

Title:	DS-2CD21x2F(S) Screws	Version:	1.0	Date:	02/11/15
Product:	DS-2CD21x2F-I(S)				
Action Required:	None, Information Only				

Dear Valued Hikvision Dealer Partner,

Please be advised that the new DS-2CD21x2F-I cameras are being shipped with screws that are short for use with the PC110 pendant caps. These are metric size $\varnothing 4 \times 12$ mm or longer screws. We are receiving proper screws by air this week and stock will be upgraded immediately.

Please contact customer service team should you have any additional questions or concerns.

E-MAIL: csr.usa@hikvision.com

PHONE NUMBER: (866)200-6690, press 1

