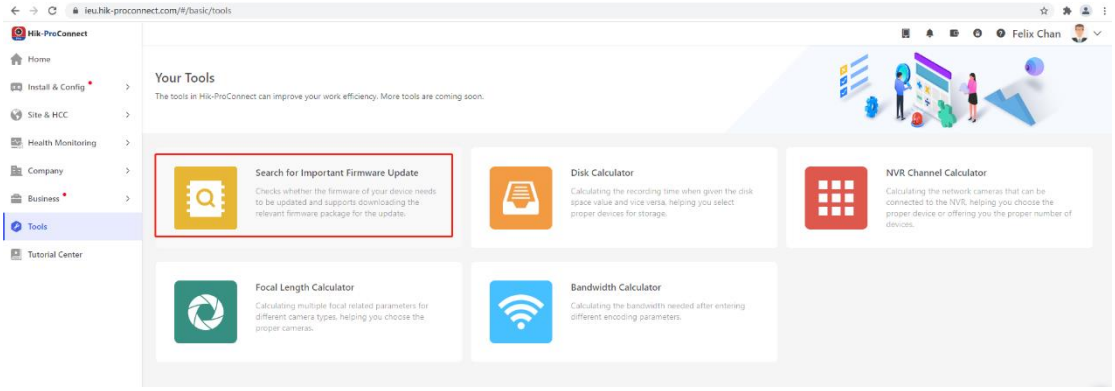
How to Use Search Tool for Important Firmware Update on Hik-ProConnect Portal

- Applicable to **Hik-ProConnect** V1.9

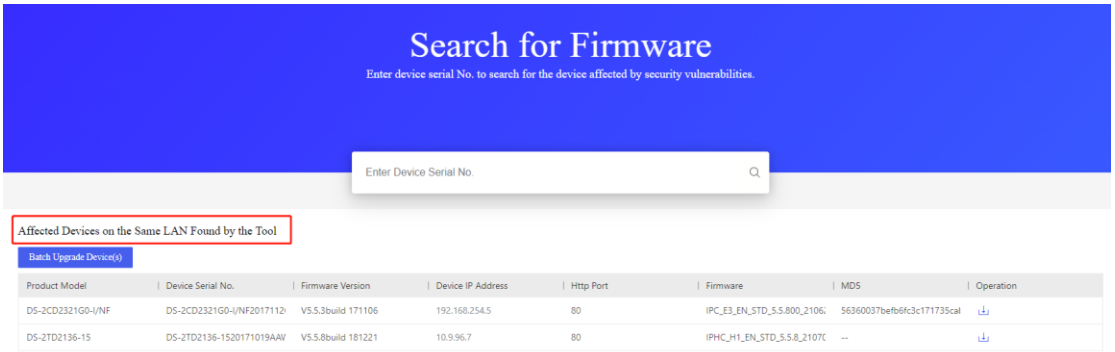
1. Open *Tools->Search for Important Firmware Update*



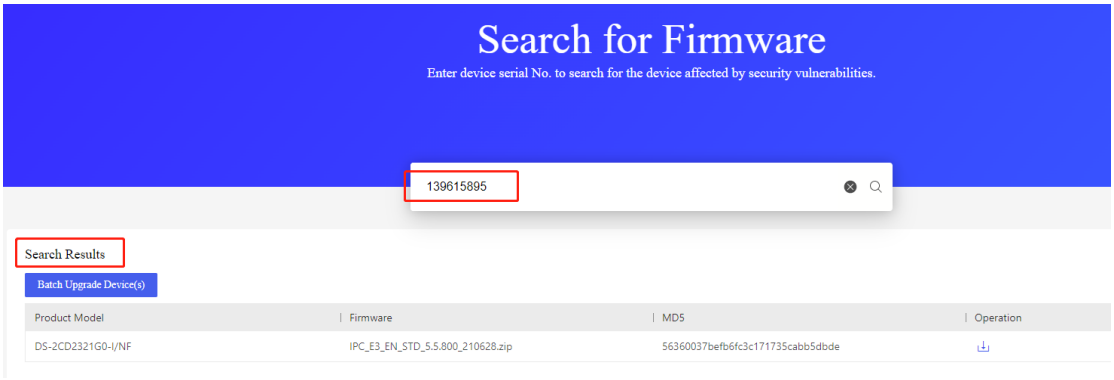
2. Currently, there are two ways to search for the device affected by security vulnerabilities.

   a. After opening the tool, it will automatically search in the same LAN.

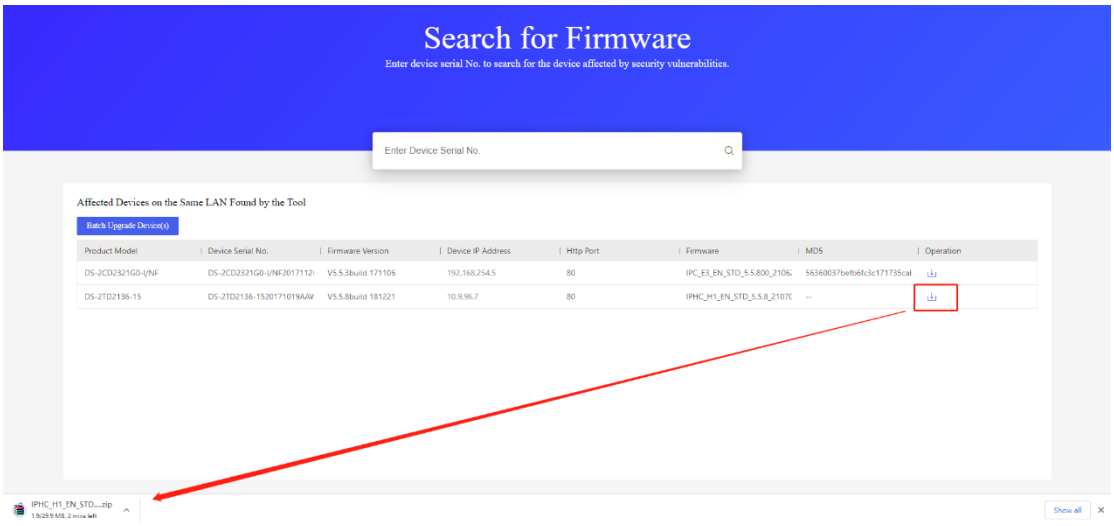
      After searching, you can see the model, serial number, firmware version, IP, port and other information of the vulnerable device.



   b. Enter device serial No. manually to search.

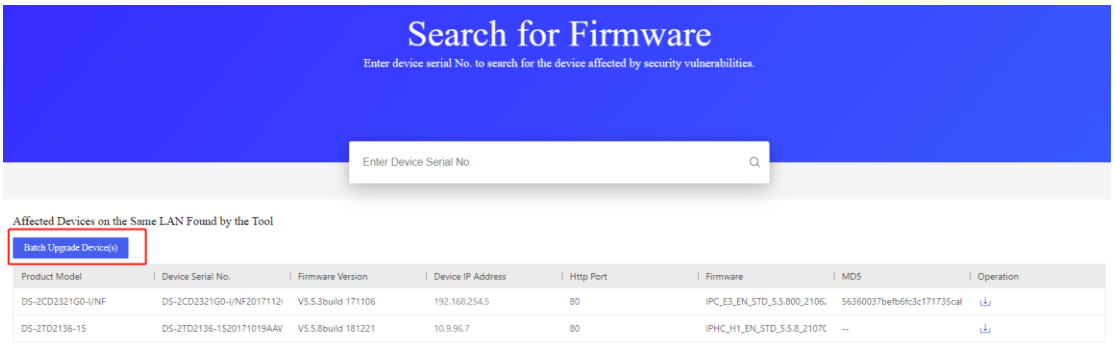


3. Download the secure firmware package and upgrade.



4. Batch upgrade devices

   Click ***Batch Upgrade Device(s)***, it will jump to the ***On-Site Batch Update*** page and can be upgraded in batch.

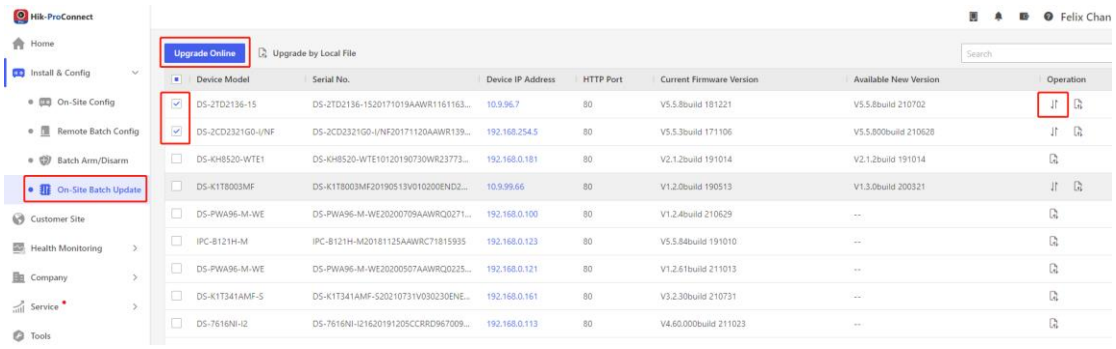


5. On-Site Batch Update

   There are two ways to update your devices:

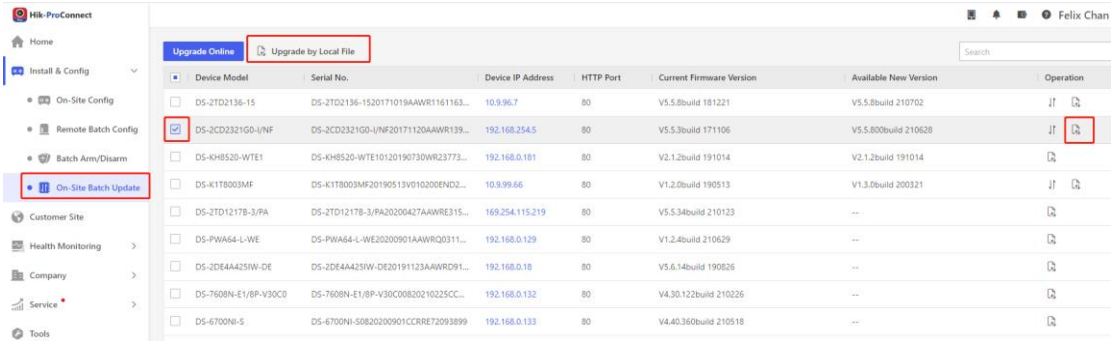
   a. Upgrade Online

You can select multiple devices for batch online upgrade, or click ⇵ to upgrade a single device. (There is no need to download firmware locally)



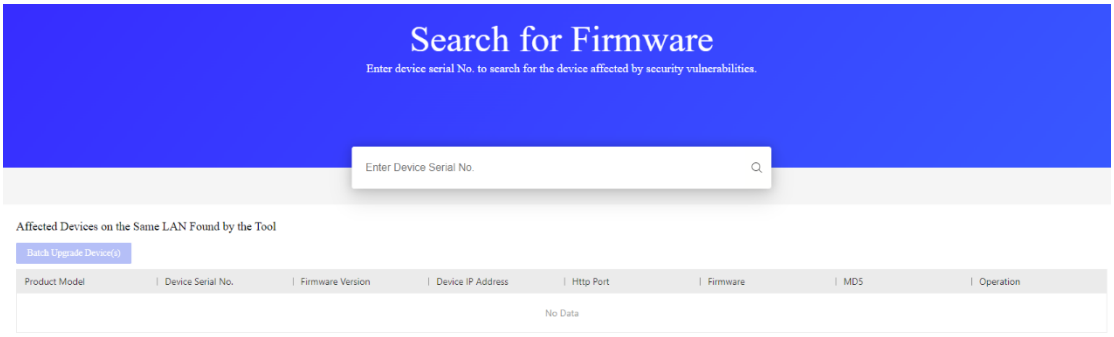
b. Upgrade by Local File

You can check multiple devices of the same model for batch upgrade by local file, or click 🗎↑ to upgrade a single device.



6. Optional

a. If there are no devices to be upgraded in the same LAN where the PC is located, *No Data* will be prompted.



b. If a device under the network is detected to have the vulnerability, but there is no security upgrade package. There will be the following prompt.