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How to Recover 1600KI When the System Breaks Down

1. Step 1

1) Put zip file into USB Disk (No need to decompress)



2) Insert the USB Disk into the keyboard, power off (unplug the power cable), long press the power button (do not release)



3) Power on the keyboard, release the power key when an android icon shows up on the keyboard panel



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4) Wait for the process to complete



Note: The update package and install folder can be owned only by technical support in Hikvision, please remember to delete after use.

2. Step 2

1) Put the install folder under the root directory of D Disk



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 The keyboard and PC should be at the same network segment, e.g., 10.5.3.5 & 10.5.3.28 Way to modify IP address of Keyboard:

Settings -> Ethernet -> Enable Static IP, change IP address, default gateway /Enable DHCP



3) Double click update.bat, input IP of keyboard, hit Enter.

3. Step 3

If prompt as below. It means new firmware version has been installed successfully



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4. Step 4

Repower keyboard (replug the power cable), choose "DS-1600KI", "Always"



5. Step 5

1) Active the keyboard



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2) Change language into English, repower the keyboard





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