HIKVISION®

MANAGING YOUR DVR IS NOW
EASIER
THAN EVER

1 Visitor Access Mode

Available models: K Series V3.5.37 / HGHI-F V3.4.89

Hik-Connect
V3.5.0

Visitor Mode

Access
DVR QR Code

DVR

By scanning the DVR QR code with the Hik-Connect app, you can access and operate the DVR without going through registration or log in.

Download Hik-Connect App using the following methods

- Scan the QR code with you phone
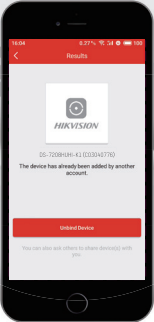- Go to App Store or Google Play and search "Hik-Connect"

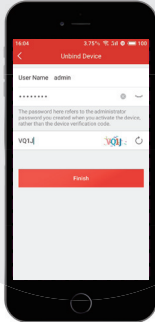Hik-Connect

2 Self-service Unbinding Device

1 Scan the DVR QR code with Hik-Connect app

2 Click the "Unbind Device" button

3 Key in the device password and verification code

Note: Make sure the device and the app are in the same LAN when you unbind the device.

3 Retrieving Password via Email

Available models: K Series V4.20.000 / HGHI-F V3.4.89

1

Open the DVR local interface

⬇

❓ Forgot Password

⬇

Verify by Registered email

You'll find a QR code

2

Scan the QR code using Hik-Connect

Then your email will receive a **verification code**

- Use the Hik-Connect App for this function.
- How to scan the QR code? Click the "More" on the bottom menu, then click "Reset Device Password" to scan the QR code.
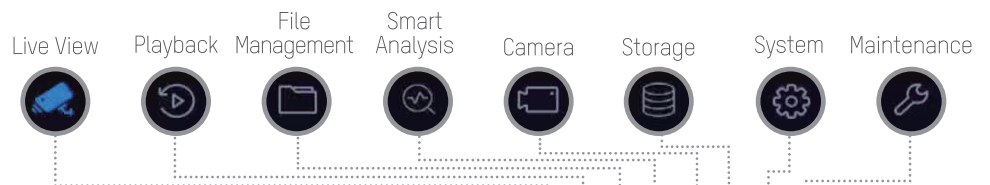

3

Key in the verification code

xxxxxxxx

⬇

Reset your password

Note: Enabling this new method requires you to register an email. This can be set using the system menu, or by wizard.

Live View   Playback   File Management   Smart Analysis   Camera   Storage   System   Maintenance

4 GUI 4.0

Available models: K Series DVR

Brand New Design

- Fixed main menu
- Simplified operation: user-friendly interaction