HIKVISION™   TECHNICAL BULLETIN

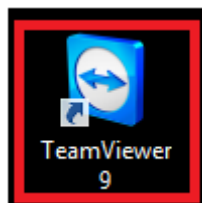| Title:	Initiating TeamViewer Access				
Date:	06/11/2014	Version:	1.0	Pages	
Product:	Team Viewer				
Action Required:	Information only				

To establish a remote control session using the **TEAM VIEWER** software, first download the software from the link below:

https://www.dropbox.com/s/5zzn4yo671zgldh/TeamViewer.exe?dl=0

After downloading the software, double-click on the icon to begin the installation process:
Select **"BASIC INSTALLATION"** and **"PERSONAL/NON-COMMERCIAL USE"** options, then press **"ACCEPT - FINNISH"**
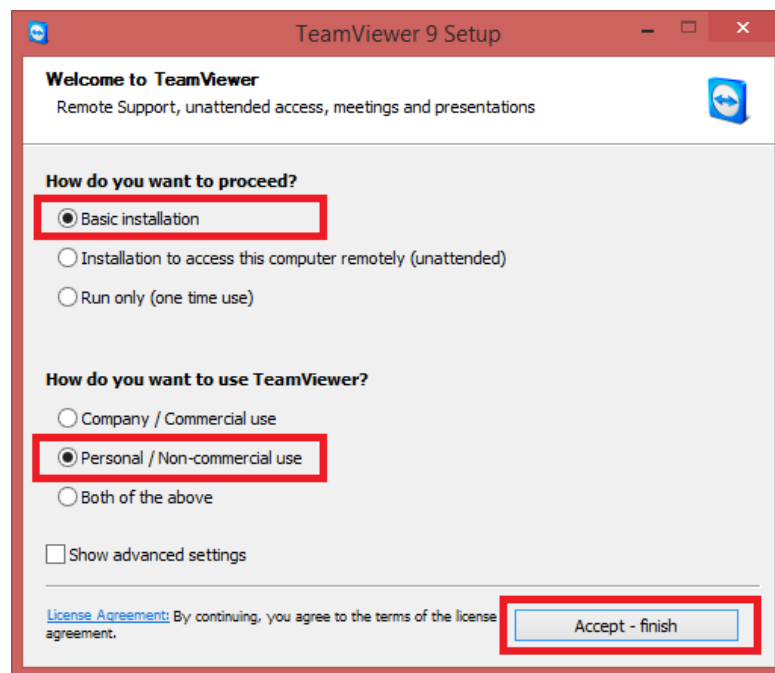
After the installation is finished, the program should start automatically, in case it does not start, double-click the icon on the desktop:

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Once the software has started, it will generate **"YOUR ID"** and **"PASSWORD"** on the left side of the screen. Please note that the ID is permanent, but the password will be re-generated every time the software is launched. On the right side of the screen the **"PARTNER ID"** window will come up blank.
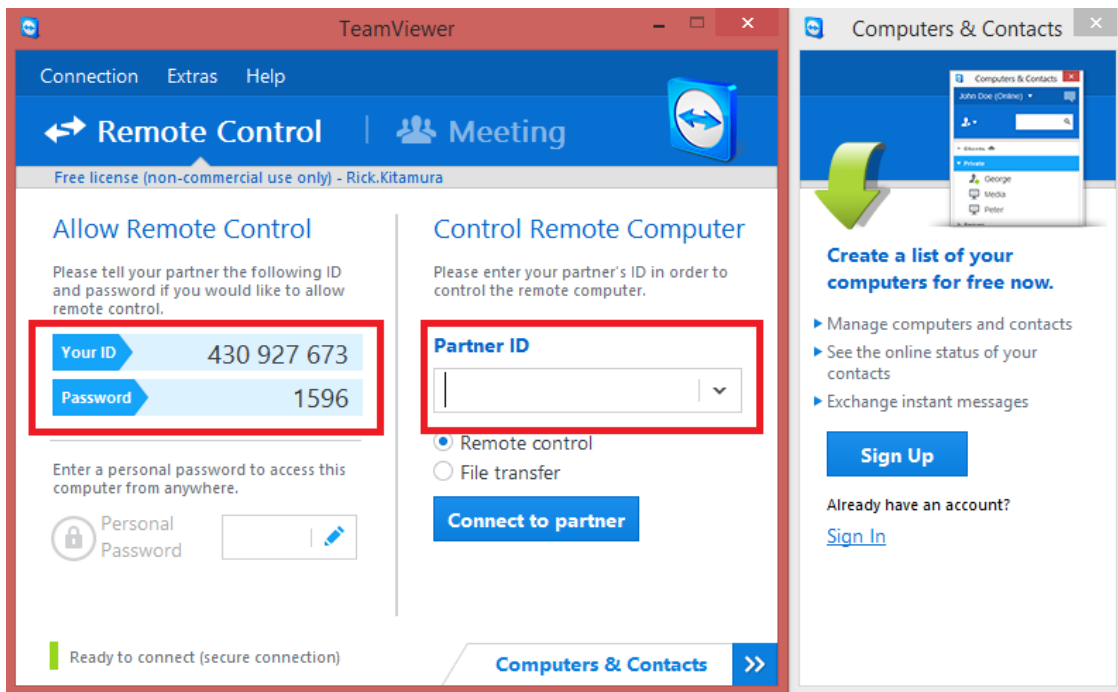
"YOUR ID" and **"PASSWORD"** will be requested by the party that will connect and control YOUR screen.

To connect and control the other party's screen request **"YOUR ID"** and **"PASSWORD"** from the other party. Enter the ID into the **"PARTNER ID"** window. Once the connection is established, you will be prompted for the password:

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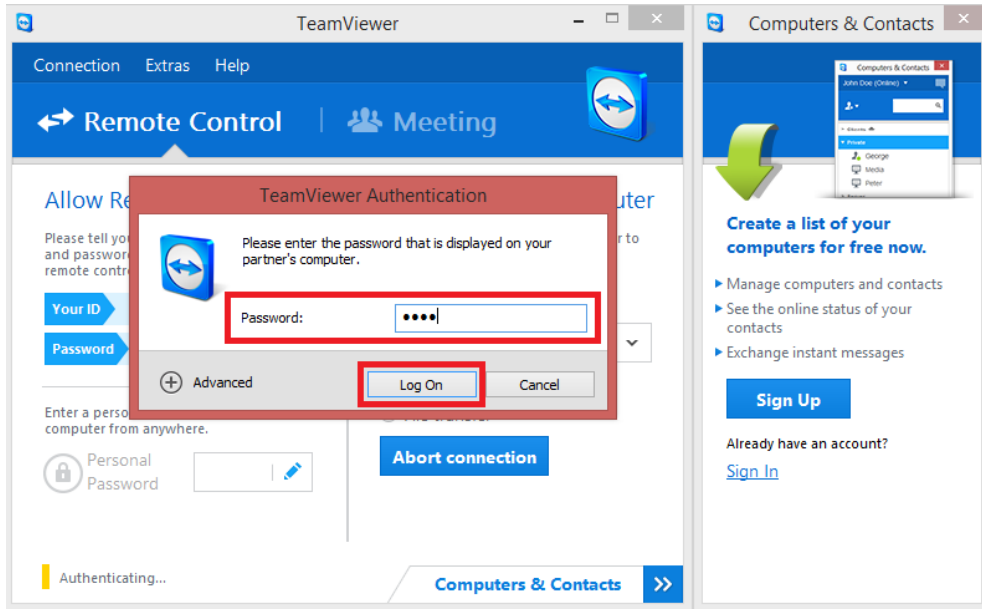
Enter the password and press **"LOG ON"**.