TECHNICAL BULLETIN

HIKVISION®

Title:	TB TurboHD v3.0 Compatibility	Version:	v3.0	Date:	022017
Product:	TurboHD Cameras and DVRs			Page:	1 of 1
Action Required:	None, Information Only				

Dear Valued Hikvision Dealer Partner,

Please be advised of the following rules of compatibility for the new TurboHD 3.0 cameras on current and legacy TurboHD 1.0 and Tribrid DVRs.

Affected Products

All current and legacy (including HGHI-SH and HQHI-SH) TurboHD and Tribrid DVRs.

- TurboHD 3.0 D7T (2 MP resolution) camera series

  - Example model numbers are DS-2CE56D7T-VPIT and DS-2CE16D7T-IT3

- TurboHD 3.0 F7T (3 MP resolution) camera series

  - Example model numbers are DS-2CE56F7T-VPIT and DS-2CE16F7T-AIT3Z

- TurboHD 3.0 HUHI-Fx/N DVR series

  - Example model numbers are DS-7204HUHI-F1/N and DS-7208-F2/N

Compatibility Rules

- TurboHD 3.0 cameras at 2 MP resolution (the D7T series) are compatible with TurboHD 3.0 DVRs (HUHI-Fx/N series) and backwardly compatible with TurboHD 1.0 DVRs. The cameras will be auto-detected and imaged.

- TurboHD 3.0 cameras at 3 MP (the F7T series) are only compatible with TurboHD 3.0 DVRs (HUHI-Fx/N series) and will be auto-detected and imaged.

- TurboHD 3.0 DVRs (HUHI-Fx/N series) will auto-detect and image all TurboHD camera series, and are designed to work with the D7T and F7T series cameras.

Compatibility	Cameras					
DVR Series	D7T Series	F7T Series	C2T Series	C5T Series	D1T Series	D5T Series
HGHI-SH	Compatible	Non-compatible	Compatible	Compatible	Compatible	Compatible
HQHI-SH	Compatible	Non-compatible	Compatible	Compatible	Compatible	Compatible
HUHI-Fx/N	Compatible	Compatible	Compatible	Compatible	Compatible	Compatible

Warning: Customers who purchase TurboHD 3.0 F7T (3 MP resolution) series cameras for a current non-TurboHD 3.0 DVR will not be able to auto-detect and image those cameras.

Solution: Please purchase cameras that are compatible with the proper DVR series and maximum resolution handling. It is recommended to exchange any non-compatible equipment for compatible substitute models.