

TECHNICAL BULLETIN

Title:	Initiating TeamViewer Access			
Date:	06/11/2014	Version:	1.0	Pages
Product:	Team Viewer			
Action Required:	Information only			

To establish a remote control session using the **TEAM VIEWER** software, first download the software from the link below:

https://www.dropbox.com/s/5zzn4yo671zgldh/TeamViewer.exe?dl=0

After downloading the software, double-click on the icon to begin the installation process: Select **"BASIC INSTALLATION"** and **"PERSONAL/NON-COMMERCIAL USE"** options, then press **"ACCEPT - FINNISH"**

TeamViewer 9 Setup – 🗆 🗙
Welcome to TeamViewer Remote Support, unattended access, meetings and presentations
How do you want to proceed? Basic installation Installation to access this computer remotely (unattended) Run only (one time use)
How do you want to use TeamViewer?
O Company / Commercial use
Personal / Non-commercial use
◯ Both of the above
Show advanced settings
License Agreement: By continuing, you agree to the terms of the license Accept - finish

After the installation is finished, the program should start automatically, in case it does not start, double-click the icon on the desktop:



- 1 -Hikvision USA, Inc. 908 Canada Court, Industry, CA 91748 Phone: 909-895-0400 Fax: 909-595-0788 Email: <u>techsupport@hikvisionusa.com</u> Website: <u>http://www.hikvision.com</u>



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Once the software has started, it will generate **"YOUR ID"** and **"PASSWORD"** on the left side of the screen. Please note that the ID is permanent, but the password will be re-generated every time the software is launched. On the right side of the screen the **"PARTNER ID"** window will come up blank.

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Connection Extras He	🖻 trol 🕴 🚢 Meeting	e	Computers & Contacts	
Free license (non-commercial of Allow Remote Con Please tell your partner the fol and password if you would lik remote control. Your ID 430 9 Password Enter a personal password to computer from anywhere. Personal Password Ready to connect (secure co	use only) - Rick.Kitamura trol lowing ID e to allow 27 673 1596 access this	te Computer er's ID in order to puter.	Create a list of your computers for free now. Manage computers and contacts See the online status of your contacts Exchange instant messages Sign Up Already have an account? Sign In	

"YOUR ID" and **"PASSWORD"** will be requested by the party that will connect and control YOUR screen.

To connect and control the other party's screen request **"YOUR ID"** and **"PASSWORD"** from the other party. Enter the ID into the **"PARTNER ID"** window. Once the connection is established, you will be prompted for the password:



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Enter the password and press "LOG ON".