

Title:	TurboHD 6400 Series Decoder Configuration Issue	Version:		Date:	031417
Product:	TurboHD 6400 Series Decoders			Page:	1 of 1
Action Required:	None, Information Only				

Dear Valued Hikvision Dealer Partner,

Please be advised that there is an unannounced hardware configuration change on the TurboHD 6400 Series Decoders that has substituted DVI output ports for the currently documented HDMI ports.

■ **Affected Products**

The following 6400 Series Decoder models are affected:

- DS-6404HDI-T 4-channel
- DS-6408HDI-T 8-channel

NOTE: The DS-6401HD-T, 1-channel model is not affected by this change.

■ **Specific Anomalies**

- DS-6404HDI-T
 - Substituted 4 DVI jacks for 4 VGA and 4 HDMI outputs
 - Added one VGA and one DVI video input jack
- DS-6408HDI-T
 - Substituted 8 DVI jacks for 8 VGA and 8 HDMI outputs
 - Added one VGA and one DVI video input jack

WARNING: Customers who purchase affected 6400 Series decoders through 2017 may find their configurations contain the DVI port change. Product documentation is being revised now to correct this issue.

■ **Solution**

It is possible to use standard DVI-to-HDMI converters to obtain the proper output.