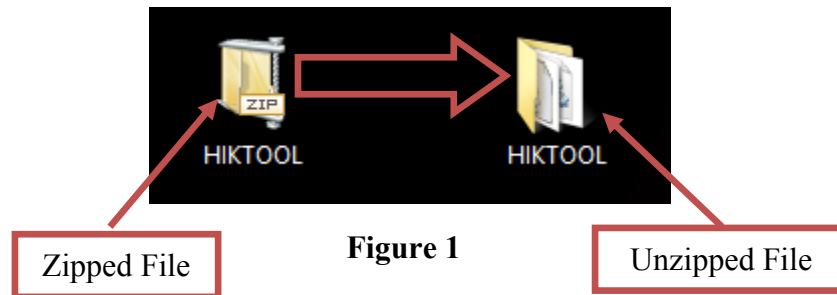


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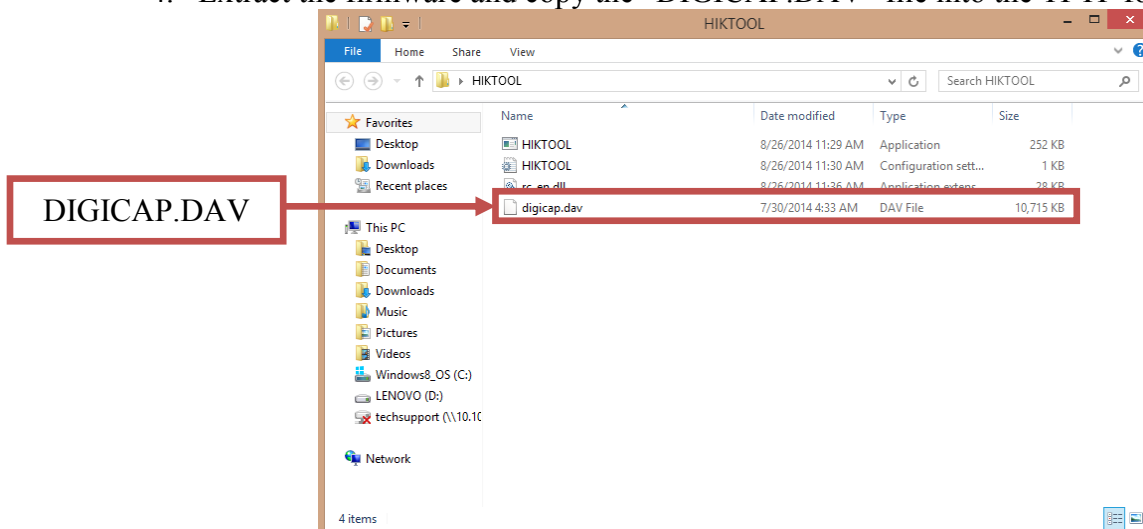
If the DS-76xxHI-SE/(8)P NVR has stop providing local video output and is not accessible over the network, this could be due to FIRMWARE CORRUPTION.

There is a solution for this issue:

1. Download the HIKTOOL software from the link below:  
<https://www.dropbox.com/s/jw07or0uuakljq/HIKTOOL.zip?dl=0>
2. Download the appropriate firmware for the NVR from:  
[http://www.hikvision.com/en/us/download\\_more.asp?id=1450](http://www.hikvision.com/en/us/download_more.asp?id=1450)
3. Extract the TFTP Server software onto the DESKTOP (Figure 1).

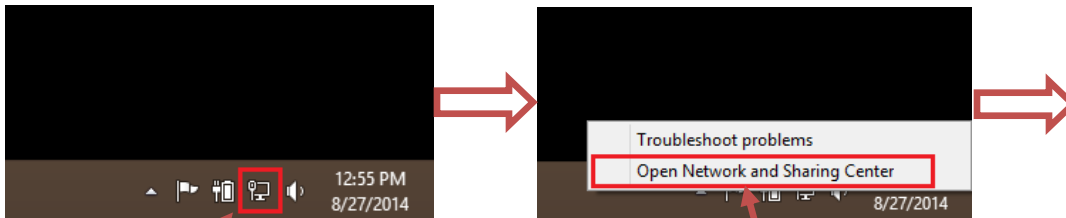


4. Extract the firmware and copy the “DIGICAP.DAV” file into the TFTP folder



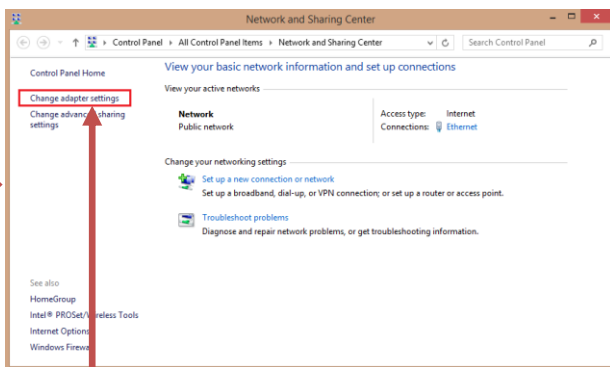
5. Manually change the IP address of the computer to **192.0.0.128** (Figure 3).

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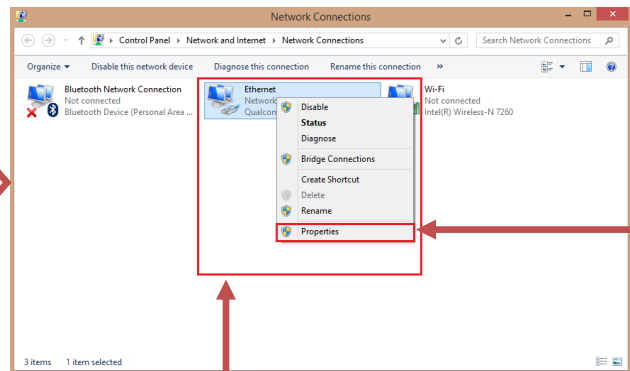


RIGHT-CLICK on  
“Network Connections”

CLICK on “Open Network  
and Sharing Center”



CLICK on “Change  
Adapter Settings”

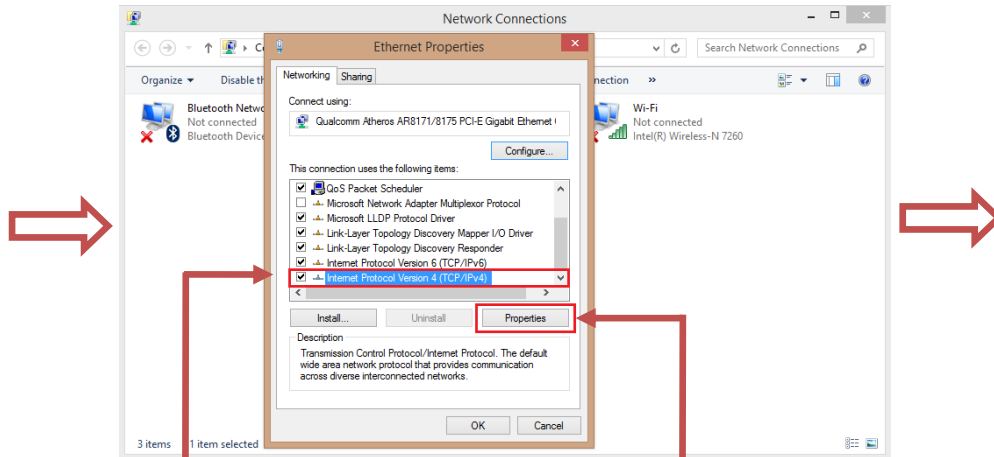


RIGHT-CLICK on the  
network adapter

CLICK on  
“Properties”

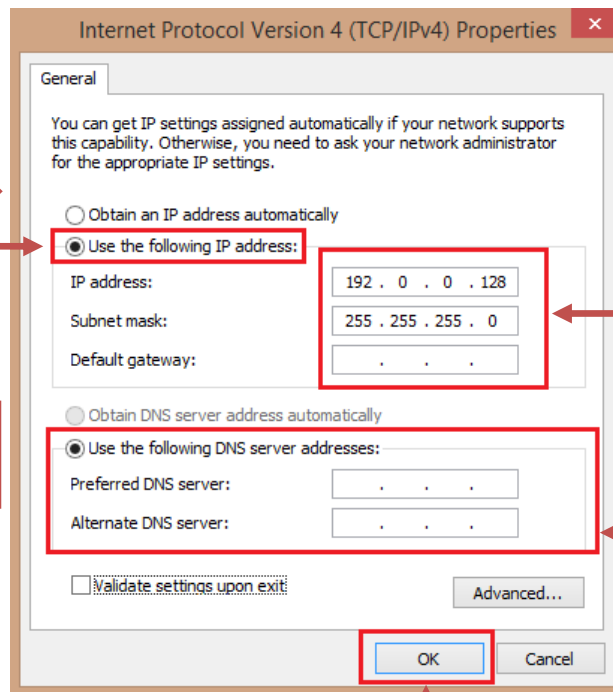
Figure 3 (Continues on the next page)

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CLICK on  
“Internet Protocol Version 4 (TCP/IPv4)”

CLICK on  
“Properties”



CLICK on  
“Use the following IP Address”

Change the IP information to:

**IP: 192.0.0.128**  
**Subnet Mask: 255.255.255.0**  
**Gateway is not needed**

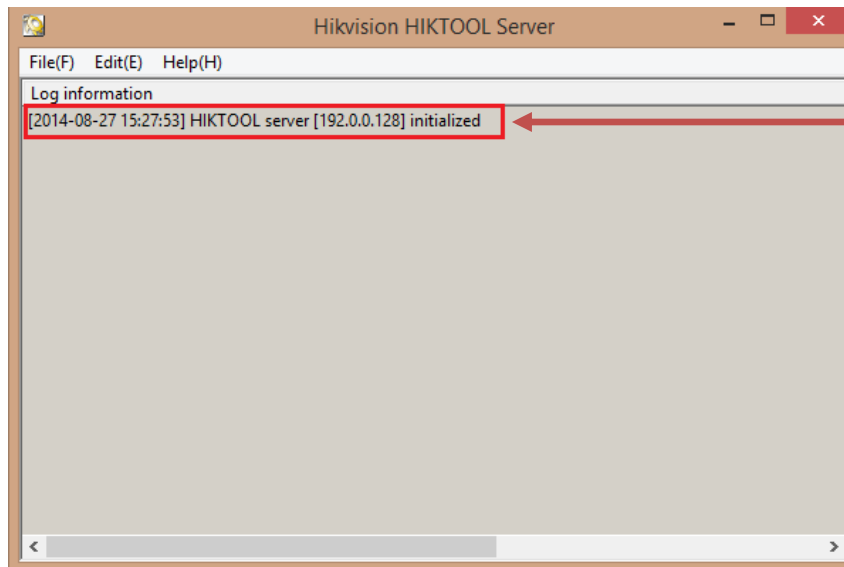
**DNS is not needed**

Press OK

Figure 3

Title:	DVR Automatic Firmware Upgrade				
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Action Required:	Information only				

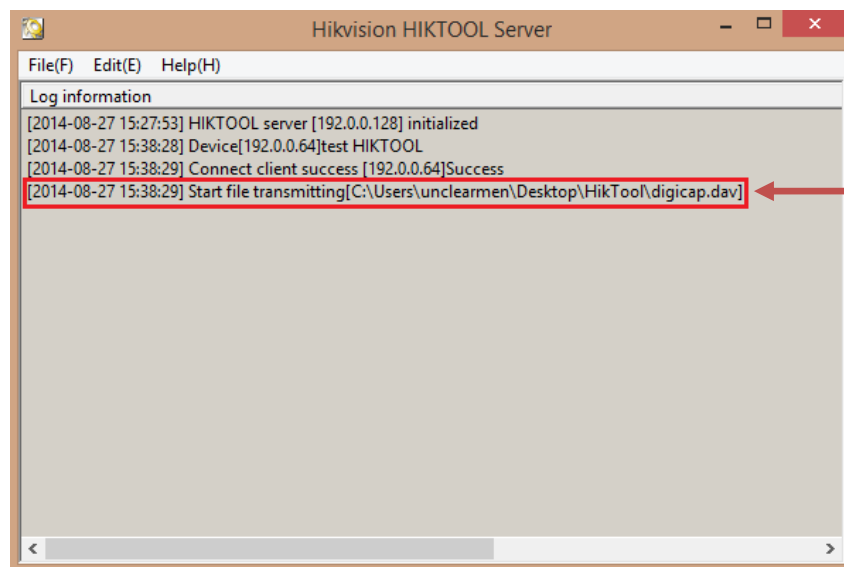
After the computer's IP address has been changed to **192.0.0.128**, connect the computer to the DVR's network port using a regular network cable (no need to use a crossover cable). Power down the DVR, wait several minutes and turn the DVR back on. Wait **3 seconds** exactly, and launch the HIKTOOL software. The following window will come up (Figure 4).



Please note:  
The software states the 192.0.0.128 IP address

**Figure 4**

After a few split seconds the file transmission will begin (Figure 5).

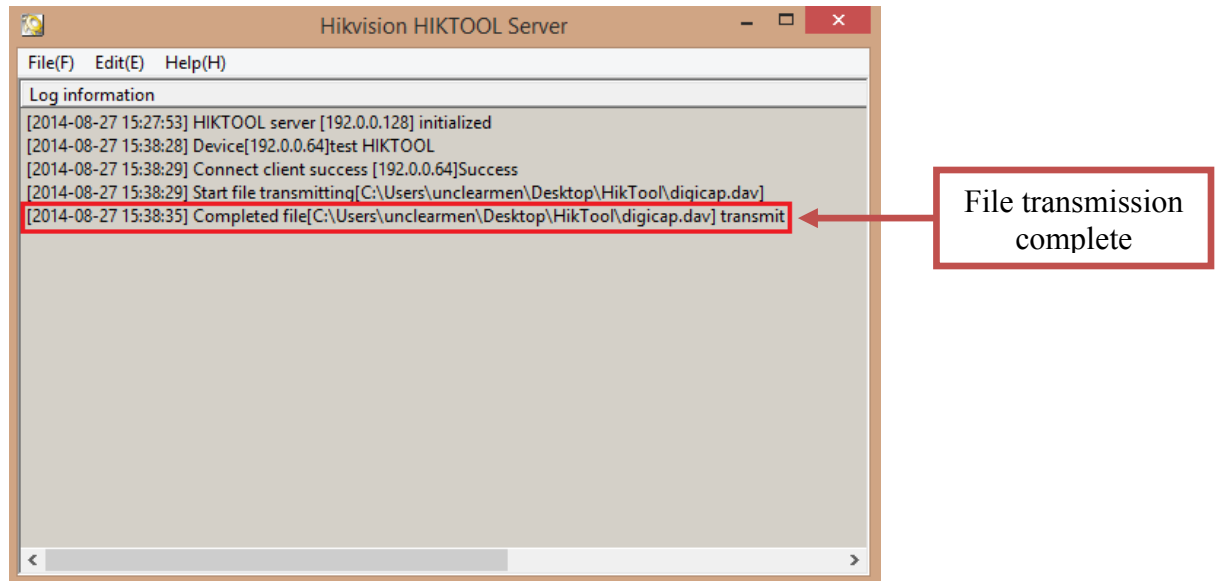


File transmission starts

**Figure 5**

Title:	DVR Automatic Firmware Upgrade				
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Action Required:	Information only				

Several seconds later the file transmission will be completed (Figure 6).



**Figure 6**

After the file transmission is complete, the DVR will need up to 3 minutes to install the firmware. As soon as the firmware is installed, the DVR will turn on, display the cameras and will be accessible on the network.