Thank you for purchasing our product. If there are any questions, or requests, please do not hesitate to contact the dealer.

This manual applies to:

<table>
<thead>
<tr>
<th>Type</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>20xx Series</td>
<td>DS-2CD2012-I, DS-2CD2032-I</td>
</tr>
<tr>
<td>21xx Series</td>
<td>DS-2CD2112-I, DS-2CD2132-I</td>
</tr>
<tr>
<td>22xx Series</td>
<td>DS-2CD2212-I5, DS-2CD2232-I5, DS-2CD2212-I3, DS-2CD2232-I3</td>
</tr>
<tr>
<td>23xx Series</td>
<td>DS-2CD2312-I, DS-2CD2332-I</td>
</tr>
<tr>
<td>26xx Series</td>
<td>DS-2CD2612F-I, DS-2CD2632F-I</td>
</tr>
<tr>
<td>27xx Series</td>
<td>DS-2CD2712F-I(S); DS-2CD2732F-I(S)</td>
</tr>
</tbody>
</table>

This manual may contain several technical or printing errors, and the content is subject to change without notice. The updates will be added to the new version of this manual. We will readily improve or update the products or procedures described in the manual.

**DISCLAIMER STATEMENT**

“Underwriters Laboratories Inc. ("UL") has not tested the performance or reliability of the security or signaling aspects of this product. UL has only tested for fire, shock or casualty hazards as outlined in UL’s Standard(s) for Safety, UL60950-1. UL Certification does not cover the performance or reliability of the security or signaling aspects of this product. UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABILITY OF ANY SECURITY OR SIGNALING RELATED FUNCTIONS OF THIS PRODUCT.”

0100001030827
Regulatory Information

FCC Information
FCC compliance: This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance
This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.
Safety Instruction

These instructions are intended to ensure that the user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into ‘Warnings’ and ‘Cautions’:

**Warnings**: Serious injury or death may be caused if any of these warnings are neglected.

**Cautions**: Injury or equipment damage may be caused if any of these cautions are neglected.

<table>
<thead>
<tr>
<th><strong>Warnings</strong></th>
<th><strong>Cautions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Follow these safeguards to prevent serious injury or death.</td>
<td>Follow these precautions to prevent potential injury or material damage.</td>
</tr>
</tbody>
</table>

**Warnings:**

- Please adopt the power adapter which can meet the safety extra low voltage (SELV) standard. And source with 24VAC±10% or 12VDC±10% (depending on models) according to the IEC60950-1 and Limited Power Source standard. The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as an adapter overload may cause over-heating and can be a fire hazard.
- When the product is installed on a wall or ceiling, the device should be firmly fixed.
- To reduce the risk of fire or electrical shock, do not expose the indoor used product to rain or moisture.
- This installation should be made by a qualified service person and should conform to all the local codes.
- Please install blackouts equipment into the power supply circuit for convenient supply interruption.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the product yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)
Cautions:

- Make sure the power supply voltage is correct before using the product.
- Do not drop the product or subject it to physical shock. Do not install the product on vibratory surface or places.
- Do not expose it to high electromagnetic radiating environment.
- Do not aim the lens at the strong light such as sun or incandescent lamp. The strong light can cause fatal damage to the product.
- The sensor may be burned out by a laser beam, so when any laser equipment is being used, make sure that the surface of the sensor not be exposed to the laser beam.
- Do not place the product in extremely hot, cold temperatures (the operating temperature should be between -30°C ~ 65°C), dusty or damp environment.
- To avoid heat accumulation, good ventilation is required for a proper operating environment.
- While shipping, the product should be packed in its original packing.
- Please use the provided glove when open up the product cover. Do not touch the product cover with fingers directly, because the acidic sweat of the fingers may erode the surface coating of the product cover.
- Please use a soft and dry cloth when clean inside and outside surfaces of the product cover. Do not use alkaline detergents.
- Improper use or replacement of the battery may result in hazard of explosion. Please use the manufacturer recommended battery type.
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Chapter 1 System Requirement

**Operating System:** Microsoft Windows XP SP1 and above version / Vista / Win7 / Server 2003 / Server 2008 32bits
**CPU:** Intel Pentium IV 3.0 GHz or higher
**RAM:** 1G or higher
**Display:** 1024×768 resolution or higher
**Web Browser:** Internet Explorer 6.0 and above version, Apple Safari 5.02 and above version, Mozilla Firefox 3.5 and above version and Google Chrome 8 and above versions.
Chapter 2 Network Connection

Before you start:
- If you want to set the network camera via a LAN (Local Area Network), please refer to Section 2.1 Setting the Network Camera over the LAN.
- If you want to set the network camera via a WAN (Wide Area Network), please refer to Section 2.2 Setting the Network Camera over the WAN.

2.1 Setting the Network Camera over the LAN

Purpose:
To view and configure the camera via a LAN, you need to connect the network camera in the same subnet with your computer, and install the iVMS-4200 software to search and change the IP of the network camera.

For the detailed introduction of iVMS-4200, please refer to Appendix 1.

2.1.1 Wiring over the LAN

The following figures show the two ways of cable connection of a network camera and a computer:

Purpose:
- To test the network camera, you can directly connect the network camera to the computer with a network cable as shown in Figure 2-1.
- Refer to the Figure 2-2 to set the network camera over the LAN via a switch or a router.

Figure 2-1 Connecting Directly
2.1.2 Detecting and Changing the IP Address

You need the IP address to visit the network camera.

Steps:
1. To get the IP address, you can install the iVMS-4200 client software to list the online devices. Please refer to the user manual of iVMS-4200 client software for detailed information.
2. Change the IP address and subnet mask to the same subnet as that of your computer.
3. Enter the IP address of network camera in the address field of the web browser to view the live video.

- The default IP address is 192.0.0.64 and the port number is 8000. The default user name is admin, and password is 12345.
- For accessing the network camera from different subnets, please set the gateway for the network camera after you logged in. For detailed information, please refer to Section 5.3.1 Configuring TCP/IP Settings.
2.2 Setting the Network Camera over the WAN

Purpose:
This section explains how to connect the network camera to the WAN with a static IP or a dynamic IP.

2.2.1 Static IP Connection

Before you start:
Please apply a static IP from an ISP (Internet Service Provider). With the static IP address, you can connect the network camera via a router or connect it to the WAN directly.

- Connecting the network camera via a router

Steps:
1. Connect the network camera to the router.
2. Assign a LAN IP address, the subnet mask and the gateway. Refer to Section 2.1.2 Detecting and Changing the IP Address for detailed IP address configuration of the camera.
3. Save the static IP in the router.
4. Set port mapping, e.g., 80, 8000, 8200 and 554 ports. The steps for port mapping vary depending on different routers. Please call the router manufacturer for
assistance with port mapping.

Refer to Appendix 2 for detailed information about port mapping.

5. Visit the network camera through a web browser or the client software over the internet.

![Figure 2-4 Accessing the Camera through Router with Static IP](image)

- Connecting the network camera with static IP directly
You can also save the static IP in the camera and directly connect it to the internet without using a router. Refer to Section 2.1.2 Detecting and Changing the IP Address for detailed IP address configuration of the camera.

![Figure 2-5 Accessing the Camera with Static IP Directly](image)

2.2.2 Dynamic IP Connection

**Before you start:**
Please apply a dynamic IP from an ISP. With the dynamic IP address, you can connect the network camera to a modem or a router.

- Connecting the network camera via a router

**Steps:**
1. Connect the network camera to the router.
2. In the camera, assign a LAN IP address, the subnet mask and the gateway. Refer to Section 2.1.2 Detecting and Changing the IP Address for detailed LAN configuration.
3. In the router, set the PPPoE user name, password and confirm the password.
4. Set port mapping. E.g. 80, 8000, 8200 and 554 ports. The steps for port mapping vary depending on different routers. Please call the router manufacturer for assistance with port mapping.

Refer to Appendix 2 for detailed information about port mapping.

5. Apply a domain name from a domain name provider.
6. Configure the DDNS settings in the setting interface of the router.
7. Visit the camera via the applied domain name.
   - **Connecting the network camera via a modem**

**Purpose:**
This camera supports the PPPoE auto dial-up function. The camera gets a public IP address by ADSL dial-up after the camera is connected to a modem. You need to configure the PPPoE parameters of the network camera. Refer to *Section 5.3.3 Configuring PPPoE Settings* for detailed configuration.

![Figure 2-6 Accessing the Camera with Dynamic IP](image)

The obtained IP address is dynamically assigned via PPPoE, so the IP address always changes after rebooting the camera. To solve the inconvenience of the dynamic IP, you need to get a domain name from the DDNS provider (e.g. DynDns.com). Please follow below steps for normal domain name resolution and private domain name resolution to solve the problem.

- **Normal Domain Name Resolution**
  
  ![Figure 2-7 Normal Domain Name Resolution](image)
  
  **Steps:**
  1. Apply a domain name from a domain name provider.
  2. Configure the DDNS settings in the DDNS Settings interface of the network camera. Refer to *Section 5.3.4 Configuring DDNS Settings* for detailed configuration.
  3. Visit the camera via the applied domain name.

- **Private Domain Name Resolution**
Figure 2-8 Private Domain Name Resolution

**Steps:**
1. Install and run the IP Server software in a computer with a static IP.
2. Access the network camera through the LAN with a web browser or the client software.
3. Enable DDNS and select IP Server as the protocol type. Refer to Section 5.3.4 *Configuring DDNS Settings* for detailed configuration.
Chapter 3 Access to the Network Camera

3.1 Accessing by Web Browsers

Steps:
1. Open the web browser.
2. In the address field, input the IP address of the network camera, e.g., 192.0.0.64 and hit the enter key to enter the login interface.
3. Input the user name and password and click Login.

The default user name is admin, password is 12345.

4. Install the plug-in before viewing the live video and operating the camera. Please follow the installation prompts to install the plug-in.

Figure 3-1 Login Interface

Figure 3-2 Download and Install Plug-in
Figure 3-3 Install Plug-in (1)

Figure 3-4 Install Plug-in (2)

Figure 3-5 Install Plug-in (3)

You may have to close the web browser to install the plug-in. Please reopen the web browser and log in again after installing the plug-in.
3.2 Accessing by Client Software

3.2.1 Accessing by iVMS-4200 Software

The product CD contains the iVMS-4200 client software (Client or PCNVR). You can view the live video and manage the camera with the client software. Follow the installation prompts to install the software. The control panel and live view interface of iVMS-4200 are shown below.

![Figure 3-6 iVMS-4200 Live View](image)
3.2.2 Accessing by iVMS-4500 Software

To view the camera with a mobile phone, install the iVMS-4500 client software in your mobile phone. You can find the software in the CD in the package.

For detailed information about iVMS-4500 client software, please refer to the user manual of iVMS-4500 software.
Chapter 4 Live View

4.1 Live View Page

Purpose:
The live video page allows you to view live video, capture images, realize PTZ control, set/call presets and configure video parameters. Log in the network camera to enter the live view page, or you can click on the menu bar of the main page to enter the live view page.

Descriptions of the live view page:

<table>
<thead>
<tr>
<th>Menu Bar</th>
<th>XX-XXXXXXXXX-X</th>
<th>Live View</th>
<th>Playback</th>
<th>Log</th>
<th>Configuration</th>
</tr>
</thead>
</table>

Live View Parameter

Live View Window

Toolbar

PTZ Control

Figure 4-1 Live View Page

Menu Bar:
Click each tab to enter Live View, Playback, Log and Configuration page respectively.

Live View Window:
Display the live video.

Toolbar:
Operations on the live view page, e.g., live view, capture, record, audio on/off, two-way audio, etc.

PTZ Control:
Panning, tilting and zooming actions of the camera and the lighter and wiper control (if it supports PTZ function or an external pan/tilt unit has been installed).

Preset Setting/Calling:
Set and call the preset for the camera (if supports PTZ function or an external pan/tilt unit has been installed).

**Live View Parameters:**
Configure the image size and stream type of the live video.

### 4.2 Starting Live View

In the live view window as shown in Figure 4-2, click on the toolbar to start the live view of the camera.

![Live View Toolbar](image)

**Figure 4-2 Live View Toolbar**

**Table 4-1 Descriptions of the Toolbar**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Start/Stop live view" /></td>
<td>Start/Stop live view</td>
</tr>
<tr>
<td><img src="image" alt="Manually capture pictures" /></td>
<td>Manually capture the pictures displayed in live view and then save it as a JPEG file.</td>
</tr>
<tr>
<td><img src="image" alt="Manually start/stop recording" /></td>
<td>Manually start/stop recording.</td>
</tr>
<tr>
<td><img src="image" alt="Audio on and adjust volume/Mute" /></td>
<td>Audio on and adjust volume/Mute.</td>
</tr>
<tr>
<td><img src="image" alt="Enable/Disable two-way audio" /></td>
<td>Enable/Disable two-way audio.</td>
</tr>
<tr>
<td><img src="image" alt="Enable/Disable e-PTZ" /></td>
<td>Enable/Disable e-PTZ.</td>
</tr>
</tbody>
</table>

Before using the two-way audio function or recording with audio, please set the **Stream Type** to **Video & Audio** referring to Section 5.4.

**Full-screen Mode**
You can double-click on the live video to switch the current live view into full-screen or return to normal mode from the full-screen.

Please refer to the following sections for more information:

- Configuring remote recording in Section 6.2 **Configuring Recording Schedule**.
- Setting the image quality of the live video in Section 5.1 **Configuring Local Parameters** and Section 5.4.1 **Configuring Video Settings**.
- Setting the OSD text on live video in Section 5.5.2 **Configuring OSD Settings**.
4.3 Recording and Capturing Pictures Manually

In the live view interface, click 📸 on the toolbar to capture the live pictures or click ⚡️ to record the live video. The saving paths of the captured pictures and clips can be set on the Configuration > Local Configuration page. To configure remote scheduled recording, please refer to Section 6.2.

NOTE

The captured image will be saved as a JPEG file in your computer.

4.4 Operating PTZ Control

Purpose:
In the live view interface, you can use the PTZ control buttons to realize pan/tilt/zoom control of the camera.

Before you start:
To realize PTZ control, the camera connected to the network must support the PTZ function or a pan/tilt unit has been installed to the camera. Please properly set the PTZ parameters on RS-485 Settings page referring to Section 10.6 RS-485 Settings.

4.4.1 PTZ Control Panel

On the live view page, click ➡️ to show the PTZ control panel or click ⬅️ to hide it.
Click the direction buttons to control the pan/tilt movements.

Click the zoom/iris/focus buttons to realize lens control.
There are 8 direction arrows (↖, ↗, ↕, ↙, ↘, →, ←, ↓) in the live view window when you click and drag the mouse in the relative positions.

For the cameras which support lens movements only, the direction buttons are invalid.

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Zoom in/out</td>
</tr>
<tr>
<td></td>
<td>Focus near/far</td>
</tr>
<tr>
<td></td>
<td>Iris open/close</td>
</tr>
<tr>
<td></td>
<td>Light on/off</td>
</tr>
<tr>
<td></td>
<td>Wiper on/off</td>
</tr>
<tr>
<td></td>
<td>One-touch focus</td>
</tr>
<tr>
<td></td>
<td>Initialize lens</td>
</tr>
<tr>
<td></td>
<td>Adjust speed of pan/tilt movements</td>
</tr>
</tbody>
</table>

### 4.4.2 Setting / Calling a Preset

**Setting a Preset:**

1. In the PTZ control panel, select a preset number from the preset list.
2. Use the PTZ control buttons to move the lens to the desired position.
   - Pan the camera to the right or left.
   - Tilt the camera up or down.
   - Zoom in or out.
   - Refocus the lens.
3. Click ![Preset Icon](image) to finish the setting of the current preset.
4. You can click ![arrow] to delete the preset.

You can configure up to 128 presets.

- **Calling a Preset:**
  This feature enables the camera to point to a specified preset scene manually or when an event takes place.
  For the defined preset, you can call it at any time to the desired preset scene.
  In the PTZ control panel, select a defined preset from the list and click ![arrow] to call the preset.

![Figure 4-5 Calling a Preset]

### 4.5 Configuring Live View Parameters

**Purpose:**
You can select the stream type and adjust the image size on the live view page.

- Click **Main Stream** or **Sub Stream** tab under the menu bar of the live view interface to select the stream type as main stream or sub-stream for live viewing.

- Click each tab ![4:3] ![16:9] ![original] ![auto] to set the image size to 4:3, 16:9, original or auto fix.

![Note]

Please refer to **Section 5.4.1 Configuring Video Settings** for more detailed settings about video parameters.
Chapter 5 Network Camera

Configuration

5.1 Configuring Local Parameters

The local configuration refers to the parameters of the live view, record files and captured pictures. The record files and captured pictures are the ones you record and captured using the web browser and thus the saving paths of them are on the PC running the browser.

Steps:
1. Enter the Local Configuration interface:
   Configuration > Local Configuration

   ![Local Configuration Interface](image)

   Figure 5-1 Local Configuration Interface

2. Configure the following settings:

   - **Live View Parameters**: Set the protocol type and live view performance.
     - **Protocol Type**: TCP, UDP, MULTICAST and HTTP are selectable.
       - **TCP**: Ensures complete delivery of streaming data and better video quality, yet the real-time transmission will be affected.
       - **UDP**: Provides real-time audio and video streams.
       - **HTTP**: Allows the same quality as of TCP without setting specific ports for streaming under some network environments.
MULTICAST: It’s recommended to select MCAST type when using the Multicast function. For detailed information about Multicast, refer to Section 5.3.1 TCP/IP Settings.

- **Live View Performance**: Set the live view performance to Least Delay, Balanced or Best Fluency.

- **Record File Settings**: Set the saving path of the recorded video files. Valid for the record files you recorded with the web browser.
  - **Record File Size**: Select the packed size of the manually recorded and downloaded video files to 256M, 512M or 1G. After the selection, the maximum record file size is the value you selected.
  - **Save record files to**: Set the saving path for the manually recorded video files.
  - **Save downloaded files to**: Set the saving path for the downloaded video files in playback mode.

- **Picture and Clip Settings**: Set the saving paths of the captured pictures and clipped video files. Valid for the pictures you captured with the web browser.
  - **Save snapshots in live view to**: Set the saving path of the manually captured pictures in live view mode.
  - **Save snapshots when playback to**: Set the saving path of the captured pictures in playback mode.
  - **Save clips to**: Set the saving path of the clipped video files in playback mode.

You can click **Browse** to change the directory for saving the clips and pictures.

3. Click **Save** to save the settings.

### 5.2 Configuring Time Settings

**Purpose:**
You can follow the instructions in this section to configure the time synchronization and DST settings.

**Steps:**
1. Enter the Time Settings interface:
   - Configuration > Basic Configuration > System > Time Settings
   - Or Configuration > Advanced Configuration > System > Time Settings
Select the Time Zone.
Select the Time Zone which is the closest to the location of the camera from the drop-down menu.

◆ Synchronizing Time by NTP Server.
(1) Check the checkbox to enable the NTP function.
(2) Configure the following settings:
   - **Server Address**: IP address of NTP server.
   - **NTP Port**: Port of NTP server.
   - **Interval**: The time interval between the two synchronizing actions with NTP server.

If the camera is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44). If the camera is set in a customized network, NTP software can be used to establish a NTP server for time synchronization.

◆ Synchronizing Time Synchronization Manually
Enable the **Manual Time Sync** function and then click to set the system time from the pop-up calendar.

You can also check the **Sync with computer time** checkbox to synchronize the time of the camera with that of your computer.
Click the DST tab to enable the DST function and set the date of the DST period.

2. Click Save to save the settings.

5.3 Configuring Network Settings

5.3.1 Configuring TCP/IP Settings

Purpose:
TCP/IP settings must be properly configured before you operate the camera over the network. The camera supports both the IPv4 and IPv6. Both versions may be configured simultaneously without conflicting to each other, and at least one IP version should be configured.

Steps:
1. Enter TCP/IP Settings interface:
   - Configuration > Basic Configuration > Network > TCP/IP
   - Or Configuration > Advanced Configuration > Network > TCP/IP
2. Configure the basic network settings, including the NIC Type, IPv4 or IPv6 Address, IPv4 or IPv6 Subnet Mask, IPv4 or IPv6 Default Gateway, MTU settings and Multicast Address.

- The valid value range of MTU is 500 ~ 1500.
- The Multicast sends a stream to the multicast group address and allows multiple clients to acquire the stream at the same time by requesting a copy from the multicast group address. Before utilizing this function, you have to enable the Multicast function of your router.

3. Click to save the above settings.

A reboot is required for the settings to take effect.

### 5.3.2 Configuring Port Settings

**Purpose:**
You can set the port No. of the camera, e.g. HTTP port, RTSP port and HTTPS port.

**Steps:**
1. Enter the Port Settings interface:
2. Set the HTTP port, RTSP port and HTTPS port of the camera.
   **HTTP Port**: The default port number is 80, and can be changed to any port range 1024 to 65535.
   **RTSP Port**: The default port number is 554.
   **HTTPS Port**: The default port number is 443, and can be changed to any port range 1024 to 65535.
   **SDK Port**: The default SDK port number is 8000.

3. Click **Save** to save the settings.

   **NOTE**
   A reboot is required for the settings to take effect.

### 5.3.3 Configuring PPPoE Settings

**Steps**:
1. Enter the PPPoE Settings interface:
   **Configuration > Advanced Configuration > Network > PPPoE**

   ![Figure 5-8 PPPoE Settings](image)

2. Check the **Enable PPPoE** checkbox to enable this feature.
3. Enter **User Name**, **Password**, and **Confirm** password for PPPoE access.
The User Name and Password should be assigned by your ISP.

4. Click [Save] to save and exit the interface.

A reboot is required for the settings to take effect.

5.3.4 Configuring DDNS Settings

**Purpose:**
If your camera is set to use PPPoE as its default network connection, you can use the Dynamic DNS (DDNS) for network access.

**Before you start:**
Registration on the DDNS server is required before configuring the DDNS settings of the camera.

**Steps:**
1. Enter the DDNS Settings interface:
   Configuration > Advanced Configuration > Network > DDNS

   ![Figure 5-9 DDNS Settings](image)

2. Check the **Enable DDNS** checkbox to enable this feature.
3. Select **DDNS Type**. Three DDNS types are selectable: HiDDNS, IPServer and DynDNS.
   - **DynDNS**:
     **Steps:**
     1. Enter **Server Address** of DynDNS (e.g. members.dyndns.org).
     2. In the **Domain** text field, enter the domain name obtained from the DynDNS website.
     3. Enter the **Port** of DynDNS server.
     4. Enter the **User Name** and **Password** registered on the DynDNS website.
     5. Click [Save] to save the settings.
Figure 5-10 DynDNS Settings

- **IP Server:**
  
  **Steps:**
  
  1. Enter the Server Address of the IP Server.
  2. Click Save to save the settings.

  **NOTE**

  For the IP Server, you have to apply a static IP, subnet mask, gateway and preferred DNS from the ISP. The **Server Address** should be entered with the static IP address of the computer that runs the IP Server software.

Figure 5-11 IP Server Settings

- **HiDDNS**

  **Steps:**
  
  1. Choose the DDNS Type as HiDDNS.
(2) Enter the Server Address www.hiddns.com.
(3) Enter the Domain name of the camera. The domain is the same with the device alias in the HiDDNS server.

(4) Click **Save** to save the new settings.

A reboot is required for the settings to take effect.

### 5.3.5 Configuring SNMP Settings

**Purpose:**
You can set the SNMP function to get camera status, parameters and alarm related information and manage the camera remotely when it is connected to the network.

**Before you start:**
Before setting the SNMP, please download the SNMP software and manage to receive the camera information via SNMP port. By setting the Trap Address, the camera can send the alarm event and exception messages to the surveillance center.

**NOTE**
The SNMP version you select should be the same as that of the SNMP software. And you also need to use the different version according to the security level you required. SNMP v1 provides no security and SNMP v2 requires password for access. And SNMP v3 provides encryption and if you use the third version, HTTPS protocol must be enabled.

**Steps:**
1. Enter the SNMP Settings interface:
   **Configuration > Advanced Configuration > Network > SNMP**
2. Check the corresponding version checkbox (Enable SNMPv1, Enable SNMP v2c, Enable SNMPv3) to enable the feature.

3. Configure the SNMP settings.

   ![NOTE]

   The settings of the SNMP software should be the same as the settings you configure here.

4. Click ![Save] to save and finish the settings.

   ![NOTE]

   A reboot is required for the settings to take effect.
5.3.6 Configuring 802.1X Settings

**Purpose:**
The IEEE 802.1X standard is supported by the network cameras, and when the feature is enabled, the camera data is secured and user authentication is needed when connecting the camera to the network protected by the IEEE 802.1X.

**Before you start:**
The authentication server must be configured. Please apply and register a user name and password for 802.1X in the server.

**Steps:**
1. Enter the 802.1X Settings interface:
   - Configuration > Advanced Configuration > Network > 802.1X

   ![Figure 5-14 802.1X Settings](image)

2. Check the **Enable IEEE 802.1X** checkbox to enable the feature.
3. Configure the 802.1X settings, including EAPOL version, user name and password.

   ![NOTE](image)

   The EAPOL version must be identical with that of the router or the switch.

4. Enter the user name and password to access the server.

5. Click **Save** to finish the settings.

   ![NOTE](image)

   A reboot is required for the settings to take effect.

5.3.7 Configuring QoS Settings

**Purpose:**
QoS (Quality of Service) can help solve the network delay and network congestion by configuring the priority of data sending.

**Steps:**
1. Enter the QoS Settings interface:
   **Configuration > Advanced Configuration > Network > QoS**

   ![Figure 5-15 QoS Settings](image)

2. Configure the QoS settings, including video / audio DSCP, event / alarm DSCP and Management DSCP.
The valid value range of the DSCP is 0-63. The bigger the DSCP value is the higher the priority is.

   **NOTE**

   SCP refers to the Differentiated Service Code Point; and the DSCP value is used in the IP header to indicate the priority of the data.

3. Click **Save** to save the settings.

   **NOTE**

   A reboot is required for the settings to take effect.

5.3.8 Configuring FTP Settings

**Purpose:**
You can configure the FTP server related information to enable the uploading of the captured pictures to the FTP server. The captured pictures can be triggered by events or a timing snapshot task.

**Steps:**
1. Enter the FTP Settings interface:
   **Configuration > Advanced Configuration > Network > FTP**
2. Configure the FTP settings; and the user name and password are required for login the FTP server.

**Directory**: In the Directory Structure field, you can select the root directory, parent directory and child directory. When the parent directory is selected, you have the option to use the Device Name, Device Number or Device IP for the name of the directory; and when the Child Directory is selected, you can use the Camera Name or Camera No. as the name of the directory.

**Upload type**: To enable uploading the captured picture to the FTP server.

**Anonymous Access to the FTP Server (in which case the user name and password won’t be requested.)**: Check the Anonymous checkbox to enable the anonymous access to the FTP server.

The anonymous access function must be supported by the FTP server.

3. Click **Save** to save the settings.

**NOTE**

If you want to upload the captured pictures to FTP server, you have to enable the continuous snapshot or event-triggered snapshot on Snapshot page. For detailed information, please refer to the Section 5.6.7.

### 5.3.9 Configuring UPnP™ Settings

Universal Plug and Play (UPnP™) is a networking architecture that provides compatibility among networking equipment, software and other hardware devices. The UPnP protocol allows devices to connect seamlessly and to simplify the implementation of networks in the home and corporate environments.
With the function enabled, you don’t need to configure the port mapping for each port, and the camera is connected to the Wide Area Network via the router.

**Steps:**

1. Enter the UPnP™ settings interface.
   - **Configuration > Advanced Configuration > Network > UPnP**
2. Check the checkbox to enable the UPnP™ function.
   - The name of the device when detected online can be edited.

![Figure 5-17 Configure UPnP Settings](image)

**To port mapping with the default port numbers:**

Choose **Port Mapping Mode** Auto

**To port mapping with the customized port numbers:**

Choose **Port Mapping Mode** Manual

And you can customize the value of the port number by yourself.

![Figure 5-18 Modify Port No.](image)

3. Click **Save** to save the settings.

### 5.4 Configuring Video and Audio Settings

#### 5.4.1 Configuring Video Settings

**Steps:**
1. Enter the Video Settings interface:
   Configuration > Basic Configuration > Video / Audio > Video
   Or Configuration > Advanced Configuration > Video / Audio > Video

   **Figure 5-19 Configure Video Settings**

2. Select the **Stream Type** of the camera to main stream (normal), sub-stream or third stream.
   The main stream is usually for recording and live viewing with good bandwidth, and the sub-stream and third stream can be used for live viewing when the bandwidth is limited.

3. You can customize the following parameters for the selected main stream or sub-stream:
   **Video Type:**
   Select the stream type to video stream, or video & audio composite stream. The audio signal will be recorded only when the **Video Type** is Video & Audio.
   **Resolution:**
   Select the resolution of the video output.
   **Bitrate Type:**
   Select the bitrate type to constant or variable.
   **Video Quality:**
   When bitrate type is selected as Variable, 6 levels of video quality are selectable.
   **Frame Rate:**
   Set the frame rate to 1/16~25 fps. The frame rate is to describe the frequency at which the video stream is updated and it is measured by frames per second (fps). A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.
   **Max. Bitrate:**
   Set the max. bitrate to 32~16384 Kbps. The higher value corresponds to the higher video quality, but the higher bandwidth is required.
   **Video Encoding:**
   When the **Stream Type** of the camera is main stream, the **Video Encoding**
standard can be set to H.264. When the Stream Type of the camera is sub-stream, the Video Encoding standard can be set to H.264, MJPEG.

I Frame Interval:
Set the I-Frame interval to 1~400.

4. Click **Save** to save the settings.

### 5.4.2 Configuring Audio Settings

**Steps:**

1. Enter the Audio Settings interface
   
   Configuration > Basic Configuration > Video / Audio > Audio
   
   Or Configuration > Advanced Configuration > Video / Audio > Audio
   
   ![Figure 5-20 Audio Settings](image)

   Figure 5-20 Audio Settings

2. Configure the following settings.
   
   **Audio Encoding:** G.711 ulaw, G.711alaw and G.726 are selectable.
   
   **Audio Input:** MicIn and Linein are selectable for the connected microphone and pickup respectively.

3. Click **Save** to save the settings.

### 5.5 Configuring Image Parameters

#### 5.5.1 Configuring Display Settings

**Purpose:**
You can set the image quality of the camera, including brightness, contrast, saturation, hue, sharpness, etc.

**NOTE**

The Display parameters vary depending on the camera model.

**Steps:**

1. Enter the Display Settings interface:
Configuration > Basic Configuration > Image > Display Settings
Or Configuration > Advanced Configuration > Image > Display Settings

2. Set the image parameters of the camera.

![Display Settings](image)

**Figure 5-21 Display Settings**

**Descriptions of parameter configuration**

**Overexposure Prevention:** Enable or disable the function in this field.

**Exposure Time:**
Value ranges from 1/25 to 1/100,000s. Adjust it according to the lightening condition.

**Iris Mode:**
Auto and Manual are selectable.

**Auto Iris Level:**
If you choose the auto iris mode, you can set the auto iris level.

**Video Standard:**
50 Hz and 60 Hz are selectable. Choose according to the different video standards; normally 50Hz for PAL standard and 60Hz for NTSC standard.

**Day/Night Switch:**
Day, Night and Auto are selectable.

**Sensitivity:**
If you choose auto day/night switch, you can choose the sensitivity of the switch as high, normal and low.

**Mirror:**
The mirror function enables you to view another aspect of the image. You can flip the
image horizontally and vertically. It can be used to view the image in the way you see it directly using your eyes.

**WDR:**
Wide dynamic range can be used when there is a high contrast of the bright area and the dark area of the scene.

**BLC Area:**
BLC area is the area sense the light intensity; Close, Up, Down, Left, Right and Center are selectable.

**White Balance:** The below figure shows the white balance type selectable. You can choose it according to the real condition. For example, if in the surveillance scene, there is a fluorescent lamp, you can choose the white balance type as the Fluorescent Lamp.

![White Balance](image)

**Digital Noise Reduction:**
Close, Normal Mode and Expert Mode are selectable.

**Noise Reduction Level:**
For adjusting the noise reduction level and only valid when the DNR function is enabled.

**Scene Mode:**
Choose the scene as indoor or outdoor.

**HLC:**
High light compression function can be used when there are strong lights in the scene which affect the image quality.

**Grey Scale:**
You can choose the range of the grey scale as [0-255] or [16-235].

**Corridor mode:**
To make a complete use of the 16:9 aspect ratio, you can enable the corridor mode when you use the camera in a narrow view scene.

When installing, turn the camera to the 90 degrees or rotate the 3-axis lens to 90 degrees, and set the corridor mode as on, you will get a normal view of the scene with 9:16 aspect ratio to ignore the needless information such as the wall, and get more meaningful information of the scene.

### 5.5.2 Configuring OSD Settings

**Purpose:**
You can customize the camera name and time on the screen.

**Steps:**

1. Enter the OSD Settings interface:
   
   **Configuration > Advanced Configuration > Image > OSD Settings**

2. Check the corresponding checkbox to select the display of camera name, date or week if required.

3. Edit the camera name in the text field of **Camera Name**.

4. Select from the drop-down list to set the time format, date format, display mode and the OSD font size.

5. You can use the mouse to click and drag the text frame **Camera 01** in the live view window to adjust the OSD position.

6. Click **Save** to activate above settings.
5.5.3 Configuring Text Overlay Settings

**Purpose:**
You can customize the text overlay.

**Steps:**
1. Enter the Text Overlay Settings interface:
   Configuration > Advanced Configuration > Image > Text Overlay
2. Check the checkbox in front of textbox to enable the on-screen display.
3. Input the characters in the textbox.
4. Use the mouse to click and drag the red text frame Test 1 in the live view window to adjust the text overlay position.
5. Click **Save**.

There are up to 4 text overlays configurable.

![Text Overlay Settings](image)

Figure 5-25 Text Overlay Settings

5.5.4 Configuring Privacy Mask

**Purpose:**
Privacy mask enables you to cover certain areas on the live video to prevent certain spots in the surveillance area from being live viewed and recorded.

**Steps:**
1. Enter the Privacy Mask Settings interface:
   Configuration > Advanced Configuration > Image > Privacy Mask
2. Check the checkbox of **Enable Privacy Mask** to enable this function.

3. Click **Draw Area**.

   ![Figure 5-26 Privacy Mask Settings](image)

4. Click and drag the mouse in the live video window to draw the mask area.

   ![NOTE]

   You are allowed to draw up to 4 areas on the same image.

5. (Optional) click **Clear All** to clear all of the areas you set without saving them.

6. Click **Save** to save the settings.

### 5.6 Configuring and Handling Alarms

**Purpose:**
This section explains how to configure the network camera to respond to alarm events, including motion detection, tamper-proof, alarm input, alarm output and exception. These events can trigger the alarm actions, such as Notify Surveillance Center, Send Email, Trigger Alarm Output, etc. For example, when an external alarm is triggered, the network camera sends a notification to an e-mail address.

#### 5.6.1 Configuring Motion Detection

**Purpose:**
Motion detection is a feature which can take alarm response actions and record the
video for the motion occurred in the surveillance scene.

**Tasks:**
1. Set the Motion Detection Area.

**Steps:**
(1) Enter the motion detection settings interface
   - **Configuration > Advanced Configuration > Events > Motion Detection**
(2) Check the checkbox of Enable Motion Detection.

![Enable Motion Detection](image)

(3) Click **Draw Area**. Click and drag the mouse on the live video image to draw a motion detection area.

**NOTE**
You can draw up to 8 motion detection areas on the same image.

(4) Click **Stop Drawing** to finish drawing.

(5) (Optional) Click **Clear All** to clear all of the areas.

(6) (Optional) Move the slider **Sensitivity** to set the sensitivity of the detection.

2. Set the Arming Schedule for Motion Detection.

**Steps:**
(1) Click **Edit** to edit the arming schedule. The Figure 5-29 shows the editing interface of the arming schedule.

(2) Choose the day you want to set the arming schedule.

(3) Click **to set the time period for the arming schedule.**

(4) After you set the arming schedule, you can copy the schedule to other days (Optional).

(5) Click **OK** to save the settings.

**NOTE**

The time of each period can’t be overlapped. Up to 4 periods can be configured for each day.
3. Set the Alarm Actions for Motion Detection.

**Purpose:**
You can specify the linkage method when an event occurs. The following contents are about how to configure the different types of linkage method.

<table>
<thead>
<tr>
<th>Linkage Method</th>
<th>Normal Linkage</th>
<th>Other Linkage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audible Warning</td>
<td>☑</td>
<td>Trigger Alarm Output</td>
</tr>
<tr>
<td>Notify Surveillance Center</td>
<td>☑</td>
<td>Select All</td>
</tr>
<tr>
<td>Send Email</td>
<td>☑</td>
<td>A→1</td>
</tr>
<tr>
<td>Upload to FTP</td>
<td>☑</td>
<td></td>
</tr>
<tr>
<td>Trigger Channel</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 5-30 Linkage Method

**Steps:**

(1) Check the checkbox to select the linkage method. Audible warning, notify surveillance center, send email, upload to FTP, trigger channel and trigger alarm output are selectable (Optional).

- **Audible Warning**
  Trigger the audible warning locally.

- **Notify Surveillance Center**
  Send an exception or alarm signal to remote management software when an event occurs.

- **Send Email**
  Send an email with alarm information to a user or users when an event occurs.

  **NOTE**
  To send the Email when an event occurs, you need to refer to Section 5.6.6 to set the related parameters.

- **Upload to FTP**
  Capture the image when an alarm is triggered and upload the picture to a FTP server.

  **NOTE**
  Set the FTP address and the remote FTP server first. Refer to Section 5.3.8 for detailed information.

- **Trigger Channel**
  The video will be recorded when the motion is detected. You have to set the recording schedule to realize this function. Please refer to Section 6.2 for detailed information.

- **Trigger Alarm Output**
  Trigger one or more external alarm outputs when an event occurs.
To trigger an alarm output when an event occurs, please refer to Section 5.6.4 to set the related parameters.

5.6.2 Configuring Tamper-proof Alarm

**Purpose:**
You can configure the camera to trigger the alarm when the lens is covered and take alarm response action.

**Steps:**
1. Enter the Tamper-proof Settings interface:
   Configuration > Advanced Configuration > Events > Tamper-proof

   ![Tamper-proof Alarm](image)
   **Figure 5-31 Tamper-proof Alarm**

2. Check **Enable Tamper-proof** checkbox to enable the tamper-proof detection.
3. Set the tamper-proof area; refer to Step 1 **Set the Motion Detection Area** in Section 5.6.1.
4. Click **Edit** to edit the arming schedule for tamper-proof. The arming schedule configuration is the same as the setting of the arming schedule for motion detection. Refer to Step 2 **Set the Arming Schedule for Motion Detection** in Section
5.6.1. Check the checkbox to select the linkage method taken for the tamper-proof. Audible warning, notify surveillance center, send email and trigger alarm output are selectable. Please refer to Step 3 Set the Alarm Actions for Motion Detection in Section 5.6.1.

6. Click **Save** to save the settings.

### 5.6.3 Configuring External Alarm Input

**Steps:**

1. Enter the Alarm Input Settings interface: Configuration > Advanced Configuration> Events > Alarm Input:

2. Choose the alarm input No. and the Alarm Type. The alarm type can be NO (Normally Open) and NC (Normally Closed). Edit the name to set a name for the alarm input (optional).

   ![Alarm Input Settings](image)

   Figure 5-32 Alarm Input Settings

3. Click **Edit** to set the arming schedule for the alarm input. Refer to Step 2 Set the Arming Schedule for Motion Detection in Section 5.6.1.

4. Check the checkbox to select the linkage method taken for the alarm input. Refer
to Step 3 **Set the Alarm Actions for Motion Detection** in Section 5.6.1.

5. You can also choose the PTZ linking for the alarm input if your camera is installed with a pan/tilt unit. Check the relative checkbox and select the No. to enable Preset Calling, Patrol Calling or Pattern Calling.

6. You can copy your settings to other alarm inputs.

7. Click **Save** to save the settings.

![Image](image.png)

Figure 5-33 Linkage Method

### 5.6.4 Configuring Alarm Output

**Steps:**

1. Enter the Alarm Output Settings interface:
   Configuration>Advanced Configuration> Events > Alarm Output
2. Select one alarm output channel in the Alarm Output drop-down list. You can also set a name for the alarm output (optional).
3. The Delay time can be set to 5sec, 10sec, 30sec, 1min, 2min, 5min, 10min or Manual. The delay time refers to the time duration that the alarm output remains in effect after alarm occurs.
4. Click **Edit** to enter the Edit Schedule Time interface. The time schedule configuration is the same as the settings of the arming schedule for motion detection Refer to Step 2 **Set the Arming Schedule for Motion Detection** in Section 5.6.1.
5. You can copy the settings to other alarm outputs.
6. Click **Save** to save the settings.
5.6.5 Handling Exception

The exception type can be HDD full, HDD error, network disconnected, IP address conflicted and illegal login to the cameras.

Steps:
1. Enter the Exception Settings interface:
   Configuration > Advanced Configuration > Events > Exception
2. Check the checkbox to set the actions taken for the Exception alarm. Refer to Step 3 Set the Alarm Actions Taken for Motion Detection in Section 5.6.1.
3. Click to save the settings.
5.6.6 Email Sending Triggered by Alarm

Purpose:
The system can be configured to send an Email notification to all designated receivers if an alarm event is detected, e.g., motion detection event, video loss, tamper-proof, etc.

Before you start:
Please configure the DNS Server settings under Basic Configuration > Network > TCP/IP or Advanced Configuration > Network > TCP/IP before using the Email function.

Steps:
1. Enter the TCP/IP Settings (Configuration > Basic Configuration > Network > TCP/IP or Configuration > Advanced Configuration > Network > TCP/IP) to set the IPv4 Address, IPv4 Subnet Mask, IPv4 Default Gateway and the Preferred DNS Server.

   Please refer to Section 5.3.1 Configuring TCP/IP Settings for detailed information.

2. Enter the Email Settings interface:
   Configuration > Advanced Configuration > Events > Email

   ![Figure 5-36 Email Settings]

3. Configure the following settings:
   Sender: The name of the email sender.
Sender’s Address: The email address of the sender.
SMTP Server: The SMTP Server IP address or host name (e.g., smtp.263xmail.com).
SMTP Port: The SMTP port. The default TCP/IP port for SMTP is 25 (not secured). And the SSL SMTP port is 465.
Enable SSL: Check the checkbox to enable SSL if it is required by the SMTP server.
Attached Image: Check the checkbox of Attached Image if you want to send emails with attached alarm images.
Interval: The interval refers to the time between two actions of sending attached pictures.
Authentication (optional): If your email server requires authentication, check this checkbox to use authentication to log in to this server and enter the login user Name and password.
Choose Receiver: Select the receiver to which the email is sent. Up to 2 receivers can be configured.
Receiver: The name of the user to be notified.
Receiver’s Address: The email address of user to be notified.

4. Click Save to save the settings.

5.6.7 Configuring Snapshot Settings

Purpose:
You can configure the scheduled snapshot and event-triggered snapshot. The captured picture can be stored in the SD card (if supported) or the netHDD (For detailed information about netHDD, please refer to Section 6.1 Configuring NAS Settings). You can also upload the captured pictures to a FTP server.

Basic Settings
Steps:
1. Enter the Snapshot Settings interface:
Configuration > Advanced Configuration > Events > Snapshot
2. Check the Enable Timing Snapshot checkbox to enable continuous snapshot.
   Check the Enable Event-triggered Snapshot checkbox to check event-triggered snapshot.
3. Select the quality of the snapshot.
4. Set the time interval between two snapshots.
5. Click Save to save the settings.

Uploading to FTP
You can follow below configuration instructions to upload the snapshots to FTP.
• Upload continuous snapshots to FTP
Steps:
1) Configure the FTP settings and check \(\text{Upload Picture}\) checkbox in FTP Settings interface. Please refer to Section 5.3.8 Configuring FTP Settings for more details to configure FTP parameters.

2) Check the Enable Timing Snapshot checkbox.
   - Upload event-triggered snapshots to FTP

**Steps:**

1) Configure the FTP settings and check \(\text{Upload Picture}\) checkbox in FTP Settings interface. Please refer to Section 5.3.8 Configuring FTP Settings for more details to configure FTP parameters.

2) Check \(\text{Upload to FTP}\) checkbox in Motion Detection Settings or Alarm Input interface. Please refer to Step 3 Set the Alarm Actions Taken for Motion Detection in Section 6.6.1, or Step 4 Configuring External Alarm Input in Section 5.6.3.

3) Check the Enable Event-triggered Snapshot checkbox.

<table>
<thead>
<tr>
<th>Motion Detection</th>
<th>Tamper-proof</th>
<th>Alarm Input</th>
<th>Alarm Output</th>
<th>Exception</th>
<th>Email</th>
<th>Snapshot</th>
</tr>
</thead>
</table>

**Timing**

- Enable Timing Snapshot
- Format: JPEG
- Resolution: 1280x720
- Quality: High
- Interval: 2000 milliseconds

**Event-Triggered**

- Enable Event-Triggered Snapshot
- Format: JPEG
- Resolution: 1280x720
- Quality: High
- Interval: 1000 milliseconds
- Capture Number: 4

Figure 5-37 Snapshot Settings
**Chapter 6 Storage Settings**

*Before you start:*
To configure record settings, please make sure that you have the network storage device within the network or the SD card inserted in your camera.

### 6.1 Configuring NAS Settings

*Before you start:*
The network disk should be available within the network and properly configured to store the recorded files, log files, etc.

**Steps:**
1. **Add the network disk**
   (1) Enter the NAS (Network-Attached Storage) Settings interface:
   **Configuration > Advanced Configuration > Storage > NAS**

   ![Figure 6-1 Add Network Disk](image)

   (2) Enter the IP address of the network disk, and enter the default file.
   Please refer to the *User Manual of NAS* for creating the file path.

   (3) Click **Save** to add the network disk.

   ![NOTE](image)

   After having saved successfully, you need to reboot the camera to activate the settings.

2. **Initialize the added network disk.**
   (1) Enter the HDD Settings interface (**Advanced Configuration > Storage > Storage Management**), in which you can view the capacity, free space, status,
type and property of the disk.

<table>
<thead>
<tr>
<th>HDD No.</th>
<th>Capacity</th>
<th>Free space</th>
<th>Status</th>
<th>Type</th>
<th>Property</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>3.71GB</td>
<td>0.00GB</td>
<td>Uninitialized</td>
<td>Local</td>
<td>R/W</td>
<td>0%</td>
</tr>
</tbody>
</table>

Figure 6-2 Initialize Disk

(2) If the status of the disk is **Uninitialized**, check the corresponding checkbox to select the disk and click **Format** to start initializing the disk.

<table>
<thead>
<tr>
<th>HDD No.</th>
<th>Capacity</th>
<th>Free space</th>
<th>Status</th>
<th>Type</th>
<th>Property</th>
<th>Progress</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>3.71GB</td>
<td>2.75GB</td>
<td>Normal</td>
<td>Local</td>
<td>R/W</td>
<td>12%</td>
</tr>
</tbody>
</table>

Figure 6-3 Initializing

When the initialization completed, the status of disk will become **Normal**.

Figure 6-4 View Disk Status

- Up to 8 NAS disks can be connected to the camera.
- To initialize and use the SD card after insert it to the camera, please refer to the steps of NAS disk initialization.

### 6.2 Configuring Recording Schedule

**Purpose:**
There are two kinds of recording for the cameras: manual recording and scheduled recording. For the manual recording, refer to **Section 4.3 Recording and Capturing Pictures Manually**. In this section, you can follow the instructions to configure the scheduled recording. By default, the record files of scheduled recording are stored in the SD card (if supported) or in the network disk.

**Steps:**
1. Enter the Record Schedule Settings interface:
   **Configuration > Advanced Configuration > Storage > Record Schedule**
2. Check the checkbox of **Enable Record Schedule** to enable scheduled recording.
3. Set the record parameters of the camera.

   - **Pre-record**:
     - The time you set to start recording before the scheduled time or the event. For example, if an alarm triggers recording at 10:00, and the pre-record time is set as 5 seconds, the camera starts to record at 9:59:55. The Pre-record time can be configured as No Pre-record, 5 s, 10 s, 15 s, 20 s, 25 s, 30 s or not limited.

   - **Post-record**:
     - The time you set to stop recording after the scheduled time or the event. For example, if an alarm triggered recording ends at 11:00, and the post-record time is set as 5 seconds, the camera records until 11:00:05. The Post-record time can be configured as 5 s, 10 s, 30 s, 1 min, 2 min, 5 min or 10 min.

   - *Note*: The record parameter configurations vary depending on the camera model.

4. Click **Edit** to edit the record schedule.
5. Choose the day to set the record schedule.

   (1) Set all-day record or segment record:
   ◆ If you want to configure the all-day recording, please check the **All Day** checkbox.
   ◆ If you want to record in different time sections, check the **Customize** checkbox. Set the **Start Time** and **End Time**.

   ![Edit Schedule](image)

   **Figure 6-7 Record Schedule**

   The time of each segment can’t be overlapped. Up to 4 segments can be configured.

   (2) Select a **Record Type**. The record type can be Normal, Motion Detection, Alarm, Motion | Alarm, Motion & Alarm, PIR Alarm, Wireless Alarm, Emergency Alarm, or Motion | Alarm Input | PIR | Wireless | Emergency.

   ◆ **Normal**
      If you select Normal, the video will be recorded automatically according to the time of the schedule.

   ◆ **Record Triggered by Motion Detection**
      If you select **Motion Detection**, the video will be recorded when the motion is detected.

      Besides configuring the recording schedule, you have to set the motion detection area and check the checkbox of **Trigger Channel** in the **Linkage Method** of Motion Detection Settings interface. For detailed information, please refer to the *Step 1 Set the Motion Detection Area in the Section 5.6.1*.

   ◆ **Record Triggered by Alarm**
If you select **Alarm**, the video will be recorded when the alarm is triggered via the external alarm input channels.

Besides configuring the recording schedule, you have to set the **Alarm Type** and check the checkbox of **Trigger Channel** in the **Linkage Method of Alarm Input Settings** interface. For detailed information, please refer to **Section 5.6.3**.

**Record Triggered by Motion & Alarm**

If you select **Motion & Alarm**, the video will be recorded when the motion and alarm are triggered at the same time.

Besides configuring the recording schedule, you have to configure the settings on the **Motion Detection** and **Alarm Input Settings** interfaces. Please refer to **Section 5.6.1** and **Section 5.6.3** for detailed information.

**Record Triggered by Motion | Alarm**

If you select **Motion | Alarm**, the video will be recorded when the external alarm is triggered or the motion is detected.

Besides configuring the recording schedule, you have to configure the settings on the **Motion Detection** and **Alarm Input Settings** interfaces. Please refer to **Section 5.6.1** and **Section 5.6.3** for detailed information.

(3) Check the checkbox and click to copy settings of this day to the whole week. You can also check any of the checkboxes before the date and click .

(4) Click to save the settings and exit the **Edit Record Schedule** interface.

6. Click to save the settings.
Chapter 7 Playback

*Purpose:* This section explains how to view the remotely recorded video files stored in the network disks or SD cards.

*Steps:*

1. Click on the menu bar to enter playback interface.

![Playback Interface](image1)

**Figure 7-1 Playback Interface**

2. Select the date and click .

![Search Video](image2)

**Figure 7-2 Search Video**

3. Click to play the video files found on this date.

The toolbar on the bottom of Playback interface can be used to control playing...
process.

Figure 7-3 Playback Toolbar

Table 7-1 Description of the buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎥</td>
<td>Play</td>
<td>📸</td>
<td>Capture a picture</td>
</tr>
<tr>
<td>⏯️</td>
<td>Pause</td>
<td>🎧</td>
<td>Start/Stop clipping video files</td>
</tr>
<tr>
<td>⏹️</td>
<td>Stop</td>
<td>🎧</td>
<td>Audio on and adjust volume/Mute</td>
</tr>
<tr>
<td>⏪</td>
<td>Speed down</td>
<td>📡</td>
<td>Download video files</td>
</tr>
<tr>
<td>⏯️</td>
<td>Speed up</td>
<td>📡</td>
<td>Download captured pictures</td>
</tr>
<tr>
<td>⏯️</td>
<td>Playback by frame</td>
<td>🎧</td>
<td>Enable/Disable digital zoom</td>
</tr>
</tbody>
</table>

You can choose the file paths locally for downloaded playback video files and pictures in Local Configuration interface. Please refer to Section 5.1 for details.

Drag the progress bar with the mouse to locate the exact playback point. You can also input the time and click 🕒 to locate the playback point in the Set playback time field. You can also click ⏪ to zoom out/in the progress bar.

Figure 7-4 Set Playback Time

Figure 7-5 Progress Bar

The different colors of the video on the progress bar stand for the different video types.

Figure 7-6 Video Types
Chapter 8 Log Searching

**Purpose:**
The operation, alarm, exception and information of the camera can be stored in log files. You can also export the log files on your demand.

**Before you start:**
Please configure network storage for the camera or insert a SD card in the camera.

**Steps:**

1. Click **Log** on the menu bar to enter log searching interface.

   ![Log Searching Interface](image)

   Figure 8-1 Log Searching Interface

2. Set the log search conditions to specify the search, including the Major Type, Minor Type, Start Time and End Time.

3. Click **Search** to search log files. The matched log files will be displayed on the **Log** interface.

   ![Search Log](image)

   Figure 8-2 Log Searching

4. To export the log files, click **Save Log** to save the log files in your computer.
Chapter 9 Others

9.1 Managing User Accounts

Enter the User Management interface:
Configuration > Basic Configuration > Security > User
Or Configuration > Advanced Configuration > Security > User
The admin user has access to create, modify or delete other accounts. Up to 15 user accounts can be created.

<table>
<thead>
<tr>
<th>No.</th>
<th>User Name</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>admin</td>
<td>Administrator</td>
</tr>
</tbody>
</table>

Figure 9-1 User Information

- Add a User

Steps:

1. Click **Add** to add a user.
2. Input the new **User Name**, select **Level** and input **Password**.

   **NOTE**

   The level indicates the permissions you give to the user. You can define the user as **Operator** or **User**.

3. In the **Basic Permission** field and **Camera Configuration** field, you can check or uncheck the permissions for the new user.

4. Click **OK** to finish the user addition.
Modify a User

**Steps:**

1. Left-click to select the user from the list and click Modify.
2. Modify the **User Name**, **Level** or **Password**.
3. In the **Basic Permission** field and **Camera Configuration** field, you can check or uncheck the permissions.
4. Click **OK** to finish the user modification.
Delete a User

Steps:
1. Select the user you want to delete, and click Delete.
2. Click OK when dialogue box pops up to confirm the operation.

9.2 Configuring RTSP Authentication

Purpose:
You can specifically secure the stream data of live view.

Steps:
1. Enter the RTSP Authentication interface:
   Configuration > Advanced Configuration > Security > RTSP Authentication

   ![RTSP Authentication](image)

   Figure 9-4 RTSP Authentication

2. Select the Authentication type basic or disable in the drop-down list to enable or disable the RTSP authentication.

   ![NOTE]

   If you disable the RTSP authentication, anyone can access the video stream by the RTSP protocol via the IP address.

3. Click Save to save the settings.

9.3 Anonymous Visit

Purpose:
Enabling this function allows visit for whom doesn’t have the user name and password of the device.

Steps:
1. Enter the Anonymous Visit interface:
   Configuration > Advanced Configuration > Security > Anonymous Visit

   ![Anonymous Visit](image)

   Figure 9-5 Anonymous Visit
2. Set the **Anonymous Visit** permission **Enable** or **Disable** in the drop-down list to enable or disable the anonymous visit.

3. Click **Save** to save the settings.

   There will be a checkbox of Anonymous by the next time you logging in.

   ![Login Interface with an Anonymous Checkbox](image)

   Figure 9-6 Login Interface with an Anonymous Checkbox

4. Check the checkbox of **Anonymous** and click **Login**.

## 9.4 IP Address Filter

**Purpose:**
This function makes it possible for access control.

**Steps:**
1. Enter the IP Address Filter interface:
   *Configuration>* Advanced Configuration>* Security > IP Address Filter*

   ![IP Address Filter Interface](image)

   Figure 9-7 IP Address Filter Interface

2. Check the checkbox of **Enable IP Address Filter**.
3. Select the type of IP Address Filter in the drop-down list, **Forbidden** and **Allowed** are selectable.

4. Set the IP Address Filter list.
   - Add an IP Address
     
     **Steps:**
     
     (1) Click **Add** to add an IP.
     
     (2) Input the IP Address.

     ![Add IP Address](Figure 9-8 Add an IP)

     (3) Click **OK** to finish adding.

   - Modify an IP Address
     
     **Steps:**
     
     (1) Left-click an IP address from filter list and click **Modify** button.
     
     (2) Modify the IP address in the text filed.

     ![Modify IP Address](Figure 9-9 Modify an IP)

     (3) Click the **OK** button to finish modification.

   - Delete an IP Address
     
     Left-click an IP address from filter list and click **Delete**.

   - Delete all IP Addresses
     
     Click **Clear** to delete all the IP addresses.

5. Click **Save** to save the settings.

### 9.5 Viewing Device Information

Enter the Device Information interface:
Configuration > Basic Configuration> System > Device Information
Or Configuration > Advanced Configuration> System > Device Information
In the Device Information interface, you can edit the Device Name.

Other information of the network camera, such as Model, Serial No., Firmware Version, Encoding Version, Number of Channels, Number of HDDs, Number of Alarm Input and Number of Alarm Output are displayed. The information cannot be changed in this menu. It is the reference for maintenance or modification in future.

<table>
<thead>
<tr>
<th>Device Information</th>
<th>Time Settings</th>
<th>Maintenance</th>
</tr>
</thead>
</table>

![Device Information Table]

**Figure 9-10 Device Information**

### 9.6 Maintenance

#### 9.6.1 Rebooting the Camera

**Steps:**
1. Enter the Maintenance interface:
   
   Configuration > Basic Configuration> System > Maintenance

   Or Configuration > Advanced Configuration> System > Maintenance:

2. Click  
   Reboot  
   to reboot the network camera.

![Reboot Button]

**Figure 9-11 Reboot the Device**

#### 9.6.2 Restoring Default Settings

**Steps:**
1. Enter the Maintenance interface:
   **Configuration > Basic Configuration > System > Maintenance**
   Or **Configuration > Advanced Configuration > System > Maintenance**

2. Click **Restore** or **Default** to restore the default settings.

   ![Table]
<table>
<thead>
<tr>
<th>Restore</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reset all the parameters, except the IP parameters and user information, to the default settings.</td>
<td></td>
</tr>
<tr>
<td>Restore all parameters to default settings.</td>
<td></td>
</tr>
</tbody>
</table>

   **Figure 9-12 Restore Default Settings**

   *NOTE*

   After restoring the default settings, the IP address is also restored to the default IP address, please be careful for this action.

### 9.6.3 Exporting/Importing Configuration File

**Steps:**

Enter the Maintenance interface:

**Configuration > Basic Configuration > System > Maintenance**

Or **Configuration > Advanced Configuration > System > Maintenance**

1. Click **Export** to save the configuration file of the current device.

2. Click **Browse** to select the saved configuration file and then click **Import** to start importing configuration file.

   *NOTE*

   You need to reboot the camera after importing configuration file.

### 9.6.4 Upgrading the System

**Steps:**

1. Enter the Maintenance interface:

   **Configuration > Basic Configuration > System > Maintenance**

   Or **Configuration > Advanced Configuration > System > Maintenance**

2. Click **Browse** to select the local upgrade file and then click **Upgrade** to start remote upgrade.

   *NOTE*

   The upgrading process will take 1 to 10 minutes. Please don't disconnect power of the
camera during the process. The camera reboots automatically after upgrading.

9.7 RS-232 Settings

**Purpose:**
The RS-232 port can be used in two ways:

- **Parameters Configuration:** Connect a computer to the camera through the serial port. Device parameters can be configured by using software such as HyperTerminal. The serial port parameters must be the same as the serial port parameters of the camera.
- **Transparent Channel:** Connect a serial device directly to the camera. The serial device will be controlled remotely by the computer through the network.

**Steps:**
1. Enter RS-232 Port Setting interface:

   **Configuration> Advanced Configuration> System > RS232**

   ![RS-232 Settings]

   If you want to connect the camera by the RS-232 port, the parameters of the RS-232 should be exactly the same with the parameters you configured here.

   ![NOTE]

   2. Click **Save** to save the settings.
Appendix

Appendix 1 iVMS-4200 Client Software Introduction

iVMS-4200 is a versatile video management software for the DVRs, NVRs, IP cameras, encoders, decoders, etc. It provides multiple functionalities, including real-time live view, video recording, remote search and playback, file backup, etc., for the connected devices to meet the needs of monitoring task. With the flexible distributed structure and easy-to-use operations, the client software is widely applied to the surveillance projects of medium or small scale.

- Search active devices online
  - Search online devices automatically
    After launch iVMS-4200 software, it automatically searches the online devices every 15 seconds from the subnet where your computer locates. It displays the total number and information of the searched devices in the Online Devices interface.
    Go to Device Management, and click Server tab on the left-top of the window, and you can see the online devices listed on the right bottom of the window.

![Figure A.1.1 Search Online Devices](image)

Device can be searched and displayed in the list in 15 seconds after it went online; it will be removed from the list in 45 seconds after it went offline.

- Search online devices manually
  You can also click [Refresh Every 15s] to refresh the online device list manually.
  The newly searched devices will be added to the online list.

- Modify network parameters

  **Steps:**
  1. Click the device to be modified in the device list and click [Modify Netinfo] to
modify the network parameters.

2. Edit the modifiable network parameters, e.g. IP address and port number.

3. Enter the admin password in the Manager Password field and click OK to save the changes.

![Modify the Selected Device]

Figure A.1.2 Modify Network Parameters

- **Restore default password**

**Steps:**
1. Select the device you want to restore the default password.
2. Click Restore Default Password.
3. Input the security code got from the technical support from our company.
4. Click OK to restore the default password.
Appendix 2 Port Mapping

The following settings are for TP-LINK router (TL-R410). The settings vary depending on different models of routers.

Steps:
1. Select the **WAN Connection Type**, as shown below:

![Select the WAN Connection Type](image1)

   Figure A.2.1 Select the WAN Connection Type

2. Set the **LAN** parameters of the router as in the following figure, including IP address and subnet mask settings.

![Set the LAN parameters](image2)

   Figure A.2.2 Set the LAN parameters

3. Set the port mapping in the virtual servers of **Forwarding**. By default, camera uses port 80, 8000, 554 and 8200. You can change these ports value with web browser or client software.

   **Example:**
   
   When the cameras are connected to the same router, you can configure the ports of a camera as 80, 8000, 554 and 8200 with IP address 192.168.1.23, and the
ports of another camera as 81, 8001, 555, 8201 with IP 192.168.1.24. Refer to the steps as below:

**NOTE**

The 8200 port changes with the 8000 port with a constant value of 200. E.g. if the 8000 port is changed to 8005, then the 8200 port should be changed to 8205.

**Steps:**

1. As the settings mentioned above, map the port 80, 8000, 554 and 8200 for the network camera at 192.168.1.23


3. Enable ALL or TCP protocols.

4. Check the Enable checkbox and click **Save**.

**Figure A.2.3 Port Mapping**

**NOTE**

The port of the network camera cannot conflict with other ports. For example, some web management port of the router is 80. Change the camera port if it is the same as the management port.