

Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	1 of 12
Action Required:	None, Information Only				

Summary

In Hik-Connect, a device can be added only to one account; in order to watch the video from other accounts, a **Share** function has been released. The new **Share** function lets other accounts watch the stream shared by others without adding it.



Account A shares the video to Account B



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	2 of 12
Action Required:	None, Information Only				

NOTE: Users can use the Hik-Connect Share function via the Hik-Connect app and <u>www.hik-</u> <u>connect.com</u> Web portal in order to share a device with others, or manage a device shared by others.

Different privileges can be set for different users; for example, you can allow the accounts that receive your share to live view, watch the playback, receive alarm push, start a two-way audio, or use the PTZ function.

Discretion

Your user interface may not be identical to the one in the instructions shown below, depending on the product and firmware version. However, the information and settings required to set up the Hik-Connect Share function are similar across all supporting products.

Preparation

- 1. Upgrade your device to the proper firmware that supports the Hik-Connect Share function.
- 2. Update the Hik-Connect app to v3.0.0 or above.

Sharing Your Device with Others

- Sharing a Device via the Hik-Connect App
 - 1. Open the Hik-Connect app in your mobile phone and log in to your account.
 - 2. Go to More->Manage Sharing Settings to enter the Share Device Interface.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	3 of 12
Action Required:	None, Information Only				

More	C Share Device More
Pictures and Videos >	History >
	Email Address example@gmstl.com
Manage Sharing Settings	O Mobile Phone Number
Account Management >	Remark:
Settings >	Device +
⑦ Help >	,
Ø Feedback >	
About >	
Logout	
Exit	
tone Message More	Save

- 3. Set the account you want to share with. You can tap the **E-mail Address** field or the **Mobile Phone Number** field to set the account that you want to share with.
 - **NOTE:** The mobile phone number should contain the country code. For example, 861896919XXXX (86 is the region number of China). Once you select a country, the region number will be filled automatically.

If you've input the account before, you can find the account in the History interface.

- 4. Tap **History** in the **Share Device** interface to enter the History interface. All deleted account information that you have shared with will be listed.
- 5. Select an account. The account information will be filled in the **Share Device** interface automatically.
- 6. Tap + to enter the **Select Device** interface. Select the device you want to share.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	4 of 12
Action Required:	None, Information Only				



- 7. Tap **OK** to go back to the Share Device interface. The device you selected will be listed here.
- 8. Tap the device to set the privileges you want the account to have.

Share Device	C	<	Device Pe
story	>	ds-2752	
Email example@gmail.com		Live View	
Mobile Phone		Playback	
Number		Alarm	
emark:		Two-way /	Audio
evice	ţÇ	PTZ	
-2752	>		
S-7216HQHI-SH(691 823)	>		
S-2CV2Q01FD-IW(762 674)	>		
Save			OK

9. Click **OK->Save** to finish.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	5 of 12
Action Required:	None, Information Only				

• Sharing a Device via the <u>www.hik-connect.com</u> Web Portal

1. Input <u>www.hik-connect.com</u> into your Web browser location bar.



2. Log in with your account user name and password.

account/ema	il
password	
	Forgot the Password
	Login
No account?	Register one now.
	Register

3. Go to My Shared Device.

TECHNICAL BULLETIN



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	6 of 12
Action Required:	None, Information Only				

Ś	View My Shared Videos	5	Share Device
Device Management	86181 1136(HC No device.	TEST)	A 10
Others' Shared Device	86131 \$2363(SA 7 No device.	TEST)	<i>i</i>
My Shared Device	liuningning@ No device.	(Alan)	<i>▶</i> m

4. Click Share Device to enter Sharing Details.

View My Shared Videos > S	naring Details	
Share with:		
● *Email:	example@gmail.com	
O Mobile Phone Number:	Country Code + Phone No.	
Note:		Submit
Device:	587: 880)	S
🗹 Live View 🔲 Playba	k 🔲 Alarm	
∨ DS-8016HF-ST(42	4522)	S
camera 1@DS-8016	IF-ST(42: 4522)	
🗹 Live View 🔲 Playba	k 🔲 Two-way Audio 🗐 PTZ 🗐 Alarm	•

Viewing a Shared Device

You will receive the sharing messages if others' accounts have shared devices with you. When you receive the sharing messages, a dialog will pop up in the Home interface. You can check the sharing immediately or later.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	7 of 12
Action Required:	None, Information Only				

• Viewing a Shared Device via the App

1. Tap Go to enter the Others' Device interface. The sharing messages will be listed in the interface;



2. Tap Accept. The device will be listed in the Home interface. Or tap Reject to reject the sharing.

• Viewing a Shared Device via the Web

 When someone shares their device with you, you will receive a confirm information. You can choose to Accept it or Reject it.



2. Tap Accept. The device will be listed in the Others' Shared Devices interface. Or tap **Reject** to reject the sharing.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	8 of 12
Action Required:	None, Information Only				

Managing My Shared Device

• Managing My Shared Device via the App

Editing a Shared Device

Select a **Share with** account in the list to enter the **Sharing Details** interface. You can view the sharing details, including the **Share with** account, remark, and shared device(s).

K Manage Sha	aring Settings	C	\leftarrow	Sharing Details	More
My Device	Others' Dev	vice	Share with:	xxxxxxxxx	
			Remark:		
861 91136(HC	; TEST)	>			
Device:DS-2CD2025FWD-	(687 380)		Device		5
8613C 2363(SA	TEST)		XXXXXXX	XXXXXXXXXX	>
Device:					
liuningning@``` (A	lan)			Delete	
Device:	ian)	>			
			$\overline{\mathbf{v}}$		
861 197930		>			
Device:					
Share	Device			Save	

Selecting a Shared Device

- 1. Tap 🔅 to enter the **Select Device** interface.
- 2. Tap the tick on the right of the device name to select the device in the device list. The tick of the selected device will turn green.
- 3. (Optional) Tap the green tick again to cancel selection.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	9 of 12
Action Required:	None, Information Only				

4. Tap **OK** to save the settings. The selected devices will be listed in the **Sharing Details** interface.

Setting Device Permission for Sharing

1. In the Sharing Details interface, tap the device name to enter the Device Permission interface.

÷	Device Permission	More	C Device Permission	More
xx-xxxxxxxxx	XX		SCP	
Live View		0	> xxxxxxxx <	(e
Playback		0	> x00000000 <	
Alarm		0	~ xxxxxxxxx	e
Two-way Audi	io	\odot	Live View	e
PTZ		0	Playback	٩
			Alarm	٩
			Two-way Audio	
			PTZ	
			> xxxxxxxxx <	
			> xxxxxxxxxx <	
			> x00000000 <	٢
			> xxxxxxxxxx <	•
	ОК		ок	

- 2. Select the function name that you want to share.
- 3. Tap **OK** to save the settings.
- 4. The **Share with** account can access the selected device(s).



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	10 of 12
Action Required:	None, Information Only				

• Managing My Shared Device via a Web Portal

1. Click My Shared Device to check all the accounts that you've shared your device with.

ŝ	View My Shared Videos	Share Device
Device Management	86181 1136(HC TEST) No device.	1
Others' Shared Device	8613 32363(SA TEST) No device.	1 1
22 My Shared Device	liuningning@ (Alan) No device.	1 iii

2. Click the account to enter the **Sharing Details** interface, where you can manage the device shared to this account as well as the previleges you want this account to have.

View My Shared Do	evices > Sharing Details	
Share with:	86183 1136	
Note:	HC TEST	Submit
Device:		
V DS-2CD2	025FWD-I(687 880)	0
Live Viev	v 🖻 Playback 🔲 Alarm	
> DS-8016H	IF-ST(421 522)	S
camera 10	DS-8016HF-ST(428 22)	
Live View	v 🔲 Playback 🔲 Two-way Audio 🔲 PTZ 🔲 Alarm	-
camera 20	DS-8016HF-ST(42 22)	
Live View	v 🔲 Playback 🔲 Two-way Audio 🔛 PTZ 💭 Alarm	-



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	11 of 12
Action Required:	None, Information Only				

Managing a Device Shared by Others

Managing a Shared Device by Others via the App

You can view the sharing details of others' devices, including the device functions that you can access, the device name, etc. You can also delete the shared device from the Others' Device sharing list.

1. In the Manage Sharing Settings interface, tap Others' Device to enter the Others' Device tab.

← Manage Sha	ing Settings More	
My Device	Others' Device	
Device 6 From:XXXXXXXXXXXXXXX	>	
Device 5 From:XXXXXXXXXXXX	>	
Device 4 From:XXXXXXXXXXXXXX	>	
Device 3 From:XXXXXXXXXXX	>	
Device 2 From:XXXXXXXXXXXXXX	>	
Device 1 From:XXXXXXXXXXX	>	
Share I	Device	

2. Tap the device to enter the **Sharing Details** interface. You can view the sharing details, including the device name, the device functions that you can access, the device linked cameras (if any), and the device source.



Title:	TB Sharing Devices in Hik-Connect	Version:	v2.0	Date:	071117
Product:	IPCs/NVRs/DVRs			Page:	12 of 12
Action Required:	None, Information Only				



- 3. Tap **Delete** to delete the shared device from the **Others' Device** sharing list. The device will also be deleted from the **Home** interface.
- Managing a Device Shared by Others, via a Web Portal
 - 1. If you have ever accepted a shared device, you will find the device in **Others' Shared Device** interface.
 - 2. Click Edit 💉 to edit the device domain or click Delete 🔟 to delete the share.
 - 3. Click () to check the shared device. You can view the sharing details, including the device name, the device functions that you can access, the device linked cameras (if any), and the device source.