How to Add Hik-Connect Device to iVMS4500

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How to Add Hik-Connect Device to iVMS4500

- **A Hik-Connect P2P device,** is a device that is registered to dev.hik-connect.com using the P2P service.

- **The Hik-Connect P2P** service must be enabled on the NVR, DVR or IP Camera first, prior to adding to the iVMS4500 mobileapp.

- **A Hik-Connect account** is required in order to add a Hikvision device to the iVMS4500 using the Cloud P2P service.

NOTE: Please see the How to Setup Hik-Connect and How to Create Hik-Connect Account for more information how to configure this service on a Hikvision device.

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How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- You will need to have the iVMS4500 software downloaded and installed on your mobile device.

- You can download the app from Apple's App Store or the Google Play store, iVMS4500 Lite or iVMS4500.

- This document presumes that reviewer has a valid Hik-Connect (Cloud P2P) account.

iVMS-4500

NOTE: The iVMS4500HD for tablets will follow similar instructions. The images and screenshots will vary from this document.

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Additional Requirements

- You will also need the Verification Code to register the NVR or DVR to your Hik-Connect account using the iVMS4500 app.

- The QR Code can also be used with the iVMS4500 mobile app to add the NVR or DVR to the mobile device.

NOTE: The QR code can be found in the NVR or DVR's main console or on the product's label.
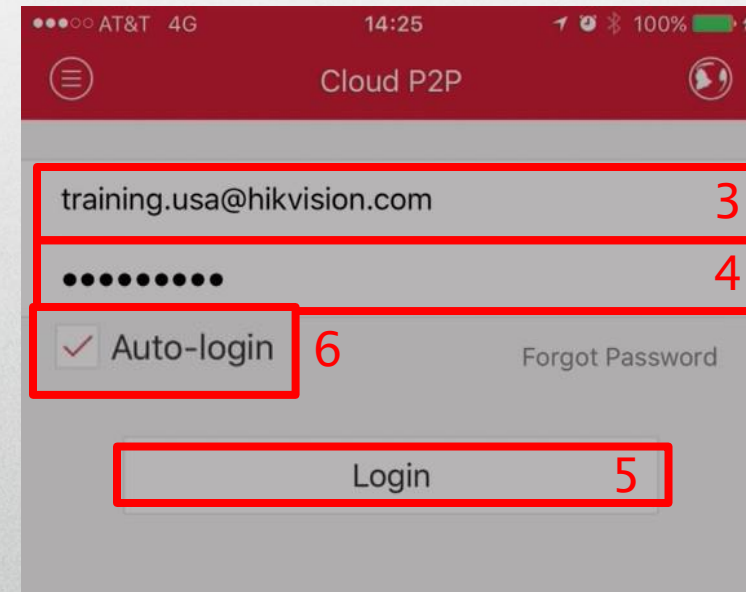
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How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- Open the iVMS4500 app.

- Click on the menu icon[1] in the upper left corner of the iVMS4500.

- Select the Cloud P2P[2] option.

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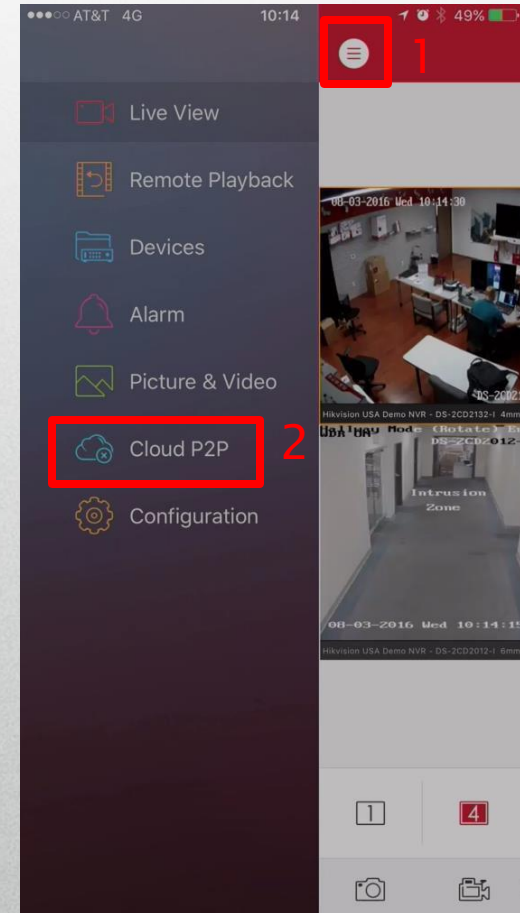
How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- Input the username or Email address[3] for the Hik-Connect (Cloud P2P) Account.

- Enter the Password[4] for the Hik-Connect account. Then click the Login button.[5]

- Enabling the Auto-login[6] checkbox will automatically login to Hik-Connect P2P service each time the app is opened (This is recommended).

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Cloud P2P

training.usa@hikvision.com   3

●●●●●●●●●   4

✓ Auto-login   6   Forgot Password

Login   5

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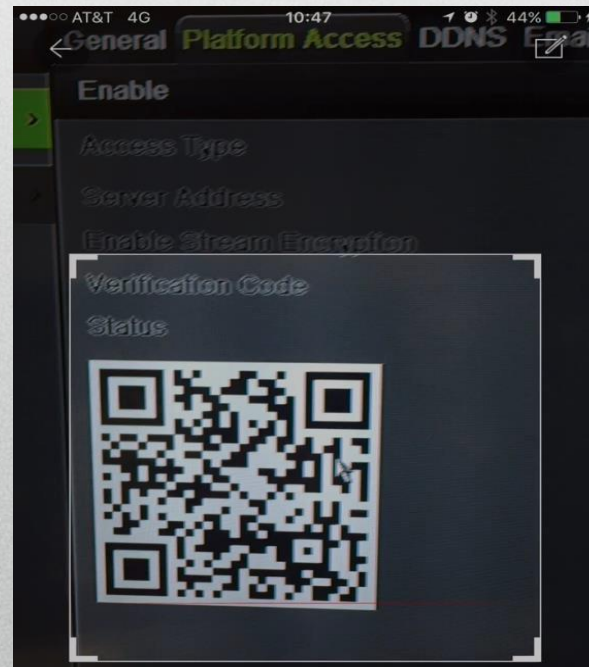# How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- There is a + icon[7] in the upper right corner of the Cloud P2P page.

- There are two ways to add a Hik-Connect P2P device to the iVMS4500 mobile app.

  1. Scanning a QR code. By default, once the + icon is pressed, the app will load the camera[8] attempting to scan the QR code.

  2. Manually entering the 9 digit device serial number of the device. Click on the edit icon[9] found in the upper right corner of the scanning page.

NOTE: The serial numbers are available on the product packaging. Additionally, the QR codes are found in the NVR or DVR menu.
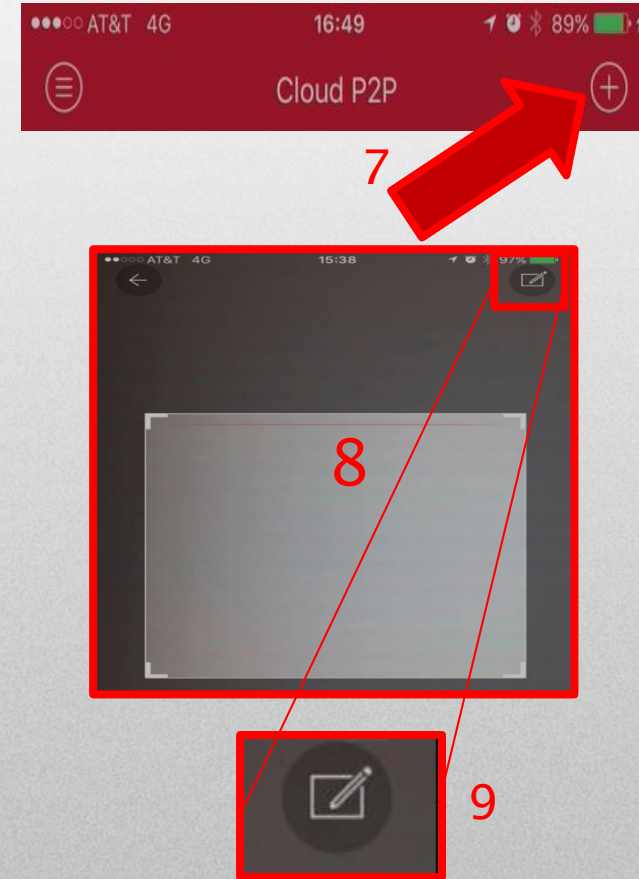
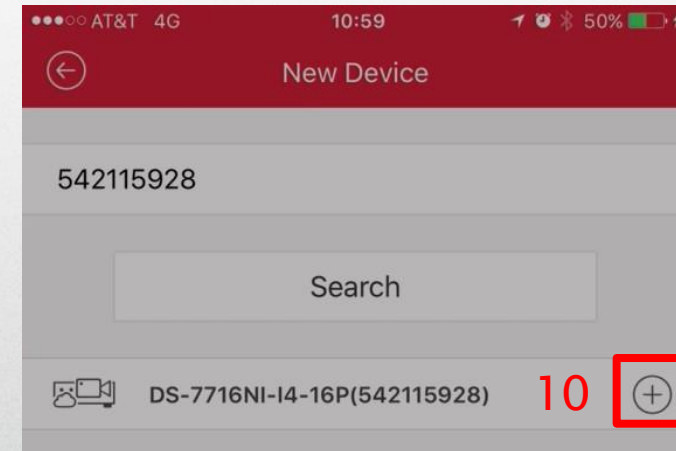# How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- To scan the QR code from the NVR or DVR main menu, access the NVR or DVR main menu, click on System Configuration and choose the Network menu from the left side of the GUI.

- The QR code is on the Platform Access tab.

- Hold the phone up and center the scanning window over the QR image.

NOTE: Please refer to NVR or DVR instructions or additional How to Setup Hik-Connect P2P documentation for complete information where to find the QR code.

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How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- After completing the scan, click the plus icon[10] to add your device to the iVMS4500 mobile software.

- Enter the device verification code[11] from the NVR or DVR menu or from the device label.

- Click Confirm[12]

How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

Method 2:
Manually entering
the device serial number

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How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- When choosing to manually enter the 9 digit serial number into the iVMS4500 software, locate the serial number on the product's label.

NOTE: The product label may be different for each product type.

How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- After locating the product's label, enter the device's serial number[13] then click the Search[14] button.

- Click the +[15] icon.

- Enter the device verification code[16] from the NVR or DVR menu or from the device label.

- Click Confirm[17]

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