Shall enable display window No.
    - ii. Image Settings
      - Shall set the view scale in live view or playback as Full Screen or Original Resolution
      - Shall set the window scale as 4:3 or 16:9
      - Shall set video caching as small(1 frame), medium(6 frames) or large(15 frames)
      - Shall decode continuously when switching between one window and multiple windows after enabling continuous decoding
      - Shall enable highlight motion detecting area
      - Shall set video caching parameters based on network performance, computer performance, and bit rate. Larger frame caching will result in better video performance
      - Shall support GPU decoding
      - Shall display overlay transaction information to view ATM transaction information in live view and playback
      - Shall display overlay transaction information on the live view and playback
      - Shall display overlay temperature information on the live view and playback
      - Shall display the VCA rule in the live view and playback
    - iii. Shall edit saving path of manual recording files, captured pictures, and installation packages, and users will receive a reminder to download the newest version if the Control Client differs with the accessed VSM platform in version
  - e. Support the operation of Network keyboard and joystick to live view and playback
  - f. Support configuring alarm sound to enable voice engine or local audio files
12. Audit Trail: search and view logs for the following
- a. Server Logs
    - i. Error Log, see 0 Table 1: Error
    - ii. Warning Log, see 0 Table 1: Error
    - iii. Information Log, see 0 Table 1: Error
  - b. Device Logs
    - i. Alarm Log: see 0 Table 4: Encoding Device Logs -Alarm
    - ii. Exception Log: see 0 Table 5: Encoding Device Logs – Exception Log

- iii. Operation Log: see 0 Table 6: Encoding Device Logs -Operation Log
- iv. Information Log: see 0 Table 7: Encoding Device Logs - Information Log
- v. Alarm Log: see 0 Table 4: Encoding Device Logs -Alarm
- vi. Exception Log: see 0 Table 5: Encoding Device Logs – Exception Log
- vii. Operation Log: see 0 Table 6: Encoding Device Logs -Operation Log
- viii. Information Log: see 0 Table 7: Encoding Device Logs - Information Log
- c. Search logs by the following sources:
  - i. User
  - ii. HikCentral Server
- d. Log searches are based on operation, user, and time interval searches of:
  - i. Today
  - ii. Yesterday
  - iii. Current week
  - iv. Last 7 days
  - v. Last 30 days
  - vi. Custom time interval

## **Mobile Client**

- A.** Mobile Client is an App on a smart phone or tablet (Apple iOS or Android) for security operators to access the platform remotely via LAN, WAN or Internet. It shall provide multiple operating functionalities, including real-time live view, PTZ control, video playback and alarm notification
- B.** System Requirements:
  - 1. Hardware: Dual-core CPU with 1.5 GHz or above, and at least 2G RAM
  - 2. Software: Android 4.4 or higher versions/iOS 9.0 or higher versions
- C.** On initial log in, users must input the VSM IP and Port number in the server address box
- D.** Users shall be able to log in with HTTP or HTTPS transfer protocol
- E.** Shall support 18 languages, including Chinese, English, Russian, Bulgarian, Hungarian, German, Italian, Czech, French, Dutch, Portuguese, Spanish, Danish, Finnish, Turkish, Traditional Chinese, Thai, Japanese
- F.** Mobile Client shall have the following modules and functions:
  - 1. Ability to modify the password on the first time login
  - 2. Ability to show the security level of the password
  - 3. Ability to log in to the system via Active Directory
  - 4. Ability to log in to the system via domain name
  - 5. Ability to log in to the system automatically
  - 6. Ability to support HTTPS/HTTP
  - 7. Ability to view logical area of the current site or Remote Sites
  - 8. Ability to display logical areas, and the thumbnail of cameras in each area
  - 9. Ability to filter to display the resources of cameras or access points
  - 10. Ability to search passing vehicles log for HD version via category (camera by default), time, country, mark status, vehicle plates, and owner
  - 11. Ability to support multiple time zones for searching recording files, alarm logs, and heat map reports
  - 12. Logical Resources: Ability to switch between Live View and Playback
    - a. Live View:

- i. Ability to add/delete cameras for multiple view, and view up to 8 cameras simultaneously for phone
- ii. Ability to set 1/4/9 window division for tablet
- iii. Ability to switch to saved view pattern
- iv. Ability to view real-time video from stream encryption device
- v. Ability to view real-time video from the Under Vehicle Surveillance System's related camera (only for tablet)
- vi. Ability to view real-time video from the access point's related camera(s)
- vii. Ability to lock/unlock/remain locked/remain unlocked access point manually(include turnstile and face recognition terminal)
- viii. Ability to display persons' real-time access records, including person profile, person name, and access results
- ix. Ability to view the recognized passing vehicle information, including license plate number and passing time
- x. Ability to view the detected passing vehicle information, including real-time undercarriage picture, configured original undercarriage picture, vehicle picture, license plate number, and passing time (only for tablet)
- xi. Ability to mark on the captured real-time undercarriage picture (only for tablet)
- xii. Ability to add new vehicle to the vehicle list
- xiii. Ability to view the person's face comparison information (real-time and history), including captured face picture, person details, captured time, and similarity
- xiv. Ability to add mismatched person into person list
- xv. Ability to trigger user-defined event manually
- xvi. Ability to subscribe all access and face comparison events(only for tablet)
- xvii. Has the following functions available on tile toolbar for easy access:
  - Upload the generic event during live view
  - Toggle the settings between 1, 4, 9 tiles (only for tablet)
  - Stop/recover all the live views
  - Capture: ability to save snapshots, and share the captured pictures via email
  - Enable manual recording of displayed cameras, and share the manual recording files via email
  - Switch on/off audio
  - Enable and utilize two-way audio
  - Digital zoom
  - Switch stream types
  - Add the camera/view to Favorites/View
  - PTZ control
    - Start/stop the auto-scan
    - Zoom +/-
    - Focus +/-
    - Iris +/-
    - Manage presets
    - 3D positioning
  - Fisheye dewarping
  - Ability to live view in full-screen mode
- b. Playback
  - i. Ability to playback 1 to 4 cameras simultaneously for tablet

- ii. Ability to playback up to 1 camera simultaneously for phone
- iii. Ability to playback video from stream encryption device
- iv. Ability to stop playback of all cameras in one step or one by one
- v. Ability to choose date and storage location for playback
- vi. Ability to search cameras for playback by name or choose cameras added to Favorites
- vii. Ability to restore the playback interface when mobile client is re-opened after hidden to the background
- viii. Ability to switch the window for playback
- ix. Ability to search Logical Area/Access point/Camera via key words
- x. Ability to support synchronous playback
- xi. Ability to playback the cameras of Remote Sites
- xii. Ability to support VCA search (only for tablet)
- xiii. Ability to add person into Person List (only for tablet)
- xiv. Ability to search access records: search the persons' access records and view the access details including person details and access point information (only for tablet)
- xv. Ability to add tags and search video via tags (only for tablet)
- xvi. Ability to playback single camera in full-screen mode
- xvii. Has the following functions available on camera playback tile toolbar for easy access:
  - Capture: ability to save snapshots
  - Clipping: ability to quickly create and export video clip
  - Pause the playback
  - Digital Zoom
  - Switch the playback speed to 1/4X, 1/2X, 1X, 2X and 4X
  - Pause/resume the playback
  - Switch on/off audio
  - Fisheye dewarping
  - Locate the timeline of playback manually
  - Switch stream types
- xviii. Fisheye dewarping
- c. Search (only for tablet)
  - i. Ability to search video: search tagged video and VCA event related video
  - ii. Ability to search passing vehicle logs: search record of the passing vehicle, and view the vehicle details
  - iii. Ability to search access records: search the persons' access records and view the access details including person details and access point information
  - iv. Ability to add person to person list
- d. Camera: Ability to show the following camera information and functions:
  - i. Area name
  - ii. Live view
  - iii. Playback
  - iv. Add/remove to/from Favorites
  - v. PTZ control
- e. Favorites
  - Ability to manage frequently checked cameras
- f. Picture and Video

- i. Ability to manage pictures and video clips manually captured or clipped in Live View and Playback
    - View or play
      - (a) Capture a picture of the playback video
      - (b) Pause the playback
      - (c) Switch on/off audio
      - (d) Play back in full screen
  - ii. Send via email
  - iii. Share to social Apps
  - iv. Export the captured pictures to the local system of iOS client
  - v. Delete
- 13. View
  - i. View the favorites list of cameras and access points
  - ii. View the saved views list, and Live View or Playback the resources of the views
  - iii. View the Live View and Playback of the views
- 14. Alarm
  - a. Alarm Notification: Ability to receive pop-up alarm notifications
    - i. Alarm notification includes the following information:
      - (a) Alarm type
      - (b) Alarm time
      - (c) Live view of the camera
      - (d) Playback of the camera
  - b. Alarm Information: Ability to check and manage alarm history information
    - i. Alarm messages shall include the following information:
      - (a) Alarm priority
      - (b) Alarm category
      - (c) Alarm source
      - (d) Alarm time
      - (e) Alarm name
      - (f) Whether acknowledged
      - (g) Server time
      - (h) Triggering event
      - (i) Acknowledge information
    - ii. Alarm center has the following functions:
      - (a) Refresh to check latest alarm information
      - (b) Filter alarm by time, marking status, alarm priority, alarm category and alarm status
      - (c) Switch to show marked/unmarked alarm only
      - (d) Mark alarm message
      - (e) Live view and playback the related video
      - (f) Alarm information from security control devices
- 15. Video Analysis(only for tablet)
  - i. Ability to generate people counting report and filter the specific information
  - ii. Ability to generate queue analysis report and filter the specific information
  - iii. Ability to generate temperature report and filter the specific information
  - iv. Ability to generate vehicle analysis report and filter the specific information
  - v. Ability to support Heat Map reports



16. Map(only for tablet)

- i. Ability to show the related map of the alarm
- ii. Ability to show resource and view the details when click the icon
- iii. Ability to switch e-map
- iv. Ability to filter according to resource type
- v. Ability to view live view of a single/multiple resource(s)
- vi. Ability to search, then jump to the pointed place
- vii. Ability to add label to map
- viii. Ability to view history alarm of single resource
- ix. Ability to perform access control
- x. Cross-site map display and operation

**G. Other Functions**

1. Basic Information

- a. Ability to check the current account information
  - i. User name
  - ii. Login mode
  - iii. Server information
  - iv. Server address
  - v. Server version
- b. Ability to rename server alias
- c. Ability to view the account list
- d. Ability to logout
- e. Ability to upload person information
- f. Ability to switch between the following accessing device modes when performing live view or playback:
  - i. Restore default
  - ii. Automatically judge
  - iii. Directly access
  - iv. Proxy
- g. Ability to enable GPU decoding
- h. Ability to show network traffic data used in the following environments:
  - i. Mobile Network
  - ii. Wi-Fi

2. About

- a. Ability to show the current App version
- b. Ability to show new features of the current version
- c. Ability to update to the latest version

**Keyboard**

- A.** Shall login to HikCentral by inputting the IP address, KPS port, HikCentral user name and password
- B.** Shall view the logical areas of Remote Sites and current sites
- C.** Shall select the window to decode cameras of Remote Sites and the current site for live view
- D.** Shall support the PTZ function of Light, Wiper, Focus, Iris, Zoom, and control PTZ permissions and release PTZ permissions via the logged user
- E.** Shall split windows (only for DS-1600KI and DS-1200KI )
- F.** Shall support using the saved preset, patrol, and pattern (only for DS-1600KI and DS-1200KI)

- G. Shall support 3D PTZ function
- H. Shall set preset, patrol and pattern, and auto-scan (only for DS-1600KI)
- I. Shall display wall list on the keyboard (only for DS-1600KI)
- J. Shall switch views saved in Smart Wall, and refresh logical area (only for DS-1600KI)
- K. Shall enlarge and restore windows (only for DS-1600KI )
- L. Shall roam windows (only for DS-1600KI)

## **2.4. Network**

### **A. Security Access**

1. Shall have a built-in password protection not dependent on server
2. The System shall have User Authentication.
3. Secure Activation
  - a. A system algorithm shall check the user defined password for strength, based on the manufacturer's criteria.
  - b. System shall determine and display password security level as "weak", "medium", or "strong".
  - c. Password shall contain a minimum of two kinds of characters (lowercase letters, uppercase letters, numbers and special characters).
  - d. Only ASCII characters shall be allowed.
  - e. Password length shall be eight characters minimum.

## **2.5. PC Requirements (for HikCentral Control Client)**

- |                               |  |
|-------------------------------|--|
| <b>A. Minimum PC</b>          | Intel® Core™ i5-4590 @3.3 GHz              |
| <b>B. RAM</b>                 | 8 GB                                       |
| <b>C. Network</b>             | GbE network interface card                 |
| <b>D. Graphics Card</b>       | NVIDIA® GeForce® GTX 970                   |
| <b>E. Hard Disk Type</b>      | SATA-II Hard Drive or better               |
| <b>F. Hard Drive Capacity</b> | 60 GB for OS and HikCentral Control Client |
| <b>G. Other</b>               | Windows 7 64 bit                           |

## **2.6. PC Requirements (for HikCentral VSM Server without RSM)**

- |                               |   |
|-------------------------------|---|
| <b>A. Minimum PC</b>          | Intel® Core™ i5-4590 @3.30 GHz                    |
| <b>B. RAM</b>                 | 8 GB  |
| <b>C. Network</b>             | GbE network interface card                        |
| <b>D. Graphics Card</b>       | NVIDIA® GeForce® GTX                              |
| <b>E. Hard Disk Type</b>      | SATA-II 7200 RPM Enterprise Class HDD             |
| <b>F. Hard Drive Capacity</b> | 650 GB for the HDD where VSM service is installed |
| <b>G. Other</b>               | Windows 8.1 64-bit                                |

## **2.7. PC Requirements (for HikCentral VSM Server with RSM)**

- |                          |  |
|--------------------------|--|
| <b>A. Minimum PC</b>     | Intel® Xeon® E3-1220 V5 @3.00 GHz 3.00 GHz |
| <b>B. RAM</b>            | 16 GB                                      |
| <b>C. Network</b>        | GbE network interface card                 |
| <b>D. Hard Disk Type</b> | SATA-II 7200 RPM Enterprise Class HDD      |

- E. Hard Drive Capacity 650 GB for the HDD where VSM service is installed
- F. Other Windows Server 2012 (R2) 64-bit

### **END OF SECTION**

## **Part 3 Execution**

### **3.1 Examination**

- A. Inspect chosen area of installation prior to receiving devices and report any conditions that affect the installation process or any subsequent operation.
- B. Please do not begin installation until all unacceptable conditions are rectified.

### **3.2 Preparation**

- A. Devices packaged in such way to help prevent any damage during construction.

### **3.3 Installation**

- A. Devices shall be installed in accordance with the manufacturers' instructions provided, as well as instructions based off any indicated floor design specifications.
- B. Location of installation shall provide reasonable conditions for optimum device functionality. Temperature and humidity level conditions shall be taken into consideration.
- C. All installations shall be performed with qualified service professionals only.
- D. All devices shall be installed in accordance with the National Electric Code or applicable local codes.
- E. Ensure location of installation provides a minimum possibility of accidental damage.

### **3.4 Field Quality Control**

- A. Assess the compatibility of mounting screws for all equipment to be installed.
- B. Properly test all video systems against standard operational requirements.
- C. Define, conclude, and report all issues with equipment to the manufacturers' customer service representatives.

### **3.5 Adjusting**

- A. Execute the necessary modifications to the Video Management System for proper operation in accordance with the instructions provided by the manufacturer.
- B. Ensure the customers unique requirements are reflected in the camera settings.

### **3.6 Demonstration**

- A.** Upon final inspection, validate the video solutions system and its device functions correctly.

**END OF SECTION**

## Appendix

### 4.1 Server Logs

The server logs file refer to the logs files stored in the VSM server on the Current Site and the Remote Site

**Table 1: Error**

The Error Log shall be searchable by the following subcategories:

Acknowledging Alarm	Activating License	Adding Access Control Device	Adding Access Point
Adding Anti-Passback Failed	Adding Decoding Device	Adding Encoding Device	Adding Recording Server
Adding Smart Wall	Adding Streaming Server	Adding UVSS	Adding Video tag
Adding View for Smart Wall	Adding View Group for Smart Wall	Adjusting Order of Smart Wall Views	Adjusting Screen Brightness
Adjusting Screen Contrast	Adjusting Screen Resolution	Adjusting Screen Saturation	Alarm Output Operation
Arming Alarm	Arming /disarming during Live View	Capturing Picture during Live View	Capturing Picture during Playback
Changing Auto-Switching Interval on Smart Wall	Closing Screen	Creating Roaming Window	Database Restore
Deactivating License	Deleting Decoding Device	Deleting Roaming Window	Deleting Smart Wall
Deleting View for Smart Wall	Deleting View Group for Smart Wall	Digital Zoom during Live View	Digital Zoom during Playback
Disarming Alarm	Displaying Alarm on Smart Wall	Displaying Window on Top Layer	Downloading Alarm
Editing Decoding Device	Editing Smart Wall	Editing View for Smart Wall	Editing View Group for Smart Wall
Enlarging Roaming Window	Enlarging Sub-Window	Entrance: Closing Access point	Entrance: Opening Access point
Entrance: Remaining Access point Closed	Entrance: Remaining Access point Open	Exporting Historical Card Swiping Record	Fast Forward Playback
Fisheye Dewarping during Live View	Fisheye Dewarping during Playback	Going to VCA Search during Live View	Going to VCA Search during Playback
Instant Playback	Linking Decoding Output with Smart Wall	Live View on Smart Wall via Network Keyboard	Lock Files during Playback
Locking All Access points	Locking Access point	Locking	Login via Network Keyboard
Logout via Network Keyboard	Manual Database Backup	Marking Alarm	Moving Roaming Window

Obtaining Live View Parameters via Network Keyboard	Opening Screen	Pausing Camera Auto-Switch on Smart Wall	Pausing Playback on Smart Wall
Performing Window Division via Network Keyboard	PTZ Control during Live View	PTZ Control	Recovering All Access points
Remaining Access point Locked	Remaining Access point Unlocked	Restoring Roaming Window	Restoring Sub-Window
Resuming Camera Auto-Switch on Smart Wall	Resuming Playing on Smart Wall	Scheduled Database Backup	Searching Historical Card Swiping Record
Searching Video	Setting Decoding Output Resolution	Slow Forward Playback	Starting Auto-Switch of Smart Wall Views
Starting Camera Auto-Switch on Smart Wall	Starting Live View	Starting Live View of Access Point	Starting Live View of Signal Source on Smart Wall
Starting Live View on Smart Wall	Starting Playback	Starting Playback of Access Point	Starting Playback on Smart Wall
Starting Playing Video Clips	Starting Recording during Live View	Starting Two-way Audio during Live View	Stopping Auto-Switch of Smart Wall
Stopping All Live Videos on Smart Wall	Stopping Camera Auto-Switch on Smart Wall	Stopping Live View of Access Point	Stopping Live View of Signal Source on Smart Wall
Stopping Live View on Smart Wall	Stopping Playback of Access Points	Stopping Playback on Smart Wall	Switching Live View on Smart Wall via Network Keyboard
Switching Stream Type during Live View	Switching View for Smart Wall	Switching View via Network Keyboard	Transcoding Playback
Unlinking Decoding Output with Smart Wall	Unlocking Access point	Unlocking	User Login
Viewing Details during Live View	Viewing Details during Playback	Viewing Live View of Next Camera on Smart Wall	Viewing Live View of Previous Camera on Smart Wall
Window Division			

**Table 2: Warning**

The Warning Log shall be searchable by the following subcategories

License Expired			
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**Table 3: Information**

The Information Log shall be searchable by the following subcategories

Acknowledge Alarm	Activate Access Control Device	Activate Device	Activate License
Activate Online Device	Activate Recording Server	Activate User	Add Access control Device
Add Access Group(Basic Information)	Add Access Level (Basic Information )	Add Access Level in Access Group	Add Access Point to Access Level
Add Access Schedule Template	Add Alarm Category	Add Alarm Input Element	Add Alarm Output Element
Add Alarm Priority	Add Alarm Settings	Add Anti-Passback Rule	Add Area
Add Arming Schedule Template	Add Attendance Check Point	Add Attendance Group	Add Camera Element
Add Card to Person	Add Decoding Device	Add Defense Schedule	Add Access point
Add Access point to Access Level	Add Access point to Anti-Passback Rule	Add Email Template	Add Encoding Device
Add Event Settings	Add Face Comparison Group	Add Fingerprint to Person	Add Generic Event
Add GIS Map	Add Holiday	Add Hot Region	Add Hot Region on GIS Map
Add Hot Spot	Add Hot Spot on GIS Map	Add Icon	Add Label
Add Label on GIS Map	Add Linked Holiday for Shift Schedule	Add Map	Add N+1 Hot Spare
Add Partition	Add Person	Add Person in Attendance Group	Add Person Profile
Add Person to Access Group	Add Person to Face Comparison Group	Add Recording Schedule	Add Recording Server
Add Recording Template	Add Related Camera to Access point	Add Remote Site	Add Report

Add Role	Add Security Control Device	Add Shift Schedule	Add Smart Wall
Add Streaming Server	Add User	Add User-Defined Event	Add UVSS
Add Vehicle	Add Vehicle List	Add Video Tag	Add View
Add View for Smart Wall	Add View Group for Smart Wall	Adjust Order of Smart Wall	Adjust Screen Brightness
Adjust Screen Contrast	Adjust Screen Definition	Adjust Screen Saturation	Alarm Arming
Alarm Disarming	Alarm Input Bypass Recovered	Alarm Input Bypassed	Alarm Output Operation
Apply Access Control Applications	Apply Face Comparison Group to Device and Link Camera	Arming/Disarming in Live View	Assign Access Level to Access Group
Assign Shift Schedule to Attendance Group	Auto-Switch of Live View on Smart Wall: Next Camera	Auto-Switch of Live View on Smart Wall: Previous Camera	Back Up Captured Pictures
Back Up Database in Schedule	Back Up Database Now	Back Up Recorded Video Files	Back Up Vehicle Records
Batch Enable Face Credential	Batch Import Domain Group Persons	Batch Import Domain Persons	Batch Import Person Information
Batch Issue Cards to Persons	Broadcast	Cancel Face Comparison Group Linkage with Camera	Cancel Linkage between Access Level and Access Group
Cancel Linkage between Domain Group and Access Group	Cancel Linkage between Domain Group and Attendance Group	Cancel Linkage between Domain Group and Face Comparison Group	Capture Picture in Live View
Capture Picture in Playback	Card Issuing Settings	Change Device Password	Change User Password



Correct Attendance Records in A Batch	Correct Check-in/out	Create Roaming Window	Customize Additional Information
Database Recovery	Deactivate License	Deactivate User	Delete Access Control Device
Delete Access Group	Delete Access Level	Delete Access Schedule Template	Delete Alarm Category
Delete Alarm Input Element	Delete Alarm Output Element	Delete Alarm Priority	Delete Alarm Settings
Delete All Shift Schedules	Delete Anti-Passback Rule	Delete Area	Delete Arming Schedule Template
Delete Attendance Check Point	Delete Attendance Group	Delete Camera Element	Delete Customized Additional Information
Delete Decoding Device	Delete Defense Schedule Template	Delete Access point	Delete Email Template
Delete Encoding Device	Delete Event Settings	Delete Face Comparison Group	Delete Generic Event
Delete GIS Map	Delete Holiday	Delete Hot Region	Delete Hot Spot
Delete Icon	Delete Label	Delete Linked Holiday for Shift Schedule	Delete Map
Delete N+1 Hot Spare	Delete Partition	Delete Person	Delete Person's Card
Delete Person's Fingerprint	Delete Person Additional Information	Delete Recording Schedule	Delete Recording Server
Delete Recording Template	Delete Remote Site	Delete Report	Delete Roaming Window
Delete Role	Delete Shift Schedule	Delete Smart Wall	Delete Streaming Server
Delete User	Delete User-Defined Event	Delete UVSS	Delete Vehicle

Delete Vehicle List	Delete Video Tag	Delete View	Delete View for Smart Wall
Delete View Group	Delete View Group for Smart Wall	Digital View in Live View	Digital View in Playback
Disable Face Credentials	Disarm All Partition of Security Control Panel	Disarm Partition	Display Alarm on Smart Wall
Display on Top Layer	Access point Control: Lock Access point	Access point Control: Remain Locked	Access point Control: Remain Unlocked
Access point Control: Unlocked Access point	Download Alarm Details	Edit Access Control Device	Edit Access Control Device working mode
Edit Access Group (Basic Information)	Edit Access Level (Basic Information)	Edit Access Level in Access Group	Edit Access Schedule Template
Edit Active Directory Settings	Edit Alarm Category	Edit Alarm Input Element	Edit Alarm Output Element
Edit Alarm Priority	Edit Alarm Settings	Edit Anti-Passback Rule	Edit Area
Edit Arming Schedule Template	Edit Attendance Group	Edit Attendance Group's Assigned Shift Schedule	Edit Auto-Switch of Live View on Smart Wall
Edit Backup Information	Edit Camera Element	Edit CPU/RAM Usage Thresholds Settings	Edit Customized Additional Information
Edit Decoding Device	Edit Defense Schedule Template	Edit Access point	Edit Access point in Access Level
Edit Access point Related Camera	Edit Email Settings	Edit Email Template	Edit Encoding Device
Edit Encoding Device Access Mode	Edit Event Settings	Edit Face Comparison Group (Basic Information)	Edit Generic Event
Edit GIS Map	Edit Holiday	Edit Hot Region	Edit Hot Region on GIS Map

Edit Icon	Edit Label	Edit Label on GIS Map	Edit Linked Holiday for Shift Schedule
Edit Map	Edit N+1 Hot Spare	Edit Network Performance	Edit NTP Settings
Edit Online Devices Network Parameters	Edit Partition	Edit Person	Edit Person Additional Information
Edit Person Card	Edit Person Fingerprint	Edit Person in Access Group	Edit Person in Attendance Group
Edit Person Profile	Edit Picture Storage	Edit Receiving Generic Event	Edit Recognized Plate Number
Edit Recording Schedule	Edit Recording Server	Edit Recording Template	Edit Registering to Central System Settings
Edit Remote Site	Edit Report	Edit Retention Time of Data Recorded in System	Edit Role
Edit Security Control Device	Edit Server NIC Settings	Edit Shift Schedule	Edit Shift Schedule's Assigned Attendance Group
Edit Smart Wall	Edit Streaming Server	Edit System Hot Spare Settings	Edit System Properties
Edit Transfer Protocol (HTTP or HTTPS)	Edit URL of GIS Map API	Edit User	Edit User-Defined Event
Edit UVSS	Edit Vehicle	Edit Vehicle's Marking Status	Edit Vehicle List
Edit Video Tag	Edit View	Edit View for Smart Wall	Edit View Group
Edit View Group for Smart Wall	Edit WAN Access Settings	Email Test	Enable/Disable Alarm

Enable Roaming Window	Enable Sub-window	Enter Person Additional Information	Enter VCA Search from Live View
Enter VCA Search from Playback	Exit Lock Access point	Exit Remain Access point Locked	Exit: Remain Access point Unlocked
Exit: Unlock Access point	Export Access Records	Export Attendance Records	Export Event/Alarm Records
Export Heat Map	Export Logs	Export People Counting Report	Export Person Information
Export Temperature Report	Export Vehicle Information	Export Vehicle Reports	Fast Forward Playback on Smart Wall
Fisheye Expansion in Live View	Fisheye Expansion in Playback	Force Logout	Get Camera's Recording Schedule
Get Camera Name	Get License Exception	Get People Counting Report	Get Queue Report from Camera
Get Temperature Report	Get Vehicle Report	Import Vehicle Information	Instant Playback
Link Decoding Output	Link Domain Group with Access Group	Link Domain Group with Attendance Group	Link Domain Group with Face Comparison Group
Link Person's Additional Information with Person Information in Domain	Lock	Lock All Access points	Lock Video in Playback
Log Search	Manual Update Resource	Manually Apply Access Levels	Manually Synchronize Person in Domain or Domain Group
Mark Alarm	Mifare Encryption	MoveRoaming Window	Network Keyboard Login
Network Keyboard Logout	Network Keyboard: Display Live View on Smart Wall	Network Keyboard: Switch Live View on Smart Wall	Network Keyboard: Switch View

Network Keyboard: Window Division	One-Touch Configuration	Partition: Away Arming	Partition: Clear Alarm
Partition: Delayed Arming	Partition: Instant Arming	Pause Area Auto- Switch	Pause Auto-Switch in Custom View
Pause Auto-Switch of Live View on Smart Wall	Pause Playback on Smart Wall	Play in the Specific Window on Control Client	Play in the Specific Window on Smart Wall
PTZ Control	PTZ in Live View	Reboot Access Control Device	Recover All Access points
Recover Arming	Remove Access Point from Access Level	Remove Access point from Anti-Passback Rule	Remove Hot Region from GIS Map
Remove Hot Spot from GIS Map	Remove Label from GIS Map	Remove Person from Access Group	Remove Person from Attendance Group
Remove Person from Face Comparison Group	Remove Related Camera for Access point	Remove Shift Schedule from Attendance Group	Reset Network Information
Reset Online Device Password	Reset User Password	Restore All Settings	Restore Default Settings
Restore Roaming Window	Restore Sub Window	Restore User Password	Resume Area Auto- switch
Resume Auto-switch in Custom View	Resume Auto-switch of Live View on Smart Wall	Resume Playback on Smart Wall	Search Access Records
Search Alarm Log	Search Event Log	Search Heat Map	Search Vehicle Passing Records
Search Vehicle Records	Search Video Tag	Send to Spare Server	Set Access Control Device Parameters
Set Card Reader Access Mode	Set Card Reader Parameters	Set Custom Wiegand	Set Decoding Output Resolution

Set Access point Free Access Schedule	Set Access point Parameters	Set Network Parameters	Set Opening Access point with First Card Parameters
Set Person's Access Group	Set Time for Auto-Apply Access Levels	Set Time Parameters	Slow Forward Playback on Smart Wall
Start Area Auto-switch	Start Auto-switch in Custom View	Start Auto-switch of Live View on Smart Wall	Start Auto-switch of Smart Wall Views
Start Clipping in Playback	Start Downloading Video Files	Start Live View	Start Live View of Access point Related Camera
Start Live View of Local Signal Source on Smart Wall	Start Playback	Start Playback of Access point Related Camera	Start Playback on Smart Wall
Start Recording in Live View	Start Two-Way Audio	Stop All Live View on Smart Wall	Stop Area Auto-switch
Stop Auto-switch in Custom View	Stop Auto-switch of Live View on Smart Wall	Stop Auto-switch of Smart Wall Views	Stop Clipping in Playback
Stop Downloading Video File	Stop Live View	Stop Live View of Access point Related Camera	Stop Live View of Local Signal Source on Smart Wall
Stop Live View of Smart Wall	Stop Recording in Playback	Stop Two-Way Audio	Subscribe
Subscribe Access Control Event	Switch stream in Live View	Switch View for Smart Wall	Sync Device's Recording Schedule to System
Synchronize Domain Users	Synchronize Access point Name	Synchronize Partition	System Settings on Control Client
Test Alarm Rule	Transcoding Playback	Trigger User-Defined Event	Turn off Alarm Output
Turn off Screen	Turn on Alarm Output	Turn on Screen	Two-Way Audio in Live View

Unlink Decoding Output	Unlink Person's Additional Information with Person Information in Domain	Unlock	Upgrade Device
User Login	User Logout	Video Search	View Captured Picture
View Details in Live View	View Details in Playback	VSM Started	VSM Stopped
Window Division			

## 4.2 Device Logs

Log information on Encoding Device and Security Control Device are searchable by major type and corresponding minor types:

**Table 4: Encoding Device Logs -Alarm**

The Alarm Log shall be searchable by the following subcategories

Alarm Input	Alarm Output	Answering Question Detection Started	Answering Question Detection Stopped
Audio Exception Detection	Audio Loss Detection	Audio Loss Detection Started	Audio Loss Detection Stopped
Defocus Detection Started	Defocus Detection Stopped	Digital Channel Alarm Input Started	Digital Channel Alarm Input Stopped
Emergency Alarm Started	Emergency Alarm Stopped	Face Detection Alarm Started	Face Detection Alarm Stopped
Face Detection Started	Face Detection Stopped	Fast Moving Detection Started	Fast Moving Detection Stopped
Fire and Smoke Detection Ended	Fire and Smoke Detection Started	Intrusion Detection Started	Intrusion Detection Stopped
ITS Alarm Started	ITS Alarm Stopped	Lecture Detection Alarm Started	Lecture Detection Alarm Stopped

License Plate Recognition Started	License Plate Recognition Stopped	Line Crossing Detection Started	Line Crossing Detection Stopped
Loitering Detection Alarm Started	Loitering Detection Alarm Stopped	Motion Detection Alarm Started	Motion Detection Alarm Stopped
Network Camera External Alarm	Object Removal Detection Alarm Started	Object Removal Detection Alarm Stopped	Parking Detection Alarm Started
Parking Detection Alarm Stopped	People Gathering Alarm Started	People Gathering Alarm Stopped	PIR Alarm started
PIR Alarm stopped	POS Started	POS Stopped	Region Entrance Detection Started
Region Entrance Detection Stopped	Region Exiting Detection Alarm Started	Region Exiting Detection Alarm Stopped	Scene Change Detection Alarm Started
Scene Change Detection Alarm Stopped	Scene Detection Alarm	Ship Detection	Sudden Change of Sound Intensity Started
Sudden Change of Sound Intensity Stopped	Sudden Decrease of Sound Intensity Detection	Temperature Difference Alarm Started	Temperature Difference Alarm Stopped
Temperature Measurement Alarm Started	Temperature Measurement Alarm Ended	Temperature Measurement Pre-Alarm Started	Temperature Measurement Pre-Alarm Ended
Unattended Baggage Detection Alarm Started	Unattended Baggage Detection Alarm Stopped	Vandal-proof Detection Started	Vandal-proof Detection Ended
VCA Alarm Started	VCA Alarm Stopped	Video Tampering Alarm Started	Video Tampering Alarm Stopped
VQD Alarm Started	VQD Alarm Stopped	Wireless Alarm Started	Wireless Alarm Ended



Other			
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**Table 5: Encoding Device Logs – Exception**

The Exception Log shall be searchable by the following subcategories

Accessory Board Exception	ANR Recording Failed	Backup Device Exception	Buffer Overflow
Camera/Recording Resolution Mismatch	Capture Error	Cloud Storage Data Uploading Exception	Dial Exception
DSP Exception	Ezviz Offline Exception	Face Detection Stopped	Fan Exception
HDD Error	HDD Exception	HDD Full	Illegal Login
IP Address Conflicted	IPC Module Reboot Abnormally	Memory Card Damaged	MODEM Offline
Network Camera Disconnected	Network Disconnected	Overheating Protection	POE Power Exception
Rear Panel Temperature Exception	Recording Error	Scene Exception	Starting MAS of Network Camera Failed
Sub-system IP Address Conflict	Sub-system Network Disconnected	Synchronizing Network Camera Password Exception	Temperature Exception
Video Input Error	Video Signal Loss	Video Standard Mismatch	Other

**Table 6: Encoding Device Logs -Operation**

The Operation Log shall be searchable by the following subcategories

Add Plan	Add Scene	Add Signal Source	Adjust Volume
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Bring Video Wall Window to Back	Bring Video Wall Window to Front	Cancel Master Screen of Video Wall	Cancel Slave Screen of Video Wall
Control Decoding Channel Ratio	Control Digital Zoom	Control Online by Dialing	Control Online/Offline by Short Message
Control Passive Decoding	Control Plan	Control Remote Playback	Cut Background Picture
Cut Video Source	Delete Plan	Delete Scene	Delete Signal Source
Display Logo	Display Operation	Download Background Picture	Edit Input
Edit Output	Edit Signal Source	Edit Virtual LED	Get All Valid Windows
Get Auto-Switch Plan	Get Current Used Scene	Get Decoder Auto-Switch Settings	Get Decoding Board Parameters
Get Decoding Channel Information	Get Device Information	Get Display Channel Settings	Get Input Signal List
Get Plan List	Get Scene	Get Scene List	Get Signal Window Information
Get Status of Remote Playback	Get User Configuration	Get Video Wall Connection	Get Video Wall Scene
Get Virtual LED	Hide Logo	Illegal Shutdown	Local: Activate Device
Local: Add Network Camera	Local: Add Network HDD	Local: Add Working Device	Local: Auto-Restore

Local: Backup End Time	Local: Backup Record File(s)	Local: Configuration	Local: Configure PIN
Local: Configure SIP Server	Local: Create Array	Local: Create Logical Disk	Local: Delete Array
Local: Delete HDD	Local: Delete Logical Disk	Local: Delete Network Camera	Local: Delete Network HDD
Local: Delete Working Device	Local: Device Type Configuration	Local: Disable Wireless Dial-up	Local: Expand Logical Disk
Local: Expand Blacklist & Whitelist	Local: Export Configuration File	Local: Export Heat Map File	Local: Export Heat Map Flow
Local: Export IPC Configuration File	Local: Export Picture Files	Local: Format HDD	Local: HDD Detect
Local: Hot Spare Device Configuration	Local: Hot Standby	Local: Import Blacklist & Whitelist	Local: Import Configuration File
Local: Import IPC Configuration File	Local: Live View	Local: Lock Video Files	Local: Logout
Local: Manual Clear or Trigger Alarm	Local: Manual Rebuild Array	Local: Move Array	Local: N+1 Configuration
Local: One-touch Configuration	Local: Operate Tag	Local: Output Switch	Local: Playback By File
Local: PTZ Control	Local: Reboot	Local: Reset Admin's Password	Local: Restore Logical Disk
Local: Restore to Factory Settings	Local: Resume Default Admin Password	Local: Search Message	Local: Send Message
Local: Set Dial-up Parameters	Local: Set Dial-up Plan	Local: Set Network HDD	Local: Set RAID Speed
Local: Set Whitelist	Local: Setting Network Camera	Local: Start Backup	Local: Start Burning

Local: Start Capture	Local: Start Recording	Local: Stop Backup	Local: Stop Capture
Local: Stop Recording	Local: Switch Output	Local: Time Settings	Local: Unlock Video Files
Local: Upgrade	Local: Upgrade IPC	Local: Upgrade RAID	Local: View Message
MVC: Login Code Splitter	MVC: Logout Code Splitter	Platform Operation	Power On
Reboot Intelligent Library	Receive Message	Reconnect Passive Decoder	Remote: Activate Device
Remote: Add NAS Disk	Remote: Add Storage Pool	Remote: Add Working Device	Remote: Alarm Output Triggering
Remote: Arm	Remote: Auto Restore	Remote: Close Transparent Channel	Remote: Configure Parameters
Remote: Configure PIN	Remote: Configure SIP Server	Remote: Create Array	Remote: Create Logical Disk
Remote: Delete Array	Remote: Delete Logical Disk	Remote: Delete NAS Disk	Remote: Delete Pictures
Remote: Delete Storage Pool	Remote: Delete Video File	Remote: Delete Working Device	Remote: Device Type Configuration
Remote: Disable Cloud System	Remote: Disarm	Remote: Edit Storage Pool Capacity	Remote: Edit Storage Pool Parameters
Remote: Enable Cloud System	Remote: Enable Manual Dial-up	Remote: Establish Transparent Channel	Remote: Expand Logical Disk

Remote: Export Blacklist & Whitelist	Remote: Export Configuration File	Remote: Export IPC configuration	Remote: Export Picture Files
Remote: Export Video Files	Remote: Format HDD	Remote: Get Parameters	Remote: Get Status
Remote: Hot Spare Device Configuration	Remote: Hot Standby	Remote: Import Blacklist & Whitelist	Remote: Import Configuration File
Remote: Import IPC Configuration File	Remote: IPC Addition	Remote: IPC Deletion	Remote: IPC Setting
Remote: Lock File	Remote: Login	Remote: Logout	Remote: Manual Rebuild Array
Remote: Move Array	Remote: N+1 Configuration	Remote: One-Touch Configuration	Remote: Operate Tag
Remote: Playback by File	Remote: Playback by Time	Remote: PTZ Control	Remote: Reboot
Remote: Reset admin's Password	Remote: Restore Default Parameters	Remote: Restore Logical Disk	Remote: Restore to Factory Settings
Remote: Search Message	Remote: Send Message	Remote: Set Dial-up Parameters	Remote: Set Dial-up Plan
Remote: Set RAID Speed	Remote: Set Whitelist	Remote: Shutdown	Remote: Start Capture

Remote: Start Recording	Remote: Start Two-way Audio	Remote: Stop Capture	Remote: Stop Recording
Remote: Stop Two-way Audio	Remote: Unlock File	Remote: Upgrade	Remote: Upgrade IPC
Remote: Upgrade RAID	Remote: View Message	Restore Initial Status	Scene Control
Screen Control	Send Auto-Switch Plan	Set Background Picture	Set Decoder Auto-Switch Settings
Set Decoding Board Parameters	Set Decoding Channel Switch	Set Decoding Delay Level	Set Display Channel
Set External Matrix	Set Master Screen of Video Wall	Set OSD	Set Output Resolution
Set Remote Playback	Set Single Scene	Set Slave Screen of Video Wall	Set Transparency
Set Two-way Audio Record	Set User Configuration	Set User Password	Set Video Wall Connection
Set Video Wall Scene	Shutdown	Start Auto-Switch Decoding	Start Dynamic Decoding
Start Passive Decoding	Start PPPoe Connection	Stop Auto-Switch Decoding	Stop Dynamic Decoding
Stop Passive Decoding	Stop PPPoe Connection	Stream Compression Configuration	Switch Scene

Upload Background Picture	Upload Logo	VCA Configuration	Video Wall Display Area Setup
Window Control	Other		

**Table 7: Encoding Device Logs - Information**

The Information Log shall be searchable by the following subcategories

Accessory Board Information	Add ANR Duration	ANR Record Started	ANR Record Stopped
Backing Up Work Device Started	Backing Up Work Device Ended	Backing Up Device Information	Buffer Status Log
Call Log	Connect to Network Camera	Delete ANR Duration	Delete Expired Picture
Delete Expired Video Files	Dial-up Status	Ezviz Running Status	Global Error Information
HDD Error Detailed Information	HDD Information	Login Server	Login Server Again
Logout Server	Network Camera Disconnected	Network HDD Information	Platform Information
POE power Exception	RAID Information	Recording Synchronization Completed	Recording Synchronization Exception
Recording Synchronization Started	Recording Synchronization Stopped	S.M.A.R.T Information	Server Status Information
Start Capture	Start Recording	Stop Capture	Stop Recording
Unlocking Log	Zone Alarm	Other	

## 4.2 Security Control Device Log

Table 8: Security Control Device Logs - Alarm

The Alarm Log shall be searchable by the following subcategories

Alarm Reset	Alarm Restored	Business Consulting	Business Consulting Over
Detector Restored	Detector Tampered	Device Restored	Device Tampered
Dust Detector Alarm	Dust Detector Alarm Restored	Electricity Meter Alarm	Electricity Meter Alarm Restored
Environment Acquisition Device Alarm	Environment Acquisition Device Alarm Restored	Gas Detection Alarm	Gas Detection Alarm Restored
Incorrect Password Attempts	Invalid Card ID	Keypad Restored	Keypad Tampered
Motion Detection Alarm Started	Motion Detection Alarm Stopped	Open-Circuit Alarm	Panic Alarm
Panic Alarm Restored	Panic Button Pressed Down	Panic Button Restored	Power Supply On/Off Alarm
Power Supply On/Off Alarm Restored	Sensor Higher than Threshold 1	Sensor Higher than Threshold 2	Sensor Higher than Threshold 3
Sensor Higher than Threshold 4	Sensor Lower than Threshold 1	Sensor Lower than Threshold 2	Sensor Lower than Threshold 3
Sensor Lower than Threshold 4	Short-Circuit Alarm	Temperature-Humidity Sensor Alarm	Temperature-Humidity Sensor Alarm Restored
Transformer Temperature Alarm	Transformer Temperature Alarm Restored	UPS Alarm	UPS Alarm Restored



Video Tampering Alarm Started	Video Tampering Alarm Stopped	Virtual Zone Burglary Alarm	Virtual Zone Fire Alarm
Virtual Zone Panic Alarm	Water Level Sensor Alarm	Water Level Sensor Alarm Restored	Zone Module Restored
Zone Module Tampered	Other		

**Table 9: Security Control Device Logs - Exception**

The Exception Log shall be searchable by the following subcategories

3G Communication Exception	3G Communication Restored	AC Power Down	AC Power On
Analog Sensor Fault	Analog Sensor Recovery	Battery Voltage Recovery	Detector Battery Low
Detector Battery OK	Detector Online	GPRS Communication Exception	GPRS Communication Restored
GPRS Module Error	HDD Error	HDD Full	Illegal Access
IP Address Conflicted	KBUS Module Connected	KBUS Module Disconnected	Low Battery Voltage
MCU Rebooted	MODEM Offline	Network Camera Disconnected	Network Camera IP Address Conflicted
Network Connected	Network Disconnected	Network Flow Exceeded	Normal RF Signal
Normal Wired Network	Power Down	Power On	Printer Error
Printer Recovered	Recording Error	Remote: Formatting HDD Failed	RF Signal Exception
RS-485 Channel Connected	RS-485 Channel Disconnected	RTC Real-time Clock Exception	SIM Card Exception
SIM Card Restored	Sub-board Communication Error	Telephone Connected	Telephone Disconnected

Telephone Module Error	Trigger Module Connected	Trigger Module Disconnected	USB Communication Error
USB Communication Recovered	Video Input Exception	Video Signal Loss	Video Standard Mismatch
WDT Reset	Well Connected Wi-Fi	Wi-Fi Communication Fault	Wired Network Exception
XBUS Module Connected	XBUS Module Disconnected	Zone Module Connected	Zone Module Disconnected
Other			

**Table 10: Security Control Device Logs – Operation**

The Operation Log shall be searchable by the following subcategories

Add Administrator	Add Back-End Operator	Add Detector to Zone	Add Front-End Operator
Add Keyfob User	Add Keyfob/Card Reader User	Audio Off	Audio On
Auto Arming	Auto Disarming	Bypass	Bypass Recovered
Capture Settings	Card Arming/Disarming	Card Settings	Change Administrator's Password
Change Back-End Operator's Password	Change Front-End Operator's Password	Check Detector Battery	Check Detector Signal
Clear Alarms	Close Access point	Control Trigger	DDNS Settings
Delete Administrator	Delete Back-End Operator	Delete Detector from Zone	Delete Front-End Operator
Delete Keyfob User	Delete Keyfob/Card Reader User	Detector Arming	Detector Disarming
Disable Function Key	Disable Siren	Duress	Edit 3G Parameters

Edit Dialing Settings	Edit Event Trigger Action Settings	Edit GPRS Parameters	Edit Network Uploading Parameters
Edit Partition System Parameters	Edit Print Parameters	Edit RS-485 Settings	Edit Security Control Panel Settings
Edit Sensor Settings	Edit System Fault Settings	Edit Trigger Settings	Edit Uploading Mode Settings
Edit Zone Settings	Enable Function Key	Enable Siren	Expanded Network Center Settings
Format SD Card	Group Bypass	Group Bypass Recovered	HiDDNS Settings
Instant Arming	Key Arming/Disarming Zone Arming	Key Arming/Disarming Zone Disarming	Local: Activate Device
Local: Lock	Local: Reboot	Local: Restore to Factory Settings	Local: Unlock
Local: Upgrade	Mobile Phone Alarm Clearing	Mobile Phone Arming	Mobile Phone Disarming
Mobile Phone Instant Arming	Mobile Phone Stay Arming	Network Module Settings	Normal Arming
Normal Disarming	One-Touch Away Arming	One-Touch Stay Arming	Open Access point
Re-register External Module	Remote Arming	Remote Disarming	Remote Keypad Upgrade
Remote: Activate Device	Remote: Export Configuration File	Remote: Export Video Files	Remote: Format HDD
Remote: Import Configuration File	Remote: Lock	Remote: Lock File	Remote: Playback by File
Remote: Playback by Time	Remote: PTZ Control	Remote: Reboot	Remote: Restore to Factory Settings

Remote: Start Recording	Remote: Stop Recording	Remote: Turn Off Alarm Lamp	Remote: Turn On Alarm Lamp
Remote: Unlock	Remote: Unlock File	Remote: Upgrade	Remote: Upgrade Keypad
Remote: Upgrade Network Module	Remote: Upgrade Zone Module	Remote: User Login	Remote: User Logout
Restore Default Settings	RS-485 Bus Re-registration	RS-485 Bus Settings	Scheduled Arming/Disarming Parameters
Scheduled Enable/Disable Trigger Settings	Search External Module	Single Zone Arming	Single Zone Arming/Disarming
Single Zone Disarming	Start Broadcast	Start Passthrough	Start Two-Way Audio
Start Arming	Stop Broadcast	Stop Passthrough	Stop Two-Way Audio
Swipe Patrol Card	Temporary Password Operation	Trigger Off	Trigger On
Turn Off Keypad Alarm Sound	Upgrade Sub-board	Whitelist Settings	Wi-Fi Settings
Zone Tamper-proof Settings	Other		

**Table 11: Security Control Device Logs – Event**

The Event Log shall be searchable by the following subcategories

Activating Trigger Failed	Auto Arming	Auto Arming Failed	Auto Disarming
Auto Disarming Failed	B Code Time Synchronization	Deactivating Trigger Failed	Disable Trigger by Schedule
Enable Trigger by Schedule	Forced Arming	Insert USB	Keypad Locked

Pull Out USB	Scheduled Synchronization	SDK Time Synchronization	Sub-board Plug In
Sub-board Pull Out	Other		