Please follow these steps:

1. Enable the USB Flash Drive Debugging (I series NVR, later versions of v4.1.50)

2. Copy the debug document to U-disk (under the root directory) on your computer. The debug document is in attachment.

3. Plug the U-disk to the rebooting NVR.

4. Wait for NVR to reboot and remove the U-disk after the NVR reboots.

5. Plug the U-disk to your computer, you can see two new files like `app_xxx.log` `bsp_xxx.log`. You send the two files to me.

Note: this method is suitable for both I and E series NVR and the debug.cfg is the same for both series.