

Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	1 of 5

Preparation

1. AX Series Wireless Security Control Panel, V1.0.0 or above
2. Internet Explorer or 4200 (2.7.3.8)

How to configure Event Video Transfer via Email Settings

You can add two network cameras to the wireless security control panel, and link the camera with the selected zone for video monitoring. The following document will tell you how to configure event video transfer via Email settings to send Alarm Email.

1. Set Email to Receive Alarm Video

- 1) Click **Communication Parameters** → **Event Video Transfer via Email** to enter the page.
- 2) Click the block to enable the function.
- 3) Enter the sender's information.
- 4) Enter the receiver's information.
- 5) Click Receiver Address Test and make sure the address is correct
- 6) Click Save.



Note

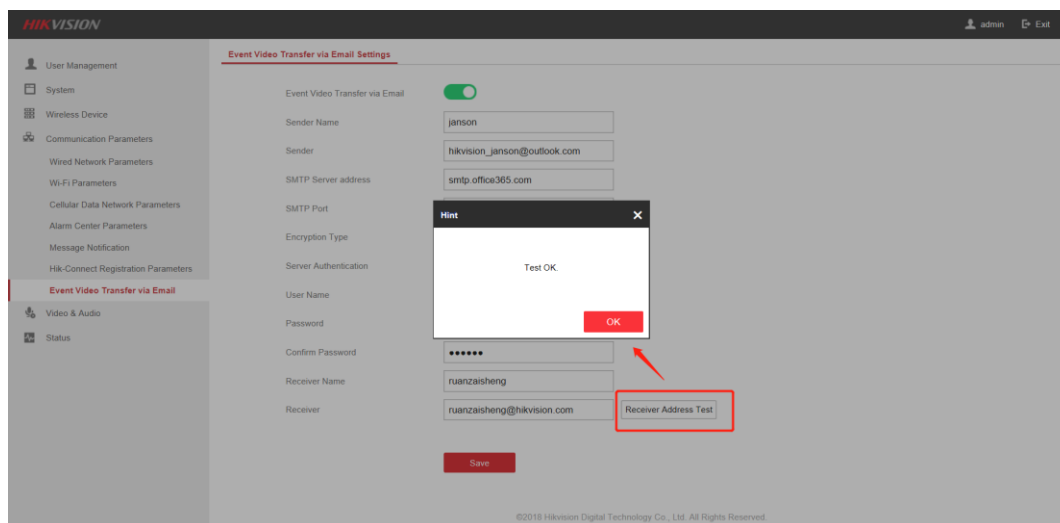
SMTP Server address, SMTP Port, Encryption Type depend on sender Email.

The screenshot shows the 'Event Video Transfer via Email Settings' page in the Hikvision AX Series Wireless Security Control Panel. The page includes a sidebar menu on the left with the following items: User Management, System, Wireless Device, Communication Parameters, Wired Network Parameters, Wi-Fi Parameters, Cellular Data Network Parameters, Alarm Center Parameters, Message Notification, Hik-Connect Registration Parameters, Event Video Transfer via Email (highlighted), Video & Audio, and Status. The main content area is titled 'Event Video Transfer via Email Settings' and contains a form with the following fields and values:

- Event Video Transfer via Email: ☒
- Sender Name: janson
- Sender: hikvision_janson@outlook.com
- SMTP Server address: smtp.office365.com
- SMTP Port: 587
- Encryption Type: TLS
- Server Authentication: ☒
- User Name: hikvision_janson@outlook.com
- Password: *****
- Confirm Password: *****
- Receiver Name: ruanzaisheng
- Receiver: ruanzaisheng@hikvision.com
- Receiver Address Test: [Button]
- Save: [Red Button]

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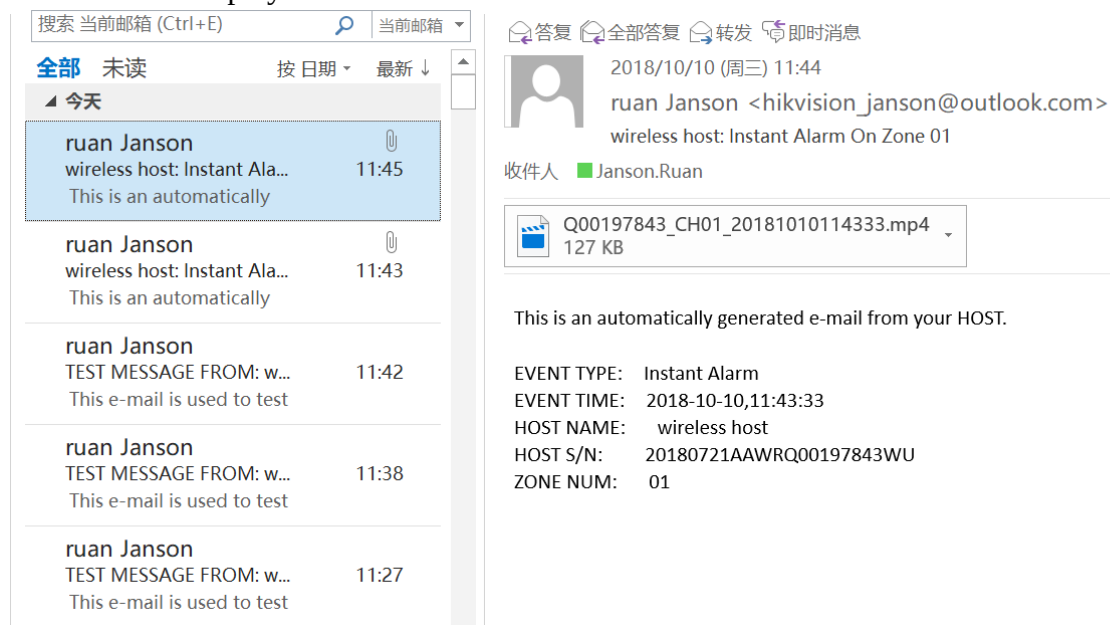
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2. Results Show

Email:

The alarm video playback will be sent to the email as an attachment.



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Part E-mail account instructions:

	User Name/ Password	Sender	SMTP Server address	SMTP Port	Encryption Type
Gmail	XXXX Password	XXXX@gmail.com	smtp.gmail.com	587	TLS/STARTTLS(TLS)
OUTLOOK	XXXX@outlook.com Password	XXXX@outlook.com	smtp.office365.com	587	STARTTLS(TLS)
hotmail	XXXX@hotmail.com Password	XXXX@outlook.com	smtp.office365.com	587	STARTTLS(TLS)
Yahoo	XXXX Password	XXXX@yahoo.com	smtp.mail.yahoo.com	587	STARTTLS(TLSV1.2)
126	XXXX Password	XXXX@126.com	smtp.126.com	465	SSL/TLS
Sina	XXXX Password	XXXX@sina.com	smtp.sina.com	25/465/587	SSL/TLS/STARTTLS(SSL/TLS)

For user name: outlook and hotmail email need to write the full name, other email only need to write @ before.

Some abnormal situation:

Gmail

Sometimes, Gmail sending not success, maybe have two reason.

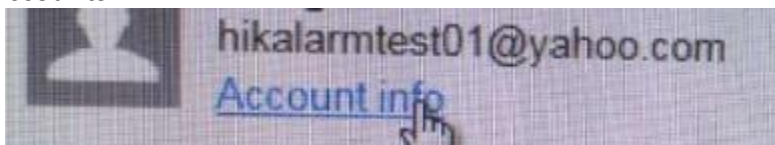
- 1) Google stop application or device Log in Gmail which does not meet their safety standards.
Log in the website (<https://www.google.com/settings/security/lesssecureapps>), and enable the application of unsafe access, equipment can send mail normally.
- 2) Gmail didn't remove captcha authentication
Log in the website (<https://accounts.google.com/b/0/displayunlockcaptcha>), and click Continue.

Yahoo

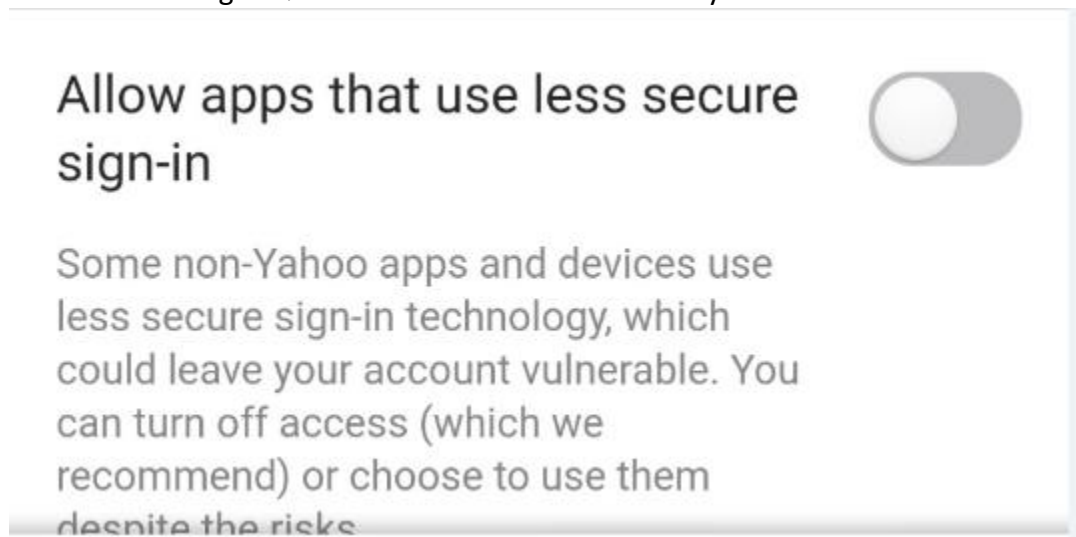
Yahoo mail also have corresponding security Settings

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- 1) Log in Email accounts



- 2) Click less secure sign-in, the email can send successfully.





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