

Title:	No Live Video from some IP cameras using Windows 7				
Date:		Version:	1.0	Pages	1
Product:	IP Cameras DS-2CD7133/7153; DS-2CD793, etc.				
Action Required:	Copy two dll files to Windows System Folder				

Some computers using Microsoft Windows 7 and Internet Explore ActiveX can NOT get live video from some IP cameras. A new firmware version is under development to resolve this issue. In the meantime, please follow these steps:

Products affected: Some Hikvision IP cameras with:

- V2.0 build100820 IP camera firmware
- Texas Instrument DM365 DSP Chipset

In this case, please copy “two files from iVMS-4000 folder

SystemTransform.dll” and “**StreamTransClient.dll**”

Win7 32 bit: Paste them in **C:\Windows\System32** folder
Win7 64 bit: Paste them in **C:\Windows\SysWOW64** folder

Restart the computer.