WHAT IS
HIK-CONNECT

Hik-Connect Software, available on web portal and mobile devices, has been designed to help **households, small and medium-sized businesses (SMB) and multi-site enterprises** effectively operate and manage security devices remotely.

The power of 24/7 monitoring, intrusion alarms, video intercom, access control and attendance – **all combined in one platform** – keeps properties and businesses connected and protected every hour.

Moreover, the overall deployment is convenient, as there is no need to purchase servers, perform IT maintenance, or incur VPN costs. It is a hassle-free solution that saves significant amounts of time and effort.

Read on to discover the intuitive **Personal Mode** and scalable **Team Mode** of Hik-Connect. Find the perfect fit for your household or business applications.

PERSONAL MODE
for individual users

TEAM MODE
for SMB & enterprise users

HIK-CONNECT
FOR PERSONAL

Security at the tap of your finger

Safeguard your house, loved ones, or small business with Hik-Connect's Personal Mode. It's never been easier to control entire security system all through a single, intuitive app.

Remote Management
Stay connected on the go

Easy-to-use
Interact with taps and swipes

Notifications and Alerts
Accurate and timely

Trustworthy
Stay secure with all data encrypted

Access live videos & playback anytime, anywhere

· Check live videos on-the-go

· Retrieve and play back at multiple speeds

· Skip to key events, and navigate video faster with search filters

Deter would-be trespassers and see exactly what triggered an alert

· Receive instant push notifications

· Arm or disarm your system with a few taps

· Check real-time 7s' video clips or up to 20 photos
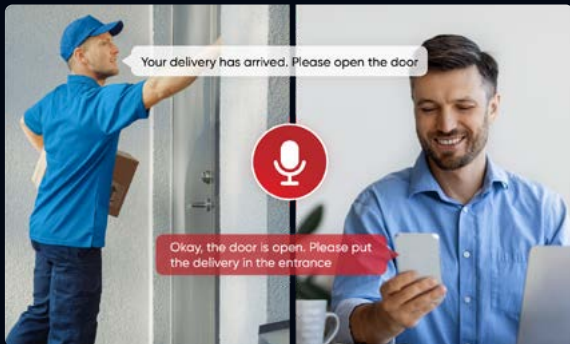
See and speak to whoever's there and let the right person in remotely

· Two-way video calls with visitors before granting access

· Lock and unlock doors using your mobile device

Unified management at hand

Imagine all your security components working as one, opening up endless possibilities for interoperation. It's all here, with Hik-Connect.

HIK-CONNECT
FOR TEAMS

Scalable security anytime and anywhere

Simplify security management across multiple locations with Hik-Connect Team Mode. Designed for more demanding business settings, it caters to various multi-user management scenarios from offices to chain stores and communities.

Lightweight
Accessible via web and phone

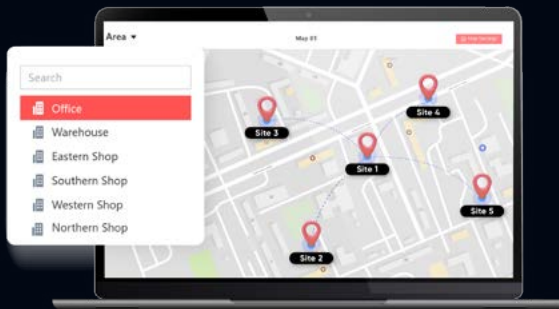**All in one**
Manage everything in one platform

Cloud-based deployment
Fast, safe and time-saving

High scalability
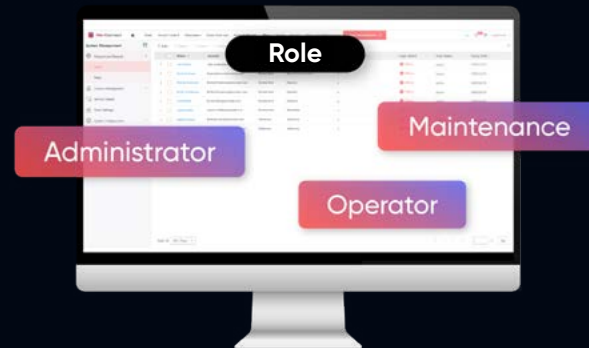Grow in scope and size as needed

Streamlined multi-site management

· Easily create multi-level zones and group
  multiple locations

· View all locations at once with Geographic
 Information System (GIS) mapping

Precise roles-based permissions

Take control of multi-location operations by
assigning specific roles and permissions.


Elevated video monitoring experience

· Get simultaneous access remotely from mobile
  devices or web portal

· Allow to create a custom view for quick video checks

· Enable up to 3 auxiliary screens, meeting the needs
  of a large number cameras

· Intelligently retrieve videos for easy and swift
  investigation, with the ability to archive and share
 critical events
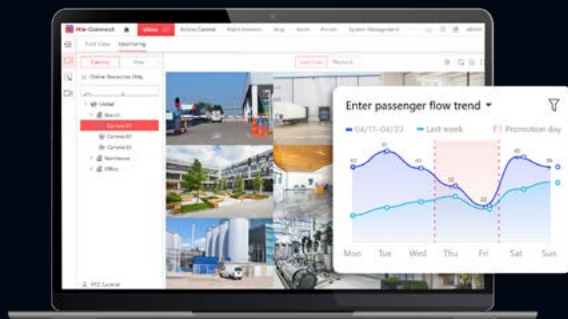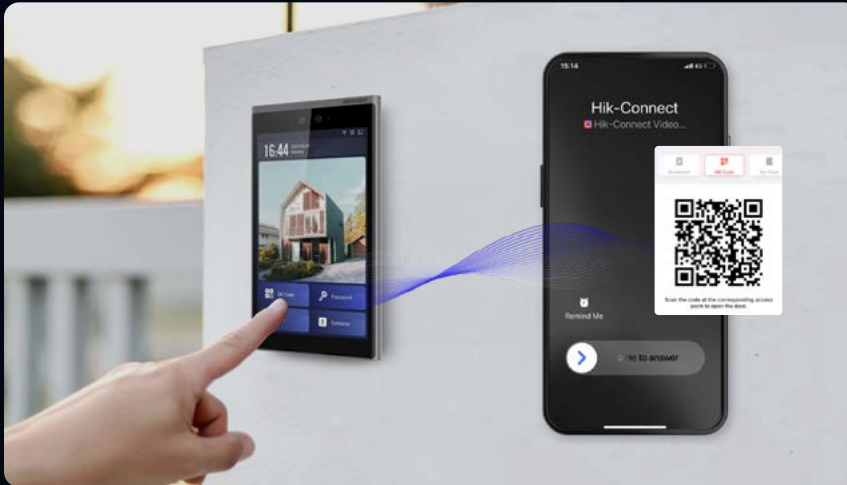
Effortless intercom communication

· Two-way audio via direct door-to-app calling

· Set up buildings, rooms, and residents in 3 simple steps

· Remotely assign temporary credentials by using a phone, and access effortlessly using QR and PIN codes
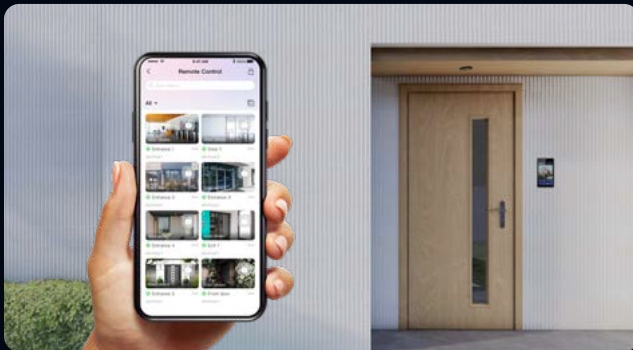
Secure every door with full-scale visibility

· Open doors fast by multiple methods: Bluetooth, QR code, fingerprint, face recognition, and PIN code

· Customize permissions for different sites, administrators, and employees effortlessly

· Seamless door operations even when devices are offline

Better yet, activate access control and you can get free attendance management service!
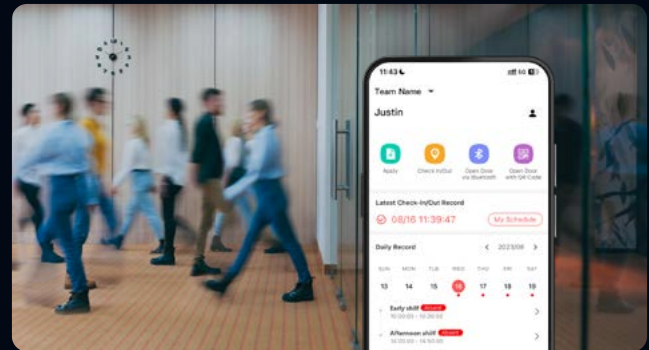
Simplify your attendance management

· Manage employee attendance across multiple offices

· Clock in and out remotely with GPS-based mobile attendance

· Set up and configure the system in minutes

· Manage lock, leave, and attendance approvals on the go

INTEGRATION & PARTNERSHIP

Hik-Connect OpenAPI offers flexible and feature-rich functionality for partners to design and integrate their own applications. It supports the integration of various solutions, including video security, and enables technology partners worldwide to create industry-proven solutions on the platform.

VALUE-ADDED SERVICES
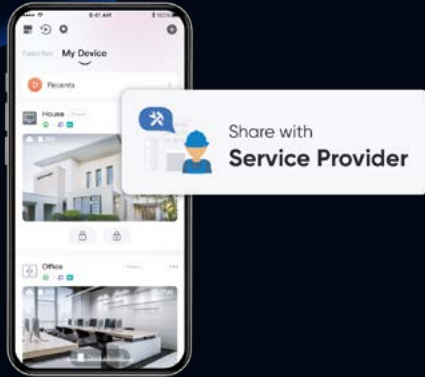
Find peace of mind as your **device or the entire system managed** by trusted professionals. They'll offer maintenance remotely, and let you get back to work.

Proactive health monitoring keeps devices running today and tomorrow.

Cloud storage solution made simple.

HOW TO USE HIK-CONNECT

Hik-Connect immediately provides free capabilities upon activation of the system (free service rules differ in regions). You can contact your service provider for a free trail and purchase other service packages for more advanced functions.

Monthly or Annual Subscription Services Team Mode

Video

1 Channel / 1 Month

1 Channel / 1 Year

1 Channel / 3 Year

1 Channel / 5 Year

Access Control & Time Attendance

1 Door / 1 Year

5 Doors / 1 Year

10 Doors / 1 Year

1 Door / Lifetime

5 Doors / Lifetime

10 Doors / Lifetime

Business Intelligence (BI)

People Counting / 1 Month

People Counting / 1 Year

Heat Mapping / 1 Month

Heat Mapping / 1 Year

On-Board Monitoring

1 Device / 1 Month

1 Device / 1 Year

Video Intercom

Intercom / 1 Room / 1 Year

Intercom / 1 Room / Lifetime

Cloud Storage for Videos

1 Channel / 7 Days / 1 Month

1 Channel / 7 Days / 1 Year

1 Channel / 30 Days / 1 Month

1 Channel / 30 Days / 1 Year

1 Channel / 90 Days / 1 Year

1 Channel / 180 Days / 1 Year

1 Channel / 365 Days / 1 Year

Alarm Detection

1 Alarm Input / 1 Month

1 Alarm Input / 1 Year

TYPICAL SCENARIOS
FOR PERSONAL

Houses

Individual shops

Challenges

· Lack of efficient security

· Hard to know situations when away

· Desire to save costs

Why choose Hik-Connect

· Free to use

· User-friendly with intuitive interface and functions

· Remote access to security devices

TYPICAL SCENARIOS
FOR TEAMS

Chain stores

Challenges

· Rapid store expansion

· Limited budget

· Lack of IT support and VPN access

· Security needs

Why choose Hik-Connect

· Easily scale as your business grows

· No additional IT & VPN costs

· Franchise fee payment covered through a subscription model

· Multi-users & -roles management

Communities

Challenges

· Lack of efficient security

· Limited budget for wires in indoor stations

· Inconvenient to enter the area for visitors

Why choose Hik-Connect

· Fee payment covered through a subscription model

· No wiring expenses

· Various door opening methods for efficient access control

Challenges

· Lack of VPN for security

· Limited budget

· Hard to manage employees & attendance across multiple offices

· Uncertainty about door access

Why choose Hik-Connect

· No need for VPN deployment

· Free access for up to 32 channels & 10 doors

· Manage employee and attendance centrally

· Link access control and video for verification

Offices

Construction Sites

Challenges

· No power supply or network connection
· Limited budget for purchasing servers
· Lack of centralized management

Why choose Hik-Connect

· No need to deploy power, VPN, and servers
· Pay monthly or yearly, perfect for temporary use
· Centrally manage across locations via web portal
· Cloud storage solution available

Challenges

· Limited budget for infrastructure & ARC software
· No support team for networking
· Need for multi-user management
· Adaptability to business growth

Why choose Hik-Connect

· No need to deploy VPN, server, IT room in ARCs
· No IP or port mapping required for each site
· Manage multiple users & roles easily
· Allow ARCs to pay as they need

Alarm Receiving Center

HOW TO GET A FREE TRIAL

Log in / Register via Hik-Connect portal or on app by yourself

Contact your service provider and give an admin email address or phone number

↓

The service provider sets up the Hik-Connect Team Mode for you

↓

The service provider hands over the Hik-Connect system via Hik-Partner Pro, and share the link to you

↓

Click "Create Team"

Click the link to log in / register your Hik-Connect account, and accept the system

Start using
Hik-Connect Team Mode!

HOW TO PURCHASE AND RENEW SUBSCRIPTION SERVICES

Purchase from your service provider

To enjoy more advanced services of Hik-Connect, you can make orders to or renew service from your service provider.

The service provider will select and activate, or renew the services you purchased.

TOP-LEVEL GUARANTEED SECURITY

Rest assured that your information stays safe and secure. Hik-Connect employs industry-leading standards and protocols for maximum security and reliability.

bsi.
ISO/IEC
29151:2017
Information
Technology Security
Techniques

bsi.
CSA STAR
Cloud Security

CERTIFIED

bsi.
ISO/IEC
27001
Information Security
Management
CERTIFIED

bsi.
ISO/IEC
27701
Privacy Information
Management
CERTIFIED

TRY IT NOW!

Hik-Connect Portal

www.hik-connect.com

Hik-Connect App

Scan to download the latest version

Hik-Connect 6

Unified Security, From Residence to Business

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HIKVISION