

Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control Panel by RS232 Cable	Version:	v1.0	Date:	12/03/2018
Product:	AX Series Wireless Security Control Panel			Page:	1 of 8

#### **Preparation**

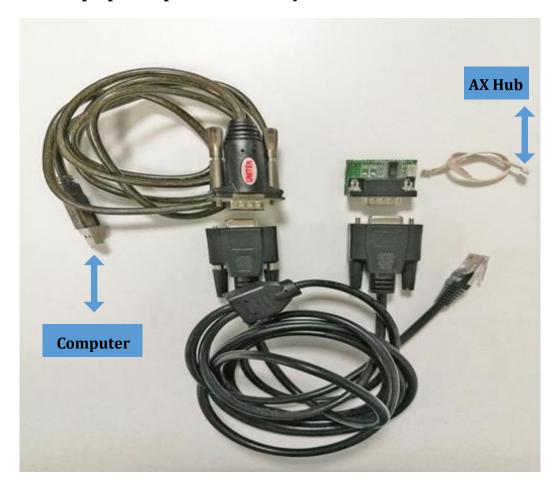
- 1. AX Hub Wireless Control Panel, V1.0.0 or above
- 2. RS232 serial port cable and Ethernet cable
- 3. Software SecureCRT and TFTP (/20 Alarm/Hikvision/11 Installation&How to/Tool/)

# How to Upgrade AX Hub Wireless Control Panel by RS232 Cable

When AX Hub Wireless Control Panel can't be searched in SADP, can't ping IP successfully or the device is crashed. In this situation, AX Hub Wireless Control Panel need to be upgraded by RS232 cable.

Important Note: Computer must close the firewall.

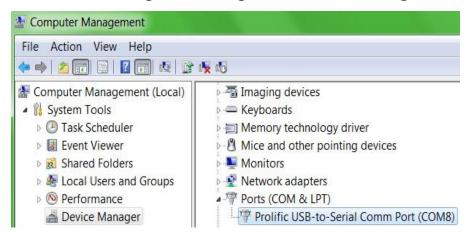
1. Connect laptop USB port with Hub by RS232 cable.





Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
	Panel by RS232 Cable				
Product:	AX Series Wireless Security Control Panel			Page:	2 of 8

# 2. Check the COM port in computer's device management.



3. Open SecureCRT and configure below parameters.



4. Hold down U when the Hub power on.



Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control Panel by RS232 Cable	Version:	v1.0	Date:	12/03/2018
Product:	AX Series Wireless Security Control Panel			Page:	3 of 8

```
Boot 2018.1 (May 26 2018 - 09:19:57)
Check Flash Memory Controller v100 ... Found
SPI Nor(cs 0) ID: 0xef 0x40 0x18
spi_w25q256fv_solve_flash_lock_qe_enable(268): Error: Disable Quad failed! reg:0x2
Block:64KB Chip:16MB Name: "W25Q128(B/F)V"
SPI Nor total size: 16MB
*** Warning - bad CRC, using default environment
Hit any key to stop autoboot: 0
This program will upgrade software.
   ATTENTION!! PLEASE READ THIS NOTICE CAREFULLY!
  Don't reset machine, or anything that interrupt it.
  The upgrade process must finish in 10 minutes!
  If this program fails, machine might be unusable,
   and you will need to reflash again.
   If you find this too risky, power off machine now.
Now press [u/U] key to upgrade software: b
```

#### 5. Enter b.



Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
	Panel by RS232 Cable				
Product:	AX Series Wireless Security Control Panel			Page:	4 of 8

6. Then enter pri, check device start IP network environment.

```
Environment size: 525/4092 bytes
boot # pri
bootcmd=t+tp 0x80400000 $(bootfile);bootm 0x80400000;
default=cramfsload 0x80400000 uImage; cramfsload 0x81000000 ramdisk.gz;
sec=tftp 0x80400000 uImage_sec;tftp 0x81000000 ramdisk.gz;bootm 0x80400000 0x81000000;
bootdelay=1
baudrate=115200
ipaddr=192.0.0.64
serverip=192.0.0.128
gatewayip=192.0.0.1
netmask=255.255.255.0
bootfile="uImage"
phyaddr0=3
mdio_intf=rmii
bootargs=mem=112M console=ttyS0,115200
ethaddr=58:03:fb:b6:b6:67
 stdin=serial
 stdout=serial
stderr=serial
verify=n
ver=U-Boot 2010.06 (May 26 2018 - 09:19:57)
Environment size: 525/4092 bytes
boot #
```

7. Change device IP network environment during upgrade time.(address set depend on your network environment)

```
setenv serverip 10.9.96.44;
setenv ipaddr 10.9.96.160;
setenv gatewayip 10.9.96.254
```

```
-- serverip :PC IP address-- ipaddr :Device IP address-- gatewayip :Gateway address
```

```
boot # setenv serverip 10.9.96.44;
boot # setenv ipaddr 10.9.96.160;
boot # setenv gatewayip 10.9.96.254
```



Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
	Panel by RS232 Cable				
Product:	AX Series Wireless Security Control Panel			Page:	5 of 8

8. Enter pri again, check these IP address have been changed.

```
boot # pri
bootcmd=tftp 0x80400000 $(bootfile);bootm 0x80400000;
default=cramfsload 0x80400000 uImage; cramfsload 0x81000000 ramdisk.gz;
sec=tftp 0x80400000 uImage_sec;tftp 0x81000000 ramdisk.gz;bootm 0x80400000 0x81000000;
bootdelay=1
baudrate=115200
netmask=255.255.255.0
bootfile="uImage"
phyaddr0=3
mdio_intf=rmii
bootargs=mem=112M console=ttyS0,115200
ethaddr=58:03:fb:b6:b6:67
stdin=serial
stdout=serial
stderr=serial
verify=n
ver=U-Boot 2010.06 (May 26 2018 - 09:19:57)
serverip=10.9.96.44
ipaddr=10.9.96.160
gatewayip=10.9.96.254
Environment size: 527/4092 bytes
```

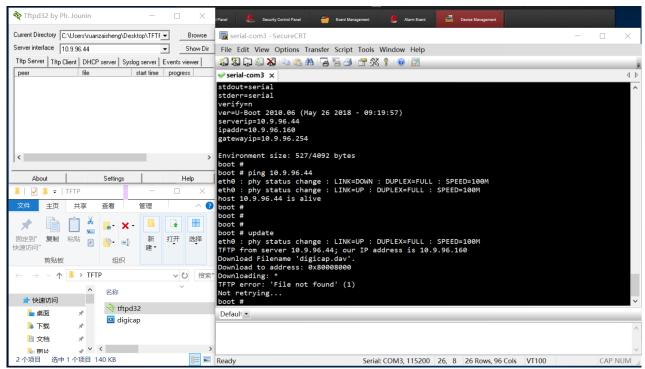
9. Enter ping 10.9.96.44, check device and PC is connected. Host 10.9.98.44 is alive means connection is ok.

```
etnauur=58:05:TD:D6:D6:6/
stdin=serial
stdout=serial
stderr=serial
verify=n
ver=U-Boot 2010.06 (May 26 2018 - 09:19:57)
serverip=10.9.96.44
ipaddr=10.9.96.160
gatewayip=10.9.96.254
Environment size: 527/4092 bytes
boot #
boot # ping 10.9.96.44
eth0 : phy status change : LINK=DOWN : DUPLEX=FULL : SPEED=100M
eth0 : phy status change : LINK=UP : DUPLEX=FULL : SPEED=100M
host 10.9.96.44 is alive
boot #
boot #
boot #
boot #
```

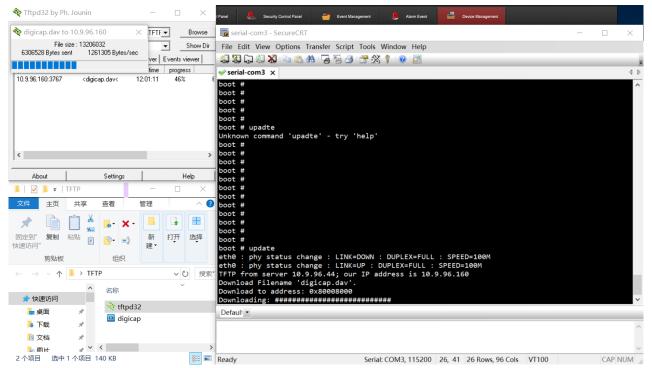


Title	e:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
		Panel by RS232 Cable				
Pro	duct:	AX Series Wireless Security Control Panel			Page:	6 of 8

#### 10. Copy firmware to the TFTP catalog, then open tftp



### 11. Enter update.



E-Mail: <a href="mailto:support@hikvision.com">support@hikvision.com</a> <a href="mailto:support@hikvision.com">www.hikvision.com</a>



Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
	Panel by RS232 Cable				
Product:	AX Series Wireless Security Control Panel	_	•	Page:	7 of 8

#### 12. Upgrade successful.

```
boot # update
eth0 : phy status change : LINK=DOWN : DUPLEX=FULL : SPEED=100M
eth0 : phy status change : LINK=UP : DUPLEX=FULL : SPEED=100M
TFTP from server 10.9.96.44; our IP address is 10.9.96.160
Download Filename 'digicap.dav'.
Download to address: 0x80008000
done
Bytes transferred = 13206032 (c98210 hex)
alloc 16292 bytes persist memory.
alloc 10184 bytes scratch memory.
cry lib created successfully, LIB VERSION 0.8.0, DATE 15.6.12
file header error; header chsum:0x8100874c[0x32c4], len:3097705136[108], filenum:3619483013
Can not find correct packet, try to decrypt...
result is: PASS!
                                 decoding, please wait.
firm file decode ok
checking hash, please wait.
hash check ok.
cramfs.img checkSum ok !
Erasing SPI flash...done
Writing SPI flash...done
Upgrade check .....done
Erasing devcfg...done
boot #
```



Title:	DS-PWA32 How to Upgrade AX Hub Wireless Control	Version:	v1.0	Date:	12/03/2018
	Panel by RS232 Cable				
Product:	AX Series Wireless Security Control Panel			Page:	8 of 8

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