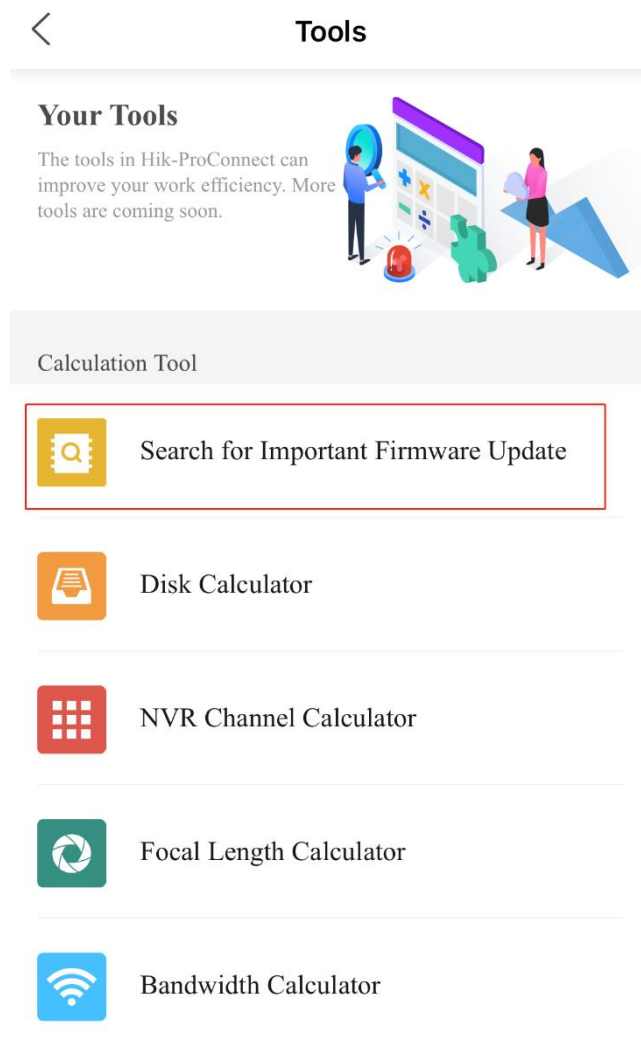


How to Use Search Tool for Important Firmware Update on Hik-ProConnect APP

- Applicable to Hik-ProConnect V1.8.4 and above

1. Open *Me->Tools->Search for Important Firmware Update*



2. Currently, the Hik-ProConnect APP supports two methods search for the device affected by security vulnerabilities.
 - a. Scan QR codes / barcodes on device and labels.



Scan QR codes / barcodes on device

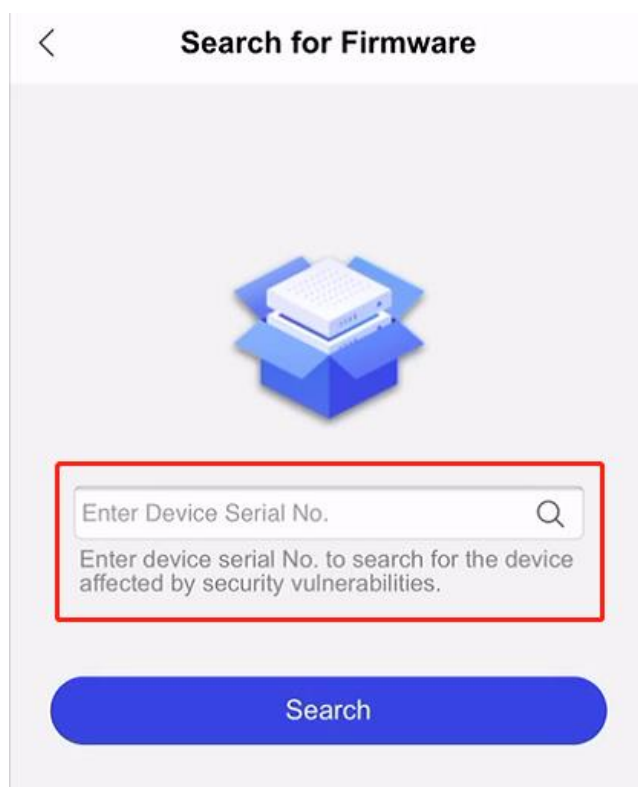


Scan QR codes / barcodes on labels

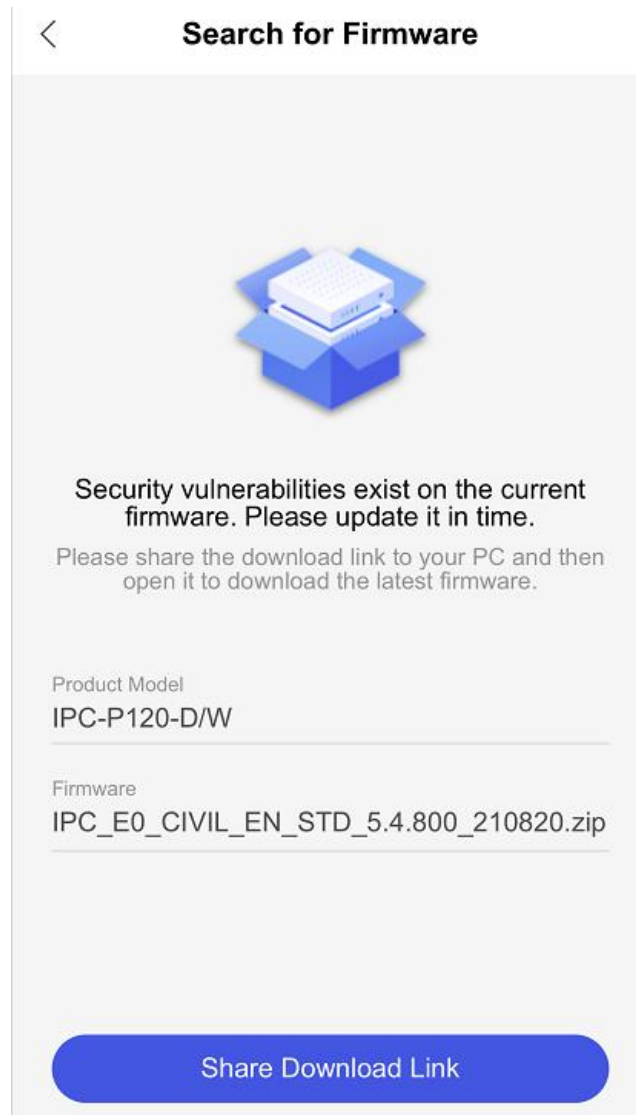


Scan QR codes / barcodes on packing box

- b. Enter device serial No. manually to search for the device affected by security vulnerabilities.

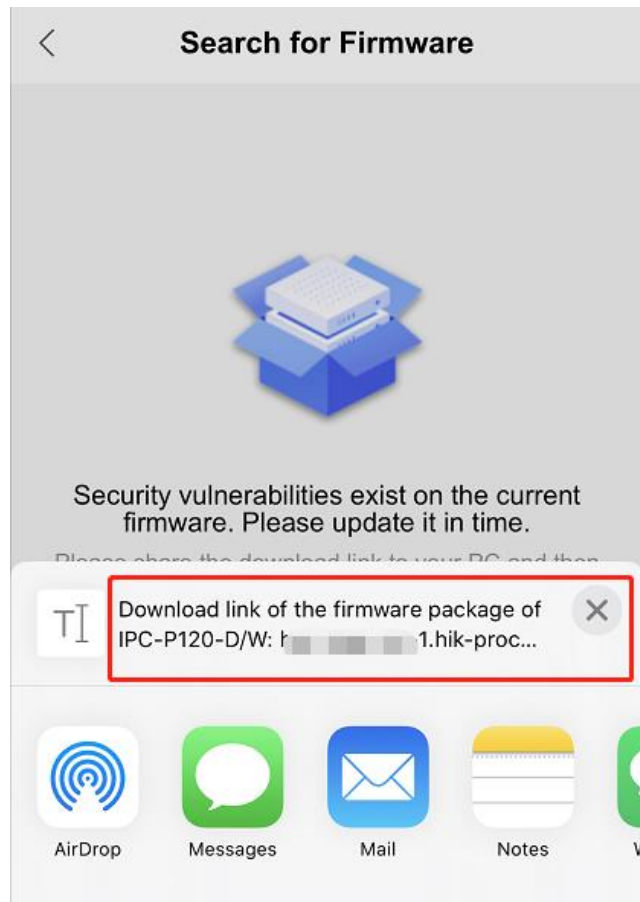


3. If there is firmware to be upgraded, the device model and security firmware version will be prompted.

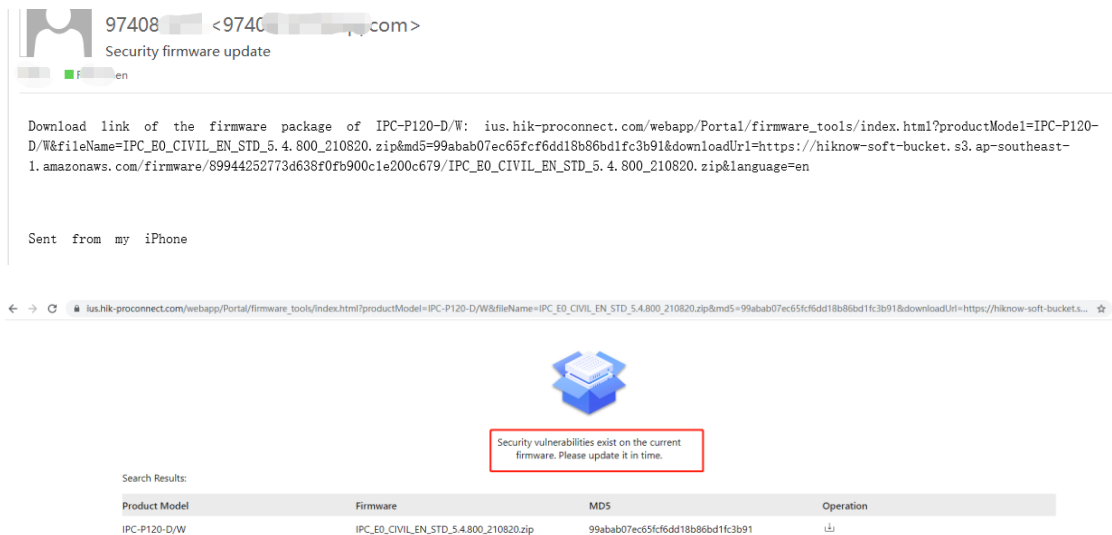


4. Share the download link to your PC or other, and then upgrade the device.

You can upgrade the device firmware through the 4200 tool or on the device's local web page.



The link after sharing is as follows.



5. Optional

If the firmware of the device is secure and does not need to be upgraded, you will be prompted as follows.



Search for Firmware



No firmware available.

Only the products whose firmware has security vulnerabilities can be found on the page. If firmware which has security vulnerabilities cannot be found, please contact the Hikvision technical support for help.