

Title:	New DDNS Registration				
Date:	06/11/2014	Version:	1.0	Pages	6
Product:	DS-72xx-SH, 73xx-SH, 76xx-SE, 77xx-SP, 90xx-ST, 96xx-ST				
Action Required:	Information Only				

DDNS registration has been made more user friendly, and takes only a few seconds to complete. The legacy units require user registration on www.hik-online.com. This step is no longer needed.

After assigning an IP address and a gateway to the DVR/NVR, make sure that the **Preferred DNS Server** is a PUBLIC DNS SERVER. HikVision recommends using **8.8.8.8** (Figure 1).

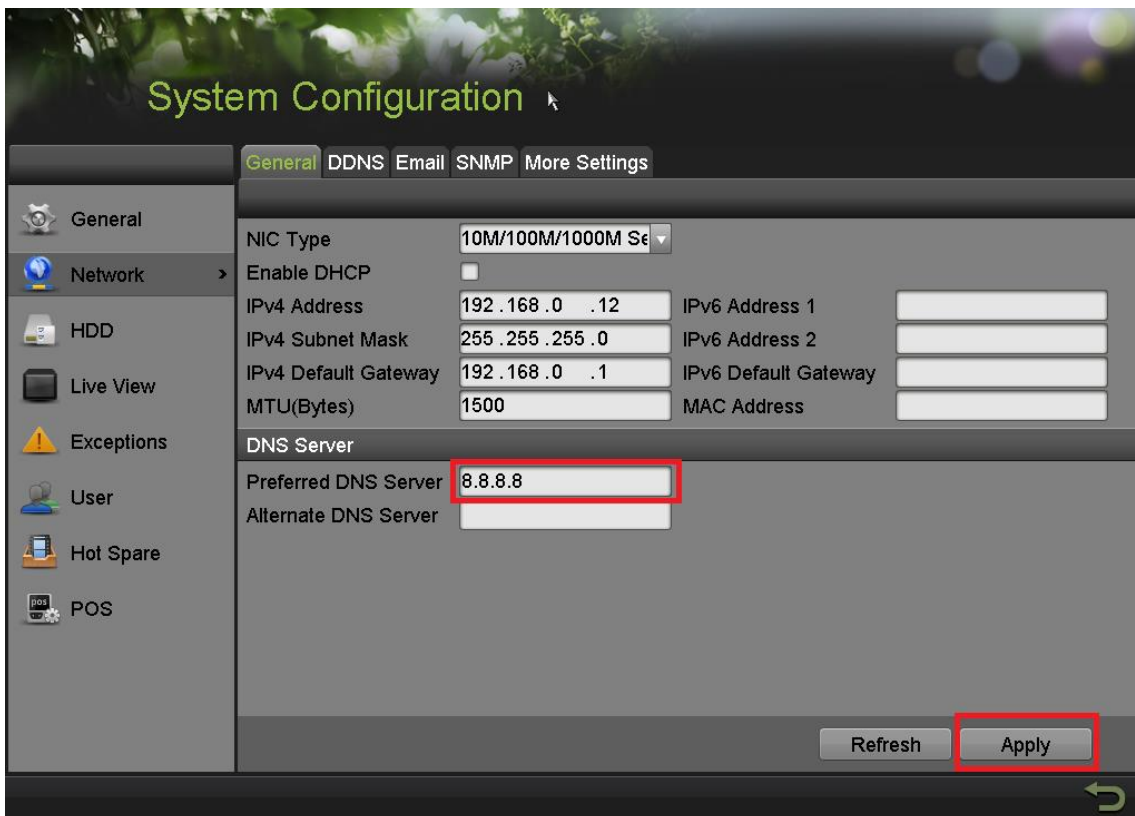


Figure 1

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After assigning the Preferred DNS Server, go to the **DDNS** tab to set up the **DDNS** (Figure 2).

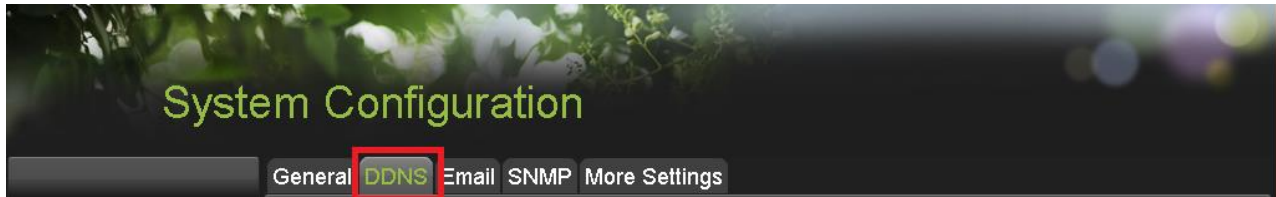


Figure 2

In the **DDNS** tab:

- a. Enable DDNS
- b. Change the **DDNS TYPE** to **HiDDNS** (in some cases **HkDDNS**)
- c. Make sure that the **SERVER ADDRESS** is set to www.hik-online.com
- d. Create a **DEVICE DOMAIN NAME** (the domain name CANNOT contain spaces, special characters and/or upper case letters) (Figure 3)

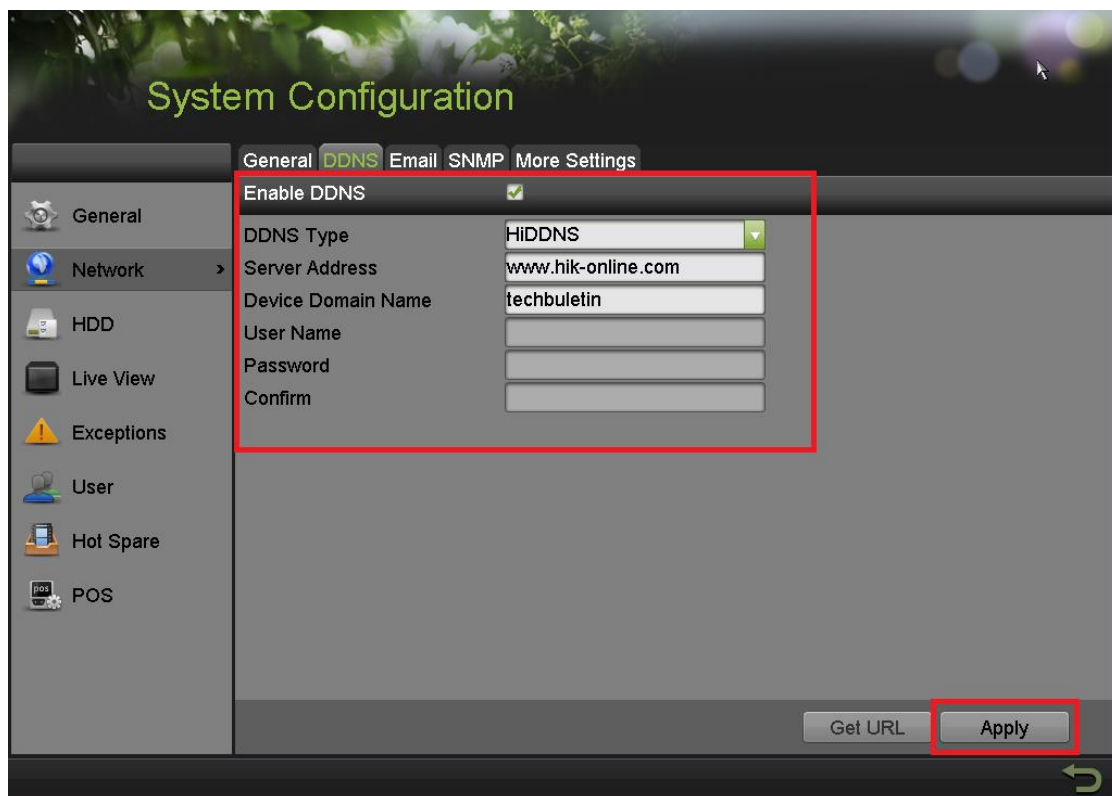


Figure 3

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After the changes have been made, presses “APPLY”. A “SUCCESS” message will pop up (Figure 4).

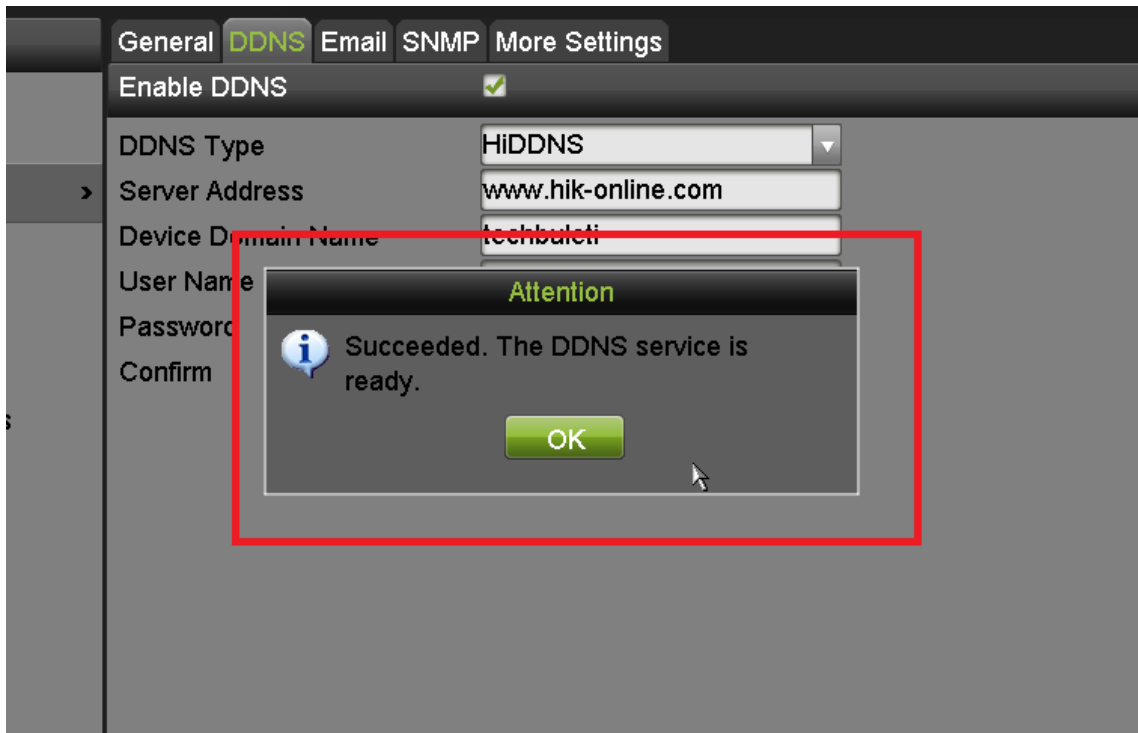


Figure 4

If the Domain Name does not meet the acceptable criteria, and/or is already registered, an error message will appear.

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Figures 5-7 show the DDNS registration with the web GUI.

After assigning an IP address and a gateway to the DVR/NVR, make sure that the **Preferred DNS Server** is a PUBLIC DNS SERVER. HikVision recommends using **8.8.8.8** (Figure 5).

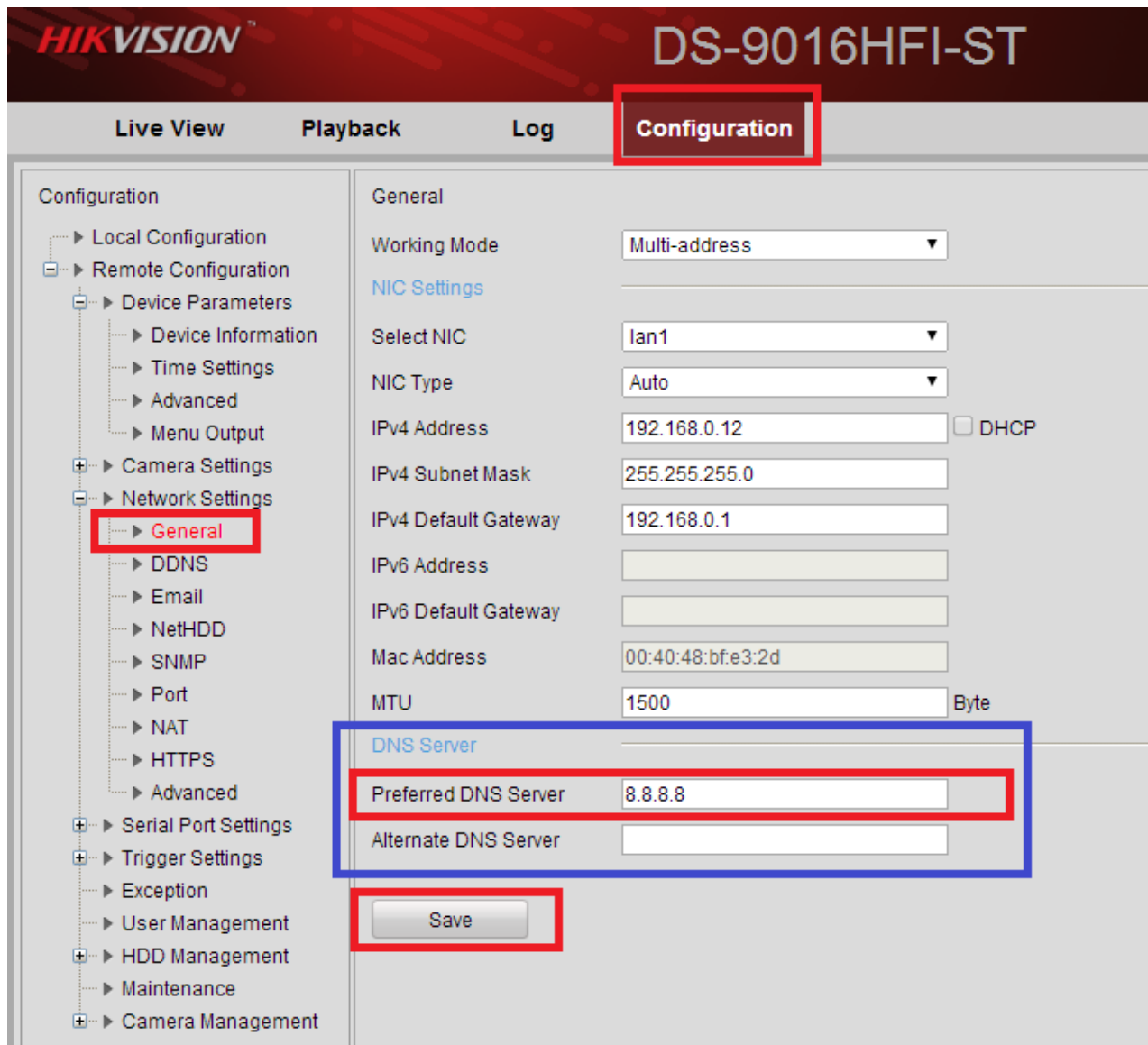


Figure 5

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Then click on DDNS, and

- a. Enable DDNS
- b. Change the **DDNS TYPE** to **HiDDNS** (in some cases **HkDDNS**)
- c. Make sure that the **SERVER ADDRESS** is set to www.hik-online.com
- d. Create a **DEVICE DOMAIN NAME** (the domain name CANNOT contain spaces, special characters and/or upper case letters) (Figure 3)

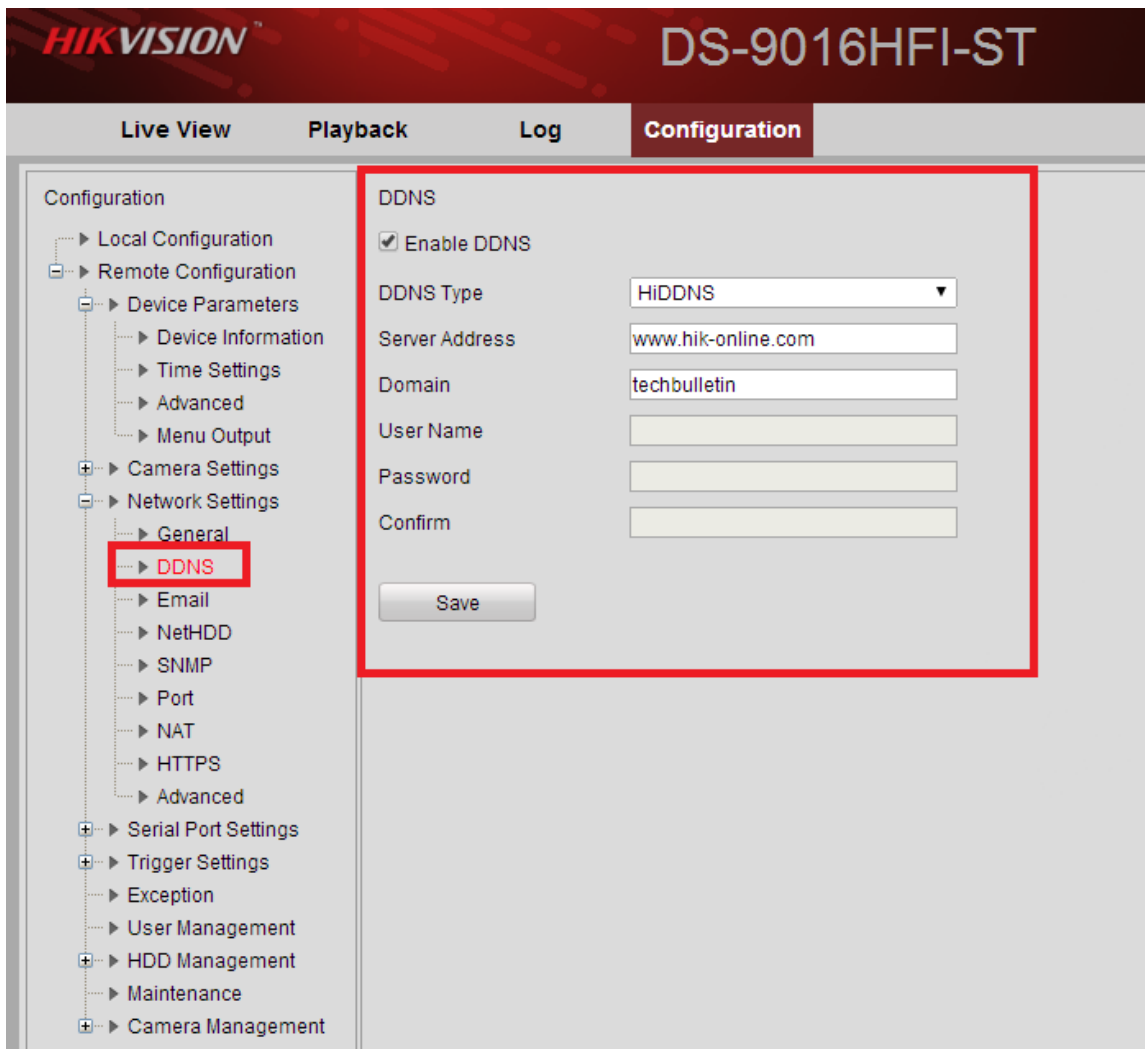


Figure 6

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Please note, the “**USER NAME**”, “**PASSWORD**” and “**CONFIRM**” (password confirmation) are inactive. No Username/Password is required to complete the registration (**Figure 7**).

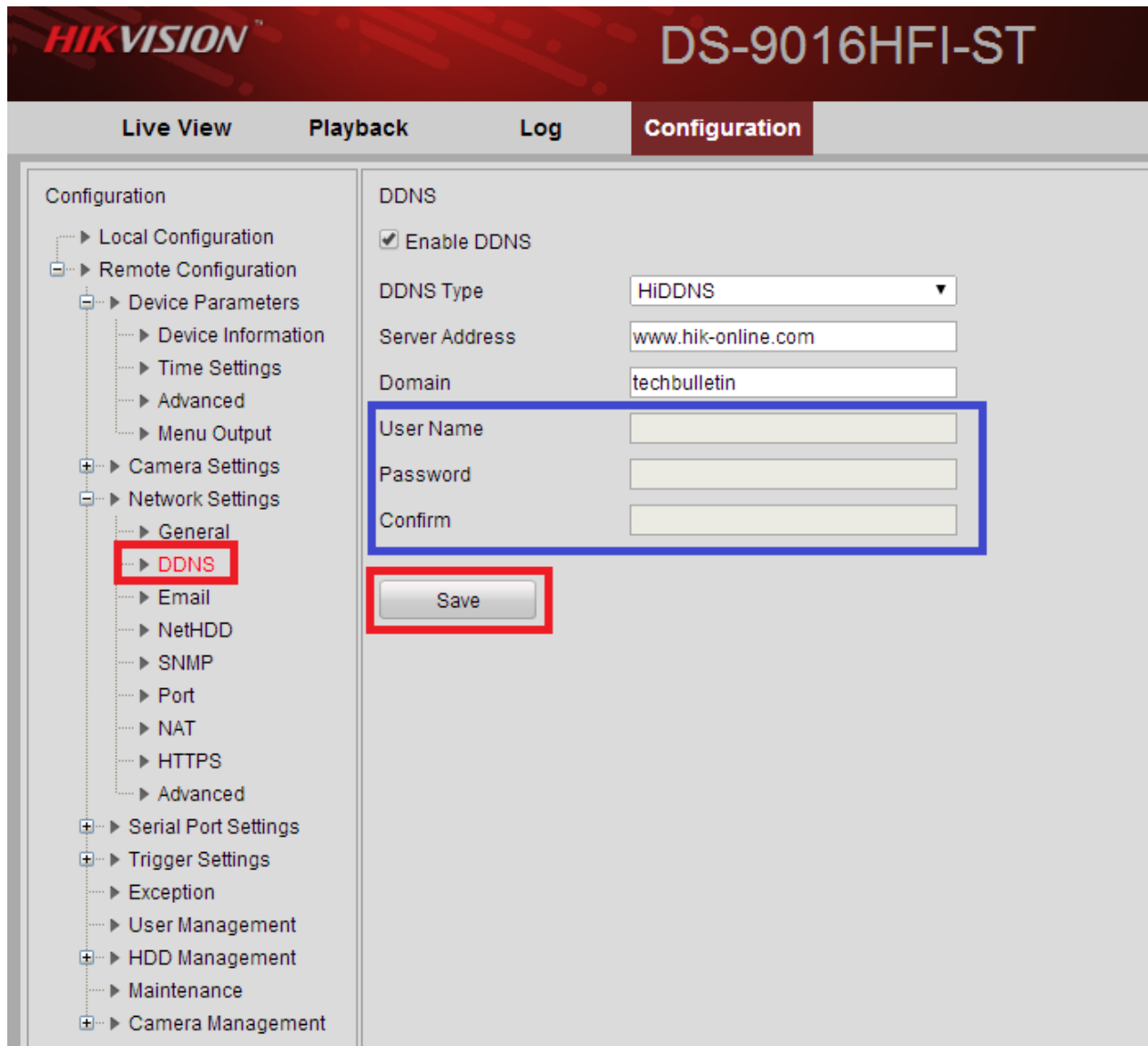


Figure 7