

# Hik-Connect.Com

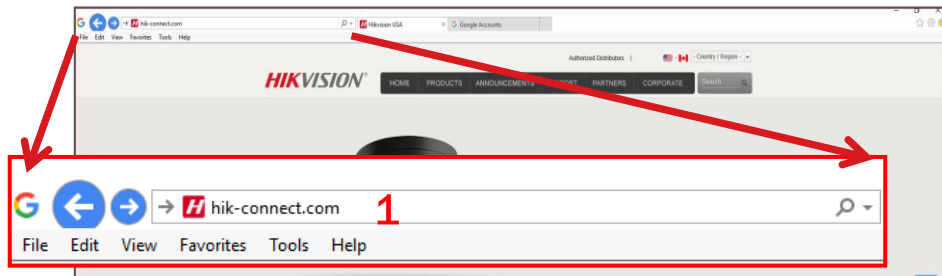
## How to Add a Device to Your Account Using a Computer

**GREAT PRODUCTS. GREATER PARTNERSHIPS.™**

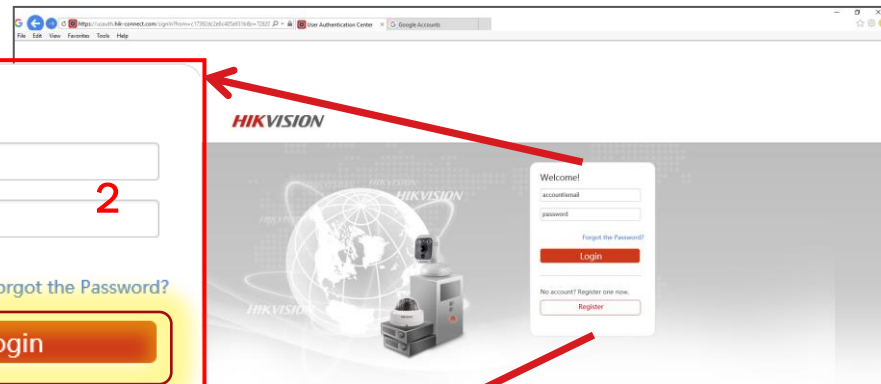
**HIKVISION®**

# Access Your Account

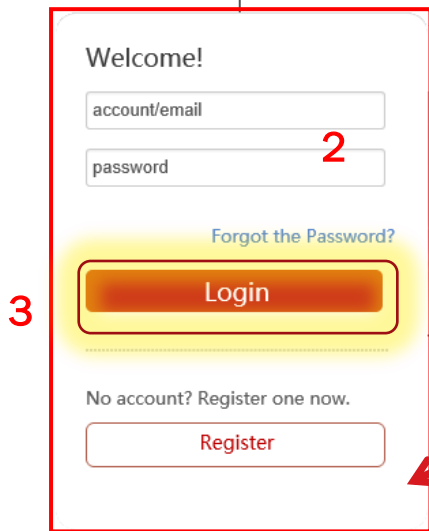
- Type Hik-Connect.Com into browser location bar [1]



- On main page, click enter your User Name or Email and Password [2]

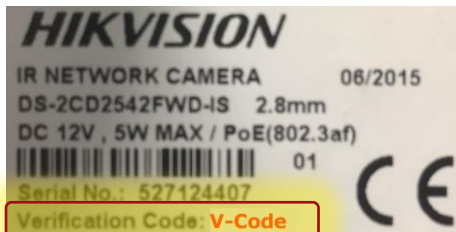
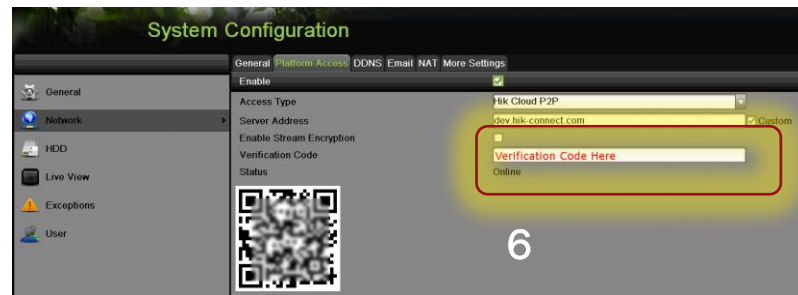


- Click LOGIN [3]



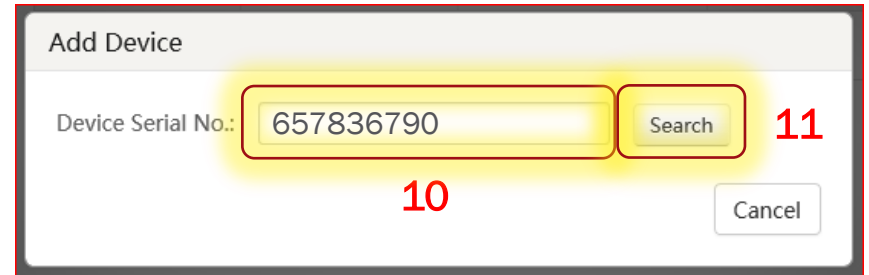
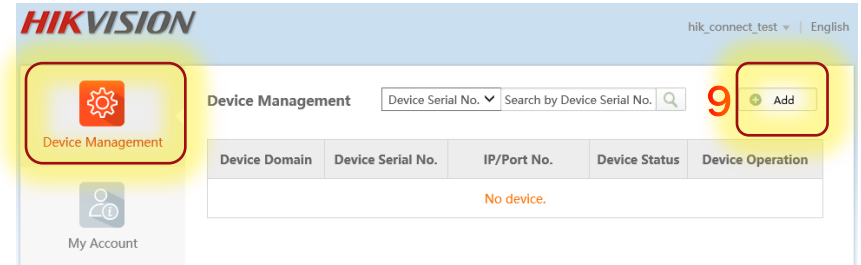
# Gather the Necessary Information

- To add a device you will need the serial number and verification code
- The serial number appears on a label on the device. [4]
- Both the S/N and the verification code appear in recorder menu screens under System Information [5]
- The verification code also appears in the Platform Access recorder menu [6] and on the label for new IP cameras [7]



# Device Management Tab: Enter Device Data

- Be sure you are on the Device Management tab [8]
- Click ADD [9]
- In the pop-up enter the 9 digital serial number [10] of the device to be added.
- Click Search [11]
- When a connection is made to the device (it must be powered on and connected to the Internet) a pop-up shows the model and confirms the S/N [12]
- If this is the desired device, click the “+” [13]



# Add Found Device

- In the pop-up enter the verification code [14] in capital letters
- Click Add [15]
- A pop-up confirms success [16]
- The device now appears on the Device Management page [17]

Add Device

Device Serial No.: 657836790 Search

Verification Code: ..... 14

Cancel Add 15

HIKVISION hik\_connect\_test | English

Device Management Device Serial No. Search by Device Serial No. Add

Device Domain	Device Serial No.	IP/Port No.	Device Status	Device Operation
497553057	497553057	68.129.421.132	Online	

17 My Account

16 Device added successfully.

# Connecting to a Listed Device

- Double click on the IP address of a connected device [18]
- A new window opens [19] showing the login screen for the device
- Enter the user ID and password [20] to log into the device

The screenshot shows the Hikvision Device Management interface. On the left, there are navigation icons for 'Device Management' (gear) and 'My Account' (person). The main area is titled 'Device Management' and contains a search bar and an 'Add' button. Below is a table with the following data:

Device Domain	Device Serial No.	IP/Port No.	Device Status	Device Operation
497553057	497553057	68.129.421.132	Online	[Edit] [Delete] [Refresh]
657836790	657836790	70.422.37.191	Online	[Edit] [Delete] [Refresh]

The IP address '70.422.37.191' in the second row is highlighted with a yellow box, and a red '18' is placed next to it.

The screenshot shows a web browser window displaying the Hikvision login page. The browser address bar shows the URL 'http://70.422.37.191:8080/page/login.asp?\_146396777303'. The page features the Hikvision logo and a large camera lens graphic. A login form is visible on the right side, containing fields for 'User ID' and 'Password', and a 'Login' button. The login form is highlighted with a yellow box, and a red '20' is placed next to it.