

Reassure Guests with Meticulous Care and Smart Health Measures Back-to-Business Solutions for Hotels

With public health risks at large, leisure and hotel businesses have some of the most risky challenges. Hotels must practice stringent health, safety and hygienic protocols. But prioritizing safety for guests helps to rebuild their confidence.

With advanced products and measures for temperature screening and social distancing, Hikvision's customized solutions do more than just help hotels reassure guests and reboot business – our solutions add long-term value to hotel operations.





What Are the Challenges?

As levels of uncertainty fluctuate, hotels face new challenges in boosting guest confidence while keeping visitors safe and healthy during their stay. Hotel managers are asking:

- How can we screen skin temperatures regularly and safely in each area of the hotel?
- How can we manage social distancing in lobbies and shared spaces?
- · How can we maintain situational awareness and respond quickly in case of an emergency?

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Our Solutions

Now with Hikvision's Back-to-Business Solutions for Hotels, the questions above have answers, and the unique needs of hotel operations can be easily met.

Multi-Site Temperature Screening

A variety of products create safe and efficient temperature screening in multiple locations

Video-Based Density Control

Interpersonal distance control and queue management regulate social distancing

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Highly Centralized Management

Instant visualization of operations and emergency events provides total situational awareness

Hotel Lobbies Temperature Screening & CCTV Security

Preliminary temperature screening can be completed at preset zones in lobbies to reduce external interference such as wind, extreme weather, etc. Ideally, an indoor walking distance or waiting time should be used to allow visitors' skin-surface temperatures to normalize. Alarms will be triggered when the pre-defined temperature threshold is exceeded.

Camera models with higher resolutions enable temperature measurement of several guests at once. And models featuring bi-spectrum image fusion (thermal + optical) have been designed to empower even more applications in addition to Hikvision's advanced video security systems.



Instant visualization of temperature and mask detection on digital signage Quick installation with thermographic cameras



Front Desks Distance Control & Queue Management

In areas where queuing is unavoidable, social distancing compliance is vital. Dual-lens cameras with 3D modeling technology measure distances between people accurately and generate auto-alarms when they get too close together. Queue management cameras trigger notifications to front desk managers when a long line begins to form, facilitating measures to keep fewer people in waiting areas and elevating the customer experience.





Interpersonal distance control with dual-lens cameras

Queue management with 7-Series cameras

Restaurants, Gyms and Office Areas

Temperature Screening, Mask Detection & Staff Management

Regular temperature screening is essential where guests gather, such as in the restaurants, bars and fitness facilities. That is where Hikvision's MinMoe Terminals work best, enabling noninvasive temperature screening and mask detection whenever a guest enters.

When installed in office areas, MinMoe terminals provide hygienic, contactfree access for employees using facial recognition. Staff attendance, temperature measurement, and face mask detection are all covered in one place on one device.



Temperature screening with MinMoe terminals

Elevators, Parking, and Other Indoor and Outdoor Areas

Mask Detection, Intrusion Detection & Perimeter Protection



Keeping everyone safe means taking precautions wherever possible, like mask detection with security cameras in open areas such as elevator lobbies and parking garages. Hikvision cameras, powered by deep learning, have these operations covered as well as intrusion detection and perimeter protection, focusing on human and vehicle events only.



Powerful Data Visualization and Centralized Management

In the control room, hotel managers and security staff can view statistics and records of all connected areas in real time, respond to alarms quickly, search and archive evidence, and even generate reports using HikCentral software.

HikCentral can be configured to create instant popups and other notifications upon detection of elevated skin temperatures, absence of face masks, social distancing violations, and more.

Centralized management reduces repeated efforts for hotel and security staff, and it facilitates the consolidation and coordination of resources and for steady hotel operations.



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*Hikvision's temperature screening products are designed for the detection of skin-surface temperatures so as to achieve rapid preliminary screening in public areas. Actual core body temperatures should be further confirmed using clinical measurement devices. Under any circumstances, it is highly recommended to use Hikvision's products in accordance with local laws and regulations.