

# 5-Year Warranty

on Premium Project-oriented Products



## New 5-year warranty

Hikvision prioritizes quality and puts ample effort into ensuring our products are both innovative and reliable. We understand that extra support on certain product series is welcomed by customers for peace of mind and cost control, so we have developed a new 5-year warranty for these product lines. Product Manufactured after **1<sup>st</sup> March 2022** now have an extended manufacturer warranty of five years in total.

## Get first-class support

Our new 5-year warranty support comes free of charge, automatically applied upon purchase, with no action required from customers. In addition to the high quality production that Hikvision is committed to, customers will also be assured of Hikvision's industry-leading technologies, a global service network, and a stable supply chain of materials and components.

## Get started today to enjoy reduced costs over the duration of a project!

Products that qualify for the 5-year warranty are listed in the chart below.

[Click on a series to open its product page.](#)

Product Lineups	Product Series
Network Cameras	<a href="#">DeepinView Series</a> , <a href="#">Panoramic Series</a> , <a href="#">Solar-powered Series*</a> , <a href="#">Ultra Series</a> , <a href="#">Special Series</a>
PTZ Cameras	<a href="#">Ultra Series</a> , <a href="#">Special Series</a>
Explosion-Proof & Anti-Corrosion Cameras	<a href="#">Explosion-Proof Series</a> , <a href="#">Anti-Corrosion Series</a>
Network Video Recorders	<a href="#">DeepinMind Series</a> , <a href="#">Ultra Series</a>
Storage	<a href="#">Hybrid SAN</a> , <a href="#">Cluster Storage</a>
Thermal	<a href="#">Security Thermal Cameras</a> , <a href="#">Thermography Thermal Cameras</a>

\*Batteries in solar-powered camera setups are limited to a 2-year warranty only.