



HIKVISION[®]

2016

How to Add Hik-Connect Device to iVMS4500

How to Add Hik-Connect Device to iVMS4500

- **A Hik-Connect P2P device**, is a device that is registered to dev.hik-connect.com using the P2P service.
- **The Hik-Connect P2P service** must be enabled on the NVR, DVR or IP Camera first, prior to adding to the iVMS4500 mobileapp.
- **A Hik-Connect account** is required in order to add a Hikvision device to the iVMS4500 using the Cloud P2P service.

NOTE: Please see the How to Setup Hik-Connect and How to Create Hik-Connect Account for more information how to configure this service on a Hikvision device.

How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- You will need to have the iVMS4500 software downloaded and installed on your mobile device.
- You can download the app from Apple's App Store or the Google Play store, iVMS4500 Lite or iVMS4500.
- This document presumes that reviewer has a valid Hik-Connect (Cloud P2P) account.



NOTE: The iVMS4500HD for tablets will follow similar instructions. The images and screenshots will vary from this document.

Additional Requirements

- You will also need the Verification Code to register the NVR or DVR to your Hik-Connect account using the iVMS4500 app.

Enable	<input checked="" type="checkbox"/>
Access Type	Hik Cloud P2P
Server Address	dev.hik-connect.com <input checked="" type="checkbox"/>
Enable Stream Encryption	<input type="checkbox"/>
Verification Code	HRWGKQ
Status	Online

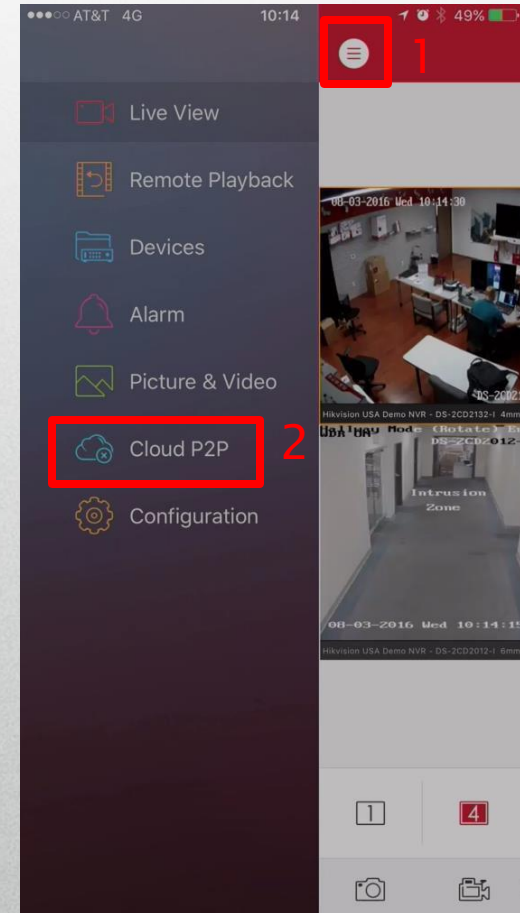
A square QR code is displayed below the configuration fields. It is used for registering the device to the Hik-Connect account via the iVMS4500 mobile app.

- The QR Code can also be used with the iVMS4500 mobile app to add the NVR or DVR to the mobile device.

NOTE: The QR code can be found in the NVR or DVR's main console or on the product's label.

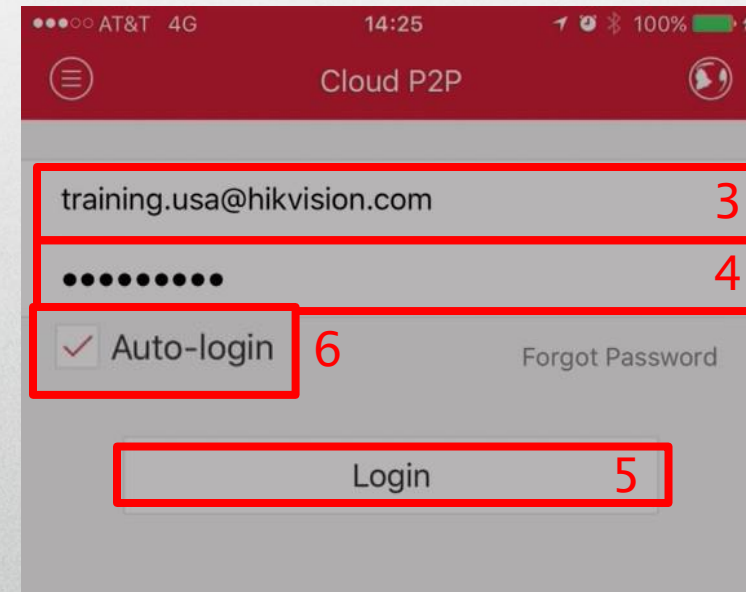
How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- Open the iVMS4500 app.
- Click on the menu icon^[1] in the upper left corner of the iVMS4500.
- Select the Cloud P2P^[2] option.



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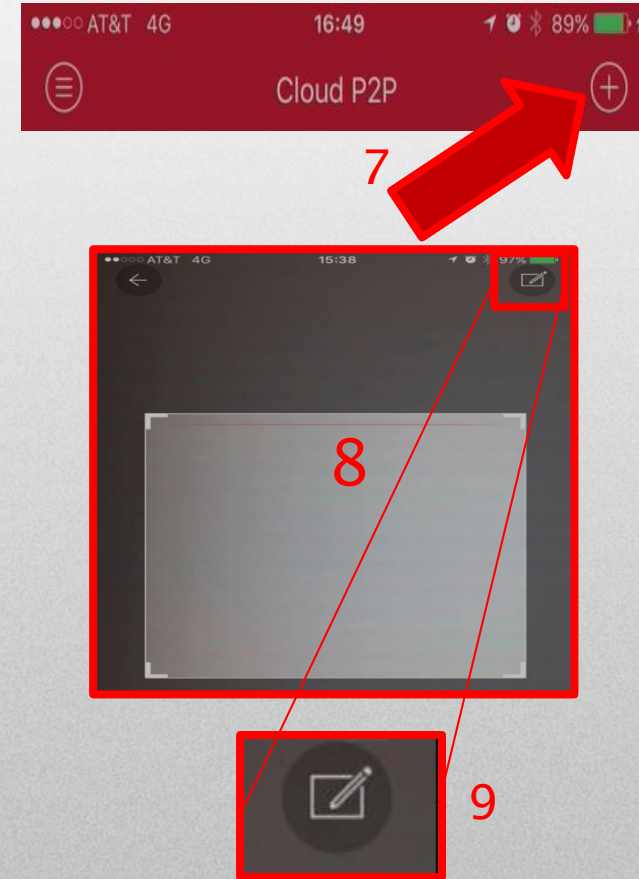
- Input the username or Email address^[3] for the Hik-Connect (Cloud P2P) Account.
- Enter the Password^[4] for the Hik-Connect account. Then click the Login button.^[5]
- Enabling the Auto-login^[6] checkbox will automatically login to Hik-Connect P2P service each time the app is opened (This is recommended).



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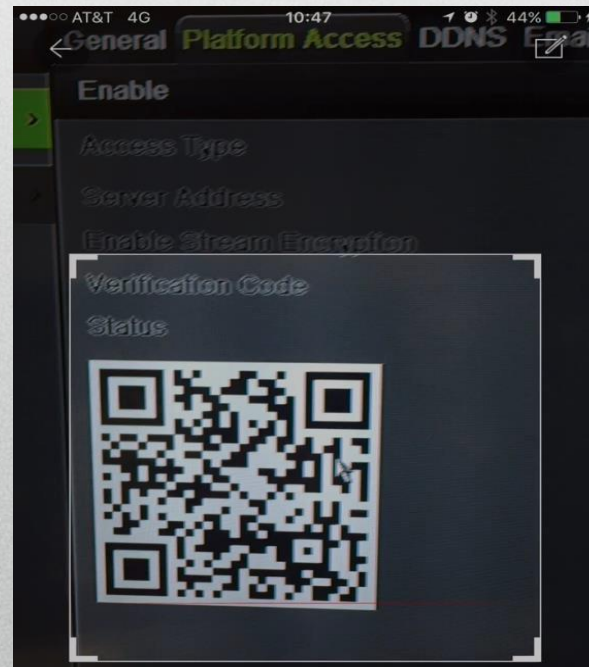
- There is a + icon^[7] in the upper right corner of the Cloud P2P page.
- There are two ways to add a Hik-Connect P2P device to the iVMS4500 mobile app.
 1. Scanning a QR code. By default, once the + icon is pressed, the app will load the camera^[8] attempting to scan the QR code.
 2. Manually entering the 9 digit device serial number of the device. Click on the edit icon^[9] found in the upper right corner of the scanning page.

NOTE: The serial numbers are available on the product packaging. Additionally, the QR codes are found in the NVR or DVR menu.



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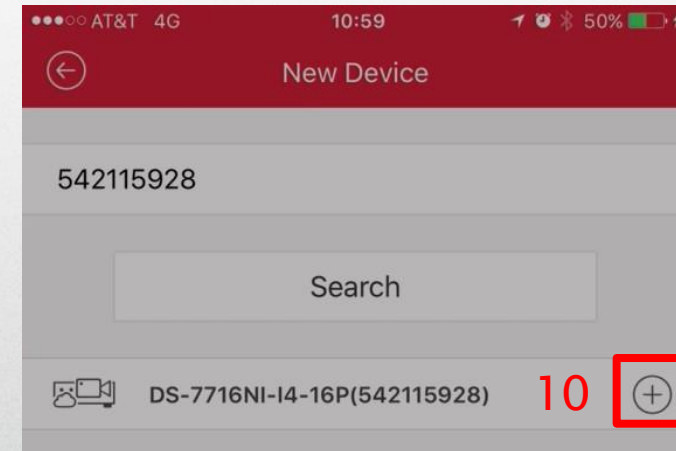
- To scan the QR code from the NVR or DVR main menu, access the NVR or DVR main menu, click on System Configuration and choose the Network menu from the left side of the GUI.
- The QR code is on the Platform Access tab.
- Hold the phone up and center the scanning window over the QR image.



NOTE: Please refer to NVR or DVR instructions or additional How to Setup Hik-Connect P2P documentation for complete information where to find the QR code.

How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- After completing the scan, click the plus icon^[10] to add your device to the iVMS4500 mobile software.
- Enter the device verification code^[11] from the NVR or DVR menu or from the device label.
- Click Confirm^[12]



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Method 2: Manually entering the device serial number

How to Add a Hik-Connect P2P Device to the iVMS4500 Mobile Software

- When choosing to manually enter the 9 digit serial number into the iVMS4500 software, locate the serial number on the product's label.

HIKVISION
Speed Dome

Model: DS-2DF8836IV-AEL
8MP / 1/1.7" CMOS / 25(P)/24(N)fps@4096×2160
Color:0.05Lux@F1.5,B/W:0.005Lux@F1.5/3D-DNR
TrueDay&Night/36X opticalzoom,16X digitalzoom
IR distance:200m / IP66 /AC24V/Hi-PoE,60W MAX


Serial No.: 580406760

CAN ICES-3 (A)/NMB-3(A)
This device complies with Part 15 of FCC Rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received,
including interference that may cause undesired operation.

 Material code: 301308819
SF Version: V5.3.10_160109
Lot No.: 20712378
Date: 03/2016 Quantity: 1
2002647886/10
Made in China

HIKVISION IR NETWORK CAMERA

Model: DS-2CD2012-I 4mm
1.3 MP/1/3" CMOS/25(P)/30(N) fps @ 1280×960
0.01Lux @ F1.2 / True Day & Night
3D-DNR / IR distance:20-30m
IP66 / PoE / DC 12V,7W Max


SN: 459921330 01

 Material code: 300701881
Lot Number: 20301917
SF Version: V5.1.2_140116
Date: 04/2014
2001198327/200

This device complies with Part 15 of FCC Rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received,
including interference that may cause undesired operation.

NOTE: The product label may be different for each product type.

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- After locating the product's label, enter the device's serial number^[13] then click the Search^[14] button.
- Click the +^[15] icon.
- Enter the device verification code^[16] from the NVR or DVR menu or from the device label.
- Click Confirm^[17]

