

## **TECHNICAL BULLETIN**

Title:	DDNS Setup				
Date:	4/2/12	Version:	1.0	Pages	1
Product:	DDNS Service				
Action Required:	Information Only				

- I. Configure the DVR to connect to the http://www.hik-online.com/ ddns service
  - 1. On the Network settings of the DVR place the check in the enable DDNS checkbox.
  - 2. Select IP Server from the dropdown menu. (Should be the default)
  - 3. If needed, input the IP address of the server: 173.200.91.74
  - 4. Click Save.
- II. Locate the Device ID
  - 1. Remotely Access the Device using our IVMS, SADP or IE Browser.
    - a. **Inside the iVMS4000 software go to the setup tab**. You can right click the area to add device. On the device information window click on the Online Device button. Find the DVR on the list. Find the column that list the device serial number. Write down the Serial Number or Highlight the number and copy to the clipboard.
    - b. **Using the SADP program**. Run the SADP program. Find the DVR on the list. Find the column that list the device serial number. Write down the Serial Number or Highlight the number and copy to the clipboard.
    - c. Using the IE Browser connect to the DVR via the IP address. Click on the Configure button at the top of the page. Then click on the remote configuration button/folder. Locate the folder called Device information. You will find the Device Serial Number on that page or tab. Write down the Serial Number or Highlight the number and copy to the clipboard.
- III. Create an account on the DDNS server
  - 1. Go to www. http://www.hik-online.com
  - 2. Click on Create or Modify user. (If you already have an account, please proceed to step III. 4.)
  - 3. Fill in the User ID, Password and Confirm fields. Click Create. A "Create Successful" message will be displayed, click OK. (Note: User name and password are case sensitive.)
  - 4. Enter the Username and Password. Click login.
  - 5. In the Alias Field input the name of your DVR. This will be used in the internet browser URL field. (Note: Please no special characters or spaces.)
  - 6. In the Device ID please input your DVR/DVS or Camera Serial Number. (Note: Please include all letters, numbers and dashes. Letters need to be capital.)
  - 7. Click the Add button. You will see an "Add Successfully" message. Click OK. Your device will show on the list below. You will see your device name and status; online or offline. If your device's status shows as offline please verify the steps I. and II. again.

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